

Our Ref : CC19060565/ SHB3036Y /KS(st)  
 Your Ref : \_\_\_\_\_  
 Date : 1-Jul-19

**AIG ASIA PACIFIC INSURANCE PTE LTD****AIG Building****78 Shenton Way****#07-16****Singapore 079120****WITHOUT PREJUDICE****Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB3036Y YOUR INSURED  
SMJ9124K AND OTHER \_\_\_\_\_ ON 23.06.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:

SHB3036Y which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMJ9124K we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	4,361.51
2	<u>3</u> days Loss of Rental @ <u>\$ 125.40</u> per day	\$	376.20
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	7.49
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	<u>4,745.20</u>

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	240.00
<b>Total Claims :</b>		\$	<u>4,985.20</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
 b) LTA search slip/s of : SMJ9124K  
 c) GIA / Police report/s of : SHB3036Y  
 d) Letter of authority from owner / hirer / operator  
     ( ) Witness statement/s                      ( ) Certificate of Insur. ( x ) Rental Rate letter  
     ( ) Photograph/s of Accident Scene        ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd  
 59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701  
 Singapore 508969 Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506495

**Workshops**

**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Senoko**  
 24 Senoko Loop  
 Singapore 758158

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**Yishun**  
 501 Yishun Industrial Park A  
 Singapore 768732

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 22 October 2019 4:00 PM  
**To:** scng@bscapital.com.sg; happyfleet@cowell.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SHB 3036Y & SMJ 9124K [AIG] ON 23/06/2019 ALONG /AT TAMPINES

Tracking:	Recipient	Delivery
	scng@bscapital.com.sg	
	happyfleet@cowell.com.sg	
	Admin A	
	Meirwan@lkkauto.com	Delivered: 22/10/2019 4:00 PM
	olivialau@lkkauto.com	Delivered: 22/10/2019 4:00 PM
	shupei@lkkauto.com	Delivered: 22/10/2019 4:00 PM

OUR REF: CC4/AIG19011130/K1ka3

YOUR REF: SMJ 9124K

### **BIS MOTORING PTE LTD** POLICY HOLDER

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SHB 3036Y & SMJ 9124K [AIG] ON 23/06/2019 ALONG /AT TAMPINES**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SHB 3036Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING** **TOYOTA PRIUS SHB3036Y , SMJ9124K** **ON 23-Jun-19 05:15**  
**ALONG** **ALONG TAMPINES ST 83**

I / We **PEH AI TONG** (Hirer) NRIC No.: **SXXXX034F**

and/or **TAY SIOW PUANG** (Relief) NRIC No.: **SXXXX092D**

Taxi Number **SHB3036Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **23-Jun-2019**

Name of Hirer **PEH AI TONG**  
 Hirer NRIC **SXXXX034F**

Signature :



Address **106 PASIR RIS STREET 12 #13-109**  
**510106**

Contact No. **86830598**

Name of Relief **TAY SIOW PUANG**  
 Relief NRIC **SXXXX092D**

Signature :



Address **107 PASIR RIS STREET 12 12-55**  
**510107**

Contact No. **86162397**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,800.00 (Global Sum) for vehicle no. SHB3036Y that was damaged pursuant to the accident which occurred on 23/06/2019 (date) along BLK 882 TAMPINES ST 83 CAR PARK (location) involving vehicle no/s SMJ9124K.

This is pursuant to the inspection conducted on 24/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD LTD ("the third party claimant") of vehicle no. SHB3036Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB3036Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 1 (month) 20 20 (year)



AWK

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
55 LOYANG DRIVE  
SINGAPORE 530505

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHR3036Y

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
22.06.2017

CHASSIS CODE  
JTDKR3FU503559489

INV. NO/DATE  
91452015 27.06.2019

JOB NO.  
305305641

CUSTOMER BRADING

DATE/TIME IN  
23.06.2019 09:30

Description : 3P 23.06.2019

S/No	Part No.	Qty	Unit Price	Disc	Net
------	----------	-----	------------	------	-----

### PART REQUISITION

0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-2915	PRIG4 UNIT ASSY HEADLAMP RH	1	3,455.00	25.00	2,591.25
0003	04-01-0302-4991	PRIG4 LAMP ASSY FOG RH	1	920.01	25.00	690.01
SUB-TOTAL,					:	3,656.18

### JOB NATURE

0001	PB	PANEL BEATING		200.00		200.00
0002	SP	SPRAYPAINT CHARGE		200.00		200.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
SUB-TOTAL,					:	420.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACQUISITION OF THE COMPANY'S GOODS, THE COMPANY ACCEPTS NO LIABILITY FOR LOSS OR OTHER DAMAGE TO THE GOODS OF THE CUSTOMER. THE CUSTOMER'S GOODS ARE KEPT AT THE COMPANY'S RISK AND THE CUSTOMER'S GOODS ARE KEPT AT THE COMPANY'S RISK.

2. CUSTOMER'S GOODS SHALL REMAIN THE PROPERTY OF THE CUSTOMER UNTIL THE CUSTOMER HAS PAID THE FULL AMOUNT DUE TO THE COMPANY. THE CUSTOMER'S GOODS SHALL REMAIN THE PROPERTY OF THE CUSTOMER UNTIL THE CUSTOMER HAS PAID THE FULL AMOUNT DUE TO THE COMPANY.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DIARY DAY BASIS IN RESPECT OF ANY AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE CUSTOMER BY THE DATE OF PAYMENT. I.E. AFTER 15 DAYS FROM THE DATE OF THE INVOICE DATE.

4. PLEASE EXAMINE THE GOODS CAREFULLY BEFORE SIGNING THE RECEIPT. THE COMPANY IS NOT RESPONSIBLE FOR ANY DAMAGE TO THE GOODS OF THE CUSTOMER. THE CUSTOMER'S GOODS SHALL REMAIN THE PROPERTY OF THE CUSTOMER UNTIL THE CUSTOMER HAS PAID THE FULL AMOUNT DUE TO THE COMPANY.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91452015	4,361.51	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH83036Y

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
22.06.2017

CHASSIS CODE  
JTDKR3FU503559489

INV. NO/DATE  
91452015 27.06.2019

JOB NO.  
305305641

ODIOMETER READING

DATE/TIME IN  
23.06.2019 09:30

Items total	4,076.18
Add GST @ 7.000 %	285.33
Invoice amount	4,361.51

Issued by : KATHKRINETAN 27.06.2019 15:07:50  
Repair type : CPSO/57/57  
Payment Type/Term: /Credit 30 days

I/WE (BY SIGNING AND DELIVERING THIS INVOICE) HEREBY WARRANT THAT THE INFORMATION CONTAINED HEREIN IS TRUE AND CORRECT TO THE BEST OF OUR KNOWLEDGE AND BELIEF. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER INFORMATION RELAYED TO CUSTOMERS BY PERSONS AND OTHERS NOT EMPLOYED BY THE COMPANY.

CUSTOMERS SHALL REPORT ANY DAMAGE IMMEDIATELY TO THE PERSONS AND OTHERS EMPLOYED BY THE COMPANY. WITHOUT DELAY, THE COMPANY SHALL ADVISE BY E-MAIL TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS IS.

INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY ACCOUNT DUE AND OWING TO THE COMPANY. THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS DURING THE PERIOD OF DEFECT.

PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIVING THE COMPANY'S VEHICLE. THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS DURING THE PERIOD OF DEFECT.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91452015	4,361.51	

Our Ref: CC19060565



Date: 26 June 2019

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/06/2019 @ 05:15 hrs
ALONG	ALONG TAMPINES ST 83
INVOLVING	SMJ9124K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3036Y** (the "Taxi"). The Taxi was hired to **PEH AI TONG IC NO S0193034F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.





Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMJ9124K	23 Jun 2019 / 05:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK