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Insured Vehicle No.	SCJ 35	18 E	Claim No.		14
Name of Insured	SNG Yong C	hua Vincent	Policy No.		
Q	-		Make / Model	79	
Insured Tel No.	:HP	DA: 23/6/2019	11244000-01700000-0		
Excess Sec II :SS	~		Place of Accid	acia :	
Is driver the owner		hire of Accident		C	umon#Ork isso
If NO, Driver Nan Driver Tel ?		(V/L: (7/NO)	OI GIA REPO	ORT: (PE) / NO ; TP GIA F lity: % Final	1? Yes/No
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			TA LG	Authorisation To Act	
			23/10/19	Release Voucher:	
			43/10/19	Final Repair Bill:	
				Car Rental Invoice:	
				Towing Invoice	
				LTA/GIA:	
				Medical Bill:	
				PIR	
				Mandate/Reject Instruct	ion:
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RELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
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NAL PAYMENT	Date/Time: C	onfirm with:		Email Call]
	SS N	lame 1:			
Artist 77		Section 2.0	A STATE OF THE REAL PROPERTY.		
ayte 7: (jes 2. (Staks if N.A.)		nene 2:			

ASSIC	NMENT 20
From: Date:	Veh No: SHA 7700 S Yr Regn: 28 My 215
Estimate(Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tay Prime Mover /
ODITP WS ITP RESIDD RESIEVA / INV / MV	Truck / Trailer or
To inspect/ehicle No:	Make: Myun I - Z40 ac 1685
at Workship m/s	Colour Bhe A/C: Insured / Std / NI / NA
of	Sp.Reading 77 415 T/Radio: Inst#ed / Std / NI / NA
Insured:	Eng/No:
Policy No.	CNO: KAHLBYILAFY069206
Claims No.	Gen. Cond: Good / For Poor / Burnt
Sum Instand: Excess:	Steering: Inor@f/I Jammed / Leaked / Burnt or
(Client's Record)	Brake: InorGerTJammed / Leaked / Burnt or
Make of Veh:	Modi: Nill / S/Rim / STD SRim or
	Tyre Size; F: 201/60/16
(Policy Condition)	R:
Remark: The veh had commenced its N/S 0/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYOTYOKO OF WITH
Ball or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 3 mm R/Bal. 3 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 7 mm L/Bal. 7 mm
Est Repairs: 2 days Res.: Yes or No	D.O.A. 23/6/19 D.O.I. 24/6/19
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at CPAE (Loyens)
100 100 100 100 100 100 100 100 100 100	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	n /s broat
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	144
	A24
110 1-00 (0.1) (0.10)	43
45-\$2500 (Red \$ 1111.68 312)	
Date State of Table 1	Day Of Days In
DataTime, File Pass to? : Prell. Report	Days Of Repair: Resurvey No. of Trip: Survey Fee:
1) : Final Report Data/Time, File Return to?	Resurvey No. of Trip: Survey Fee:
Add Fee	
a) Add Fee	Interview (S 1/ team
	1,115,1161

COMFORTDELGRO ENGINEERING PTE LTD RHPAIR ESTIMATE*

VEHICLE NO: SHA 7700S

MAKE :

DATE 24/6/2019 11:55

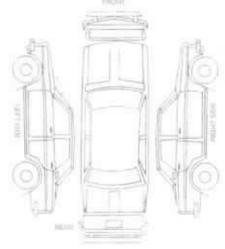
MODEL	: HYUNDAI i40

EL	: HYUNDAI i40 Parts Description/ Labour	Type	Unit Price	A	mount
Qty	Radiator Grille ×			5	251.00
	Radiator Grille H Emblem ×11			S	27.50
	Front Bumper Cover			S	544.50
	Front Bumper Grille (LH) × 500			S	41.60
	Front Bumper Centre Grille			S	178.60
	Front Bumper Bracket Top (LH)			S	22.40
	4.04			\$	24.60
	Front Bumper Bracket (LH)			\$	1,388.00
	Headlamp (LH) Front Fender (LH)			\$	566,30
	- 4h			S	175.90
	Front Fender Shield (LH)			S	24.60
	Front Fender Retainer Front Wheel Hub Cap,LH - hard.			S	107.10
	our rotal			s	3,352.10
	SUB TOTAL			S	670.42
	LESS 20%			S	2,681.68
	DISCOUNTED TOTAL				
	Front Fender Advertisement Logo (LH)			5	100.00
				S	100.00
		100	LODA .	- 1	
	the Record	CONTRACTOR OF	1000		
	A MADE TO SELECTION OF THE PARTY OF THE PART	ADDITION OF	od telegonesia		
	, 55.01E	(Sept 15 00)	real transfer takes to take ta		200
	Labour Charge	140 107 60	Total Control of the	S	400.00
	Panel Beating	April 1985	to insurance Company	205	
	Spirity s mining s mings	Carlo Commercial		S	50-00
	Wiring	THE PROPERTY		\ s	
	Frt Wheel Alignment			44	
	TOWING FEE			S	
	TOTAL LABOUR	8		3	0.50.00
	le le IMB	-		S	3,611.68
	(No. 1000)	/			
	1/ 24/6/19 1545	4			
Larry	Way 1			1	
190	2 /71				
	100 100 ESTIMATE TOTAL 100 100 100 100 100 100 100 100 100 10				
	This is an initial estimate based on a visual inspection of	the above	vehicle. The final rep	air qua	ntum will
	FIGURE 18 AND DEBUGE COMMENTS DESCRIBED THE PROPERTY OF A		inted by the insurance	and the second	



COMPORE HAVE

Date/Time: 24.06.2019 14:13 Page: 1 JOB CARD 305305722 ARC Repair TP(CLSO)1 Sales Order: Team: MILEAGE REGN NO. ISTUMEN SHA7700S COMFORT TRANSPORTATION PTE LTD FLEL MAKE: 3/M/S HYUNDAI 7010045 ISTOMETING: 383 SIN MING DRIVE DATE:TIME IN MODEL DRESS. Singapore SINGAPORE 575717 1 - 4023.06.2019 17:00 65508755 TARGET DATE YE OF MANU 450 28.05.2015 护 DOMPLETION DATE/TIME KMHLB41UMFU069206 SCOUNT DARD NO. JOB DESCRIPTION Accident Date: 23.06.2019 NATURE: 3P 23.06.2019 (C) LABOR CODE DESCRIPTION S/NO



ECKED & PASSED OUT BY		_	
SERVICE ADVISOR		2	CUSTOMER'S SIGNATURE
owledgement Stip		Ent Pass	
SHA7700S	LARRY	Venicle No.: SHA7700S	
e of Service Advisor	Signature/Date	Name of Service Advisor	Diate
s returned to Service Reception span police	echlan	To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

:

VEHICLE NO: SHA 7700S

77005

MAKE

MODEL : HYUNDAI i40

ALG

DATE 24/6/2019 11:55

Qty	Parts Description/ Labour	Type	Unit Price	1	Amount
	Radiator Grille ×			5	251.00
	Radiator Grille H Emblem ✓			S	27.50
	Front Bumper Cover			S	544.50
	Front Bumper Grille (LH) ×			S	41.60
	Front Bumper Centre Grille ×			S	178.60
	Front Bumper Bracket Top (LH) 7			S	22.40
	Front Bumper Bracket (LH)			\$	24.60
	Headlamp (LH)			S	1,388.00
	Front Fender (LH)			S	566.30
	Front Fender Shield (LH)			5	175.90
	Front Fender Retainer			5	24.60
	Front Wheel Hub Cap,LH			s	107.10
	From wheel Hub Cap,LTI			1	107.10
	SUB TOTAL			s	3,352.10
	LESS 20%			S	670.42
	DISCOUNTED TOTAL			S	2,681.68
	Front Fender Advertisement Logo (LH)			s	100.00
				5	100.00
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	Panel Beating		and the same of	\$	400.00
	Spray Painting Charge		5	08	-100:00
	Wiring		an internal	\ \$	59.00
	Frt Wheel Alignment			15	80.00
	TOWING FEE			4	60.00
	TOTALLABOUR			5	830.00
	\ -="in				
Carry N	24/6/19 15452 2 hgs 2 hgs 4/4 hgiple			\$	3,611.68
Ser.	He Riple				
	This is an initial estimate based on a visual inspection of the		high The final remain	r ouron	tions west



COMFORT







JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

3. Vehicle Type: Private Taxi (CTPL/CCPL) Fleet	4. Type of Towing: Normal Tow King Dolly
STK (Boon Lay)	Flat Bed Crane-up
Nature of Service: Jumpstart Recovery Change Tyre / Battery	6. Parts Replaced/Remarks:
8. Vehicle Sr	e Tow - In Workshop: moky Exhaust
11. Radio / CD Player OK Faulty Not tested	
AO Z TZ YISHUN D OTH	#: Cracked X: Denter /: Scatched O: Missin
111	
-	
uding Global Positioning System (GPS), aud RK Car Care th Will not be held liable for sur to tow nor proceed with the repairs in SPA	
	Jumpstart Recovery Change Tyre / Battery

COMFORTDELGRO ENGINEERING

urJi	ob Ref	No . 3053057	22			
ate		25. Jun. 2	019		ComfortD 59 Loyan Fax: 654i	elGro Engineering Pte Ltd g Drive Singapore 508969
NA	LIZATIO	ON FORM			F8X, 0041	20100
0	1	LKK			Fax:	
ttn		KAL	VIN			
ehic	ie Reg	No. : SHA7700	S	Date o	f Accident:	23. Jun. 2019
ne s	survey :	and estimates of the re	epairs of the above	-mentioned v	ehicle are as fo	ollows:-
						Tevricos a a
	i ne r	epair job shall bill to:				
	The f	inalized amount shall	be:			
	(a)	Spare Parts after Lis	st discount			
	(b)	Labour Charges				
		Total for Part-By-P	art Repair Cost			
	(c.)	Lumpsum Repair (if Total for Lumpsum r Final Lumpsum Re	repair cost after Le	55:		\$2,500.0
	We	nated normal period for shall treat the above sin 7 working days				s no reply from you
3. 4.	We :		amount as Correc	and Confin		
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For	We with That Sign Nan Tel Fax r Offici	shall treat the above in 7 working days nk you for your assists nature: 6214 8316 6546 8158 al Use Only	amount as Corrections.	We fine Sig Na Da Document Attached Yes or No	confirm the estized amount	Kalvi 26/6/14
For	We with That Sign Nan Tel Fax r Offici	shall treat the above in 7 working days nk you for your assists nature: 6214 8316 6546 8156 al Use Only Item Rate P/Day of Income Paid	amount as Corrections.	We fine Sig Na Da Document Attached Yes or No	confirm the estized amount	Kalvi 26/6/14
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63

SHA7700S VS SLJ3528E (AIG) DOA: 23.06.2019

"_nm: Chin, Lee-Ying

'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc:

Fong, Andy-SY

Sent:

6/24/2019 2:51:14 PM

Attachments:

img-624144347-0001.pdf

HILKK,

Kindly assist to survey.

3-17pme sal6/19 vehicle h suco kalvin

Thanks-

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947

Lee-Ying, Chin@aig.com | www.aig.sg

From: Ng Nyuk Phin [mailto:ngnp@cdge.com.sg]

Sent: Monday, June 24, 2019 2:47 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] SHA7700S VS SLJ3528E (AIG) DOA: 23.06.2019

This message is from an external sender; be cautious with links and attachments.

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark.

Regards, Larry Ng CDGE Loyang Taxi Crash Repairs 6214 8316

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>

Sent: Monday, 24 June 2019 2:43 PM

To: Ng Nyuk Phin

Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 8 Attachment File Type: PDF

Device Name: ApeosPort-IV C5570

Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Our Ref: 305305722

Date: 24.06.2019

Time of Fax : (450 kg

email.

Date of Acc: 23-06-2019

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Your Insured: SLJ35285

www.odge.com.sg

pany Registration No. 195505048W

Workshop

Attn: Motor Claims Dept.

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO SHA 7700S

59 Loyang Drive Singapore 508969

Fax no. 6546 8156

- 1 The client has engaged us to repair the vehicle and submit claims against the other party/parties involved in the accident.
- 2 In accordance to the motor claims framework, we hereby request your presence At 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.
- 3 Enclosed, please find :
 - Our initial estimate of repairs of the damaged vehicle.
 - Accident report made by our client.
- 4 I would appreciate it if you could call us to arrange for the survey of the vehicle

Lim Kwok Eng Tel no. 62148355 or Hp no. 98240811

Jumani Bin Masudin Tel no. 62148315 or Hp no. 96355305 Lim Tien Siona Tel no. 62148398 or Hp no. 96358546

Chiang Liat Choon Tel no. 62148314 or Hp no. 92966006

Fauzy Bin Mokhtar Tel no: 62148319 or Hp no: 81259176

Larry Ng

Tel: 6214 8316

- 5 If we do not hear from you within the next 48 hours, we shall deem it that you have waived your rights to survey our client's vehicle and we shall proceed to engage Independent surveyor without further reference to you. We henceforth reserve our rights to claim for loss of use and loss of rental during any delayed period of this survey arrangement.
- 6 This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.
- 7 Thank you.

Yours faithfully

Latry No La

for Vice President Crash Repairs & Claims Recovery











ELGRO

	C	OMFORTDELGRO
Our Ref : T 0619 / SHA7700S /KS(st)		ENGINEERING
Your Ref:		El (dil (ELKII (d
Date : 5-Jul-19	CDGE Taxi Claims Dept	ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701
AIG ASIA PACIFIC INSURANCE PTE LTD AIG Building	59 Loyang Drive 4th Floor Singapore 508969	Mainline +65 6383 6280 Facsimile +65 6280 9755
78 Shenton Way		www.cdge.com.sg
#07-16 WITHOU	UT PREJUDICE	Congany Regulation No. 1996080ABV
Singapore 079120		Workshops
Attn: Motor Claims Department		Braddell 205 Braddell Road Singapore 579701
Dear Sir ACCIDENT INVOLVING OUR TAXI SHA7700S	YOUR INSURED SLJ3528	Loyang 59 Loyang Drive Singapore 508969
AND OTHER	ON <u>23.06.19</u>	Sin Ming 383 Sin Ming Drive
We are the authorised repair workshop for Comfort motor Vehicle No SHA7700S which was involved in the vehicle. The vehicle owner and the taxi driver concerns.	he captioned accident with yo	our insured Pandan Road
to assist them in presenting their claims against the arising from the damage to the vehicle.]	
As the accident was caused by the negligent act of y we are submitting these claim for your consideration		Senako 24 Senako Loop Singapore 758156
TAXI OWNER'S CLAIM	, ett settell et itte stelltistitet	Sungei Kadut
1 Cost of Repair	\$ 2.67	75.00 7 Sungel Kadut Way Singapore 728791
2 2.5 days Loss of Rental @ \$ 110.67		76.68 Yishun
3 Survey Report Fees (Surveyed by M/s LK	K) \$	 501 Yishuri Industrial Park A Singapore 768732
4 GIA / LTA Search Fees	(K) S S S S	7.49
5 GIA / Police Report Fees	\$	-
6 Towing / Medical / Transporation		-
	Sub Total: \$ 2,95	59.17
HIRER'S CLAIM		20.00
7days Loss of Income @_ \$ 80.00		00.00
	Total Claims: \$ 3,15	59.17
We enclose herewith the following documents to su	pport the claims: -	
a) Original repair bill and photocopies of photog		pcs.
b) LTA search slip/s of : SLJ352		
c) GIA / Police report/s of : SHA770	00S	
d) Letter of authority from owner / hirer / operator	or	
(X) Photograph/s of Accident Scene	() Certificate of Insurance	
() Witness statement/s (x) Downtin	ne/Mileage record	

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Kazali Hj Selahudin

CDGE Taxi Claims Department

COMFORTDELGRO

Tel: 6214 8736 Fax: 6214 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.









A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Bracost Road Segapore 570761 Maintine + 65 8383 9250 Faccords + 65 6250 9755

Workships

24 Sensito Loop, Singapore 758155 7 Senger Kashil Way Singapore 728791 501 Yahun Industral Park A Singapore 76675 SII Louing Drive Singapore 500,000 363, Sin Ming Crive Singapore 575,717 45 Pandan Road Singapore 600,288 100 UN PRINTED TO THE ANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD.

78 SHENTON WAY AIG BUILDING #07-16 SINGAPORE 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHA7700S

NO/DATE 91452008 27.06,2019

MAKE HYUNDAI

MODEL

ODOHETER READING

DATE OF REG 28.05.2015

CHASSIS CODE

KMHLB41UMFU069206

JOB TYPE

Description: 3P 23.06.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST 8 7

Total Invoice amount

2,675.00

Issued by Repair

CHEWBEELENG 27.06.2019 15:01:24

Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDUCKS

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT19060581

Date: 27 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

23/06/2019

@ 17:00 hrs

ALONG

MERAHLOWER DELTA RD X JLN BUKIT

INVOLVING

SLJ3528E

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA7700S (the "Taxi"). The Taxi was hired to PHANG TOW HAN IC NO S0213453E a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	SMATTOOS	Contract to the second	MILEAGE	HOURS OPE	HOURS OPERATED (TIME)		Section of the section of
1 /	NOME OF UNIVERS	muchate pending	(KM)	FROM	01	DAIE	NAME OF DRIVER
23/6/19	Accordent 2	A seemed	Layang 1700	9 1700	ĺ		
25/6/19	Repair	Plany Tow Has	V		1330		

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHA7700S , SLJ3528E

ON 23-Jun-19 17:00

ALONG

LOWER DELTA RD X JLN BUKIT MERAH

I/We

PHANG TOW HAN

(Hirer) NRIC No.: SXXXX453E

and/or

CHIAM JU SENG

(Relief) NRIC No.: SXXXX045I

Taxi Number

SHA7700S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

24-Jun-2019

Name of Hirer

PHANG TOW HAN

Hirer NRIC

SXXXX453E

Signature:

Address

780A WOODLANDS CRESCENT #10-...

731780

Contact No.

92352177

Name of Relief

CHIAM JU SENG

Relief NRIC

SXXXX045I

Signature:

Address

205 MARSILING DRIVE #12-726

730205

Contact No.

92730780

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time: Search Status Imprance Company Code Instrumes Company Name

SLI3528E 23 Jun 2019 / 17:00:00 Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTO

Previous OK

SHA 7700)

Jia Le (LKK Auto)

From:

Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent:

Wednesday, 23 October 2019 2:47 PM

To:

Jia Le (LKK Auto)

Subject:

RE: Your ref: 8779159273SG [ACCIDENT INVOLVING VEHICLES SLJ3528E AND

SHA7700S ON 23/06/2019]

Dear Jia Le,

Please proceed as proposed.

Thanks.

Best Regards,

Bernard Ler AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: 22 October 2019 09:47

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] Your ref: 8779159273SG [ACCIDENT INVOLVING VEHICLES SLI3528E AND SHA7700S ON

23/06/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard.

OI reported that he was hit by TP taxi after moving off.

We have requested from third party for the video footage but till date we were not provided with any.

Based on scene photo taken by OI, it shows that OIV positioned within his lane, TPV was behind and his vehicle left front tyre is seemed encroached into 2nd lane where OI was travelling. The position tally with OI's scenario.

In view of Taxi's changing lane from 3rd lane to 2rd lane and accidently collided with OI's rear right corner. As such, we intend to reject TP's claim.

Kindly let us have your instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Wednesday, 23 October 2019 3:25 PM

To:

'Kazali Haji Selahudin'

Subject:

RE: Your ref : SHA7700S [ACCIDENT INVOLVING VEHICLES SLJ3528E AND

SHA7700S ON 23/06/2019]

Attachments:

scene photo.pdf

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLJ 3528E & SHA 7700S ON 23/06/2019

We refer to the above matter.

Based on scene photo, our insured's vehicle is positioned within his lane and your taxi was behind. Your taxi's left front tyre is seemed encroached into 2nd lane where our insured was travelling.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 18 October 2019 2:47 PM

To: Kazali Haji Selahudin

Subject: RE: Your ref: SHA7700S [ACCIDENT INVOLVING VEHICLES SLJ3528E AND SHA7700S

ON 23/06/2019]

Without Prejudice

Dear Kazali,

Kindly advise whether you have the video footage as our insured reported your Taxi changed lane.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Jia Le (LKK Auto)

Sent: Monday, 23 September 2019 3:50 PM

To: Kazali Haji Selahudin

Subject: RE: Your ref : SHA7700S [ACCIDENT INVOLVING VEHICLES SLJ3528E AND SHA7700S

ON 23/06/2019]

Without Prejudice

Dear Kazali,

Kindly advise whether you have the video footage as our insured reported your Taxi changed lane.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 8 July 2019 10:13 AM

To: Kazali Haji Selahudin

Subject: Your ref: SHA7700S [ACCIDENT INVOLVING VEHICLES SLJ3528E AND SHA7700S ON

23/06/2019]

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ 3528E(AIG) AND SHA 7700S ON 23/06/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

	FOLDER TRA	Est Submitted	Adi Assigned	Adt Rpt		Adi Submitted	Ins Auth ed	Stati	us.			
Case	Notified 25 Jun 2019 Edit Reg	est Submitted	24 Jun 2019 00:00 Edit Adj Rpt	\$\$2,500 Edit Esti	17.17	\$\$2,500.00 View Rpt		Pen Rep	Pending for Survey Report Cancel Case			
	Main) R	teference	(c	aim Det	ails	Documen	ts	1_	Show All		
CLAIM SU	BFOLDER DI	TAILS				[Create	d by adjuster]					
Insured:	Sng Yong	Chua Vincent,	ID: S1495904A									
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.:	1993038							
Vehicle Reg No.:	SHA770	105			Date of		23/06/2019 17:00 - :59 [48 Months and 26 Days From LTA Reg Date (I			Man Yr)]		
Claim Type	TP / 877	91592735G			Policy/C Note No							
Vehicle Reg No. (Insured):	5L335281				Policy N (Claimar		D-18088936MFSH					
					Excess:							
Repairer:			ng Pte Ltd (Loyan									
Handling Insurer:		Pacific Insurand Dian.Ler@aig.com	ce Pte. Ltd. (Expre	ss) - Tel: 65	-6419-3	000 [Handled	by Ler, Bernard	3Q]				
Claimant's Insurer:	MS First	Capital Insuranc	ce Ltd (HQ) - Tel: 6	2222311								
Adjuster:	03/07/2	Consultants Pto 019]	e Ltd (HQ) - Tel: 62	56-3561	Handled	by KALVIN A	NG WEI KUN]	[Final R	tpt due			
ASSOCIA	TED MAIL RE	CEIVED					٧	lew All	Compose	Case Ma		
		Re: No OI GIA No OI GIA Rep										
ALL ASSO	CIATED TA	sks=				View All	Search Tasks	Create Ne	w Task	Comple		
Due Dat		Type Tasi	k Group Subjec	t Handl	er #	ssigned By	Completed Or	Cr.	eated On	Don		

Claim Documents

*SHA77005 (87791592735G) [SLJ3528E] TP
COMFORT TRANSPORTATION PTE LTD

Jun 23 2019 5:00PM [Sng Yong Chua Vincent] ComfortDelGro Engineering Pte Ltd

Ass	essment Reports		1 per s	page V	N
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (5G)		Thumbnail	Print
1	04/07/19 11:18	Accident Statement From:SC - Reg. Nei: SL3953RE, Claimant: SNG YONG CHUA YINCENT	0	Load HTM	
Pho	tos/Images		3 per s	page V	Ø
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/06/19 07:58	General View	0	Load 3PG	V
2	25/06/19 07:58	General View	0	Load JPG	\mathbf{Z}
3	25/06/19 07:58	General View	0	Load JPG	2
4	25/06/19 07:58	General View	0	Load 3PG	2
5	25/06/19 07:58	General View	0	Load JPG	\mathbf{Z}
6	25/06/19 07:58	General View	0	Load JPG	V
7	25/06/19 07:58	General View	0	Load JPG	
8	25/06/19 07:58	General View	0	Load JPG	2
9	25/06/19 07:58	General View	0	Load JPG	2
10	25/06/19 07:58	General View	0	Load JPG	
11	25/06/19 07:58	General View	0	Load JPG	V
12	25/06/19 07:58	General View	0	Load JPG	2
13	25/06/19 07:58	General View	0	Load JPG	2
14	25/06/19 07:58	General View	0	Load JPG	V
15	25/06/19 07:58	General View	0	Load JPG	Z
16	25/06/19 07:58	General View	0	Load JPG	V
17	25/06/19 07:58	General View	0	Load 3PG	2
18	25/06/19 07:58	General View	0	Load JPG	2
19	25/06/19 07:58	General View	0	Load JPG	V
20	25/06/19 07:58	General View	0	Load JPG	8
21	25/05/19 07:58	General View	0	Load JPG	V
22	25/06/19 07:58	General View	0	Load 3PG	V
23	25/06/19 07:58	General View	0	Load JPG	2
24	25/06/19 07:58	General View	0	Load JPG	V
25	25/06/19 07:58	General View	0	Load 3PG	V
26	26/06/19 09:40	Rear View Right	0	Load JPG	V
27	26/06/19 09:40	Rear View Right	0	Load JPG	V
28	26/06/19 09:40	Rear View Right	0	Load JPG	2
	26/06/19 09:40	Rear View Right	0		2
30	26/06/19 09:40	Rear View Right	0	Load JPG	V
30	20/00/19 09:40	near view right			
Doc	cumentation	Particular and the state of the	1 per	B Contractor of the last	Ø
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	0	Thumbnail	Prin
2	24/06/19 19:11	ACKNOWLEDGEMENT EMAIL TO AIG DD 24.06.2019 NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	ő	Load PDF	
3	24/06/19 19:11	EMAIL FROM AIG DD 24.06.2019	ŏ		
4	26/06/19 11:01	TP ESTIMATE + TOWING	0	The second secon	
5	24/10/19 12:20	EMAIL FROM AIG TO REJECT CLAIM	0		
6	24/10/19 12:20	EMAIL TO TP TO REJECT CLAIM	. 0	Load PDF	

Documents Checklist

117	
	0
	~

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011125/K1DA3Q2

30/10/2019 Date:

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700075169

Claimant Vehicle No:

SHA7700S

Insured Vehicle No: SLJ3528E

Date of Loss:

23/06/2019

Nature of Claim:

TP

Claim No: 8779159273SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHA7700S

Make & Model:

HYUNDAI 140, 1.7 L CRDI AT ABS AIRBAG 4DR

Engine No:

D4FDGU651405

Reg. Date:

28/05/2015 (Man. Year: 2015)

Chassis No: Odometer

KMHLB41UMFU069206

Colour:

Blue 1685 cc

727415 km

Engine Capacity: Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

West Lake 7 mm

Rear Left Side:

West Lake 7 mm

Front Right Side:

West Lake 7 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,781.68	2,345.12	436.56	15.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,090.00	780.00	310.00	28.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,871.68	3,125.12	746.56	19.28
Approved Total (Overridden) (S\$)		2,500.00		
(S\$)	3,871.68	2,500.00	1,371.68	35.43
+ GST 7.00/7.00% (S\$)	271.02	175.00	96.02	35.43
Nett Amount (S\$)	4,142.70	2,675.00	1,467.70	35.43
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

24/06/2019

Date Inspected:

24/06/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended	Parts
-------------	-------

Part No.	Particulars	Condition	Repairer's	Amount
	*RADIATOR GRILLE	Serviceable	251,00 FL	*-FL
		Not Necessary	27.50 FL	*-FL
	*FRONT BUMPER COVER	Cracked	544.50 FL	*544.50 FL
	*FRONT BUMPER GRILLE (LH)	Serviceable	41.60 FL	*-FL
	*FRONT BUMPER CENTRE GRILLE	Serviceable	178.60 FL	*-FL
	*FRONT BUMPER BRACKET TOP (LH)	Serviceable	22.40 FL	*-FL
	A STATE OF THE PARTY OF THE PAR	Cracked	24.60 FL	*24.60 FL
	그리아 장아이와 16 학교 중에서 1차를 하다 않는데 요요요요요요요요요요요요요	Grazed	1,388.00 FL	*1,388.00 FL
	A STATE OF THE PARTY OF THE PAR	Buckled	566.30 FL	*566.30 FL
	*FRONT FENDER SHIELD (LH)	Torn	175.90 FL	*175.90 FL
	*FRONT FENDER RETAINER	Serviceable	24.60 FL	*-FL
	*FRONT WHEEL HUB CAP ,LH	Grazed	107.10 FL	*107.10 FL
	*FRONT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00FS	*100.00 FS
part. S=Spo	Nett. L=ListItemDisc.	Sub Total (S\$)	3.452.10	2,906.40
	~~~ 현실보다 다 있는 장점	561.28		
		Total Parts (S\$)	2,781.68	2,345.12
	Depart was unsubmitted during this		636 8	(3) (
		*FRONT BUMPER GRILLE (LH)  *FRONT BUMPER BRACKET TOP (LH)  *FRONT BUMPER BRACKET(LH)  *HEADLAMP (LH)  *FRONT FENDER (LH)  *FRONT FENDER SHIELD (LH)  *FRONT FENDER RETAINER  *FRONT WHEEL HUB CAP ,LH  *FRONT FENDER ADVERTISEMENT LOGO (LH)  art. S=SpcNett. L=ListItemDisc.  - List Item Discount on L Items 2	*RADIATOR GRILLE *RADIATOR GRILLE H EMBLEM *RADIATOR GRILLE H EMBLEM *FRONT BUMPER COVER *FRONT BUMPER GRILLE (LH) *FRONT BUMPER GRILLE (LH) *FRONT BUMPER CENTRE GRILLE *FRONT BUMPER BRACKET TOP (LH) *FRONT BUMPER BRACKET TOP (LH)  *FRONT BUMPER BRACKET (LH)  *FRONT FENDER BRACKET (LH)  *FRONT FENDER (LH)  *FRONT FENDER SHIELD (LH)  *FRONT FENDER RETAINER  *FRONT FENDER RETAINER  *FRONT WHEEL HUB CAP ,LH  *FRONT FENDER ADVERTISEMENT LOGO (LH)  *ADVENTIGENMENT LOGO (LH)  *FRONT FENDER ADVERTISEMENT LOGO (LH)  *FRONT FENDER ADVERTISEMENT LOGO (LH)  *FRONT SLISTITUM SUBJECT SUBJ	*RADIATOR GRILLE *RADIATOR GRILLE HEMBLEM *RADIATOR GRILLE HEMBLEM *FRONT BUMPER COVER *FRONT BUMPER GRILLE (LH) *FRONT BUMPER GRILLE (LH) *FRONT BUMPER CENTRE GRILLE *FRONT BUMPER BRACKET TOP (LH) *FRONT BUMPER BRACKET TOP (LH) *FRONT BUMPER BRACKET (LH) *FRONT BUMPER BRACKET (LH) *FRONT FENDER (LH) *FRONT FENDER (LH) *FRONT FENDER SHIELD (LH) *FRONT FENDER RETAINER *FRONT FENDER RETAINER *FRONT WHEEL HUB CAP ,LH *FRONT FENDER ADVERTISEMENT LOGO (LH) *PRONT FENDER ADVERTISEMENT LOGO (LH) **RONT FENDER ADVERTISEMENT LOGO (LH) **FRONT FENDER ADVERTISEMENT LOGO (LH) **Total Parts (S\$)  **List Item Discount on L Items 20.00/20.00% (S\$)  **Total Parts (S\$)  **251.00 FL 27.50 FL 27.5

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	400.00	300.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	WIRING	New	50.00	20.00
4	FRT WHEEL ALIGNMENT	New	80.00	0.00
5	TOWING FEE	New	60.00	60.00
		Gross Labour Cost (S\$)	1,090.00	780.00
	Repor	t was unsubmitted during this print-out.		

< END OF ESTIMATES >