# **Veron Chen (LKKAuto)**

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Sent: Monday, 9 September 2019 11:53 AM

To: mt\_claim@lonpac.com

Cc: Danny Goh; Veron Chen (LKKAuto); SUR; Taufikh (LKKAuto)

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD) **Attachments:** Discharge Voucher.pdf; Tax Invoice.pdf

Hi Jerry,

As requested, please refer to the attached file for the invoice.

#### With Best Regards



#### Sam

# Service Advisor

# Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100 **T**(+65) 6475 2168 **F**(+65) 6472 2928 **HP** (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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From: Santhanasamy

**Sent:** Monday, August 26, 2019 7:47 PM

To: 'Veron Chen (LKKAuto)'; 'SUR'; 'Taufikh (LKKAuto)'

Cc: 'Danny Goh'

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Taufikh,

Please refer to the attached Pro-forma invoice, please help to finalize the amount.

# With Best Regards



Sam

# **Service Advisor**

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From: Santhanasamy

Sent: Monday, August 26, 2019 10:21 AM

To: 'Veron Chen (LKKAuto)'; 'SUR'; 'Taufikh (LKKAuto)'

Cc: Danny Goh

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Taufikh,

Please update on the outcome ASAP.

# With Best Regards



#### Sam

#### **Service Advisor**

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From: Santhanasamy

**Sent:** Wednesday, August 21, 2019 11:37 AM **To:** 'Veron Chen (LKKAuto)'; SUR; Taufikh (LKKAuto) **Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Taufikh,

Please help to expedite on this, My manager is chasing me every day.

#### With Best Regards



#### Sam

#### **Service Advisor**

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

**Sent:** Wednesday, August 21, 2019 7:49 AM **To:** Santhanasamy; SUR; Taufikh (LKKAuto)

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Dear Sam,

Please check with Taufikh.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Sent: Tuesday, 20 August 2019 6:06 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Veron,

Can help me check if the rear windscreen is approved? I would like to finalize the repair.

# With Best Regards



Sam

#### **Service Advisor**

#### Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100 **T**(+65) 6475 2168 **F**(+65) 6472 2928 **HP** (+65) 9878 3195

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From: Santhanasamy

**Sent:** Monday, July 15, 2019 10:38 AM **To:** 'Veron Chen (LKKAuto)'; SUR

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Veron,

Noted and Thank you.

#### With Best Regards



# Sam Service Advisor

# **Tridente Automobili Pte Ltd**

30 Leng Kee Road, Unit 01-02, Singapore 159100 **T**(+65) 6475 2168 **F**(+65) 6472 2928 **HP** (+65) 9878 3195

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, July 11, 2019 5:57 PM

To: Santhanasamy; SUR

**Subject:** FW: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) **Sent:** Monday, 8 July 2019 7:55 AM

To: assignments <assignments@lkkauto.com> **Subject:** FW: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Dear Sam.

Insurance approved supplementary.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy < Santhanasamy@tridenteautomobili.com.sg>

Sent: Saturday, 6 July 2019 4:30 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Hi Veron,

Sorry, please use this quotation.

# With Best Regards



# Sam

#### **Service Advisor**

#### **Tridente Automobili Pte Ltd**

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From: Santhanasamy

**Sent:** Saturday, July 6, 2019 4:28 PM To: 'Veron Chen (LKKAuto)'; SUR

**Subject:** RE: SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

#### Hi Veron,

Please refer to the attached file for the supplementary quote. I would also like to arrange for check items survey together.

#### With Best Regards



# Sam Service Advisor Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100 **T**(+65) 6475 2168 **F**(+65) 6472 2928 **HP** (+65) 9878 3195

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

**Sent:** Thursday, June 27, 2019 12:33 PM

To: Santhanasamy; SUR

**Subject:** SBJ 28U-DOA: 14/6/2019 (LONPAC OD)

Dear Sam,

As instructed by our client, please proceed to repair the insured vehicle SBJ 28U (Excess \$4000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)