

1500/18

INS. CASE OWNER:

CG 3 / AIG 150

## ASSIGNMENT

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:

WSP: Tongs - cab

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

## FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SHD 4035A - R3/AXA NORTHIS / 124342

CGC 812C - X

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List:

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email: (REJECT)

Payment Breakdown Form:

Others:

Documentation Check List:

Handler:

Typist:

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email: (REJECT)

Payment Breakdown Form:

Others:

12-03-17 BOLA SA, BOLA ALVARADO, BOTH PARTIES TURNING BACK FROM PARKING LOT LIABILITY IS \$52 EACH. PHYSICAL DAMAGE & REPAIR DAMAGE ARE DIFFERENT ISSUE. MAINTAIN 50% OFFER.

13/5/19 Contact to BOLA. NO development.  
Submit up report.  
TP does not submit LTR.  
K Re-open and rejected claim - counter claim  
successful to close file.

## FINAL SETTLEMENT

Date:

Confirm with

Final Liability:

% (Agreed / Assessed)

BOLA S/N No.:

Repair Cost:

\$5

( days)

(In BOLA previous LTR, To "Claim Status" Section) If NO or B 28, Ass. Lia:

Loss of Rental:

\$5

(\$ x days)

1) Claim status: Normal/Reject/Private Settle

Loss of Use:

\$5

2) Report Format:

Disbursement:

3) Survey fee:

Legal Cost:

\$5

Global Sum: \$5

Total:

\$5

No bill to BOLA.  
- To close file.

[illegible]

ASS. REC. BY:

REF:

AIG/

## ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res: Yes or No

Lum Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SID 9035A

Yr Regn:

03, 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Wish

cc

1984

Colour:

Red

A/C: Insured / Std / NI / NA

Sp Reading:

546069

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDGJ20W805003310

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Falken

Front

Rear

R/Bal:

5 mm

R/Bal:

3 mm

L/Bal:

5 mm

L/Bal:

3 mm

D.O.A.

30/8/15

D.O.I.

7/9/15

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

8/8 File p11 to Corbin

16/6 U/R. &amp; 1200 Corbin

(2 x 16.30 + 100)

21/2/16 To wait TP drive agreement of 50%.

Ref (e 18138.46, 93-1)

Date/Time, File Page 107

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return 107

2)

Report Format :

Lump Sum / I.B.I. (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - PS - \$

Police

Other

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG15015275/Kja3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 08-09-2015	
			Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKC 812C	Veh. Inspected	SHD 9035A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/09/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	30/08/2015	Inspection Date	07/09/2015	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
**SHD 9035A - AIG**

*Not Authored* **RIZA**  
*6/1 Aug 2015*

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHD 9035A - RIZA**  
**JTDGJ20W805003310**  
**TOYOTA**  
**WISH 2.0 BI-FUEL**  
**30.08.2015**  
**AIG**

		PART		LIST	
1	1	Front Bumper	\$	<i>Arch</i> 585.36	—
2	1	Front Bumper Lower Absorber	\$	<i>Sen</i> 130.00	X
3	1	Front Bumper Reinforcement	\$	<i>R</i> 318.11	X
4	1	Front Bumper Side Support LH	\$	<i>Sen</i> 76.20	X
5	1	Front Bumper Side Support RH	\$	<i>Sen</i> 76.20	X
6	1	Front Bumper Retainer RH	\$	<i>Sen</i> 102.00	X
7	1	Front Bumper Fog Lamp RH	\$	<i>Sen</i> 208.00	X
8	1	Front Bumper Fog Lamp Outer Chrome RH	\$	<i>Sen</i> 190.00	X
9	1	Front Bumper Fog Lamp Grille RH	\$	<i>Sen</i> 150.00	X
10	1	Front Bumper Retainer LH	\$	<i>Sen</i> 102.00	X
11	1	Front Bumper Fog Lamp LH	\$	<i>Sen</i> 208.00	X
12	1	Front Bumper Fog Lamp Outer Chrome LH	\$	<i>Sen</i> 190.00	—
13	1	Front Bumper Fog Lamp Grille LH	\$	<i>Sen</i> 150.00	—
14	1	Front Bumper Undertery	\$	<i>Sen</i> 129.36	X
15	1	Front Headlamp RH	\$	<i>Sen</i> 672.00	X
16	1	Front Headlamp LH	\$	<i>Sen</i> 672.00	X
17	1	Front Support Panel Assy	\$	<i>R</i> 1,222.32	X
18	1	Bonnet	\$	<i>R</i> 1,019.16	X
19	1	Bonnet Hinge RH	\$	<i>R</i> 81.60	X
20	1	Bonnet Hinge LH	\$	<i>R</i> 81.60	X
21	1	Bonnet Lock	\$	<i>R</i> 90.02	X
22	1	Bonnet Centre 'TOYOTA' Logo Badge	\$	<i>R</i> 115.44	X
23	1	Front Fender RH	\$	<i>R</i> 837.60	X
24	1	Front Fender Liner RH	\$	<i>Sen</i> 369.14	X
25	1	Front Fender LH	\$	<i>R</i> 369.14	X
26	1	Front Fender Liner LH	\$	<i>Sen</i> 369.14	X
27	1	Radiator Assembly	\$	<i>Sen</i> 2,268.24	X
28	1	Radiator Grille	\$	<i>Sen</i> 462.48	X
29	1	Aircon Condenser	\$	<i>Sen</i> 1,375.50	X

TOTAL	\$	12,620.61
25%	\$	3,155.15
	\$	9,465.46

**Specical Nett**

1 Set Front Bumper Fastener Clip	\$	40.00 ✓
1 CNG Sticker	\$	15.00 ✓
1 Set Front Fender Liner Clip LH	\$	30.00 ✓
1 Set Front Fender Liner Clip RH	\$	30.00 X
1 Set Radiator Grille Clip	\$	18.00 X
1 Front Licence Plate	\$	50.00 25.00

<b>TOTAL</b>	<b>\$</b>	<b>183.00</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>9,648.46</b>

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,800.00 30.00
To Check Electrical Lighting Concerned.	\$	120.00 20.00
To Rust-Proofing Of The Affected Areas.	\$	200.00 X
Putty And Spray Painting Of The Affected	\$	2,700.00 600.00
To Vacuum, Replace, Refix And Recharge Air Condenser	\$	350.00 X
To Replace, Refix And Top Up Coolant For Radiator	\$	170.00 X
To Dismantle And Refit Aircon Assy And Attachment, Vacuum And Charge-In-Gas.	\$	350.00 X

<b>TOTAL</b>	<b>\$</b>	<b>6,690.00</b>
<b>Over All Total</b>	<b>\$</b>	<b>16,338.46</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Total Repair Days**

**10 DAYS**

2 days

Text size: **Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company  
 Owner ID: 200303878K

**Vehicle Details**

Vehicle No: SHD0035A  
 Vehicle to be Exported: Yes  
 Intended De-registration Date: 01 Sep 2015  
 Vehicle Make: TOYOTA  
 Vehicle Model: WISH 2.0 BI-FUEL AUTO  
 Primary Colour: Red  
 Manufacturing Year: 2010  
 Engine No: 3ZRA527584  
 Chassis No: JTDGJ20V805003310  
 Maximum Power Output: 104.0 kW (139 bhp)

Open Market Value: \$25,053.00  
 Original Registration Date: 31 Mar 2011  
 First Registration Date: 31 Mar 2011  
 Transfer Count: 0  
 Actual ARF Paid: \$15,032.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 30 Mar 2019  
 PARF Rebate Amount: \$11,274.00

**Intended COE Rebate Details**

COE Expiry Date: 30 Mar 2019  
 COE Category: A - Car (1600cc & below)  
 COE Period(Years): 8  
 QP Paid: \$34,080.00  
 COE Rebate Amount: \$15,242.00

**Total Rebate Amount: \$26,516.00****Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 01 Sep 2015

OK

Land Transport Authority

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**Zayyer (LKKAuto)**

---

**From:** Zayyer (LKKAuto)  
**Sent:** Monday, 15 May, 2017 5:20 PM  
**To:** 'Sukimin, Nurasikin'  
**Cc:** Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** no development - Your Ref: 2726950202SG

**Outstanding case 2015**

**Your Ref: 2726950202SG**

Dear Sukimin,

**Date of accident on 30/8/2015 involving vehicles SKC 812C & SHD 9035A**

We refer to the above matter.

Third party vehicle had been inspected by our surveyor at the premises of M/s **TRANS-CAB AUTO SERVICES PTE LTD** on 7/9/2015

Our surveyor also confirmed the finalised the amount. However, TP's repairer till date did not submit the LOD to proceed for settlement. And also no action were also initiated by them despite of reminders.

As such, this case has been outstanding and no development. Therefore, we will proceed to temporary close the matter and submit WP report to your office.

If any new development in future, we will inform you for further handling. Thanks

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG15015276/Kja3**

15 April 2016

**YIP CHIH KIONG**  
BLK 533 PASIR RIS DRIVE 1  
#02-256  
SINGAPORE 510533

Dear Sir/Madam,

**ACCIDENT INVOLVING SKC 812C AND SHD 9035A ON 30/08/2015**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## **Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 21 August 2019 9:57 AM  
**To:** Cheng Jo Jo  
**Cc:** Admin A  
**Subject:** SKC 812C & SHD 9035A ALONG PASIR RIS CAR PARK ON 30/08/2015

WITHOUT PREJUDICE

**OUR REF: CC3/AIG15015276/Kka3-1**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKC 812C & SHD 9035A ALONG PASIR RIS CAR PARK ON 30/08/2015**

We are acting on behalf of our mutual client (YIP CHIH KIONG/ SKC 812C).

We were informed by our Insured that you are helping him to file a Third party property damage claim against the Insurer of SHD 9035A.

Kindly confirm and let us have the outcome and the percentage of the said claim.

If successful, kindly let us have a copy of the LOD & DV.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1509-009

Your Ref : SKC812C

Date : 11 January 2019

**AIG ASIA PACIFIC INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9035A AND SKC812C ON 30/08/15 11:30 AM ALONG PASIR RIS DRIVE 6 CARPARK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,284.00
2.	Loss of Rental for 2 days @ \$ 96.3 per day	\$	192.60
3.	Loss of Income for 2 days @ \$ 50 per day	\$	100.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,582.60

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1510-188 <b>DATE</b> : 30. October 2015 <b>REFERENCE NO</b> : AAD1509-009 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 29. November 2015 <b>PAGE</b> : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9035A;DOA 30.08.15(LUMP SUM-15)	1	1,284.00	1,284.00

**Total SGD Excl. GST : 1,200.00****7% GST : 84.00****\*\*\*\* ONE THOUSAND TWO HUNDRED EIGHTY FOUR SGD ONLY \*\*\*\*****Total SGD Incl. GST : 1,284.00**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303878K

21. September 2015

To Whom It May Concern

Dear Sir / Madam,

**Accident on 30/08/15 11:30 AM at PASIR RIS DRIVE 6 CARPARK**

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9035A. The taxi was hired to SEAN PANG HOCK LENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

This is a computer generated print-out. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
Discharge on 30.08.2015 @ 1130 HRS	Savit 111 011	07.07.2015 @ 1100 HRS			
Discharged on 09 SEP 2015 @ 1330 HRS					

## MILEAGE RECORD BOOK

**TRANS**  
**-cab**  
Trans-Cab Services Pte Ltd

SH 09055A

**Enquire Vehicle & Owner Information ( Vehicle No. SKC812C As At 30 Aug 2015 / 11:30:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(RIZA)SHD9035A

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S1803716E

Owner Name: YIP CHIH KIONG

Registered Address Type: HDB / HUDC

Registered Block/House No.: 533

Registered Street Name: PASIR RIS DRIVE 1

Registered Unit No.: # 02 - 256

Registered Building Name: -

Registered Postal Code: 510533

**Current Vehicle Details**

Vehicle No.: SKC812C

Make Description/Model: MERCEDES BENZ / E200 SEDAN (R17)

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



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## Khanchna (LKK Auto)

---

**From:** Lim, Sheng Yang <ShengYang.Lim@aig.com>  
**Sent:** Thursday, 5 September 2019 4:43 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: YOUR REF: TP / 2726950202SG [Request for approval to Reject Third Party's claim - SKC 812C [AIG] & SHD 9035A ON 30/08/2015]]

Dear Khanchna,

As insured's able to claim 100% successfully from TP, please proceed with reject TP's claim.

Thank you.

Best Regards,

Lim Sheng Yang  
AIG  
Senior Claim Adjuster II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1012101  
[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com) | [www.AIG.com](http://www.AIG.com)

INFORM TP  
ALL REJECT CLAIM.

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Wednesday, August 28, 2019 4:06 PM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] YOUR REF: TP / 2726950202SG [Request for approval to Reject Third Party's claim - SKC 812C [AIG] & SHD 9035A ON 30/08/2015]]

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Saliha,

The above matter and attachments herein refers.

Kindly be informed that we have contacted our Insured's workshop and was informed that the Insured's counter claim against Third party was successful on a 100% liability basis and payment has been done (as attached). They confirmed that they do not have any other documents as it is an old case.

As such, we seek your instructions to reject Third party's claim based on the reasons above.

Appreciate your approval/instructions please.

Thank you.

Best Regards,  
Khanchna | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 28 August 2019 4:06 PM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Admin A  
**Subject:** YOUR REF: TP / 2726950202SG [Request for approval to Reject Third Party's claim - SKC 812C [AIG] & SHD 9035A ON 30/08/2015]]  
**Attachments:** EMAIL FROM OI WORKSHOP OI COUNTERCLAIM SUCCESSFUL.pdf; Cyle Carriage OI Claim Status Paid.jpg

Dear Ms. Saliha,

The above matter and attachments herein refers.

Kindly be informed that we have contacted our Insured's workshop and was informed that the Insured's counter claim against Third party was successful on a 100% liability basis and payment has been done (as attached). They confirmed that they do not have any other documents as it is an old case.

As such, we seek your instructions to reject Third party's claim based on the reasons above.

Appreciate your approval/instructions please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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01 counterclaim status

## Khanchna (LKK Auto)

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**From:** Amanda Ang <amanda.ang@cyclecarriage.com.sg>  
**Sent:** Wednesday, 28 August 2019 11:21 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: skc812c

Hi Khanchna,

It's a 100% claim.  
Thank you.

Best regards,  
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378  
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383  
[www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Wednesday, 28 August, 2019 10:19 AM  
**To:** Amanda Ang <amanda.ang@cyclecarriage.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: skc812c

This email was sent from outside of your organisation

WITHOUT PREJUDICE  
**OUR REF: CC3/AIG15015276/Kka3-1**

Dear Amanda,

**ACCIDENT INVOLVING SKC 812C & SHD 9035A ALONG PASIR RIS CAR PARK ON 30/08/2015**

Thank you for the e-mail below.

We seek your kind assistance to also confirm the percentage of Liability for the claim.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**

**File** **Home** Insert Page Layout Formulas Data Review View Help

Paste

Cut

Copy

Format Painter

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Calibri

11

A<sup>^</sup>A<sup>v</sup>**B***I*UA

Font



Wrap Text



Merge &amp; Center

Alignment

Z31



A B C D E F G H I J K L M N

 Display Customer Account Details - C&C SMO Aftersales (amanda/244)Account:  WA000007 Short name:  AIG 

Telephone number:

**Main details** | Other details | Financial Transactions | Payments | History | Text | BACS |

## Selection

Sort by date:

Document Date

Display file:

Transaction file

Sort direction:

Forwards

☒ Show Paid Items

Date	T	Co	Mod	Document	Customer reference	Misc reference	Original	Outs
29/11/2015	I	28	SO	28115516	SKC812C	S-wip54498	2,222.35	
03/08/2017	I	28	SO	28133466	SKC812C	S-wip14149	2,273.42	

 Allocated Payments

Date	Pay Type	Document	Reference 1	Reference 2	Daybook	Allowance
22/07/2016	B	28115516	J1161222IB		2925555	0.00

Document

Close

Best regards,  
Amanda Ang



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## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 15 November 2019 3:18 PM  
**To:** Ng Wai Yin; 'claims'  
**Cc:** Admin A  
**Subject:** RE: TCS REF: AAD1509-009--Accident involving SKC812C & SHD9035A on 30.08.15  
**Attachments:** Insured sketch plan and statement.JPG

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail below refers.

Based on all documents at hand, we noted that the third party driver had collided into our Insured vehicle.

As such, we opine that liability is down against your client and we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Monday, 24 June 2019 4:18 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: TCS REF: AAD1509-009--Accident involving SKC812C & SHD9035A on 30.08.15

WITHOUT PREJUDICE

Dear Sir/ Mdm

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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No. 2 Ang Mo Kio Street 63, Singapore 569111  
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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Friday, 11 January, 2019 9:01 AM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** TCS REF: AAD1509-009--Accident involving SKC812C & SHD9035A on 30.08.15

**WITHOUT PREJUDICE**

Dear Sir/Mdm

We are making a claim against the owner of SKC 812C.

Enclosed is our GIA report and LOD (computer generate) for your perusal and action.

Hope you can review this matter and let us have your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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