

1/10/19

INS. CASE OWNER:

CC 4/AIG1901 1193, K2K63

LKK  
IDAC:

Surveyor:

Calvin

DOI:

24/6/19

Date / Time:

24/6/19

Registered in Merimen:

25/6/19

Pre-assign / CCU / FTE

SME 1905C

A772639450



Insured Vehicle No.:

SME 1905C

Claim No.:

A772639450

Name of Insured:

Khoon Seng Khong

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

22/6/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 9675B



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

CDG 6  
No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

11/9/19 - K

SME 1905C - K

STAGE

DATE / PIC

Non-Reporting Itr (1st): 11/07/2019

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to Of:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

22/6/19  
Khong

Sent non reporting to U1

\* PRIVATE SETTLEMENT

\* cheque passed to TP repairer  
passed to LKK (yuan)

File passed to shu kei to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

\$5 1,249

( 1 days) Reduction:

35 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

UNIGST

\$5 1,336.43

Loss of Rental (LOR):

\$5 376.20

( 3 days)

X \$125.40

Loss of Use (LOU):

\$5 -

( 5 - x - days)

Loss of Income (LOI):

\$5 150

( 50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5 7.49

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 1,870.12

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\* PRIVATE SETTLEMENT  
OI PAY LKK FEE  
27/9/19

Surveyor Kalvin

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh. \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or NoLum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SH 9675B Yr Regn: 7 Sep 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Toyota PWS C.C. 1798Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 168341 T/Radio: Insured / Std / NI / NA

Eng/No.: \_\_\_\_\_

C/No: JTDKB3F4X03162845Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Not / Jammed / Leaked / Burnt orBrake: Inorder / Not / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STB A/Rim orTyre Size: F: 195/65 R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 22/6/19 D.O.I. 24/6/19Survey held at CPHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S big rump

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>(P/P \$ 1,249.00 (Red \$ 686.25 / 35%))</u>
	<u>1 day + 2 PRS = 3 days</u>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech Insp (\$ \_\_\_\_\_)☐ : / / (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

S + RS \$ \_\_\_\_\_

Photos

Others

Report Format:

Lump Sum / LB: \_\_\_\_\_

TOTAL

Team: ARC Repair TP(CLSO)1

## JOB CARD

Sales Order:

A. NO 305305536

TOMER

MS COMFORT TRANSPORTATION PTE LTD  
TOMER NO 7010045  
RESS 383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
IRI 65508755  
IP

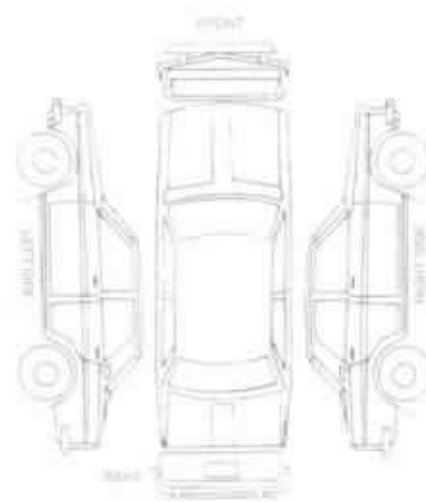
REQN NO	SH 9675B	MLEAGE
MAKE	TOYOTA	FUEL
MODEL	PRIUS HYBRID(G4)	DATE/TIME IN
YR OF MANU	07.09.2017	TARGET DATE
CHASSIS CODE	JTDKB3FUX03563845	COMPLETION DATE/TIME

JOINT CARD NO

## JOB DESCRIPTION

Accident Date: 22.06.2019  
NATURE: 3P 22.06.19

S/NO LABOR CODE DESCRIPTION



BOOKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

acknowledgement Slip

Exit Pass

Vehicle No.: SH 9675B

FZ AIG

Vehicle No.: SH 9675B

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19011193/K1kb3

27 June, 2019

**Khoo Seng Khong**

867 Woodlands Street 83 #09-325

Singapore 730867

Dear Sirs,

**ACCIDENT INVOLVING SME 1905C AND SH 9675B ON 22/06/2019 ALONG/  
AT AIRPORT T3 TAXI QUEUE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna

Claims

Tel : 6841 2360

Fax: 6741 4108

Email : [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Khanchna (LKK Auto)

---

**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Wednesday, 10 July 2019 5:20 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: MVA BETWEEN SME 1905C [OI] & SH 9675B (TP) ON 22/6/2019

Dear Khanchna,

Our principal's hirer had verbally confirmed that he was not injured and will not be making any BI claims. We can't give assurance as settlement will be strictly for property damage claims only when matter has been resolved with us. Hope this clarifies.

Kindly let us have your proposal urgently. Thank you.

Best Regards

*Kazali Hj Selahudin*

Claims Department / ComfortDelGro Engineering Pte Ltd  
Off: 6214 8736 / Fax: 6214 1843

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Wednesday, 10 July 2019 12:13 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A  
**Subject:** MVA BETWEEN SME 1905C [OI] & SH 9675B (TP) ON 22/6/2019

YOUR REF: SH 9675B  
OUR REF: CC4/AIG19011193/K1kb3

### WITHOUT PREJUDICE

Dear Mr. Kazali,

The above matter refers.

We would like to check on whether there is any bodily injury claim or not as our Insured would like to consider private settlement.

Appreciate your reply.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**To:** elijahcheong@gmail.com  
**Cc:** Carissa Lee-Khoo  
**Subject:** RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019  
**Attachments:** TP ESTIMATE- MARKED BY LKK SURVEYOR.pdf

Our Ref: CC4/AIG19011193/K1kb3  
Your Ref: SME1905C

Dear Mr. Elijah,

The above matter and our telephone conversation yesterday refers.

As requested, we attach herewith a copy of Third party's repair estimate which has been marked by our surveyor.

Please be informed that our surveyor has already surveyed the vehicle and the total repair estimate amount has been reduced to \$1,249.00 before GST.

Best Regards,  
Khanchna | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 11 July 2019 11:09 AM  
**To:** Carissa Lee-Khoo <carissakhoo@gmail.com>  
**Subject:** RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019

Our Ref: CC4/AIG19011193/K1kb3  
Your Ref: SME1905C

Dear Mr. Khoo Seng Khong /Ms. Carissa Khoo,

The above matter and e-mail as trailed refers.

Enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately to protect the NCD:

1.	Cost Repair (w/GST)	\$ 1,336.43
2.	Loss of Rental (3 days x \$125.40)	\$ 376.20
3.	Loss of Income(3 days x \$50)	\$ 150.00
4.	LTA Search Fee	\$ 7.49
	<b>Total</b>	<b>\$ 1,870.12</b>
5.	LKK Professional Fee (w/GST)	\$ 342.40

## Khanchna (LKK Auto)

---

**From:** Carissa Lee-Khoo <carissakhoo@gmail.com>  
**Sent:** Wednesday, 10 July 2019 12:27 PM  
**To:** Khanchna (LKK Auto)  
**Subject:** Re: Ref: CC4/AIG19011193/K1kb3

Hello Khanchal

Sure, my contact no. is 98200 639.

And the contact no. of the driver that day is EuJin Cheong 9760 9320. He will be the one laising directly with the taxi driver/company.

Regards  
Carissa

> On 10 Jul 2019, at 12:09 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

>

> Dear Carissa,

>

> The above matter and your e-mail as trailed refers.

>

> We are in the midst of checking with the Third party workshop agent as to whether there is any bodily injury claim or not and we will revert promptly.

>

> In the interim, kindly let us have your contact number.

>

> Thank you.

>

> Best Regards,

> Khanchna | Case Handler

> LKK Auto Consultants Pte Ltd

> DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> -----Original Message-----

> From: Carissa Lee-Khoo <carissakhoo@gmail.com>

> Sent: Wednesday, 10 July 2019 12:01 PM

> To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

> Subject: Re: Ref: CC4/AIG19011193/K1kb3

>

> Hello Khanchna

>

> Following our conversation on the phone earlier, I would like to confirm that we would like to handle this incident as a private settlement.

>



> However, since the survey has been done and hence the survey fee incurred, may we obtain the results of the survey as well so that we can proceed privately with the other party?

>

> Thank you

> Carissa

>

>

>

>> On 9 Jul 2019, at 6:45 PM, Carissa Lee-Khoo <carissakhoo@gmail.com> wrote:

>>

>> Hello Khanchna

>>

>> I received an accident claim with the above ref no. (in the subject). Our vehicle no. is SME 1905C. The letter was dated 27 June and I know that the note stated that we had to get back to you 5 days after the letter. However, I just opened our mail last night and so, I'm writing to ask for an extension to the deadline. I hope to get a favourable reply and obtain a few more days to attend to this matter. Thank you.

>>

>> Regards

>> Carissa Khoo

>>

>

1:4"00000 2"7375"00 1:4563685233"

1: 1100000 11737500 1: 4563685233

## PRIVATE SETTLEMENT

We/I, Comfortdelgro Engineering Pte Ltd (199303821R), workshop of motor vehicle SH 9675B hereby agree to accept the sum of (S\$1,870.12) as payment from the driver of the motor vehicle SME 1905C, Cheong Eu Jin (S9115958I) for the repair to the damages and loss of use to the owner of the motor vehicle SH 9675B as a result of the accident involving motor vehicle SME 1905C and SH 9675B on 22/06/2019 along Singapore Airport T3.

We/I, Comfortdelgro Engineering Pte Ltd (199303821R), workshop of motor vehicle SH 9675B hereby agree that there will be no further claim(s), including any personal injury claims to the driver of motor vehicle SH 9675B at the time of the incident against the owner and insurer of the motor vehicle SME 1905C for the above mentioned accident upon accepting the amount of S\$1,870.12.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of August (month) 2019 (year).

---

Signed & chop by workshop of SH 9675B



---

Signed by registered owner/driver of vehicle SME 1905C

## PRIVATE SETTLEMENT

We/I, **Comfortdelgro Engineering Pte Ltd (199303821R)**, workshop of motor vehicle **SH 9675B** hereby agree to accept the sum of **(S\$1,870.12)** as payment from the driver of the motor vehicle **SME 1905C, Cheong Eu Jin (S9115958I)** for the repair to the damages and loss of use to the owner of the motor vehicle **SH 9675B** as a result of the accident involving motor vehicle **SME 1905C and SH 9675B** on **22/06/2019** along **Singapore Airport T3**.

We/I, **Comfortdelgro Engineering Pte Ltd (199303821R)**, workshop of motor vehicle **SH 9675B** hereby agree that there will be no further claim(s), including any personal injury claims to the driver of motor vehicle **SH 9675B** at the time of the incident against the owner and insurer of the motor vehicle **SME 1905C** for the above mentioned accident upon accepting the amount of **S\$1,870.12**.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of August (month) 2019 (year).

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
SINGAPORE AIRPORT DRIVE  
SINGAPORE STRAITS

16/08/19

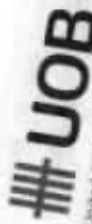
Signed & chop by workshop of SH 9675B



Signed by registered owner/driver of vehicle SME 1905C

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



大华银行

United Overseas Bank Limited, Singapore

Not Negotiable  
A/C Payee Only

支票 PAY

COMFORTDELGRO ENGINEERING Pte LTD

新加坡

DOLLARS One Thousand Eight Hundred and

Seventy Dollars and Twelve Cents only.

CHRISTINE TEO YI TING

日期 DATE

2 8 0 7 1 9  
D O M Y Y

持票人 OR BEARER

S\$ 1,870.12/-

CHECKING

支票 支票

ACCOUNT NO.

*[Signature]*

支票背面/背面 请在此处签名

⑆ 11000000111737500114563685233 ⑆

*[Signature]*  
5/20/12

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 22 August 2019 10:00 AM  
**To:** 'Carissa Lee-Khoo'  
**Cc:** 'Elijah Cheong'; Admin A; 'Christine Teo'  
**Subject:** RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019  
**Attachments:** PRIVATE SETTLEMENT FORM.pdf; TP CHEQUE ACKNOWLEDGEMENT.pdf

Our Ref: CC4/AIG19011193/K1kb3

Your Ref: SME1905C

Dear Ms. Carissa/ Mr. Elijah,

We refer to the above matter.

Kindly be informed that we have already passed a copy of the cheque amounting to \$1,870.12 to the Third party repairer and we attach herewith a copy of the acknowledgement and the private settlement form for your record purposes.

Kindly also take note that we have informed your motor insurance company (**AIG Asia Pacific Insurance Pte. Ltd.**) to reinstate your No Claim Discount (NCD) accordingly.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 13 August 2019 5:17 PM  
**To:** Carissa Lee-Khoo <carissakhoo@gmail.com>  
**Cc:** Elijah Cheong <elijahcheong@gmail.com>; Admin A <admin-a@lkkauto.com>; Christine Teo <curiouserfaith@gmail.com>  
**Subject:** RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019

Our Ref: CC4/AIG19011193/K1kb3

Your Ref: SME1905C

Dear Mr. Elijah/ Ms. Carissa,

The above matter and our e-mail as trailed refers.

## Khanchna.(LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 22 August 2019 9:54 AM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A  
**Subject:** Ref: TP / 9772639915SG [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C (OI) & SH 9675B ON 22/6/2019

Tracking:	Recipient	Delivery
	Chan, Kian-Meng	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 22/8/2019 9:54 AM
	olivialau@lkkauto.com	Delivered: 22/8/2019 9:54 AM
	shupei@lkkauto.com	Delivered: 22/8/2019 9:54 AM

AIG REF: Ref: TP / 9772639915SG  
LKK REF: CC4/AIG19011193/K1kb3

Dear Mr. Chan Kian Meng,

We refer to the above matter.

Kindly be informed that the third party repairer has settled the matter with our Insured driver via private settlement.

We have uploaded a copy of the private settlement form via Merimen for your record purposes and will close the file accordingly.

In the interim, please assist to re-instate our Insured's NCD accordingly.

Thank you.

Best Regards,  
**Khanchna | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## PRIVATE SETTLEMENT

We/I, Comfortdelgro Engineering Pte Ltd (199303821R), workshop of motor vehicle SH 9675B hereby agree to accept the sum of (S\$1,870.12) as payment from the driver of the motor vehicle SME 1905C, Cheong Eu Jin (S9115958I) for the repair to the damages and loss of use to the owner of the motor vehicle SH 9675B as a result of the accident involving motor vehicle SME 1905C and SH 9675B on 22/06/2019 along Singapore Airport T3.

We/I, Comfortdelgro Engineering Pte Ltd (199303821R), workshop of motor vehicle SH 9675B hereby agree that there will be no further claim(s), including any personal injury claims to the driver of motor vehicle SH 9675B at the time of the incident against the owner and insurer of the motor vehicle SME 1905C for the above mentioned accident upon accepting the amount of S\$1,870.12.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of August (month) 2019 (year).

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
39 LOYANG DRIVE  
SINGAPORE 508969

16/08/19

Signed & chop by workshop of SH 9675B

Signed by registered owner/driver of vehicle SME 1905C

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



Our Ref : T 0619 / SH 9675B /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 27-Jun-19

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199204400

**WITHOUT PREJUDICE**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 9675B YOUR INSURED SME1905C**  
**AND OTHER \_\_\_\_\_ ON 22.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 9675B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SME1905C we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,336.43
2	<u>4</u> days Loss of Rental @ \$ 125.40 per day	\$ 501.60
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 1,845.52</b>

**HIRER'S CLAIM**

7	<u>4</u> days Loss of Income @ \$ 80.00 per days	\$ 320.00
<b>Total Claims :</b>		<b>\$ 2,165.52</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : SME1905C  
c) GIA / Police report/s of : SH 9675B  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 9675B

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
07.09.2017

CHASSIS CODE  
JTDKB3PUX03563845

INV. NO/DATE  
91451705 26.06.2019

JOH NO.  
305305536

ODOMETER READING

DATE/TIME IN  
22.06.2019 16:35

Items total		1,249.00
Add GST @	7.000 %	87.43
Invoice amount		1,336.43

Issued by : KATHERINETAN 26.06.2019 12:02:17  
Repair type : CISO/57/57  
Payment type/Term: /Credit 30 days

1. Whilst driving all repairer's are liable for damage caused by them or their vehicles. The company accepts no responsibility for loss or damage to vehicles belonging to customers and therefore no driver's license or vehicle owner's name.

2. Customer's shall repair their vehicles at their own risk. The company does not accept any liability for damage to vehicles belonging to the company or any complaints otherwise. The vehicle will be returned to the customer in the condition in which it was received.

3. Interest on the repair amount will be charged on a day to day basis at the rate of 10% per annum. The company will not be responsible for any accident due and caused by the company or the customer and will not be liable for any loss or damage to the vehicle or any other property belonging to the customer.

4. Please examine the vehicle immediately after receipt. If you find any damage to the vehicle or any other property belonging to the customer, please inform the company immediately. If the company does not find any damage to the vehicle or any other property belonging to the customer, the company will issue this invoice as a receipt for the vehicle.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91451705	1,336.43	

Our Ref: CT19060567

Date: 26 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	22/06/2019 @ 15:30 hrs
ALONG	AIRPORT T3 TAXI QUEUE
INVOLVING	SME1905C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9675B** (the "Taxi"). The Taxi was hired to **WEE KWEE CHIK IC NO S0199879Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGTOYOTA PRIUS SH9675B , SME1905C  
AIRPORT T3 TAXI QUEUE

ON 22-Jun-19 15:30

I / We

WEE KWEE CHIK

(Hirer) NRIC No.: SXXXX879Z

and/or

(Relief) NRIC No.: SXXXX879Z

Taxi Number

SH9675B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

23-Jun-2019

Name of Hirer

WEE KWEE CHIK

Hirer NRIC

SXXXX879Z

Signature :



Address

981B BUANGKOK CRESCENT #11-29  
532981

Contact No.

97587963

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SME1905C	22 Jun 2019 / 15:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK