

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 13 August 2019 3:10 PM
To: Lily.loi@ow.sg
Cc: 'Sharon Ten'; angela.tan@ow.sg; hockkong.ong@ow.sg
Subject: RE: PRI - SLA2722P CLAIMING AGAINST SLR8666P DOA 23/06/19 (AXA) *** LKK REF: CC4/ASM19011171/ga3
Attachments: OI Video - Accident.MP4

Your Ref: **SLA 2722P** Without Prejudice
Our Ref: CC4/ASM19011171/Kga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLR 8666P & SLA 2722P ON 23/06/2019

We refer to the above matter.

Attached is a copy of our insured car video footage for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Your client not only encroached into Our Insured lane and also collided onto Our Insured's stationary vehicle. Our Insured vehicle is not even moving(stationery) when collision happen.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 17 July 2019 11:36 AM
To: 'Lily.loi@ow.sg' <Lily.loi@ow.sg>

Cc: 'Sharon Ten' <sharon@ow.sg>; angela.tan@ow.sg; hockkong.ong@ow.sg

Subject: RE: PRI - SLA2722P CLAIMING AGAINST SLR8666P DOA 23/06/19 (AXA) *** LKK REF: CC4/ASM19011171/ga3

Your Ref: SLA 2722P

Without Prejudice

Our Ref: CC4/ASM19011171/Kga3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLR 8666P & SLA 2722P ON 23/06/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Lily.loi@ow.sg [<mailto:Lily.loi@ow.sg>]

Sent: Tuesday, 25 June 2019 4:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Sharon Ten' <sharon@ow.sg>; angela.tan@ow.sg; hockkong.ong@ow.sg; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: PRI - SLA2722P CLAIMING AGAINST SLR8666P DOA 23/06/19 (AXA) *** LKK REF: CC4/ASM19011171/ga3

Dear Mei Kwan,

Enclosed documents for your perusal.

Kindly update us liability once your insured lodge the report.

Thank you.

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Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 25 June, 2019 2:44 PM

To: Lily.loi@ow.sg

Cc: 'Sharon Ten' <sharon@ow.sg>; angela.tan@ow.sg; hockkong.ong@ow.sg; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: PRI - SLA2722P CLAIMING AGAINST SLR8666P DOA 23/06/19 (AXA) *** LKK REF: CC4/ASM19011171/ga3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following.

- evidence i.e. video and scene photo.***
- PIR result (if any)***
- Estimated cost of repair***
- GIA and police report***

Please note that for liability, claim negotiation and settlement, please contact **Cecilia at 6749 4274.**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Monday, 24 June, 2019 5:12 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Sharon Ten' <sharon@ow.sg>; angela.tan@ow.sg; hockkong.ong@ow.sg
Subject: PRI - SLA2722P CLAIMING AGAINST SLR8666P DOA 23/06/19 (AXA)

Dear Officer,

Kindly arrange PRI at 9A Serangoon North Ave 5
Thank you

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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