

Jiale

# COMFORTDELGRO ENGINEERING

Our Ref : T 0619 / SHA2808Z /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 5-Jul-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198200440V

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

78 Shenton Way

#07-16

Singapore 079120

**Attn : Motor Claims Department**

Dear Sir

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI SHA2808Z YOUR INSURED SMH9259R**  
**AND OTHER \_\_\_\_\_ ON 25.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA2808Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMH9259R we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,926.00
2	<u>3</u> days Loss of Rental @ \$ 110.67 per day	\$ 332.01
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,265.50</b>

### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,505.50</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.  
b) LTA search slip/s of : SMH9259R  
c) GIA / Police report/s of : SHA2808Z  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19011194/K1da3

30 JULY 2019

**MANSOOR S/O TAYABBHAI GANDHI**  
28 PARBURY AVENUE PARBURY HILL CONDOMINIUM  
#07-02  
SINGAPORE 467298

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 9259R AND SHA 2808Z ON 25/06/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 2808Z against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **09/07/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHA2808Z , SMH9259R  
RAFFLES AVE X TEMASEK AVE

ON 25-Jun-19 10:15

I / We

NG WAH PENG

(Hirer) NRIC No.: SXXXX256H

and/or

ONG YEW GUAN

(Relief) NRIC No.: SXXXX700C

Taxi Number

SHA2808Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-Jun-2019

Name of Hirer

NG WAH PENG

Hirer NRIC

SXXXX256H

Signature :



Address

122 BEDOK NORTH STREET 2 #09-1...  
460122

Contact No.

93699707

Name of Relief

ONG YEW GUAN

Relief NRIC

SXXXX700C

Signature :



Address

55 NEW UPPER CHANGI ROAD 06-1454  
461055

Contact No.

91127584

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,400.00 (Global Sum) for vehicle no. SHA 2808Z that was damaged pursuant to the accident which occurred on 25/06/2019 (date) along RAFFLES AVE X TEMASEK AVE involving vehicle no/s SMH 9259R.

This is pursuant to the inspection conducted on 26/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 2808Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2808Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18<sup>th</sup> (day) of December (month) 2019 (year)



Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

709 Braddell Road Singapore 579701  
 Mailing + 65 6280 8280 Facsimile + 65 6280 8738

### Workstation

59 Layan Drive Singapore 508808  
383 Sri Ming Drive Singapore 575717  
45 Pandan Road Singapore 600296  
24 Sengul Lane Singapore 758158  
7 Bengel Kadu Way Singapore 728791  
901 Yishun Industrial Park A Singapore 760707

COMPANY REG. NO.: 199506048W  
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## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2808Z

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
21.03.2014

CHASSIS CODE  
FMHLB41UMEU052861

NO/DATE

91452195 28.06.2019

JOB NO.  
305306310

ODOMETER READING

JOB TYPE

Description : 3P 25.06.2019

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,800.00
Add GST @ 7.000 %	126.00
Total Invoice amount	1,926.00

Issued by : CHEWBEELENG 28.06.2019 14:25:33  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

[illegible]

Our Ref: CT19060636

Date: 28 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      25/06/2019    @   10:15 hrs  
ALONG                              RAFFLES AVE X TEMASEK AVE  
INVOLVING                        SMH9259R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2808Z** (the "Taxi"). The Taxi was hired to **NG WAH PENG IC NO S0101256H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAM

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		9	2	5	2	8	FROM	TO
21/6	Fee	9	2	5	2	8	0150	1540
21/6	NS	9	2	5	6	02	1639	310
22/6/19	GUAN	9	2	5	7	17	0728	1704
22/6	Fee	9	2	6	1	13	1735	0540
23/6/19	GUAN	9	2	6	2	90	0735	1642
23/6	NS	9	2	6	4	90	1658	19
24/6	Fee	9	2	6	8	60	0150	1600
24/6	NS	9	2	6	9	85	1648	000
25/6/19	GUAN	NS					0652	
25/6/19	Accident?	NS	NS	NS	NS	NS	1140	—
27/6/19	Repair						—	1200

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMH9259R	25 Jun 2019 / 10:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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