

15/5/2010

INS. CASE OWNER:

CC 4/EG1901 1221, 11/1/10

LKK:

IDAC:

Surveyor:

marus

DOE:

ASSIGNMENT

1/8/10

Date / Time:

25/6/10

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SME 88884

Name of Insured:

TEO Jim Tong

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

23/6/10

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0000018105437

BMW

JB checkpoint

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMH 9405K

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Car  
city  
AutoINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

17/12/10  
PhonichhaSMH 9405K - 1  
SME 88884 - 1  
- File PISS to SIA Re: to Submit WP.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 2,520.28

( 3 days)

Reduction:

65 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

WP  
\$250

(03/11/13) wef

ASS. REC. BY: Marcus

REF:

## ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMH 94256

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen: 9

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

P/P

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 46815

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Veh No:

SMH 94256

Yr Regn:

2, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Honda Freed Hybrid 1496

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading:

014365

T/Radio: Insured / Std / NI / NA

Eng/No:

G137 1068675

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/65-125

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

P

mm

R/Bal.

P

mm

L/Bal.

P

mm

L/Bal.

P

mm

D.O.A.

23/6/19

D.O.I.

1/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

(P/P \$ 2,520.28 / Red \$ 4,709.35 / 65%)

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/EGH19011231/Ukb3

Date: 02/07/2019

The Motor Claims Department  
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMH9405K**

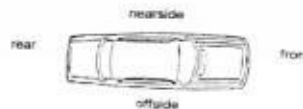
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.07.2019 at the premises of M/s Car City Auto Centre Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,230.16
Revised Estimate Amount	: S\$	2,570.28
"Check" Items Amount	: S\$	1,398.88
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser



# CAR CITY AUTO CENTRE PTE LTD

Car City Always

Blk 9006 Tampines st93 #01-198 S'pore 528840

TEL: 6781 0300

FAX: 6782 0300

GST Reg 20071980C

E-mail: ccacpl@singnet.com.sg

LKK Auto Consultants hence notify the Repairer of the following: 1 OF 3

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

DATE: 27-Jun-19

TO: ERGO INSURANCE PTE LTD  
ATTN: MOTOR CLAIMS DEPT

JOB TYPE: 3RD PARTY CLAIM

## ESTIMATE REPORT

### OWNER'S PARTICULAR

NAME: ISMAIL BIN SAMAT

ADDRESS:

VEH NO: SMH9405K

MODEL: HONDA / FREED HYBRID 1.5  
CA

CHASSIS NO: GB71068675

ENGINE NO:

CONTACT NO H/P:

TEL:

OWNERS INSURER: CHINA TAIPING INSURANCE

POLICY NO: DMPCSN3012121900

ACCIDENT DATE: 23/06/2019

## QUOTATION SUMMARY

### CLAIM DETAIL: PARTS

REQUESTOR CONTACT:

HO / 67810300

S/NO	DESCRIPTION	QTY	LIST PRICE	TOTAL LIST PRICE
1	REAR WINDSCREEN MOULDING <i>neu</i>	1	\$161.80	\$161.80
2	REAR TAILGATE COVER <i>Body</i>	1	\$1,150.00	\$1,150.00
3	REAR TAILGATE COVER LOCK <i>11</i>	1	\$153.60	\$153.60
4	REAR TAILGATE COVER LOGO <i>neu</i>	1	\$29.40	\$29.40
5	REAR TAILGATE COVER EMBLEM "FREED" <i>neu</i>	1	\$58.00	\$58.00
6	REAR TAILGATE COVER EMBLEM "HYBRID" <i>neu</i>	1	\$77.40	\$77.40
7	REAR TAILGATE COVER EMBLEM "H" <i>neu</i>	1	\$29.40	\$29.40
8	REAR TAILGATE COVER CHROME <i>11</i>	1	\$330.70	\$330.70
9	REAR TAILGATE TAILAMP RH & LH <i>11</i>	2	\$530.50	\$1,061.00
10	REAR TAILGATE INNER TRIM COVER	1	\$288.00	\$288.00
11	REAR TAILGATE WEATHERSTRIP	1	\$175.00	\$175.00
12	REAR TAILGATE STAY <i>11</i>	1	\$135.00	\$135.00
13	REAR BUMPER	1	\$935.60	\$935.60
14	REAR BUMPER SIDE RETAINER LH & RH <i>11</i>	2	\$23.70	\$47.40
15	REAR BUMPER TOWING COVER <i>11</i>	1	\$22.70	\$22.70
16	REAR END PANEL <i>R</i>	1	\$633.70	\$633.70
17	REAR END PANEL GARNISH <i>11</i>	1	\$119.00	\$119.00

PARTS PRICE: \$5,407.70

LESS 20% \$1,081.54

SUB TOTAL PRICE: \$4,326.16

2520.78

S/NO	DESCRIPTION	QTY	UNIT S/Nett PRICE	TOTAL S/Nett PRICE
1	REAR GLASS SEALANT <i>ner</i>	2	\$25.00	\$50.00
2	REAR REVERSE SENSOR	1	\$280.00	\$280.00
3	REAR BUMPER CLIPS <i>ner</i>	10	\$3.90	\$39.00
4	REAR NOS PLATE & HOLDER <i>11</i>	1	\$35.00	\$35.00

S/N PARTS PRICE :

\$404.00

TOTAL PARTS PRICE :

\$4,730.16

**CLAIM DETAIL : LABOURS & SPRAY PAINTING**

No	JOBS DESCRIPTION	PRICE	REVISED PRICE	APPR.
1	TO REMOVE & REFIT AFFECTED PARTS; PANEL BEATING ON DAMAGED AREAS, CUT, WELD, KNOCK STRAIGHTEN, REALIGN & RESHAPE. REAR TAILGATE COVER, REAR BUMPER, REAR SPOLER, REAR SKIRT, REAR END PANEL, REAR TAILLAMP RH, OTHER.	\$1,000.00	400	
2	TO PUTTY, CLEANING, SANDING, POLISHING, WAXING & SPRAY PAINT ON ALL NECESSARY PARTS AND AREAS. REAR BUMPER, REAR SKIRT, REAR TAILGATE COVER, REAR SPOLER, REAR END PANEL, REAR FENDER RH .....ETC.	\$850.00	600	
3	TO CHECK & REPAIR WIRING SYSTEM, REMOVE & REPLACE DAMAGED WIRE.SIGNAL LIGHT WIRE, ALL LAMP WIRE, SENSOR WIRE & OTHER WIRING.	\$70.00	20	
4	TO REMOVE & REFIT REAR WINDSCREEN GLASS FOR ALL NECESSARY REPAIRS.	\$120.00	✓	
5	ANTI-RUST	\$50.00	30	
6	TO REMOVE & REFIT REAR TAILGATE COVER. REAR TAILGATE LOCK INNER & OUTER, REAR TAILGATE COVER HANDLE, WIPER MOTOR, SWITCH, TRIM BOARD & ALL EMBLEM .....ETC.	\$120.00	60	
7	TO INSTALL REVERSE SENSORS	\$70.00	50 X 111	
8	TO APLY BODY SEALANTS ON BODY JOINTS	\$120.00	11 X	
9	TO TRANSFER REVERSE & REAR VIEW CAMERA	\$100.00	30	
<b>TOTAL LABOUR &amp; SPRAY PAINTING PRICES:</b>		\$2,500.00		

VEHICLE NO : SMH9405K

**ESTIMATE REPORT**

TOTAL LABOUR COST : \$2,500.00

TOTAL PARTS COST : \$4,730.16

TOTAL REPAIR COST : \$7,230.16



# CAR CITY AUTO CENTRE PTE LTD

Car City Always

Blk 9006 Tampines st93 #01-198 S'pore 528840

TEL: 6781 0300 FAX: 6782 0300 GST Reg 200719800

E-mail: ccacpl@singnet.com.sg

DATE: 27-Jun-19

TO: ERGO INSURANCE PTE LTD  
ATTN: MOTOR CLAIMS DEPT

JOB TYPE: 3RD PARTY CLAIM

## ESTIMATE REPORT

### OWNER'S PARTICULAR

NAME: ISMAIL BIN SAMAT  
ADDRESS:

VEH NO: SMH9405K

MODEL: HONDA / FREED HYBRID 1.5  
GA

CHASSIS NO: GB71068675

ENGINE NO:

CONTACT NO H/P:

TEL:

OWNERS INSURER: CHINA TAIPING INSURANCE

POLICY NO: DMPCSN3012121900

ACCIDENT DATE: 23/06/2019

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16	REAR END PANEL <i>R</i>	1	\$633.70	\$633.70
17	REAR END PANEL GARNISH <i>11</i>	1	\$119.00	\$119.00

PARTS PRICE: \$5,407.70

LESS 20% \$1,081.54

SUB TOTAL PRICE: \$4,326.16

1476.60  
- 298.22  
1181.28



S/NO	DESCRIPTION	QTY	UNIT S/Nett PRICE	TOTAL S/Nett PRICE
1	REAR GLASS SEALANT <i>nu</i>	2	\$25.00	\$50.00
2	REAR REVERSE SENSOR <i>nu</i>	1	\$280.00	\$280.00
3	REAR BUMPER CLIPS <i>nu</i>	10	\$3.90	\$39.00
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TOTAL PARTS PRICE :

\$4,730.16

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3	TO CHECK & REPAIR WIRING SYSTEM, REMOVE & REPLACE DAMAGED WIRE. SIGNAL LIGHT WIRE, ALL LAMP WIRE, SENSOR WIRE & OTHER WIRING.	\$70.00	20	
4	TO REMOVE & REFIT REAR WINDSCREEN GLASS FOR ALL NECESSARY REPAIRS.	\$120.00	✓	
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7	TO INSTALL REVERSE SENSORS	\$70.00	11X	
8	TO APPLY BODY SEALANTS ON BODY JOINTS	\$120.00	11X	
9	TO TRANSFER REVERSE & REAR VIEW CAMERA	\$100.00	30	
<b>TOTAL LABOUR &amp; SPRAY PAINTING PRICES:</b>		\$2,500.00	1260	

VEHICLE NO : SMH9405K

**ESTIMATE REPORT**

TOTAL LABOUR COST : \$2,500.00

TOTAL PARTS COST : \$4,730.16

TOTAL REPAIR COST : \$7,230.16

**APPROVAL DETAILS**

EXCESS :

NO. OF DAY :

RE-SURVEY :

PART BY PART OR LUMP-SUM :

DATE OF SURVEY :

SURVEY BY :

CONTACT NO :

FAX NO. :

**NOTE :** LUMP-SUM AMOUNT OR COST  
OF REPAIR WOULD BE REVISED IF  
SUPPLEMENT REPAIR IS REQUIRED



**APPROVAL DETAILS**

EXCESS :

NO. OF DAY :

RE-SURVEY :

PART BY PART OR LUMP-SUM :

DATE OF SURVEY :

SURVEY BY :

CONTACT NO :

FAX NO. :

**NOTE :** LUMP-SUM AMOUNT OR COST  
OF REPAIR WOULD BE REVISED IF  
SUPPLEMENT REPAIR IS REQUIRED

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2351D
<b>Vehicle Details</b>	
Vehicle No.:	SMH9405K
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	FREED HYBRID 1.5G AUTO
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	LEB5602260
Chassis No.:	GB71068675
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$25,820.00
Original Registration Date:	15 Feb 2019
First Registration Date:	15 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$18,148.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Feb 2029
PARF Rebate Amount:	\$13,611.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	14 Feb 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,509.00
COE Rebate Amount:	\$33,204.00
<b>Total Rebate Amount:</b>	<b>\$46,815.00</b>

The information contained herein is correct as at 01 Jul 2019

OK

## Nivitha (LKK Auto)

**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Tuesday, 25 June 2019 9:52 AM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** FW: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019| ERGO REF: CDMPG19001183/PX/jc  
**Attachments:** SMH9405K TP.pdf

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. (Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

P: Boon  
T: 11.419.m  
r: Out  
E. ✓

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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---

**From:** ERGO Insurance Pte. Ltd. (Claims Department)

**Sent:** Tuesday, June 25, 2019 9:50 AM

**To:** 'ccacpl@singnet.com.sg'

**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019| ERGO REF: CDMPG19001183/PX/jc

WITHOUT PREJUDICE

Dear Too Boon,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9199 x 194  
[jeannie\\_cheng@ergo.com.sg](mailto:jeannie_cheng@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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---

**From:** [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg) [<mailto:ccacpl@singnet.com.sg>]

**Sent:** Tuesday, June 25, 2019 9:41 AM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** RE: NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SMH9405K AGAINST YOUR INSURED SME8888Y'S POLICY  
DOA: 23/06/2019 PRS IRO SMH6405K | OI : SME8888Y | DOA: 23/06/2019| ERGO REF: SME8888Y/PX/jc

Dear Miss Jeannie,

Sorry there is a typo error, our customer vehicle should be SMH9405K.

We select no. 6. LKK .

In the midst of preparing the repair estimate, will provide to surveyor.

Best Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

On Tue Jun 25 2019 09:02:34 GMT+0800 (Singapore Standard Time) ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

----- Original Message -----

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1
AIS

Automobile Inspection Services Pte Ltd

2

FTA

FormTeam Consultancy Pte Ltd

3

IAS

Infiniti Appraisal Service

4

JPK

JP Knights Pte Ltd

5

LBS

L.B.S Auto Consultants Pte Ltd

6

LKK

LKK Auto Consultants Pte Ltd

7

PS

Priority Services

8

VAC

Vicom Ltd

9

AJAX

AJAX Inspection Services Pte Ltd

10

QRM

Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Our insured driver has not reported the accident, therefore we can't achieve on liability.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:**

[ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg) [<mailto:ccacpl@singnet.com.sg>]

**Sent:** Monday, June 24, 2019 5:48 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SMH6405K AGAINST YOUR INSURED SME8888Y'S POLICY DOA: 23/06/2019

Dear Sir,

Attached is our customer, SMH6405K SAS report doing a 3rd party claim against your insured policy.

Please provide us with a list of surveyor for PRI.

Please help to confirm is this a Direct Settlement claim with liability in our customer's favour.

Best Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)



## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 17 October 2019 11:34 AM  
**To:** ccacpl@singnet.com.sg  
**Cc:** Admin A  
**Subject:** RE: 3RD PARTY CLAIM: SMH9405K AGAINST SME8888Y DOA: 23/06/2019

Tracking:	Recipient	Delivery
	ccacpl@singnet.com.sg	
	Admin A	
	shupei@lkkauto.com	Delivered: 17/10/2019 11:34 AM
	olivialau@lkkauto.com	Delivered: 17/10/2019 11:34 AM
	Meikwan@lkkauto.com	Delivered: 17/10/2019 11:34 AM

### Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**Please forward your Letter Of Demand and the supporting documents directly to our principal, ERGO Insurance Pte. Ltd.**

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ccacpl@singnet.com.sg <ccacpl@singnet.com.sg>  
**Sent:** Monday, 8 July 2019 11:24 AM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: 3RD PARTY CLAIM: SMH9405K AGAINST SME8888Y DOA: 23/06/2019

Dear Miss Khanchna,

Any update on whether the driver did the report yet?

Regards,

Ho Too Boon  
CAR CITY AUTO CENTRE PTE LTD  
TEL: 67810300 FAX: 67820300  
EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

On Wed Jul 03 2019 17:18:13 GMT+0800 (Singapore Standard Time) Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

----- Original Message -----

**'WITHOUT PREJUDICE'**

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the email below.

Our Insured is yet to report till date, we shall revert to you once we received our insured report from our principal.

Thank you.

Best Regards,

**Khanchna** | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:**

[ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg) <[ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)>

**Sent:** Tuesday, 2 July 2019 10:44 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** 3RD PARTY CLAIM: SMH9405K AGAINST SME8888Y DOA: 23/06/2019

Dear Miss Khanchna,

As per our tele-conversation awhile ago, our customer vehicle SMH9405K already surveyed by your surveyor yesterday.

Please help to check for the 3rd party claim is the liability in favour of our customer.

Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

## Khanchna (LKK Auto)

---

**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Thursday, 17 October 2019 11:17 AM  
**To:** Khanchna (LKK Auto); Phoebe Xie  
**Cc:** Admin A  
**Subject:** RE: Seeking approval to do DS- SMH9405K | OI : SME8888Y | DOA: 23/06/2019| ERGO  
REF: CDMPG19001183/PX/jc  
**Attachments:** VID-20190624-WA0002-0.mp4; TP ESTIMATE- MARKED.PDF; LKK Survey Photos.pdf

Hi Khanchna,

Please incl phoebe for all mandate request.

Proceed for DS and Ergo will handle LOD.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, 17 October 2019 10:37 am  
**To:** Ivy Yong <ivy.yong@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** Seeking approval to do DS- SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

Dear Ms. Ivy,

We refer to the above matter.

We would like to highlight to you that this accident took place at around midnight and Insured disputed on damages to the Third party vehicle and questioned whether it is a scam in his GIA.

Based on the documents at hand and video footage (as attached) from third party, we noted that Insured had head to rear end Third party vehicle and liability is down against Insured driver as per BOLA 27.

We have informed Insured that we have video footage to show the collision and that our surveyor has physically inspect the Third party vehicle to rule out any inconsistencies and reduce repair cost. Insured agreed to let Insurance to decide and settle at best.

As such, we opine that it is not a scam claim.

However, please advice if there are any policy issues/investigations to be done and whether we can proceed to do direct settlement.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jeannie Cheng <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>

**Sent:** Wednesday, 3 July 2019 4:16 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>;

Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

Dear Shu Pei,

Our insured have not reported the accident yet. I will update you again.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID : +65 6829 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

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---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, July 03, 2019 11:34 AM  
**To:** Jeannie Cheng  
**Cc:** Admin A; Survey Report (ERGO Insurance Pte. Ltd.); Khanchna (LKK Auto)  
**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 2 July 2019 7:42 PM  
**To:** 'Jeannie Cheng' <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 9405K at M/s Car City Auto Centre Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair

Preliminary advice

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 26 June 2019 8:05 AM

**To:** 'Jeannie Cheng' <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

**Sent:** Tuesday, 25 June 2019 9:52 AM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** FW: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019 | ERGO REF: CDMPG19001183/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.  
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.



Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Tuesday, June 25, 2019 9:50 AM  
**To:** 'ccacpl@singnet.com.sg'  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SMH9405K | OI : SME8888Y | DOA: 23/06/2019| ERGO REF: CDMPG19001183/PX/jc

WITHOUT PREJUDICE

Dear Too Boon,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

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**From:** [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg) [<mailto:ccacpl@singnet.com.sg>]  
**Sent:** Tuesday, June 25, 2019 9:41 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** RE: NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SMH9405K AGAINST YOUR INSURED SME8888Y'S POLICY  
DOA: 23/06/2019 PRS IRO SMH6405K | OI : SME8888Y | DOA: 23/06/2019| ERGO REF: SME8888Y/PX/jc

Dear Miss Jeannie,

Sorry there is a typo error, our customer vehicle should be SMH9405K.

We select no. 6. LKK .

In the midst of preparing the repair estimate, will provide to surveyor.

Best Regards,

Ho Too Boon  
CAR CITY AUTO CENTRE PTE LTD  
TEL: 67810300 FAX: 67820300  
EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

On Tue Jun 25 2019 09:02:34 GMT+0800 (Singapore Standard Time) ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

----- Original Message -----

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1

AIS

Automobile Inspection Services Pte Ltd

2

FTA

FormTeam Consultancy Pte Ltd

3

IAS

Infiniti Appraisal Service

4

JPK

JP Knights Pte Ltd

5

LBS

L.B.S Auto Consultants Pte Ltd

6

LKK

LKK Auto Consultants Pte Ltd

7

PS

Priority Services

8

VAC

Vicom Ltd

9

AJAX

AJAX Inspection Services Pte Ltd

10

QRM

Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Our insured driver has not reported the accident, therefore we can't achieve on liability.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

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---

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**From:**  
[ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg) [<mailto:ccacpl@singnet.com.sg>]  
**Sent:** Monday, June 24, 2019 5:48 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** NOTICE OF ACCIDENT: 3RD PARTY CLAIM: SMH6405K AGAINST YOUR INSURED SME8888Y"S  
POLICY DOA: 23/06/2019

Dear Sir,

Attached is our customer, SMH6405K SAS report doing a 3rd party claim against your insured policy.

Please provide us with a list of surveyor for PRI.

Please help to confirm is this a Direct Settlement claim with liability in our customer's favour.

Best Regards,

Ho Too Boon  
CAR CITY AUTO CENTRE PTE LTD  
TEL: 67810300 FAX: 67820300  
EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19011231/Ukb3s2

5 TEMASEK BOULEVARD  
#04-05 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 02-01-2020



Code : EGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SME 8888Y	Veh. Inspected	SMH 9405K
Policy No.	DMPG18005437	Coverage (\$)	0.00
Claim No.	CDMPG19001183/PX/jc	Excess (\$)	0.00
Assign From	IVY YONG	Assign Date	25/06/2019

## 2. Vehicle Particulars & Condition

Make & Model	HONDA FREED HYBRID (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	GB71068675	Colour	BLACK
Odometer	014365	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	DUNLOP	8 mm
L/H Front Tyre	185/65 R15	DUNLOP	8 mm
R/H Rear Tyre	185/65 R15	DUNLOP	8 mm
L/H Rear Tyre	185/65 R15	DUNLOP	8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	23/06/2019	Inspection Date	01/07/2019
Survey held at	CAR CITY AUTO CENTRE PTE LTD BLK 9006 TAMPINES ST 93 #01-198 SINGAPORE 528840		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 9405K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR WINDSCREEN MOULDING	NECESSARY	161.80	161.80
1	REAR TAILGATE COVER	BADLY DENTED	1,150.00	1,150.00
1	REAR TAILGATE COVER LOCK	NOT NECESSARY	153.60	-
1	REAR TAILGATE COVER LOGO	NECESSARY	29.40	29.40
1	REAR TAILGATE COVER EMBLEM "FREED"	NECESSARY	58.00	58.00
1	REAR TAILGATE COVER EMBLEM "HYBRID"	NECESSARY	77.40	77.40
1	REAR TAILGATE COVER EMBLEM "H"	REPEATED	29.40	-
1	REAR TAILGATE COVER CHROME	NOT NECESSARY	330.70	-
2	REAR TAILGATE TAILLAMP RH & LH @ \$530.50	NOT NECESSARY	1,061.00	-
1	REAR TAILGATE INNER TRIM COVER	NOT NECESSARY	288.00	-
1	REAR TAILGATE WEATHERSTRIP	NOT NECESSARY	175.00	-
1	REAR TAILGATE STAY	NOT NECESSARY	135.00	-
1	REAR BUMPER	NOT NECESSARY	935.60	-
2	REAR BUMPER SIDE RETAINER LH & RH @ \$23.70	NOT NECESSARY	47.40	-
1	REAR BUMPER TOWING COVER	NOT NECESSARY	22.70	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	633.70	-
1	REAR END PANEL GARNISH	NOT NECESSARY	119.00	-
	LESS 20% DISCOUNT		-1,081.54	-295.32
			4,326.16	1,181.28
<b>SPECIAL NETT ITEMS</b>				
2	REAR GLASS SEALANT @ \$25.00 (SN)	NECESSARY	50.00	40.00
1	REAR REVERSE SENSOR (SN)	NOT FITTED	280.00	-
10	REAR BUMPER CLIPS @ \$3.90 (SN)	NECESSARY	39.00	39.00
1	REAR NOS PLATE & HOLDER (SN)	NOT NECESSARY	35.00	-
			404.00	79.00
<b>LABOUR</b>				
	TO REMOVE & REFIT AFFECTED PARTS; PANEL BEATING ON DAMAGED AREAS. CUT, WELD, KNOCK STRAIGHTEN, REALIGN & RESHAPE. REAR TAILGATE COVER, REAR BUMPER, REAR SPOILER, REAR SKIRT, REAR END PANEL, REAR TAILLAMP RH, OTHER. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,000.00	400.00





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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO REMOVE & REFIT AFFECTED PARTS; PANEL BEATING ON DAMAGED AREAS, CUT, WELD, KNOCK STRAIGHTEN, REALIGN & RESHAPE. REAR TAILGATE COVER, REAR BUMPER, REAR SPOILER, REAR SKIRT, REAR END PANEL, REAR TAILLAMP RH, OTHER. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,000.00	400.00
	TO PUTTY, CLEANING, SANDING, POLISHING, WAXING & SPRAY PAINT ON ALL NECESSARY PARTS AND AREAS. REAR BUMPER, REAR SKIRT, REAR TAILGATE COVER, REAR SPOILER, REAR END PANEL, REAR FENDER RH ETC.		850.00	600.00
	TO CHECK & REPAIR WIRING SYSTEM, REMOVE & REPLACE DAMAGED WIRE. SIGNAL LIGHT WIRE, ALL LAMP WIRE, SENSOR WIRE & OTHER WIRING.		70.00	20.00
	TO REMOVE & REFIT REAR WINDSCREEN GLASS FOR ALL NECESSARY REPAIRS.		120.00	120.00
	ANTI-RUST.		50.00	30.00
	TO REMOVE & REFIT REAR TAILGATE COVER. REAR TAILGATE LOCK INNER & OUTER, REAR TAILGATE COVER HANDLE, WIPER MOTOR, SWITCH, TRIM BOARD & ALL EMBLEM ETC.		120.00	60.00
	TO INSTALL REVERSE SENSORS.	NOT NECESSARY	70.00	-
	TO APPLY BODY SEALANTS ON BODY JOINTS.	NOT NECESSARY	120.00	-
	TO TRANSFER REVERSE & REAR VIEW CAMERA.		100.00	30.00
			2,500.00	1,260.00
	<b>GRAND TOTAL</b>		<b>7,230.16</b>	<b>2,520.28</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,520.28</b>

Report Ref No. CC4/EGI19011231/Ukb3s2

CHUA KANG SENG

Licensed Appraiser

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