

ASS. REC. BY:

REF: ES/CT119011139/119/1302 Special Instruction:

Surveyor: Taufik

ASSIGNMENT (Office)

From (Person): Irene Tan of CT1 Date/Time: 24.11.11 5:24 PM

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLB 929 Insured: GY 2815M

at Workshop m/s Cycle & Carriage Tel: 918 17717

of 180 Pandan Loop Service Centre

Policy No: DMCVSN30060619000 Claim No: SNM190202641 CV

Sum Insured: Excess:

Make of Veh: D.O.A 17.6.2011
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 26.11.11 9:50 AM Person Contacted: Che Han H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	GY 2815M: ✓
	SLB 929: CC4/ASM1800/4976/1aa3XX D.O.A: 13/03/2018
16/11/11@ 5:33pm	confirmed with EO Chee Han final fig \$21114.60, 10 days. (red \$9077.08, 30%)

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 24 June 2019 5:24 PM
To: cheehan.go@cyclecarriage.com.sg
Cc: assignments
Subject: RE: OUR REF: SNM19D202841/TAYHP - Accident involving motor vehicle nos. SLB92G & GY2815M (PIE TWDS CHANGI AIRPORT) Accident date: 17-6-2019

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter and your email below.

Liability is down on our insured.

We will appoint LKK to survey.

Aside to LKK:

Please proceed to liaise with CYCLE & CARRIAGE.

Thank you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6192 Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com

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-----Original Message-----

From: Irene Tay
Sent: Monday, 24 June, 2019 4:57 PM
To: 'cheehan.go@cyclecarriage.com.sg' <cheehan.go@cyclecarriage.com.sg>
Cc: 'cheehan.go@cyclecarriage.com.sg' <cheehan.go@cyclecarriage.com.sg>
Subject: FW: OUR REF: SNM19D202841/TAYHP - Accident involving motor vehicle nos. SLB92G & GY2815M (PIE TWDS CHANGI AIRPORT) Accident date: 17-6-2019

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6192
Fax (65) 62247478/62247175
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-----Original Message-----

From: Go Chee Han [<mailto:cheehan.go@cyclecarriage.com.sg>]
Sent: Monday, 24 June, 2019 9:36 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM19D202841/TAYHP - Accident involving motor vehicle nos. SLB92G & GY2815M (PIE TWDS CHANGI AIRPORT) Accident date: 17-6-2019

Dear Irene,

Kindly revert liability.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Lim Shu Min [mailto:shumin.lim@sg.cntaiping.com]

Sent: Thursday, 20 June, 2019 4:27 PM

To: Irene Tay; Chee So Chow; Go Chee Han

Subject: OUR REF: SNM19D202841/TAYHP - Accident involving motor vehicle nos. SLB92G & GY2815M (PIE TWDS CHANGI AIRPORT) Accident date: 17-6-2019

This email was sent outside of your organization

Dear Irene,

Please conduct PRS SLB92G soonest possible.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Ce850af6947d74226bc7708d6f5590188%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=SUlkJ3mF%2FbjyEFZB8DivQeJC007HHddUMNLyJBULj48%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Ce850af6947d74226bc7708d6f5590188%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=hyiO2Dd1ebAL96tS2q3mntNlz%2FpCNANct71nAwFpruzM%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Thursday, 20 June, 2019 8:31 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident involving motor vehicle nos. SLB92G & GY2815M (PIE TWDS CHANGI AIRPORT) Accident date: 17-6-2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLB92G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GY2815M) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 16 July 2019 5:33 PM
To: Go Chee Han
Cc: SUR
Subject: RE: SLB92G - FINALIZE

Dear Chee Han,

WITHOUT PREJUDICE

Confirm final fig \$21,114.60 before GST and 10 repair days.

Kindly send the relevant documents to China Taiping Insurance company.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Monday, 15 July 2019 7:26 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: SLB92G - FINALIZE

Dear Taufikh,

Kindly proceed to finalize with 10 working days.

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/06/2019 12:40
Date Of Accident	17/06/2019 16:40
Exact Location Of Accident	PIE TOWARDS CHANGI AIRPORT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB92G
Insured/Policyholder	
Name Of Registered Owner	LIM HOCK PHENG
NRIC No	S1506913I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97565526
Alternative Phone No	OFFICE-97565526

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5108912817
Cover Note Number	

Driver

Name of Driver	LIM HOCK PHENG
NRIC No	S1506913I
Date Of Birth	23/01/1961
Occupation	INDOOR
Date Of Driving Pass	03/08/1984
Driving Experience	34 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97565526
Fax Number	
Contact Number	OFFICE-97565526
Email Address	NOEMAIL

Address	BLK 769 #02-23 CHOA CHU KANG ST 54
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER ATTACHED ACCIDENT REPORT FROM THE DRIVER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY2815M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NAIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/6/19 about 1640pm. My car SLB 926 Exit from Pava Lbar flyover before pava Lbar Rd, the traffic was heavy, so I slow down my car. stop at the exit give way to the pava Lbar Rd outflow vehicle, GP 2815 by vehicle hit my vehicle back. And my rear bumper ~~damage~~ damage.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

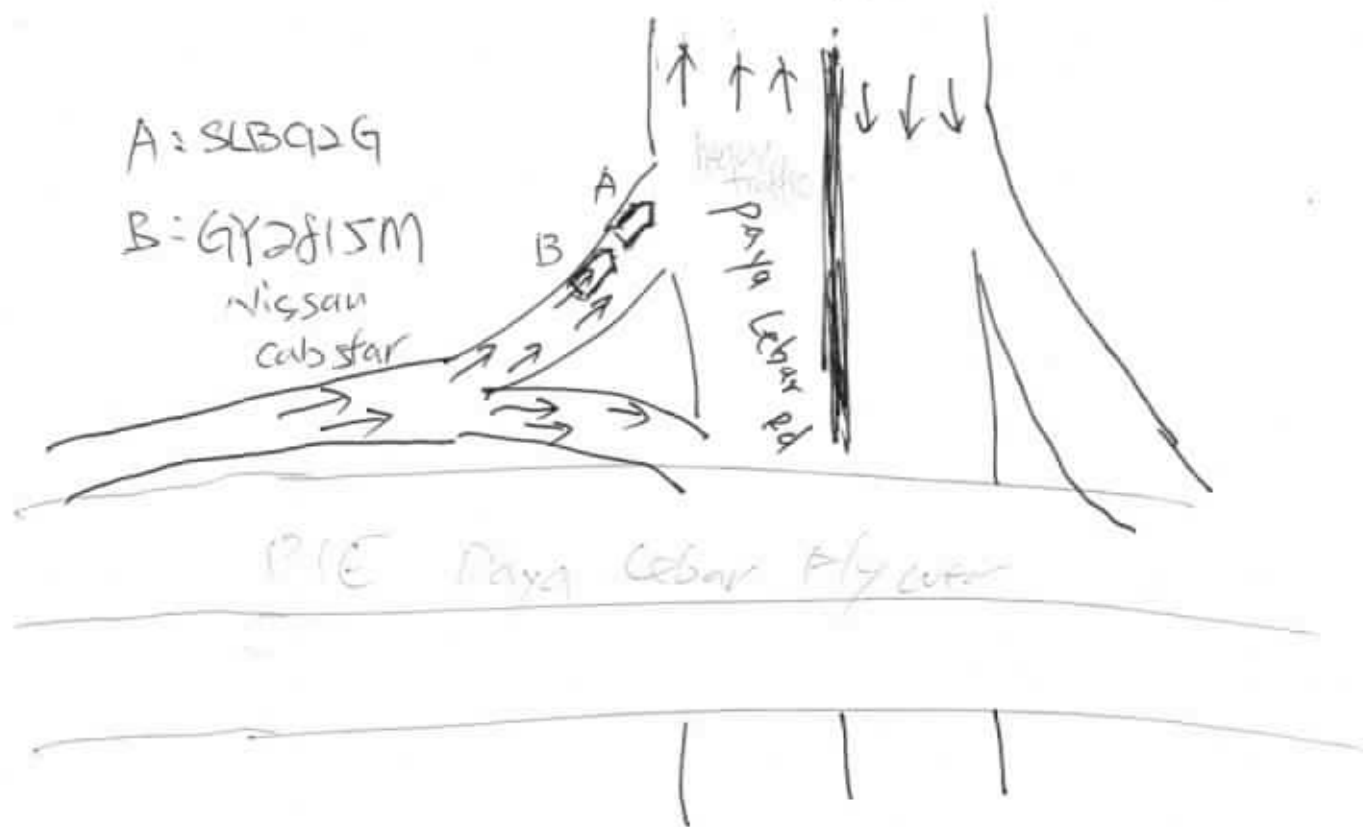
DAC BUKIT BATOK (VAC)

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Date 17/6/19

Time 16 40 pm

Location: PIE Toward Changi Airport ^{before exit} ~~existing~~ to paya Lebar Rd. E11



B Driver: Name: Lee Kwok Hong

IC: S0113124I

Address: B1K123E Riverside Drive 10-103
S 545123



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

34364
SLB92G / 28/04/2016
/ 0
WDD2120342B304676
27492030571582
MB/MB E 200 2.0 SEDAN (W212) "EDITION E"
029 992 Selenite Gr/ 042 241 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator				
WC000668	Credit	20/06/2019/ 08:24	CH	371 / Go Chee Han				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z REQUEST								
Customer Request								
M BPNSUN								
POLICY NO/ACC DATE : 5108912817 // 17-6-2019								
DRIVE IN/TP VEH NUMBER : 18-6-2019 // GY2815M - CHINA TAIPING								
DATE IN/DATE SURVEY:								
BY/AUTHORIZED ON :								
A BPILAB								
STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT								
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH								
A BPIRES								
RESPRAY REAR BUMPER & TRUNK LID & END PANEL							0.10	380.00
A BPILAB								
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO								
IDENTIFICATION STANDARD. NETT								120.00
A BPILAB								
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT							0.07	1000.00
A BPILAB								
PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT								960.00
A BPILAB								
REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH-								
CARPET FOR NECESSARY REPAIR. NETT								420.00
A BPILAB								
TO REMOVE & INSTALL REAR EXHAUST SYSTEM. NETT								2160.00
A BPILAB								
REMOVE CARRIAGE ASSY FROM FRAME, IMPACT, REPLACE AND ASSEMBLE								
WHEEL BASE & ADJUST TO VEHICLE.								540.00
A BPILAB								
TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT								
M REAR BUMPER					1.00	1891.44	00.00	1891.44
M REAR BUMPER LOWER TRIM					1.00	295.89	00.00	295.89
M REAR BUMPER LOWER CHROME MOULDING					1.00	316.06	00.00	316.06
M LH/R BUMPER CHROME GARNISH					1.00	61.85	00.00	61.85

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

34364
SLB92G / 28/04/2016
/ 0
WDD2120342B304676
27492030571582
MB/MB E 200 2.0 SEDAN (W212) "EDITION E"
029 992 Selenite Gr/ 042 241 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	20/06/2019/ 08:24	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M RH/R BUMPER CHROME GARNISH	1.00	61.85	00.00	61.85
M REAR BUMPER CTR LOWER BRACKET	1.00	72.82	00.00	72.82
M REAR SWITCHING MODULE	1.00	307.73	00.00	307.73
M REAR SWITCH MODULE CODE A	1.00	121.95	00.00	121.95
M REAR SWITCH MODULE CODE B	1.00	121.95	00.00	121.95
M LEFT TAIL PIPE BRACKET	1.00	36.85	00.00	36.85
M RIGHT TAIL PIPE BRACKET	1.00	36.85	00.00	36.85
M LEFT BASIC MOUNTING FOR BUMPER	1.00	49.16	00.00	49.16
M RIGHT BASIC MOUNTING FOR BUMPER	1.00	49.16	00.00	49.16
M LEFT REAR BUMPER COVER	1.00	61.85	00.00	61.85
M RIGHT REAR BUMPER COVER	1.00	61.85	00.00	61.85
M DISTANCE SENSOR	4.00	176.11	00.00	704.44
M SPACER RING	4.00	6.35	00.00	25.40
M LEFT RADAR SENSOR	1.00	1634.63	00.00	1634.63
M RIGHT RADAR SENSOR	1.00	1634.63	00.00	1634.63
M CTR BASIC MOUNTING FOR BUMPER	1.00	196.21	00.00	196.21
M ELECTRICAL WIRING HARNESS	1.00	315.27	00.00	315.27
M LEFT SIDE STABILITY	1.00	33.96	00.00	33.96
M RIGHT SIDE STABILITY	1.00	33.96	00.00	33.96
M REAR SWITCHING MODULE BRACKET	1.00	50.23	00.00	50.23
M TRUNK LID	1.00	2813.31	00.00	2813.31
M TRUNK LID SEAL	1.00	184.68	00.00	184.68
M TRUNK LID BOTTOM STOPPER	2.00	10.59	00.00	21.18
M TRUNK LID TOP PLUG	3.00	1.01	00.00	3.03
M GROMMET	3.00	2.51	00.00	7.53
M MERCEDES STAR	1.00	47.69	00.00	47.69
M E200 MODEL PLATE	1.00	88.05	00.00	88.05
M RIVETED NUT	4.00	4.12	00.00	16.48
M TRUNK LID CHROME MOULDING	1.00	118.05	00.00	118.05
M TRUNK LID LOCK	1.00	242.14	00.00	242.14
M REAR END PANEL	1.00	1275.41	00.00	1275.41
M REAR CROSS MEMBER	1.00	823.61	00.00	823.61
M SPARE WHEEL WELL	1.00	291.71	00.00	291.71

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Authorized signatory and company stamp

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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

34364
SLB92G / 28/04/2016
/ 0
WDD2120342B304676
27492030571582
MB/MB E 200 2.0 SEDAN (W212) "EDITION E"
029 992 Selenite Gr/ 042 241 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	20/06/2019/ 08:24	CH	371 / Go Chee Han

Description of Goods / Services

M ONE-COMPONENT ADHESIVE
M TS TWO-COMPONENT ADHESIVE
M LINING LOADING SILL
M LINING LOADING SILL FLAP
M RIGHT OUTER REAR LAMP COMBINATION
M RIGHT INNER REAR LAMP COMBINATION INNER

Qty	Unit Price	Disc%	Amount
1.00	156.83	00.00	156.83
1.00	776.81	00.00	776.81
1.00	130.90	00.00	130.90
1.00	22.43	00.00	22.43
1.00	707.54	00.00	707.54
1.00	456.57	00.00	456.57

Go Chee Han

DID : 6771 4336 HP : 9181 7717

Email : cheehan.go@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

LKX Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurer

Acknowledged by Repairer

Signature:

Date:

Nett

29,859.94

7% GST on 29859.94

2090.20

Total Payable

31,950.14

Confirmed & accepted by

Authorized signatory and company stamp

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Mercedes-Benz

Finalization

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No	34364
Reg No/Reg Date	SLB92G / 28/04/2016
Date In/Mileage	02/07/2019 / 136508
Chassis No	WD021203428304676
Engine No	27492030571582
Make/Model	MB/MB E 200 2.0 SEDAN (W212) "EDITION E"
Colour/Trim	029 992 Selenite Gr/ 042 241 Leather B1a

Account No	Terms	Date/Time Printed	GSE	Operator			
WC000668	Credit	15/07/2019/ 19:20	CH	371 / Go Chee Han			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

7 REQUEST

Customer Request

M BRN50N

POLICY NO/ACC DATE : 5108912817 // 17-6-2019
DRIVE IN/TP VEH NUMBER : 18-6-2019 // GY2815M - CHINA TAIPING
DATE IN/DATE SURVEY: 2-7-2019 1130 // Taufikh - LKK
BY/AUTHORIZED ON : 24-6-2019 1724 // Irene Tay - CHINA TAIPING

A BPILAB

STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH

3840.00

A BPIRES

RESPRAY REAR BUMPER & TRUNK LID & END PANEL

1800.00

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

0.10

380.00

A BPILAB

CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT

120.00

A BPILAB

PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT

0.07

1000.00

A BPILAB

REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH-
CARPET FOR NECESSARY REPAIR. NETT

Go Chee Han

DID : 6771 4336 HP : 9181 7717

Email : cheehan.go@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

960.00

A BPILAB

TO REMOVE & INSTALL REAR EXHAUST SYSTEM. NETT

420.00

A BPILAB

REMOVE CARRIAGE ASSY FROM FRAME, IMPACT, REPLACE AND ASSEMBLE
WHEEL BASE & ADJUST TO VEHICLE.

1920.00

A BPILAB

TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT

540.00

X REAR BUMPER

1.00 1891.44 00.00

1891.44

X REAR BUMPER LOWER TRIM

1.00 295.89 00.00

295.89

X REAR BUMPER LOWER CHROME MOULDING

1.00 316.06 00.00

316.06

X LH/R BUMPER CHROME GARNISH

1.00 61.85 00.00

61.85

Confirmed & accepted by

Authorized signatory and company stamp

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Mercedes-Benz

Finalization

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 34364
Reg No/Reg Date SLB92G / 28/04/2016
Date In/Mileage 02/07/2019 / 125508
Chassis No WDD21203428304676
Engine No 27492030571582
Make/Model MB/MB E 200 2.0 SEDAN (W212) *EDITION E*
Colour/Trim 029 992 Selenite Gr/ 042 241 Leather Bla

Account No.	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	15/07/2019/ 19:20	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X RH/R BUMPER CHROME GARNISH	1.00	61.85	00.00	61.85
X REAR BUMPER CTR LOWER BRACKET	1.00	72.82	00.00	72.82
X SPACER RING	4.00	6.89	00.00	27.56
X TRUNK LID	1.00	2813.31	00.00	2813.31
X TRUNK LID SEAL	1.00	184.68	00.00	184.68
X TRUNK LID BOTTOM STOPPER	2.00	10.59	00.00	21.18
X TRUNK LID TOP PLUG	1.00	1.01	00.00	3.03
X GROMMET	3.00	2.51	00.00	7.53
X MERCEDES STAR	1.00	47.69	00.00	47.69
X E200 MODEL PLATE	1.00	88.05	00.00	88.05
X RIVETED NUT	1.00	4.12	00.00	16.48
X TRUNK LID CHROME MOULDING	1.00	118.05	00.00	118.05
X TRUNK LID LOCK	1.00	316.18	00.00	316.18
X REAR END PANEL	1.00	1275.41	00.00	1275.41
X ONE-COMPONENT ADHESIVE	1.00	156.83	00.00	156.83
X TS TWO-COMPONENT ADHESIVE	1.00	776.81	00.00	776.81
X LINING LOADING SILL	1.00	130.90	00.00	130.90
X RIGHT OUTER REAR LAMP COMBINATION	1.00	707.54	00.00	707.54
X COVERING	1.00	29.47	00.00	29.47
X FIXTURE	1.00	9.58	00.00	9.58
X CAP	1.00	62.11	00.00	62.11
X STOP	2.00	8.01	00.00	16.02
X RIVET	14.00	2.83	00.00	39.62
X RIVET	4.00	3.17	00.00	12.68
X SURFACE GASKET	2.00	35.87	00.00	71.74
X SPARE WHEEL WELL	1.00	291.71	00.00	291.71
X CTR BASIC MOUNTING FOR BUMPER	1.00	196.21	00.00	196.21
X RIVETED NUT	4.00	4.12	00.00	16.48

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Nett 21,114.60
7% GST on 21114.60 1478.02
Total Payable 22,592.62

Authorized signatory and company stamp

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

SUPPLEMENTARY

ESTIMATE FOR SLB92G

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 34364
Reg No/Reg Date SLB92G / 28/04/2016
Date In/Mileage 02/07/2019 / 135508
Chassis No WDD2120342B304676
Engine No 27492030571582
Make/Model MB/MB E 200 2.0 SEDAN (W212) "EDITION E"
Colour/Trim 029 992 Selenite Gr/ 042 241 Leather B1a

Account No	Terms	Date/Time Printed	CSE	Operator	Description of Goods/Services	Qty	Unit Price	Disc%	Amount
WC000668	Credit	15/07/2019/ 19:20	CH	371 / Go Chee Han					

M BPNSUN

THIS IS NOT AN OFFICIAL TAX INVOICE
POLICE NO/ACC DATE : 510891281 // 24-6-2019
DRIVE IN/APP VER NUMBER : 10-6-2019 // 612815M CHINA TAIPING
DATE IN/DATE SURVEY: 2-7-2019 1130 // Taufikh - LKK
BY/AUTHORIZED ON : 24-6-2019 1724 // Irene Tay - CHINA TAIPING

- X COVERING
- X FIXTURE
- X CAP
- X STOP
- X RIVET
- X RIVET
- X SURFACE GASKET
- X RIVETED NUT

1.00	29.47	00.00
1.00	9.58	00.00
1.00	62.11	00.00
2.00	8.01	00.00
1.00	2.83	00.00
1.00	3.17	00.00
2.00	35.87	00.00
4.00	4.12	00.00

de 29.47
ner 9.58
ner 62.11
ner 16.02
ner 39.62
ner 12.68
ner 71.74
ner 16.48

ESTIMATE

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

	Nett	257.70
7% GST on	257.70	18.04
	Total Payable	275.74

Authorized signatory and company stamp

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19011139/T1QD3N2

Date: 17/07/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30060619000
Claimant Vehicle No :	SLB92G	Insured Vehicle No :	GY2815M
Date of Loss:	17/06/2019	Nature of Claim:	TP
		Claim No:	SNM19D202841C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB92G	Engine No:	27492030571582
Make & Model:	MERCEDES-BENZ 200E, 2.0 (A)	Chassis No:	WDD2120342B304676
Reg. Date:	28/04/2016 (Man. Year: 2015)	Odometer:	135508 km
Colour:	Grey		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	265/35R18	Rear Tyre Size:	265/35R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	16,691.68	10,134.60	6,557.08	39.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,500.00	10,980.00	2,520.00	18.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	30,191.68	21,114.60	9,077.08	30.06
+ GST 7.00/7.00% (S\$)	2,113.42	1,478.02	635.40	30.07
Nett Amount (S\$)	32,305.10	22,592.62	9,712.48	30.06

INSPECTION

Date of Assignment:	01/07/2019	
Date Inspected:	02/07/2019	Inspected At:
		Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378
Estimated Period of Repair:	10.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 17 Jul 2019)
Parts:	143	MERCEDES-BENZ 200E 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLB92G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Deformed	1,891.44 FS	*1,891.44 FS
2	1	*REAR BUMPER LOWER TRIM	Cut	295.89 FS	*295.89 FS
3	1	*REAR BUMPER LOWER CHROME MOULDING	Cut	316.06 FS	*316.06 FS
4	1	*LH/R BUMPER CHROME GARNISH	Necessary	61.85 FS	*61.85 FS
5	1	*RH/R BUMPER CHROME GARNISH	Necessary	61.85 FS	*61.85 FS
6	1	*REAR BUMPER CTR LOWER BRACKET	Deformed	72.82 FS	*72.82 FS
7	1	*REAR SWITCHING MODULE	Not Necessary	307.73 FS	*- FS
8	1	*REAR SWITCH MODULE CODE A	Not Necessary	121.95 FS	*- FS
9	1	*REAR SWITCH MODULE CODE B	Not Necessary	121.95 FS	*- FS
10	1	*LEFT TAIL PIPE BRACKET	Not Necessary	36.85 FS	*- FS
11	1	*RIGHT TAIL PIPE BRACKET	Not Necessary	36.85 FS	*- FS
12	1	*LEFT BASIC MOUNTING FOR BUMPER	Not Necessary	49.16 FS	*- FS
13	1	*RIGHT BASIC MOUNTING FOR BUMPER	Not Necessary	49.16 FS	*- FS
14	1	*LEFT REAR BUMPER COVER	Not Necessary	61.85 FS	*- FS
15	1	*RIGHT REAR BUMPER COVER	Not Necessary	61.85 FS	*- FS
16	4	*DISTANCE SENSOR	Not Necessary	704.44 FS	*- FS
17	4	*SPACER RING	Necessary	25.40 FS	*25.40 FS
18	1	*LEFT RADAR SENSOR	Not Necessary	1,634.63 FS	*- FS
19	1	*RIGHT RADAR SENSOR	Not Necessary	1,634.63 FS	*- FS
20	1	*CTR BASIC MOUNTING FOR BUMPER	Deformed	196.21 FS	*196.21 FS
21	1	*ELECTRICAL WIRING HARNESS	Not Necessary	315.27 FS	*- FS
22	1	*LEFT SIDE STABILITY	Not Necessary	33.96 FS	*- FS
23	1	*RIGHT SIDE STABILITY	Not Necessary	33.96 FS	*- FS
24	1	*REAR SWITCHING MODULE BRACKET	Not Necessary	50.23 FS	*- FS
25	1	*TRUNK LID	Bent	2,813.31 FS	*2,813.31 FS
26	1	*TRUNK LID SEAL	Necessary	184.68 FS	*184.68 FS
27	2	*TRUNK LID BOTTOM STOPPER	Necessary	21.18 FS	*21.18 FS
28	3	*TRUNK LID TOP PLUG	Necessary	3.03 FS	*3.03 FS
29	3	*GROMMET	Necessary	7.53 FS	*7.53 FS
30	1	*MERCEDES STAR	Necessary	47.69 FS	*47.69 FS
31	1	*E200 MODEL PLATE	Necessary	88.05 FS	*88.05 FS
32	4	*RIVETED NUT	Necessary	16.48 FS	*16.48 FS
33	1	*TRUNK LID CHROME MOULDING	Cracked	118.05 FS	*118.05 FS
34	1	*TRUNK LID LOCK	Cut	316.18 FS	*316.18 FS
35	1	*REAR END PANEL	Bent	1,275.41 FS	*1,275.41 FS
36	1	*REAR CROSS MEMBER	Not Necessary	823.61 FS	*- FS
37	1	*SPARE WHEEL WELL	Necessary	291.71 FS	*291.71 FS
38	1	*ONE-COMPONENT ADHESIVE	Necessary	156.83 FS	*156.83 FS
39	1	*TS TWO-COMPONENT ADHESIVE	Necessary	776.81 FS	*776.81 FS
40	1	*LINING LOADING SILL	Deformed	130.90 FS	*130.90 FS
41	1	*LINING LOADING SILL FLAP	Not Necessary	22.43 FS	*- FS
42	1	*RIGHT OUTER REAR LAMP COMBINATION	Cracked	707.54 FS	*707.54 FS
43	1	*RIGHT INNER REAR LAMP COMBINATION INNER	Not Necessary	456.57 FS	*- FS
44	1	*COVERING	Deformed	29.47 FS	*29.47 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	1		*FIXTURE	Necessary	9.58 FS	*9.58 FS
46	1		*CAP	Necessary	62.11 FS	*62.11 FS
47	2		*STOP	Necessary	16.02 FS	*16.02 FS
48	14		*RIVET	Necessary	39.62 FS	*39.62 FS
49	4		*RIVET	Necessary	12.68 FS	*12.68 FS
50	2		*SURFACE GASKET	Necessary	71.74 FS	*71.74 FS
51	4		*RIVETED NUT	Necessary	16.48 FS	*16.48 FS
Total Parts (\$\$)					16,691.68	10,134.60

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	STRAIGHTEN,REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	5,760.00	3,840.00
2	RESPRAY REAR BUMPER & TRUNK LID & END PANEL	New	2,160.00	1,800.00
3	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
4	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE	New	120.00	120.00
5	PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT	New	1,000.00	1,000.00
6	REMOVE & REFIT LUGGAGE COMPARTMENT,TRIM,GARNISH-CARPET FOR NECESSARY REPAIR	New	960.00	960.00
7	TO REMOVE & INSTALL REAR EXHAUST SYSTEM	New	420.00	420.00
8	REMOVE CARRIAGE ASSY FROM FRAME,IMPACT,REPLACE AND ASSEMBLE WHEEL BASE & ADJUST TO VEHICLE	New	2,160.00	1,920.00
9	TO INSPECT & CONDUCT WHEEL ALIGNMENT	New	540.00	540.00
Gross Labour Cost (S\$)			13,500.00	10,980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >