

LEK:
IDAC:

INSURANCE OWNER:

CC 3, MG 190 11120, K1 ka3

Surveyor:

MRB

DOI:

ASSIGNMENT

27/1/19

Date / Time:

24/6/2019

Registered in Merimen:

24/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHG 43488

Claim No.:

Name of Insured:

Mr. Gion Chait Hin, Kelvin

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

22/6/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLJ 9396D



INSRS:

WSP:

volksvagen.

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

After call ltr to OI: - 0177119 (e-mail only)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: VIP SS 5,794.66 (4 days) Reduction: 52 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 10/9/19 Confirm with: Steven

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lin:

Repair Cost: (WGST) SS 6,200.29

(OI REAR END TO)

Loss of Rental (LOR) (WGST) SS 342.40 (4 days) x \$80

Loss of Use (LOU): SS - (3 - x - days)

Loss of Income (LOI): SS - (3 - x - days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search SS 2.00

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total: SS 6,544.69

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: SS 6,202.29

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (for use if any) SS 342.40

Name 2:

BKW RENT A CAR PTE LTD

Payee 3: (for use if any) SS -

Name 3:

COPY SENT
12/9/19

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639178
Biz. Reg. No: 199101494Z
GST No: M200985052

Kanishka



Tax invoice Preview

Page 1/2

Document no
Document date 11-07-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001172/ 1
Job order date 02-07-2019
Service Advisor SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details
Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-18
Singapore 510541

License plate SLJ8396D	Model code 5T13NZ	First registration 30-12-2016	VIN WVGZZZ1TZHW024665	Model Touan Comfortline 1.4 TSI 110kW DSG	Mileage 53,357
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA807417 GRU	Cover For Bumper Primed XR-020719	1	pcs.	1,139.96	#1	1,139.96	1,219.76
WHT005263	Rivet XR-020719	4	pcs.	1.09	#1	4.36	4.67
5TA853687 ZZZ	Inscription Bright Chrome Touan Emblem*XR-020719	1	pcs.	58.66	#1	58.66	62.77
7N0853675J ZZZ	Inscription Bright Chrome 280 TSI Emblem*XR-020719	1	pcs.	61.92	#1	61.92	66.25
5TA853630A DPJ	Vw Sign Black/Bright Chro VW Emblem*XR-020719	1	pcs.	89.76	#1	89.76	96.04
	Labour	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting AIG DIRECT SETTLEMENT DOA: 22/06/2019 TP VEH: SGG4748E SURVEY BY: RASUL (LKK)	2	pcs.	900.00	#1	1,800.00	1,912.00

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,634.66	7%	377.63	5,394.66	5,772.29
Total	760.00	4,634.66		377.63	5,394.66	5,772.29

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

LKK Auto Consultants hence notify the Reparer of the following:

from OUR WEBSITE, where www.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotional survey before/after spray painting)

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary term(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

P/P

4 days

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/2

Document no	
Document date	11-07-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001172/ 1
Job order date	02-07-2019
Service Advisor	SHU SHI TANG

Company	Customer Details
AIG-ASIA PACIFIC INSURANCE P/L	Mr
78 Shenton Way	RAMESH
#07-16 AIG Building	S/O SEENIVASAN
Singapore 079120	541 PASIR RIS STREET 51
	#05-16
	Singapore 510541

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9386D	5T11NZ	30-12-2016	WVGZZZ1TZW024665	Touran Comfortline 1.4i TSi 110kW DSG	53,387

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2526214302, Swift Code: DEUT3333. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorized document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-16
Singapore 510541

Document no.
Document date 24-06-2019
Customer no. 5211035128
Customer GST-ID
Dealer 39999
Job order number 2019001073/ 1
Job order date 24-06-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9396D	5T13NZ	30-12-2016	WVGZZZ1TZW024665	Touran Comfortline 1.4 TSI 110kW DSG	52,219

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA807417 GRU	Cover For Bumper Primed <i>da</i>	1	pcs.	1,139.96	#1	1,139.96	1,219.76
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	273.34	#1	273.34	292.47
5TA807393	Guide Piece ? <i>SVL</i>	1	pcs.	29.49	#1	29.49	31.55
	LHR bumper bracket						
5TA807394	Guide Piece ?	1	pcs.	29.49	#1	29.49	31.55
	RHR bumper bracket						
5TA807305	Bumper ?	1	pcs.	442.56	#1	442.56	473.54
	Reinforcement ?						
5TA807883	Attachment Strip ?	1	pcs.	55.98	#1	55.98	59.90
	Rear bumper centre bracket ?						
WHT005263	Rivet <i>re</i>	4	pcs.	1.09	#1	4.36	4.67
5TA827025P	Rear Trunk Lid <i>repair</i>	1	pcs.	1,914.28	#1	1,914.28	2,048.28
5TA853687 ZZZ	Inscription Bright Chrome <i>re</i>	1	pcs.	58.66	#1	58.66	62.77
	Touran Emblem <i>re</i>						
7N0853675J ZZZ	Inscription Bright Chrome <i>re</i>	1	pcs.	61.92	#1	61.92	66.25
	280 TSI Emblem						
5TA853630A DPJ	Vw Sign Black/Bright Chro <i>re</i>	1	pcs.	89.76	#1	89.76	96.04
	VW Emblem <i>re</i>						
3CN945087	Additional Brake Light W/ <i>SVL</i>	1	pcs.	208.66	#1	208.66	223.27
	3rd brake light						
	Tfr boot lid mech <i>SVL</i>	1	pcs.	840.00	#1	840.00	898.80
	Labour	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	Reverse Sensor <i>at</i>	1	pcs.	400.00	#1	400.00	428.00
	AIG DIRECT SETTLEMENT						
	DOA: 22/06/2019						
	TP VEH: SGG4748E						
	SURVEY BY:						

Quotation valid till 01-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,268.46	7%	841.99	12,028.46	12,870.45
Total	760.00	11,268.46		841.99	12,028.46	12,870.45

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200865052



Quotation

Non binding - Preview

Page 2/2

Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-16
Singapore 510541

Document no.
Document date 24-06-2019
Customer no. 5211035128
Customer GST-ID
Dealer 39999
Job order number 2019001073/ 1
Job order date 24-06-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9396D	5T13NZ	30-12-2018	WVGZZZ1TZW024665	Touran Comfortline 1.4 TSI 110kW DSG	52,219

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

Rasue
Hp 90010068
4 days
p/p
02/07/19 @ 1000hrs
Remy before paint

VOLKSWAGEN CENTRE SINGAPORE

8 Tuas Avenue
Singapore 639770
Sg. Reg. No. T9F101494Z
GST No. M200985052



Quotation

Non binding - Preview

Page 1/2

to
RAMESH
S/O SEENIVASAN
341 PUEB RD STREET 51
#05-18
Singapore 510541

Document no.
Document date
Customer no.
Customer GST ID
Dealer
Job order number
Job order date
Service Advisor

24-06-2019
5211030128
09988
2019001073 1
24-06-2019
SHAJ SHAI SANG

License plate	Model code	First registration	VIN	Motor	Mileage
BJ25094G	ST134Z	30-12-2016	WVGZZZ1T2HW034885	Touan Comfortline 1.4 TSI 110KW DSG	52,219

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Sub amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	hrs	430.00	#1	430.00	513.60
	Check Sheet Circuit / Harness Repair	1	hrs	280.00	#1	280.00	269.60
STAC7141T GPRJ	Cover For Bumper Panel	1	pcs	1,139.96	#1	1,139.96	1,219.76
STAC7565A SBR	Spacer Bolt Black	1	pcs	273.34	#1	273.34	262.67
STAC7383	Guide Piece	1	pcs	29.49	#1	29.49	31.55
STAC7384	LWR bumper bracket	1	pcs	29.49	#1	29.49	31.55
STAC7385	RWR bumper bracket	1	pcs	442.58	#1	442.58	473.54
STAC7386	Reinforcement	1	pcs	55.95	#1	55.95	59.90
STAC7387	Attachment Ring	1	pcs	55.95	#1	55.95	59.90
WHT05261	River Pin	4	pcs	1.03	#1	4.32	4.67
STAC7525P	Rear Trunk Lid	1	pcs	1,914.28	#1	1,914.28	2,048.28
STAC5867 J22	Houston Bright Chrome	1	pcs	58.86	#1	58.86	62.77
WHT05261 J22	Touan Emblem	1	pcs	61.92	#1	61.92	66.26
STAC5834A DPJ	205 TSI Emblem	1	pcs	89.75	#1	89.75	95.04
STAC5834A DPJ	VW Sign Black/Bright Chrome	1	pcs	89.75	#1	89.75	95.04
STAC5834A DPJ	VW Emblem	1	pcs	89.75	#1	89.75	95.04
STAC5834A DPJ	Additional Brake Light W/ 3rd brake light	1	pcs	228.66	#1	228.66	242.27
STAC5834A DPJ	TR front 1st mech	1	pcs	840.00	#1	840.00	896.80
STAC5834A DPJ	Labour	1	hrs	840.00	#1	840.00	896.80
STAC5834A DPJ	Spay Painting	1	hrs	800.00	#1	800.00	848.00
STAC5834A DPJ	Reverse Sensor	1	hrs	400.00	#1	400.00	428.00
STAC5834A DPJ	AID DIRECT SETTLEMENT						
STAC5834A DPJ	Doc. 22/06/2019						
STAC5834A DPJ	TP VEH. SGGAT400						
STAC5834A DPJ	SURVEY BY						

Quotation valid till 01-07-2019

Tax Code	Labour	Material	GST %	GST	Sub amount excl. GST	Total amount incl. GST
#1	790.00	11,294.46	7%	841.90	12,084.46	12,875.45
Total	790.00	11,294.46		841.90	12,084.46	12,875.45

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

3 Tuas Avenue
Singapore 630110
Reg. No. 109121442
GST No. A32088602



Quotation

Non binding - Preview

M.
KAMISH
S/O SEETHARAN
343 PASIR RIS STREET 11
#05-10
Singapore 670541

Page 22
Document no.
Document date 24-06-2019
Customer no. 5211031128
Customer GST-ID
Dealer 39998
Job order number 2019001073/1
Job order date 24-06-2019
Service Advisor SHU SHI TANG

L100116 price	Model code	First registration	VIN	Model	MSRP
SL38180	ET1.1A2	30-10-2018	WVGZZZ11Z5W02885	Touan Comfortline 1.4 TSI 110kW DSG	52,215

---VISIT OUR WEBSITE: after sales on our tag the online service support and volkswagen.com.sg and www.skoda.com.sg for additional services, products and accessories---

Rasue
Hp 900/10068
4 days
p/p
02/07/19 @1000h
Ready before print

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 September 2019 10:01 AM
To: Tang Shu Shi (VGS - SG/Singapore)
Cc: Chee Steven (VGS - SG/Singapore); Admin A
Subject: RE: request direct settlement for SLJ9396D & SGG4748E on 22/06/2019 *** LKK REF: CC3/AIG19011120/ka3
Attachments: AIG DV.pdf

Tracking:	Recipient	Delivery
	Tang Shu Shi (VGS - SG/Singapore)	
	Chee Steven (VGS - SG/Singapore)	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 10/9/2019 10:01 AM
	shupeil@lkkauto.com	Delivered: 10/9/2019 10:01 AM
	olivialau@lkkauto.com	Delivered: 10/9/2019 10:01 AM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 September 2019 9:50 AM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: request direct settlement for SLJ9396D & SGG4748E on 22/06/2019 *** LKK REF: CC3/AIG19011120/ka3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,200.29
2. Loss of Rental (4 days x \$80.00) (w/GST) (PAYABLE TO BKW)	\$ 342.40
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 6,544.69

We will proceed to do the necessary.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Wednesday, 17 July 2019 5:49 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: request direct settlement for SLJ9396D & SGG4748E on 22/06/2019 *** LKK REF: CC3/AIG19011120/ka3

Dear Khanchna,

Please refer to the attached LOD for your payment action please.

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

Volkswagen Centre Singapore



Bus Reg. No. S3103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLJ9396D and SG64748E on 22/6/2019
along TPE trnds Changi Exit 3C Pasir Ris Drive 8
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Ramesh S/o Seenivagan
of SG8089944 Name of Policy Holder & IC / Passport number owner of Vehicle Registration

Number SLJ9396D Own vehicle's number hereby irrevocable appoint Volkswagen Centre Singapore
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247
Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney and
in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Centre Singapore and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

Year

Signed & Delivered By: Ramesh

Policy Holder

Witness By: _____

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SGG47486

Claimant's Vehicle No. SLJ9396D

Accident on 2/6/19 involving vehicle/s No. _____

_____ along/at TPG THARU

CHANGI EXIT 30 PARK PL DR-8

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 6200.29 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to SKW

3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser Tang Shu Shi

Contact No.H/P. 69223502

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 9 July 2019 11:06 AM
To: ONE@KELVINSIEW.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SGG4748E [AIG] & SLJ9396D ALONG ROAD PASIR RIS DR 8 FROM TPE(PIE) ON 22/06/2019

Our Ref: CC3/AIG19011120/R1ka3

Your Ref: **SGG4748E**

MR. SIEW CHEIT HIN, KELVIN

Dear Sir,

ACCIDENT INVOLVING SGG4748E [AIG] & SLJ9396D ALONG ROAD PASIR RIS DR 8 FROM TPE(PIE) ON 22/06/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from **SLJ9396D** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Ramesh s/o Seenivasan (the third party claimant")
of BLK 541 PASIR RIS ST 51 #05-16 S10541 (address), owner
of SLJ9396D (vehicle no.) hereby authorize VOLKSWAGEN CENTAR SINGAPORE ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLJ9396D that was damaged pursuant to the accident which occurred
on 22/6/19 (date) along TPE towards Changi Expt 3C Pasir Ris Drive 8 (location)
involving vehicle no/s SG4748E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 2 (day) of 7 (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **VOLKSWAGEN CENTRE SINGAPORE**("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,200.29**(Repair Cost), **S\$342.40**(Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLJ9396D** that was damaged pursuant to the accident which occurred on **22/06/2019**(date) along **EXIT 3C SLIP ROAD PASIR RIS DR 8 FROM TPE(PIE)**(location) involving vehicle no/s **SGG4748E**. This is pursuant to the inspection conducted on **02/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **RAMESH S/O SEENIVASAN**(the third party claimant") of vehicle no. **SLJ9396D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ9396D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 9 (month) 20 19 (year)


MRB

Signed by appointed surveyor


VOLKSWAGEN GROUP SINGAPORE


Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Page 1/2

Document no. 12333900660
Document date 12-07-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001172/ 1
Job order date 02-07-2019
Service Advisor SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-15
Singapore 510541

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9396D	5T13NZ	30-12-2016	WVGZZZ1TZW024665	Touran Comfortline 1.4 TSI 110kW DSG	53,387

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,139.96	#1	1,139.96	1,219.76
	XR-020719						
WHT005263	Rivet	4	pcs.	1.09	#1	4.36	4.67
	XR-020719						
5TA853687 ZZZ	Inscription Bright Chrome	1	pcs.	58.66	#1	58.66	62.77
	Touran Emblem*XR-020719						
7N0853675J ZZZ	Inscription Bright Chrome	1	pcs.	61.92	#1	61.92	66.25
	280 TSI Emblem*XR-020719						
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	89.75	#1	89.75	96.04
	VW Emblem*XR-020719						
	Labour	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	Reverse Sensor	1	pcs.	400.00	#1	400.00	428.00
	AIG DIRECT SETTLEMENT						
	DOA: 22/06/2019						
	TP VEH: SGG4748E						
	SURVEY BY: RASUL (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,034.66	7%	405.63	5,794.66	6,200.29
Total	760.00	5,034.66		405.63	5,794.66	6,200.29

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-16
Singapore 510541

Page	2/2
Document no.	12333900660
Document date	12-07-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001172/ 1
Job order date	02-07-2019
Service Advisor	SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9396D	5T13NZ	30-12-2016	WVGZZZ1TZW024665	Touran Comfortline 1.4 I TSI 110kW DSG	53,387

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg: 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
19-Jul-2019	P 2598

		VHA NO.	DUE DATE	VEH. NO.
		P 2598	19-Jul-2019	SML 4423 U
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 09 JULY 2019 TO 13 JULY 2019 (INCLUDED ONE SATURDAY) YOUR REF: SLJ9396D & SGG4748E (VOLKSWAGEN)	4	80.00	320.00	
GST @ 7%			\$22.40	
TOTAL			\$342.40	

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Centex Centre (S) 109208 Tel: 0738 7777 Fax: 0730 0000
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**



HIRER'S PARTICULARS

Name (as in I/C): **RAMESH S/O SEEKIVASAN**
NRIC/Passport No: **S680894H** Date of Birth: **09 Mar 1968**
Address: **BK 541 Pte IR KIS 51** Age: **51**
#05-16 **S10541**
Name & Address of Employer: _____
Occupation: _____ Driving Exp: **30**
Driving Licence No: _____ Passed Date: **18 NOV 1988**
D/L Type: Local/Int'l/Other: _____
Tel(O) _____ (R) _____ HP **96223273**
DRIVER'S PARTICULARS

Name (as in I/C): _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S()
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: **SLJ9396D** Replace Veh No: _____

Loan Vehicle No: **STKL4423U** VR No: _____

Make & Model: **H-AVANTE** Auto/Manual Group: **(A)**

CHARGES		\$	cts
Daily	4 day @ \$ 80	Per day	320 00
Weekly/Monthly	week @ \$ Per week/Monthly		
Others			
CDW/PAI	@ \$ Per day/Monthly		
Delivery/Collection Svc			
	GST		
OR No:	(A) SUB-TOTAL		
Petrol Level & Surcharge	OUT IN		
First _____ km FREE per day		GST 7%	22 40
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	342 40

Security Deposit: \$ _____

Bank: **DBS**

CASH/NETS/ISA/MC/AMEX/CHQ No: **4556 2202 6000 1916**

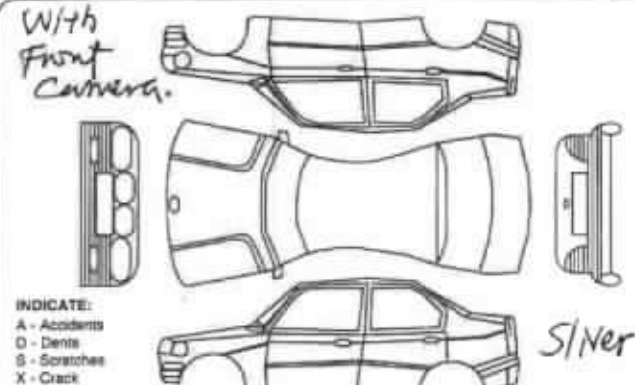
Expiry Date: **11/24** Card ID No: **399**

Name as in Card: **S RAMESH**

NON WAIVER EXCESS (Subject to GST) \$ **2000**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The Hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the Hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transaction and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
9/7/19	0900	1948	Nik	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
13.07.19	1700	2205	Larry	

Hirer's Signature: _____

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-099906
Date of Request: 24/06/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/06/2019
Enquiry By Tang Shu Shi
TP Vehicle No. SGG4748E
Accident Date 22/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGG4748E	AIG Asia Pacific Insurance Pte. Ltd.	22/10/2018-21/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-099906
Date of Request: 24/06/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 24/06/2019
Enquiry By: Tang Shu Shi
TP Vehicle No.: SGG4748E
Accident Date: 22/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2019 Edit Reg		02 Jul 2019 00:00 Edit Adj Rpt	\$55,794.66 Edit Estimates	\$55,794.66 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MR SIEW CHEIT HIN, KELVIN, ID: 578262241								
Main Claimant:	RAMESH S/O SEENIVASAN, ID: 56808994H								
Vehicle Reg. No.:	SLJ9396D	Date of Loss:	22/06/2019 12:00 - :59 [29 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2829691042SG	Policy/Cover Note No.:	2100438123 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGG4748E	Policy No. (Claimant):	DHOM120038571800						
	Excess:								
Repairer:	Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ9396D (2829691042SG)
[SGG4748E]

TP

RAMESH S/O SEENIVASAN

Jun 22 2019 12:00PM

[MR SIEW CHEIT HIN, KELVIN]

Volkswagen Centre Singapore

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v
Letters/Correspondences						1 per page v ☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit
Photos/Images						3 per page v ☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	16/09/19 09:12	General View				Load JPG ☒
2	16/09/19 09:12	Chassis Number				Load JPG ☒
3	16/09/19 09:12	General View				Load JPG ☒
4	16/09/19 09:12	General View				Load JPG ☒
5	16/09/19 09:12	General View				Load JPG ☒
6	16/09/19 09:12	General View				Load JPG ☒
7	16/09/19 09:12	General View				Load JPG ☒
8	16/09/19 09:12	General View				Load JPG ☒
9	16/09/19 09:12	General View				Load JPG ☒
10	16/09/19 09:12	General View				Load JPG ☒
11	16/09/19 09:12	General View				Load JPG ☒
12	16/09/19 09:12	General View				Load JPG ☒
13	16/09/19 09:12	General View				Load JPG ☒
14	16/09/19 09:12	General View				Load JPG ☒
15	16/09/19 09:12	General View				Load JPG ☒
16	16/09/19 09:12	General View				Load JPG ☒
17	16/09/19 09:12	General View				Load JPG ☒
18	16/09/19 09:12	General View				Load JPG ☒
19	16/09/19 09:12	General View				Load JPG ☒
20	16/09/19 09:12	General View				Load JPG ☒
21	16/09/19 09:12	General View				Load JPG ☒
22	16/09/19 09:12	General View				Load JPG ☒
23	16/09/19 09:12	General View				Load JPG ☒
24	16/09/19 09:12	General View				Load JPG ☒
25	16/09/19 09:12	General View				Load JPG ☒
26	16/09/19 09:12	General View				Load JPG ☒
27	16/09/19 09:12	General View				Load JPG ☒
28	16/09/19 09:12	General View				Load JPG ☒
29	16/09/19 09:12	General View				Load JPG ☒
30	16/09/19 09:12	General View				Load JPG ☒
31	16/09/19 09:12	General View				Load JPG ☒
32	16/09/19 09:12	Reinspection Photo				Load JPG ☒
33	16/09/19 09:12	Reinspection Photo				Load JPG ☒
34	16/09/19 09:12	Reinspection Photo				Load JPG ☒
35	16/09/19 09:12	Reinspection Photo				Load JPG ☒
36	16/09/19 09:12	Reinspection Photo				Load JPG ☒
Documentation						1 per page v ☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	24/06/19 18:52	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT				Load PDF

Letters/Correspondences				1 per page	☒
No	Finalized On			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
2	04/07/19 17:38	TP ESTIMATE		Load PDF	
3	09/07/19 11:07	EMAIL TO OI		Load PDF	
4	22/07/19 17:33	RENTAL RECEIPT		Load PDF	
5	25/09/19 10:15	WORKSHOP INVOICE		Load PDF	
6	25/09/19 10:15	AUTHORISATION TO ACT FORM		Load PDF	
7	25/09/19 10:15	Release Voucher		Load PDF	
8	25/09/19 10:15	GIA SEARCH		Load PDF	
9	25/09/19 10:15	LOD		Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)					
No	Finalized On			Thumbnail	Print
1	25/06/19 09:35	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGG4748E (Insd veh)	Model:	VOLKSWAGEN TOURAN 1.4
	SLJ9396D (TP veh)		TSI (A)
Date of Accident:	22/06/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	12,870.45
Final Repair Cost	:	\$	6,200.29
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	342.40 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	6,544.69

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 6,202.29
2)	BKW Rent-A-Car Pte Ltd	:	\$ 342.40
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

25 Sep
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19011120/R1KA3Q2

Date: 25/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100438123
 Claimant: SLJ9396D Insured Vehicle No: SGG4748E
 Vehicle No: SLJ9396D
 Date of Loss: 22/06/2019 Nature of Claim: TP Claim No: 2829691042SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ9396D
 Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CZD631134
 Reg. Date: 30/12/2016 (Man. Year: 2016) Chassis No: WVGZZZ1TZW024665
 Colour: Brown Odometer: 52972 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,548.46	1,754.66	3,793.80	68.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,480.00	4,040.00	2,440.00	37.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,028.46	5,794.66	6,233.80	51.83
+ GST 7.00/7.00% (S\$)	841.99	405.63	436.36	51.82
Nett Amount (S\$)	12,870.45	6,200.29	6,670.16	51.83
+ Car Rental (4.0 x S\$80.00/day + 7.00% GST) (S\$)		342.40		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		6,544.69		

INSPECTION

Date of Assignment: 02/07/2019
 Date Inspected: 02/07/2019 Inspected At: Volkswagen Centre Singapore (MacPherson)
 1 KAMPONG AMPAT Singapore 368314
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,139.96 FS	*1,139.96 FS
2	1		*SPOILER SATIN BLACK	Serviceable	273.34 FS	*- FS
3	1		*GUIDE PIECE LHR BUMPER BRACKET	Serviceable	29.49 FS	*- FS
4	1		*GUIDE PIECE RHR BUMPER BRACKET	Serviceable	29.49 FS	*- FS
5	1		*BUMPER REINFORCEMENT	Serviceable	442.56 FS	*- FS
6	1		*ATTACHMENT STRIP REAR BUMPER CENTRE BRACKET	Serviceable	55.98 FS	*- FS
7	4		*RIVET	Necessary	4.36 FS	*4.36 FS
8	1		*REAR TRUNK LID	Repair	1,914.28 FS	*- FS
9	1		*INSCRIPTION BRIGHT CHROME TOURAN EMBLEM	Necessary	58.66 FS	*58.66 FS
10	1		*INSCRIPTION BRIGHT CHROME 280 TSI EMBLEM	Necessary	61.92 FS	*61.92 FS
11	1		*VW SIGN BLACK/BRIGHT CHRO VW EMBLEM	Necessary	89.76 FS	*89.76 FS
12	1		*ADDITIONAL BRAKE LIGHT W 3RD BRAKE LIGHT	Serviceable	208.66 FS	*- FS
13	1		*TFR BOOT LID MECH	Serviceable	840.00 FS	*- FS
14	1		*REVERSE SENSOR	Cut	400.00 FS	*400.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 5,548.46 1,754.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	1,680.00
2	SPRAY PAINTING	New	3,200.00	1,600.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (\$\$)			6,480.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >