*ASS. REC. EY:		REF. CS GAI1901	1153/RH	d30kpeci	al Instruction:
- Bureyon :	RASUI	ASSIGNMEN	T (Office)		
From (Person)	shawn Ng	of GA	1	D	me/Time: 14/6/100 wdom
Estimated Cos	t		Bill to:	3.	
OD THE TWS		RESTEVATING IMVICS SLC 130A		Insured	GBH 3280Y
at Workshop r		cycle & carringe			83320062
of		188 penden 10	DP		
Policy No:		140 51(0)1	Claim No: _	CLM	om vc 000003674
Sum Insured;			Excess:		
Make of Veh: (Client's Recerc					D.O.A. 316/19
	REP. / REV 2	4 HRS (wp) Person Contacted:	Vince	of v	H.O.D. Endorsement:
Date/Time	Action/Instruction SLC 130 A CIBH 32-80	on totalist (-) -CSTFCI/6015036	/Gtbm	· 2	DOA: 5/8/16
1 m	Finalize	part by Part	\$191	10 - ((Red: 2390 68; 59°
			100		

Nivitha (LKK Auto)

From:

Ng, Sharon <Sharon.Ng@sg.gaig.com>

Sent:

Friday, 14 June 2019 10:01 AM

To: Cc: Vincent Seah SUR; assignments

Subject:

RE: SLC130A//GBH3280Y= DIRECT SETTLEMENT || Our ref: CLMOMVC000003674

Attachments:

FW: SLC130A//GBH3280Y= DIRECT SETTLEMENT (1.35 MB)

WITHOUT PREJUDICE

Dear Vincent

Liability is clear for direct settlement. We have copied LKK to arrange with you for the necessary survey.

Thanks and Regards

Sharon Ng, Assistant Manager | Claims, P&C | P. +65 6804 7845 | F. +65 6235 3354 | sharon.ng@sg.gaig.com



Claims Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190





Moody's A1 (Good) Published December 2018 Standard & Poor's A+ (Strong) Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Friday, June 14, 2019 9:32 AM
To: Ng, Sharon < Sharon.Ng@sg.gaig.com>

Subject: [External] RE: SLC130A//GBH3280Y= DIRECT SETTLEMENT | | Our ref: CLMOMVC000003674

Importance: High

Morning Ms Ng

Above video attached for your action . your client change lane and hit into SLC130A REAR

Kindly revert liability

TKS

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body'Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378 Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Ng, Sharon [mailto:Sharon.Ng@sg.gaig.com]

Sent: Tuesday, 11 June 2019 1:51 PM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Subject: FW: SLC130A//GBH3280Y= DIRECT SETTLEMENT | Our ref: CLMOMVC000003674

Hi Vincent

As requested. We are still waiting for your client's video.



Regards Sharon Ng Great American

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Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Monday, 1 July 2019 10:23 AM

To:

'vincent.seah@cyclecarriage.com.sg'

Subject:

SLC 130A / TP / DOA: 3/6/2019

Dear Vincent,

Confirm final figure at \$1,940/-, 3 Days.

Please submit your document to China Taiping directly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	and the copies of the first and the copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	04/06/2019 01:19
Date Of Accident	03/06/2019 14:30
Exact Location Of Accident	PIE TOWARDS CHANGI NEAR ADAM RD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLC130A
Insured/Policyholder	
Name Of Registered Owner	PATRICIA LEE GUAT KHENG
NRIC No	S1784552G
Email Address	PATLEEGK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97863829
Alternative Phone No	OFFICE-97863829
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	A180 FL STYLE (R17 HLG)

Exact Purpose for which vehicle was being used at PRIVATE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY PRIVATE CAR

Vehicle Category

Insurance Company

Name of Insurance Company

FWD SINGAPORE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

PNPV2019-00008330

Cover Note Number

Driver

Name of Driver PATRICIA LEE GUAT KHENG

NRIC No S1784552G Date Of Birth 30/11/1966 Occupation INDOOR Date Of Driving Pass 06/07/1987

Driving Experience 31 YEARS AND 10 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-97863829

Fax Number

Contact Number OFFICE-97863829

EMail Address PATLEEGK@GMAIL.COM Address

NIL

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

ed OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?
Was any injured conveyed to hospital by

7,1010-2

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

2

Details of Police Action

Was the accident reported to the police?

Number of Passengers (Including Driver)

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I was driving slowly as the traffic was heavy. I was on the 2nd lane from the right. Suddenly I felt an impact from my rear vehicle. I later realised that a white van had hit the rear of my vehicle. We stop and took some picture of the accident. We exchange particulars. No injury involved.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PENDING /

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBH3280Y

Vehicle Make/Model/Colour

TOYOTA HIACE VAN TURBO 5DR MT WHITE

Details Of Properties

NA

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

SHAFARIZAL BIN ABDUL WAHAB

NRIC/Passport Number

S8200520Z

Contact Number

90583025

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

UNLIVITE

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authroised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrep esentation or withholding of material facts may allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of the form by insurance companies is not an admission of policy liability on the part of insurance companies.
- Any false reporting may be referred to the Police for Investigation
- 6 The report will be forwarded by the courses of the GIA Records Management Centre estateshed by the General insurance Assort Singapore (GIA) for anothering and that copies of this report will for a fee be made available application by interested parties.
- By the indgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to sophis of the report. being made available afteresed
- B. Consent under the Personal Data Pretection Act (PDPA)
 - understand acknowledge, agree and consent that
- (a) My insurer my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use: disclose and/or process my personal accordance of control of the formation of the formation of the personal information provided by me or posterised by my course (collectively the "Personal Information") and disclose and transfer such Personal information to all assurents; who have insured vehicle(s) involved in this specifier (all imprects) who have insured vehicle(s) involved in this another shall be collectively referred to as the Insurers") the maurier lawyers/law firms the Moretary Authority of Bingspore and any relevant government agency authority cauch as the police; for the purposers of
- Processing handling and/or sealing with my course including the settlement of the clients and environmentary investigations relating to the course.
- (ii) investigating the accident studiol my claims.
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to the, which could involve disclosure of certain personal data about me to bring about delaway of the same as well as on the external cover of sincatopes/mail packages; ander
- (V) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")

2/4/19

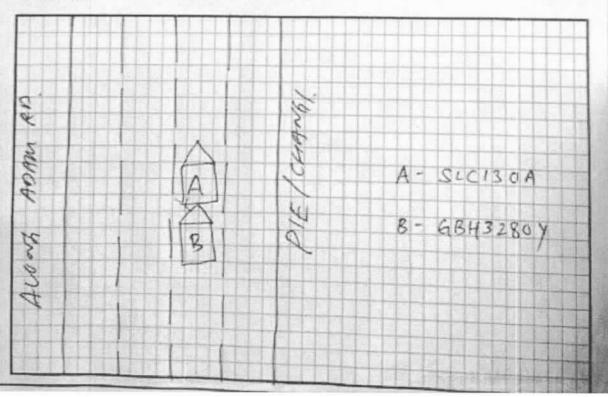
- (b) all intureris) who have insured vehicle(s) involved in this accident and the Insurers, lawyers/law firms, may are permitted to collect, use. disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information mayican be disclosed by any of the Insurers and/or CIA to their third party service providers or agents. (including they award aw firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS REPORTING OFFICER Mohammad Azaly Bin Abdullah

Policyholder's Signature / Date & Time Driver's Signature (If driver is not the policyholder) / Date & Time Witnessed by Reporting Centre

Personnel

Sketch Plan



Common Statement Pg. 1

CCIDENT STATEMENT (2000 characters)	
I was driving slowly as the traffic was Suddenly I felt an impact from my rea	s heavy. I was on the 2nd lane from the right . ar vehicle .
I later realised that a white van had h	it the rear of my vehicle.
We stop and took some picture of the	e accident.
We exchange particulars.	794
No injury involved.	
	di .
Taxi Voucher No.:	
DECLARATION I/We declare that the above particulars & information pr	ovided above are true in every aspect
VERIFIED BY AJAX MARS REPORTING OFFICER - MOHAMMAD AZALY BIN ABDULLAH	
	X
MARS Officer	Registered Owner or Driver's Signature
Job Complete Date/Time	Date/Time:
3 June 2019 at 6:23 PM	3 June 2019 at 6:23 PM

REPUBLIC OF SINGAPORE





PATRICIA LEE GUAT KHENG MRS.PATRICIA ONG

李 月 卿

CHINESE

30-11-1966 F

MALAYSIA



REPUBLIC OF SINGAPORE DRIVING LICENCE

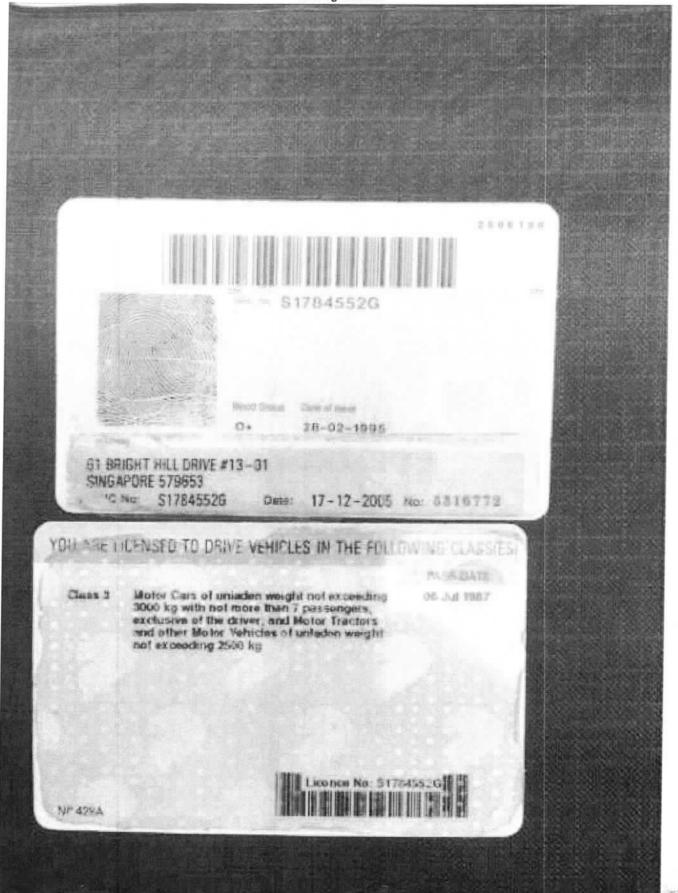


Literam Number S 1 7 8 4 5 5 2 G

PATRICIA LEE GUAT KHENG

Beth Siste: 30 Nov 1966 Haster Clate: 01 Jul 2004







ESTIMATE FOR SLC130A

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Patricia Lee Guat Kheng Mrs.pa

61 Brighthill Drive #13-01 Singapore 579653

Mobile: 97863829

Vehicle & Document Information

WIP No 33952

Reg No/Reg Date SLC130A

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

MB/MB A 180 (W176) "STYLE"

10010

27091030940771

WDD1760422J455584

021 191 Cosmos Blac/ 044 461 ARTICO/Fabr

/ 02/06/2016

Date/Time Printed CSE Operator Account No Terms CTP00001 Cash 06/06/2019/ 09:16 356 / Vincent Seah Description of Goods / Services Qty Unit Price Disc% Amount M BPNSUN POLICY NO/ACC DATE :PNPV2019-00008/330 // 03.06.19 DRIVE IN/EXCESS : 03.06.19 // TP CAR NO.: GBH3280Y=GREAT AMERICAN DATE IN/DATE SURVEY: BY/AUTHRIZED ON 0.10 A BPILAB "USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT" A BPILAR REMOVE & REPLACE ON REAR BUMPER A BPIRES RESPRAY ON REAR BUMPER REAR TRIM BUMPER REAR LOWER BUMPER 7. X Suc 1337.36 00.00 1337.36 230.80 00.00 (230.80 1.00 RIVET K 2.00 4.43 00.00 8.86 REAR CROSS MEMBER 🔧 X 473.66 00.00 473.66 Hp 90010068 3 days 24/06/19 @ 1750 Resurvey befor paint LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray painting To display damaged part(s) diming resurvey Parts prices are subject to confirmation * Third party survey is on a "Without Prejudice" basis * No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to linal approval from Insurance Company Confirmed & accepted by 4,830.68 Nett

Authorized signatory and company stamp

4830.68 **Total Payable** 5,168.83

7% GST on

338.15

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

> Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

ESTIMATE FOR SLC130A

Patricia Lee Guat Kheng Mrs.pa

61 Brighthill Drive #13-01 Singapore 579653

Vehicle & Document Information

WIP No	33952	
Reg No/Reg Date	SLC130A / 02/06/2016	
Date In/Mileage	-24/06/2049/ 34983 A	
Chassis No	WDD17604221455584	
Engine No	27091030940771	
Make/Model	MB/MB A 180 (W176) "STYLE"	
Colour/Trim	021 191 Cosmos Blac/ 044 461 ARTICO/Fabr	

Account No Terms Date/Time Printed CSE Operator 27/06/2019/ 11:27 VS 356 / Vincent Seah CTP00001 Cash Unit Price Disc% Description of Goods / Services

M BPNSUN FOLICY NO ACO DA DRIVE IN EXCESS

DATE IN/DATE SURVEY:24.06.19//24.06.19 RASUL-LKK 17:50PM DIRECT SETTLEMENT: SHARON NG- GAIG

A BPILAB "USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO

STANDARD SETTINGS.NETT"

A BPILAB REMOVE & REPLACE ON REAR BUMPER A BPIRES

RESPRAY ON REAR BUMPER

0.10

380.00

960.00

600.00



Confirmed & accepted by

Nett

1940.00

1,940.00

7% GST on

135.80

Total Payable

2,075.80

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or chaque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale	Des Experts En Automobile
---	---------------------------

GREAT AMERICAN INSURANCE COMPANY Ref: CS/GAI19011153/R1td3e2

3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER

Date: 05-07-2019

	APORE 039190	TOWER	Date . 00-07-2015	
2011/00/20			Code: GAI	
1.		Policy Particula	rs :- THIRD PARTY CLA	IM
	Insured Veh.	GBH 3280Y	Veh. Inspected	SLC 130A
	Policy No.		Coverage (\$)	0.00
	Claim No.	CLMOMVC000003674	Excess (\$)	0.00
	Assign From	SHARON NG	Assign Date	14/06/2019
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	MERCEDES BENZ A180	c.c	1595
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WDD1760422J455584	Colour	BLACK
	Odometer	34983	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Cone	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
	L/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
	R/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm
	L/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm
4.		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR N/S PORTION.	
	DAMAGES SEE D	ETAILS.		
5.	Mary Control	Gene	eral Information	
	Accident Date	03/06/2019	Inspection Date	24/06/2019
	Survey held at	CYCLE & CARRIAGE INDUS	STRIES (1986) PL	
		188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a.	[2] M. S. S. L. E. F. S. L. E. S. L. E		Remarks	
		ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS		
5b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	ys



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 130A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR TRIM BUMPER (SN)	TO REPAIR SEE LABOUR	1,337.36	-
1	REAR LOWER BUMPER (SN)	SERVICEABLE	230.80	-
2	RIVET (SN)	NOT NECESSARY	8.86	-
1	REAR CROSS MEMBER (SN)	NOT NECESSARY	473.66	-
			2,050.68	-
	LABOUR			
	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	REMOVE & REPLACE ON REAR BUMPER. INCLUSIVE OF THE REPAIR OF REAR TRIM BUMPER.		1,200.00	960.00
	RESPRAY ON REAR BUMPER.		1,200.00	600.00
			2,780.00	1,940.00
	GRAND TOTAL		4,830.68	1,940.00

RECOMMENDED COST OF REPAIRS	1,940.00

Report Ref No. CS/GAI19011153/R1td3e2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

St. S.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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