

INS. CASE OWNER:

cc4, Vol 190 11133, Tpa3

LKK:
IDAC:

Surveyor:

Tan Ah

DOI:

ASSIGNMENT

26/6/19

(Wait)

Date / Time:

26/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBD 8816 R



Insured Vehicle No.:

Claim No.:

Name of Insured:

Sin Hup Wah 1 Sesame Oil

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : S\$

D.O.A.:

15/6/19 (Wait)

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SPW 126 Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

cu



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SPW 126 Y - 03/06/2020 12:00/12:22; 004-10/1/19
GBD 8816 R, X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

NIC

If NO or B 28, Ass. Lia:

Repair Cost: W/K

S\$

2865.95

Loss of Rental (LOR): W/K

S\$

428 W

(

4

days)

X\$1W

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

3193.95

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3193.95

Name 1:

Cyrex & Carriage Automotive Pte Ltd

Payee 2: (Strike if N/A.)

S\$

Name 2:

Payee 3: (Strike if N/A.)

S\$

Name 3:

COPY SENT
20/1/2020

21/1/2020

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

B4W.W

EQ

11137/T1(9)

2019 May.

SFW11269

6

Mitsubishi Aftage 1-2 1193

white

2385

MM 65TA13AKH001846

3

183/55K15

X

6

6

6

6

6

26/6/190 4/5pm

AC Powder 6 hr

0

PIP # 2585-W Cleed # 2800/5286

3

1

1

Types of Paper

Recovery Doc of Time

1

1

1



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info	
LAI KIT LOONG (LI JIELONG) 25 MILTONIA CLOSE #11-12 SINGAPORE 768060 Contact No	Cust No/Name	KCV11339/LAI KIT LOONG (LI JIELONG)
	Reg No/Reg Date	SFW1126Y / 22/05/201
	Date In/Mileage	/ 0
	Chassis No	MMBSTA13AKH001846
	Engine No	3A92UHT1685
	Make/Model	MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
KCV11339	CRDVCH	18/06/2019/ 16:07		465 / Tay Jian Ye	41185		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

E PNT88000	TO RENEW FRT BUMPER, AND RENEW FRT RADIATOR						550 1100.00
E PNT98000	PAINT WORK SPRAY FRT BUMPER						420 840.00
A 54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						20 50.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST						1 200.00
M SUNDRY	TO RENEW FRT NUMBER PLATE						1 50.00
M SUNDRY	SUNDRIES						20 50.00
M GRILLE,RADIATOR		1.00	548.00	00.00			548.00
M MARK,THREE-DIA		1.00	51.00	00.00			51.00
M REINFORCEMENT,FR BUMPER		1.00	462.00	00.00			462.00
M FACE,FR BUMPER		1.00	696.00	00.00			696.00
P CLIP,FR BUMPER		10.00	3.00	00.00			30.00
M HEADLAMP ASSY,LH		1.00	654.00	00.00			654.00
M HEADLAMP ASSY,RH		1.00	654.00	00.00			654.00

SURVEYOR NAME: Tan JieSURVEYOR SIGNATURE: [Signature]DATE: 20/6/19REMARKS: Repair before paint5 dayssure labourer can

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirm & accepted by

Acknowledged by Repairer

Signature:

Date:

Nett

5,385.00

7% GST on 5385.00

376.95

Total Payable

5,761.95

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewal the rubber seal or other repair requiring the removal of the windscreen.

VEHICLE NO : SFW 1126 Y

MODEL : MIT ATTRAGE 1.2

WIP : 41185

Material	:	\$	<u>1,325.00</u>
Labour	:	\$	<u>1,260.00</u>
Sub-Total	:	\$	<u>2,585.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>2,585.00</u>
GST 7%	:	\$	<u>180.95</u>
Grand Total	:	\$	<u>2,765.95</u>
Finalise By/Date	:	<u>LOI / 18/09/2019</u>	

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 3 WORKING DAYS + 2 Days (1) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 5

☒ TP claim GBD8816R

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Thursday, 3 October 2019 4:03 PM
To: 'Loi Ai Ting'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: SFW1126Y, finalisation (Mit WIP: 41185)

CC - Loi

Hi Ms Loi,

COR \$2585 (before gst) , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]
Sent: Wednesday, 18 September 2019 1:17 PM
To: Taufikh (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: SFW1126Y, finalisation (Mit WIP: 41185)

Hi, Taufikh,

Kindly confirm finalised amount at \$2,765.95 after GST.

Thanks.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM19HO01749/JT
Our ref: CC4/EQH19011133/T1pa3

Date: 01/07/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SFW 1126Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/06/2019 at the premises of M/s Cycle & Carriage Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,385.00
Revised Estimate Amount	: S\$	2,585.00
"Check" Items Amount	: S\$	462.00
Total (Including Check Items)	: S\$	3,047.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-B500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LAI KIT LOONG (LI JIELONG)	Cust No/Name KCV11339/LAI KIT LOONG (LI JIELONG)
25 MILTONIA CLOSE	Reg No/Reg Date SFW1126Y / 22/05/201
#11-12	Date In/Mileage / 0
SINGAPORE 768060	Chassis No MMBSTA13AKH001846
Contact No	Engine No 3A92UHT1685
	Make/Model MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
KCV11339	CRDVCH	18/06/2019/ 16:07		465 / Tay Jian Ye	41185

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW FRT BUMPER, AND RENEW FRT RADIATOR				550 1100.00
E PNT98000 PAINT WORK SPRAY FRT BUMPER				420 840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				20 50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				1 200.00
M SUNDRY TO RENEW FRT NUMBER PLATE				bt 50.00
M SUNDRY SUNDRIES				20 50.00
M GRILLE, RADIATOR	1.00	548.00	00.00	548.00
M MARK, THREE-DIA	1.00	51.00	00.00	51.00
M REINFORCEMENT, FR BUMPER	1.00	462.00	00.00	462.00
M FACE, FR BUMPER	1.00	696.00	00.00	696.00
P CLIP, FR BUMPER	10.00	3.00	00.00	30.00
M HEADLAMP ASSY, LH	1.00	654.00	00.00	654.00
M HEADLAMP ASSY, RH	1.00	654.00	00.00	654.00

SURVEYOR NAME: Tan Jie
 SURVEYOR SIGNATURE: [Signature]
 DATE: 22/6/19 4pm
 REMARKS: Repair before paint
5 days
sure insurance

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirm & accepted by

Acknowledged by Repairer

Signature:

Date:

Nett

5,385.00

7% GST on

5385.00

376.95

Total Payable

5,761.95

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 25 June 2019 9:14 AM
To: Coco Lu Ting
Cc: Hsiao Tong (LKKAUTO); CS A Team; Admin A; assignments
Subject: RE: DM19HO01749/JT: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019 ***
LKK REF: CC4/EQ19011133/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Monday, June 24, 2019 1:31 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: DM19HO01749/JT: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019

Dear Janet,

We choose LKK. Thank you

Best regards

Coco Lu Ting

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 24 June, 2019 11:54 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: DM19HO01749/JT: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019

This email was sent outside of your organization

Without Prejudice

Save As To Costs

Dear Sir/Madam,

For pre repair survey request, please email to egiprs@eqinsurance.com.sg

Liability is cleared. We can agree on direct settlement, if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Monday, June 24, 2019 11:46 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>

Subject: RE: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019

Hi Wei Yin,

Our customer told me that your insured reported. Please advise us the liability. Thank you

Best regards

Coco Lu Ting

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Sent: Wednesday, 19 June, 2019 7:57 AM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019

Without Prejudice

Dear Coco,

Your email below refers.

OIC is Ms Janet whom is on copy and on course now.

Liability is unclear and our insured driver had yet to report the accident.

Thank you.

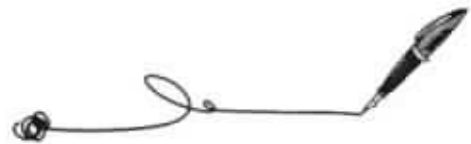
Regards,

Tan Wei Yin



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Tuesday, June 18, 2019 6:40 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Steve Lim <steve.lim@eqinsurance.com.sg>
Subject: FW: our veh SFW1126Y, your veh GBD8816R ON 18/06/2019

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>
Sent: Tuesday, 18 June, 2019 5:20 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject:

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Hsiao Tong (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 6 December 2019 9:03 AM
To: Hsiao Tong (LKKAuto)
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De
Subject: LKK Ref: CC4/EQI19011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019
Attachments: [Untitled].pdf

Dear Hsiao Tong,

Attached our LOD and related documents.

We will sent the original copies to you soon after this.

We are claiming for:

Repair cost	:	\$ 2,765.95
Loss of Rental	:	\$ 963.00 (\$107 x 9 days)
Total	:	<u>\$ 3,728.95</u>

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Saturday, 18 January 2020 2:58 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: LKK Ref: CC4/EQI19011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019

Dear Hsiao Tong,

Offer accepted for amicable settlement.

Kindly forward us the DV.

Thanks.


Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 20 December, 2019 8:49 AM
To: Loi Ai Ting
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: LKK Ref: CC4/EQI19011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,765.95
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
Total	\$ 3,193.95

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Wednesday, 18 December 2019 6:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: LKK Ref: CC4/EQJ19011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019

Dear Hsiao Tong,

Thank you for your offer,

Noticed that LOR is offered at 3 days \$321.00

Kindly increase your offer of LOR to 5 days, which is surveyor recommended repair days 3 days, plus 2 days weekend.

Our total claim will be:

1. Cost of Repair (w/GST)	\$ 2,765.95
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00
Total	\$ 3,086.95

Appreciate your understanding.

Best Regards,

Loi Ai Ting
Senior Officer - Admin

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 7 December, 2019 10:00 AM
To: Loi Ai Ting
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De
Subject: RE: LKK Ref: CC4/EQI19011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,765.95
2. Loss of Rental (5 days x \$100.00)(w/GST)	\$ 535.00
Total	\$ 3,300.95

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 6 December 2019 9:03 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Subject: LKK Ref: CC4/EQ119011133/T1pa3, C&C Ref: SFW1126Y, claim TP EQ GBD8816R, DOA: 18.06.2019

Dear Hsiao Tong,

Attached our LOD and related documents.

We will sent the original copies to you soon after this.

We are claiming for:

Repair cost	:	\$ 2,765.95
Loss of Rental	:	\$ 963.00 (\$107 x 9 days)
Total	:	<u>\$ 3,728.95</u>

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 07/02/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBD 8816R (Insd Veh)	Your Ref. No. : DM19HO01749/JT
	SFW 1126Y (TP Veh)	Our Ref. No. : CC4/EQI19011133/T1pa3q2
Date of Accident	18/6/2019	

Liability	100%	
Final Repair Cost	: \$ 2,765.95	
Loss of Use	: \$	days
Rental (If any)	: \$ 428.00	4 days
Others:	: \$	
	: \$	
	3,193.95	
Final Settlement Sum	: \$ 3,193.95	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED	: \$ 3,193.95
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ119011133/T1pa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 07-02-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 8816R	Veh. Inspected	SFW 1126Y
Policy No.	DMCPHQ18-003557	Coverage (\$)	0.00
Claim No.	DM19HO01749/JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	24/06/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI ATTRAGE 1.2	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	MMBSTA13AKH001846	Colour	WHITE
Odometer	2385	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/55 R15	BRIDGESTONE	6 mm
L/H Front Tyre	185/55 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	185/55 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	185/55 R15	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/06/2019	Inspection Date	26/06/2019
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFW 1126Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	GRILLE ,RADIATOR (SN)	CRACKED	548.00	548.00
1	MARK,THREE-DIA (SN)	NECESSARY	51.00	51.00
1	REINFORCEMENT ,FR BUMPER (SN)	NOT NECESSARY	462.00	-
1	FACE ,FR BUMPER (SN)	DEFORMED	696.00	696.00
10	CLIP ,FR BUMPER (SN)	NECESSARY	30.00	30.00
1	HEADLAMP ASSY ,LH (SN)	NOT NECESSARY	654.00	-
1	HEADLAMP ASSY ,RH (SN)	NOT NECESSARY	654.00	-
			3,145.00	1,345.00
	<u>LABOUR</u>			
	TO RENEW FRT BUMPER ,AND RENEW FRT RADIATOR .		1,100.00	550.00
	PAINT WORK SPRAY FRT BUMPER.		840.00	420.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	20.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PTO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO RENEW FRT NUMBER PLATE .		50.00	50.00
			2,240.00	1,240.00
	GRAND TOTAL		5,385.00	2,585.00
RECOMMENDED COST OF REPAIRS				2,585.00

Report Ref No. CC4/EQ19011133/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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