

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 16 July 2019 10:00 AM
To: elijahcheong@gmail.com
Cc: Carissa Lee-Khoo; Admin A
Subject: RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019
Attachments: Third party Repair Estimate - Marked by LKK Surveyor.pdf

Our Ref: CC4/AIG19011193/K1kb3
Your Ref: SME1905C

Dear Mr. Elijah,

The above matter and our telephone conversation yesterday refers.

As requested, we attach herewith a copy of Third party's repair estimate which has been marked by our surveyor.

Please be informed that our surveyor has already surveyed the vehicle and the total repair estimate amount has been reduced to \$1,249.00 before GST.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 11 July 2019 11:09 AM
To: Carissa Lee-Khoo <carissakhoo@gmail.com>
Subject: RE: Ref: CC4/AIG19011193/K1kb3 [PRIVATE SETTLEMENT] ACCIDENT BETWEEN SME1905C & SH 9675B ON 22/6/2019

Our Ref: CC4/AIG19011193/K1kb3
Your Ref: SME1905C

Dear Mr. Khoo Seng Khong /Ms. Carissa Khoo,

The above matter and e-mail as trailed refers.

Enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately to protect the NCD:

1.	Cost Repair (w/GST)	\$ 1,336.43
2.	Loss of Rental (3 days x \$125.40)	\$ 376.20
3.	Loss of Income(3 days x \$50)	\$ 150.00

4.	LTA Search Fee	\$ 7.49
	Total	<u>\$ 1,870.12</u>
5.	LKK Professional Fee (w/GST)	\$ 342.40

Please issue the following 2 cheques:

1. **\$ 1,870.12** payable to **COMFORTDELGRO ENGINEERING PTE LTD**
2. **\$ 342.40** payable to **LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Carissa Lee-Khoo <carissakhoo@gmail.com>
Sent: Wednesday, 10 July 2019 12:27 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: Ref: CC4/AIG19011193/K1kb3

Hello Khanchal

Sure, my contact no. is 98200 639.

And the contact no. of the driver that day is EuJin Cheong 9760 9320. He will be the one laising directly with the taxi driver/company.

Regards
Carissa

> On 10 Jul 2019, at 12:09 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:
>
> Dear Carissa,
>
> The above matter and your e-mail as trailed refers.
>
> We are in the midst of checking with the Third party workshop agent as to whether there is any bodily injury claim or not and we will revert promptly.
>
> In the interim, kindly let us have your contact number.
>
> Thank you.
>
> Best Regards,
> Khanchna | Case Handler
> LKK Auto Consultants Pte Ltd
> DID: 6841 2360 | email: khanchna@lkkauto.com | Fax: 6741-4108 Blk 51,
> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> -----Original Message-----
> From: Carissa Lee-Khoo <carissakhoo@gmail.com>
> Sent: Wednesday, 10 July 2019 12:01 PM
> To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
> Subject: Re: Ref: CC4/AIG19011193/K1kb3
>
> Hello Khanchna
>
> Following our conversation on the phone earlier, I would like to confirm that we would like to handle this incident as a private settlement.
>
> However, since the survey has been done and hence the survey fee incurred, may we obtain the results of the survey as well so that we can proceed privately with the other party?
>
> Thank you
> Carissa
>
>
>
>> On 9 Jul 2019, at 6:45 PM, Carissa Lee-Khoo <carissakhoo@gmail.com> wrote:
>>
>> Hello Khanchna
>>
>> I received an accident claim with the above ref no. (in the subject). Our vehicle no. is SME 1905C. The letter was dated 27 June and I know that the note stated that we had to get back to you 5 days after the letter. However, I just opened our mail last night and so, I'm writing to ask for an extension to the deadline. I hope to get a favourable reply and obtain a few more days to attend to this matter. Thank you.
>>
>> Regards

>> Carissa Khoo

>>

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