

Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 21 July 2020 2:36 PM
To: Jia Le (LKK Auto)
Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Hi Jia Le,

Please proceed as PIR overruled BOLA, unless OI disputed the result with Traffic Police.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 21 July 2020 12:04
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We notice that you had taken over the matter from Kian Meng.

Kindly refer to my below email dated on 21/11/2019 and let us have your instruction if we may proceed to settle with third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 21 November 2019 12:42 PM
To: Chan, Kian-Meng
Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Dear Kian Meng,

We have send the letter to OI on 01/07/19. However, we did not receive any response from OI till date.

We also contact OI few times but not available.

Based on OI video, BOLA 33 is applicable. Since the PIR against OI inconsiderate driving, therefore we should proceed to settle with TP.

Kindly let us have your instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]
Sent: Friday, 13 September 2019 6:37 PM
To: Jia Le (LKK Auto)
Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Dear Carlor,

Let me get back to you on this matter on Monday, may I check with you on insured's side? Did we manage to clear him without trouble?

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Friday, September 13, 2019 2:58 PM
To: Chan, Kian-Meng
Subject: [EXTERNAL] RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

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Dear Kian Meng,

Kindly let us have your instruction as TP is chasing.

Thank you.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 11 July 2019 2:15 PM

To: Chan, Kian-Meng

Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Dear Kian Meng,

We received the PIR from third party by yesterday.

PIR shows that our insured had committed an offence of inconsiderate driving.

Kindly let us have your instruction.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 10 July 2019 4:11 PM

To: Chan, Kian-Meng

Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Dear Kian Meng,

We refer to the below matter.

Based on our insured video footage, it shows that third party tried to overtake our insured vehicle on the right to where our insured was turning into. Thus, we would like to reject the claim.

Please let us have your approval/instruction.

Thank you.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

Sent: Friday, 28 June 2019 10:22 AM

To: Jia Le (LKK Auto)

Subject: RE: Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

Refresh and see.

Best regards,

Chan Kian Meng
AIG

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, June 28, 2019 10:20 AM

To: Chan, Kian-Meng

Subject: [EXTERNAL] Your Ref: 7109031821SG [ACCIDENTINVOLVING SDN688U & FBF2477P ON 13/06/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Kian Meng,

Kindly assist to upload OI video in Merimen for our viewing.

Thank you.

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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