

PERSON

INS. CASE OWNER:

CC 4 ^{ARM} / AXA1901 1214, K2 PHN

LKK

IDAC

Surveyor:

Kalvin

DOI:

ASSIGNMENT

25/6/19

Date / Time:

25/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMA 3977T

Name of Insured:

JOSEPH CHARLIE LIF

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

19/6/19

Is driver the owner?

(Y) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S9M02Bm / 123029

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHO 49234



INSRS:

WSP:

Tel:

Liability:

RMKS:

EDGE W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHO 49234 - x

SMA 3977T - x

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

25/6/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 31

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

2243.00

Loss of Rental (LOR):

\$5

287.38

(2.5 days)

> \$114.95

Loss of Use (LOU):

\$5

—

(5 — x days)

Loss of Income (LOI):

\$5

125.00

(551 x 2.5 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5

2620.00

Global Sum \$5:

2620.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2620.00

Name 1:

Comtemp Engineering Pte Ltd

Payee 2 (Strike if N.A.)

\$5

Name 2:

Payee 3 (Strike if N.A.)

\$5

Name 3:

05/11/13

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 21 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 49234 Yr Regn: 19 Mar 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / T / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0 c.c. 1685Colour: 8he A/C: Insured / Std / NI / NASp. Reading: 79 7802 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHL8X14ME4052829

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Went 6/6

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 19/6/19 D.O.I. 25/6/19Survey held at CPGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Fend 1/2

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US \$ 2000 (Red \$ 1542.28 / 40%)</u> <u>AXA</u>
	<u>US \$ 2100 (Red \$ 1442.28 / 41%)</u> <u>4,</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Transport (\$ _____)

Survey Fee: _____

Transportation: _____

S + P.S. \$ _____

Phone _____

Fax _____

COMFORTDELGRO ENGINEERING

Our Job Ref No 305306310
Date 27.06.19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM


To LKK Fax :
Attn : Mr KALVIN ANG
Vehicle Reg No. SHD4923U CTPL 19.06.19


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA — SMA3971T
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,100.00
Final Lumpsum Repair cost \$2,100.00

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kaha
Date : 28/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: Final Amount Subject to Insurer Approval

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 4923U

DATE 24/6/2019 15:36

MAKE :

MODEL : HYUNDAI i40

Like

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover — <i>Refined</i>			\$ 544.50
	Front Bumper Grille (LH) — <i>at</i>			\$ 41.60
	Front Bumper Bracket Top (LH) <i>for</i>			\$ 22.40
	Front Bumper Bracket (LH) <i>for</i>			\$ 24.60
	Headlamp (LH) — <i>hazard</i>			\$ 1,388.00
	Front Fender (LH) <i>x right</i>			\$ 663.00
	<i>Front Bumper screw</i>			
	SUB TOTAL			\$ 2,684.10
	LESS 20%			\$ 536.82
	DISCOUNTED TOTAL			\$ 2,147.28
	Front Fender Advertisement Logo (LH) — <i>at</i>			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating (Bonnet)			\$ 500.00 <i>500</i>
	Spray Painting Charge			\$ 750.00 <i>600</i>
	Tuff Kote			\$ 50.00 <i>30</i>
	TOTAL LABOUR			\$ 1,300.00
	ESTIMATE TOTAL			\$ 3,547.28
<p><i>Ka Lin 16/11/19</i></p> <p><i>25/6/19</i></p> <p><i>3 By</i></p> <p><i>4/5</i></p> <p><i>After Repair p/le</i></p>				
<p>LYON Auto Centre hereby notify the Employer of the following:</p> <ul style="list-style-type: none"> • To receive a repair order/polling • To ensure a proper repair/recovery • Parts come from a reputable supplier • This estimate is valid for 30 days • No illegal work to be done • Supplier's liability is not covered and is subject to final approval from insurance company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: JO NO: 305305723

S COMFORT TRANSPORTATION PTE LTD
OMER NO 7010045
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
IR 65508755
P

REGN NO:	SHD4923U	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 24.06.2019 12:00
YR OF MANU	19.03.2014	TARGET DATE
CHASSIS CODE	KMHLB41UMEU052829	COMPLETION DATE/TIME

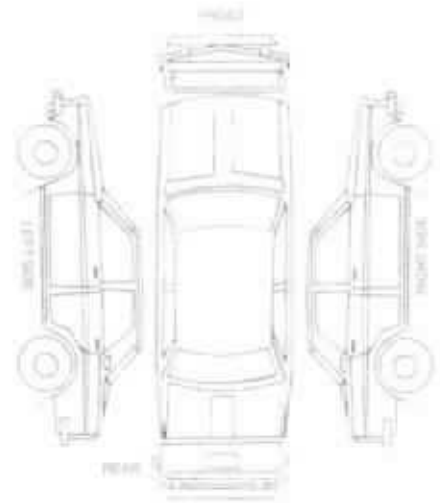
AXA

JUNT CARD NO:

JOB DESCRIPTION

Accident Date: 19.06.2019
NATURE: 3P 19.06.2019

S/NO LABOR CODE DESCRIPTION



RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

Acknowledgement Slip		Exit Pass	
No.	SHD4923U LKE	Vehicle No.	SHD4923U
Signature/Date		Signature/Date	
Returned to Service Reception upon collection		To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 4923U

DATE 24/6/2019 15:36

MAKE :

MODEL : HYUNDAI i40

Like

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover /			\$ 544.50
	Front Bumper Grille (LH) /			\$ 41.60
	Front Bumper Bracket Top (LH) ?			\$ 22.40
	Front Bumper Bracket (LH) ?			\$ 24.60
	Headlamp (LH) /			\$ 1,388.00
	Front Fender (LH) X right			\$ 663.00
	Front Bumper X right			
	SUB TOTAL			\$ 2,684.10
	LESS 20%			\$ 536.82
	DISCOUNTED TOTAL			\$ 2,147.28
	Front Fender Advertisement Logo (LH) /			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating (Bonnet)			\$ 500.00 500
	Spray Painting Charge			\$ 750.00 600
	Tuff Kote			\$ 50.00 20
	TOTAL LABOUR			\$ 1,300.00
	ESTIMATE TOTAL			\$ 3,547.28
<p> Ka Lin 16/11/19 25/6/19 11:58 3 B2 4/5 After Repair p. 16 </p> <div> <p>LKH Auto Consultants hereby notify the Receiver of the following:</p> <ul style="list-style-type: none"> • Temporary repair after spray painting • Temporary damaged surface during survey • Prices are subject to fluctuation • Third party survey is on a "No Prejudice" basis • No legal modifications to be made • Supplementary items must be supplied and is subject to final approval from insurance company <p> Acknowledged by Repairer Signature: Date: </p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Nett

Service Request Details

Claim

S9M01RBM

Reference

None 

Loss Date

June 19, 2019

Report Date

Jun 25, 2019 9:04:00 AM

Request Date

June 25, 2019

Due Date

June 25, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

[Complete Work](#)[More](#)

Vehicle Information

Incident Vehicle Registration #

SHD4923U

Make

TPVD HYUNDAI

Model

I40

Primary Contact/Insured

LIE JOSEPH CHARLIE

BLK 172 LORONG 1 TOA PAYOH, #03-1154, 310172, Singapore

96350118

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[View Messages](#)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 30 September 2019 9:28 AM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau; CHIONH Hock San Christopher; Aileen Tan Lee Noi
Subject: Re: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

BOLA SCENARIO : 100%

Without Prejudice.

Dear Hsiao Tong

Below email refers.

Your Principal's insured accident report sketch plan clearly showed liability is 100% down..

We wonder why you and your Principal need the video footage to enable you to determine liability.

Accident of this nature do not warrant your to request for Video Footage.

Without any further delay, kindly settle this matter as per BOLA scenario.

Looking forward to receive your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 28 September 2019 8:53 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Our insured driver reported that your driver collided into his car.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Monday, 23 September 2019 10:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Gentle reminder

Liability : 100%

Without Prejudice.

Dear Hsiao Tong

Liability is 100%. Kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No: 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



RE: DS

Type

🔗 Question

Message

Hi, we have requested a copy of video footage from third party. However they refused to provide the video. Third party mentioned that based on both parties report, liability is cleared as our insured was turning out from minor road, cut into third party lane and resulted the accident. TP-Mandate IA had been uploaded in SC. Kindly let us have you instruction. Thanks. Hsiao Tong - 02 Oct 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 109607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/10/2019

Survey Details:

Date of loss	19-Jun-19
Date of appointment	25-Jun-19
Date of survey	25-Jun-19
Location of survey	FORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 4923U
Make and Model	Hyundai I40
Date of registration	19/3/2014
Excess	
Market Value	
Part Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$ 3,547.28
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,679.28
Check items (estimate)	NIL
Labour	\$ 930.00
Total	\$ 2,609.28
Lump Sum(if applicable)	\$ 2,100.00

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID turned out from minor road and moved into third party's lane.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	2,247.00
Loss of use	NIL	no. of days
Loss of rental	\$	344.85 (3days x \$114.95)
Loss of income	\$	150.00 (3days X \$50.00)
LTA search fees	NIL	
Others	NIL	
Proposed Total	\$	2,741.85

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 3 October 2019 9:24 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 123539, vehicle number SHD4923U

<input type="checkbox"/>	Email to TP: Request for video(as per AXA instruction)	CHT	28/9/2019 8:42:04 AM
<input type="checkbox"/>	300919 RE'd email from TP: Without Prejudice: Dear Hsiao Tong Below email refers. Your Principal's insured accident report sketch plan clearly showed liability is 100% down... We wonder why you and your Principal need the video footage to enable you to determine liability. Accident of this nature do not warrant your to request for Video Footage. Without any further delay, kindly settle this matter as per BOLA scenario. Looking forward to receive your offer.	HMK	2/10/2019 11:19:01 AM
<input type="checkbox"/>	Message AXA: Hi, we have requested a copy of video footage from third party. However they refused to provide the video. Third party mentioned that based on both parties report, liability is cleared as our insured was turning out from minor road, cut into third party lane and resulted the accident. TP-Mandate IA had been uploaded in SC. Kindly let us have you instruction. Thanks. Hsiao Tong - 02 Oct 2019	HMK	2/10/2019 11:19:20 AM
<input type="checkbox"/>	10/3/19 8:39 AM TAN Jas-----please proceed as IA advised. please obtain to ascertain downtime. thanks.	LSP	3/10/2019 9:10:16 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 3 October 2019 8:45 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 123539, vehicle number SHD4923U

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: jas.tan@axa.com.sg <jas.tan@axa.com.sg>
Sent: Thursday, 3 October, 2019 8:41 AM
To: admin-d@lkkauto.com
Subject: New message for service request 123539, vehicle number SHD4923U

AXA Insurance has sent you a message for claim number S9M01RBM.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 7 October 2019 9:19 AM
To: Hsiao Tong (LKKAuto)
Cc: KKLau; Aileen Tan Lee Noi
Subject: Re: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your offer at global sum at \$2,570.00.

Kindly settle as per mileage record at global sum of **\$2,650.00** and forward your D.V.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 5 October 2019 2:33 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,570.00(all-in). (?)

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 October 2019 11:34 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We will look into the matter and get back to you asap.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 30 September 2019 9:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

BOLA SCENARIO : 100%

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Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 28 September 2019 8:53 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Our insured driver reported that your driver collided into his car.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Monday, 23 September 2019 10:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Yr ref : CC4/ASM19011214/K1pb3 (SMA 3917 T) VS SHD 4923 U D.O.A. 19.06.19 AXA

Gentle reminder

Liability : 100%

Without Prejudice.

Dear Hsiao Tong

Liability is 100%. Kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, 15 November 2019 11:15 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Yr ref SMA3971T our taxi SHD4923U doa 19.6.19 - (REMINDER)

Dear Hsiao Tong

Strictly without prejudice and purely to resolve matter expeditiously, we accept your revised offer at \$2620.00.

Kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 15 November 2019 10:05 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: RE: Yr ref SMA3971T our taxi SHD4923U doa 19.6.19 - (REMINDER)

Without Prejudice

Dear Catherine,

Thank you for your patience.

We are prepared to improve our offer at a global sum of \$2,620.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 17 October 2019 9:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Yr ref SMA3971T our taxi SHD4923U doa 19.6.19 - (REMINDER)
Importance: High

Dear Hsiao Tong

We refer to your offer of 5.10.19 and our counter-proposal of 7.10.19.

Kindly let us have your confirmation and DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelGro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0619/ SHD4923U /WT(st)

Your Ref :

Date : 02-Jul-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198503028R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
51 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4923U YOUR INSURED SMA3971T
AND OTHER ON 19.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD4923U** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SMA3971T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,247.00
2	3 days Loss of Rental @ \$ 114.95 per day	\$ 344.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,591.85

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims:		\$ 2,831.85

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs 9 pcs
- LTA search slip/s of : SMA3971T
- GIA / Police report/s of : SHD4923U
- Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Towing receipts
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

BANK/CHQ No.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011214/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 03-12-2019



ATTN:JAS

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMA 3971T	Veh. Inspected	SHD 4923U
Policy No.	CN892408	Coverage (\$)	0.00
Claim No.	S9M01RBM	Excess (\$)	0.00
Assign From		Assign Date	25/06/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU052829	Colour	BLUE
Odometer	797802	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/06/2019	Inspection Date	25/06/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4923U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	544.50	544.50
1	FRONT BUMPER GRILLE (LH) (CONSISTENT)	CUT	41.60	41.60
1	FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH) (CONSISTENT)	SERVICEABLE	24.60	-
1	HEADLAMP (LH) (CONSISTENT)	GRAZED	1,388.00	1,388.00
1	FRONT FENDER (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	663.00	-
1	FRONT BONNET (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-536.82	-394.82
			2,147.28	1,579.28
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			100.00	100.00
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT FENDER (LH) AND FRONT BONNET .		500.00	300.00
	SPRAY PAINTING CHARGE.		750.00	600.00
	TUFF KOTE.		50.00	30.00
			1,300.00	930.00
GRAND TOTAL			3,547.28	2,609.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,100.00

Report Ref No. CC4/ASM19011214/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01RBM

Reference

CC4/ASM19011214/K1a0a2

Loss Date

19 June 2019

Report Date

25 Jun 2019 9:04:00 AM

Request Date

25 June 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHD4923U

Make

TPVO HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

LIE JOSEPH CHARLIE

BLK 172 LORONG 1 TOA PAYOH, #03-115A, 310172, Singapore

96350118

Claim Handler

TAN Jis

6568804844

jis.tan@axa.com.sg


Actions

Next Step

Wait for Approve Invoice

Add Insurance

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type</div> <div>Document SubType</div> <div>Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
 LKX Invoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
RENTAL MILLAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
TP-Mandate 1A dtd 021019 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2019
TP_ESTIMATE-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 October 2019
TP-1A 4923.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
TP CDCE-EMAIL FROM WORKSHOP (THIRD PARTY PR0).msg	Letters and Correspondence	Workshop	KADRI Muteen	25 June 2019
GIA REPORT OF SHAO3971T (INSD).PDF	Reports & Statement	GIA Report	KADRI Muteen	25 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA REPORT OF SHD4923U (TP).PDF	Reports & Statement	GIA Report	KADRI Mateen	25 June 2019