



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Ramesh S/o beenivasan.

NRIC S6808994H insured of vehicle SLJ 9396D. against
your insured vehicle number SGG 4708E. (AlG)

On the accident dated on 22/6/19. (ddmmYYYY) along

7pe twds chay, exit 3c pasir Ris bu. 8.

Dated this 24 (day) of 6 (month) 2019.



Volkswagen Group Singapore

1 Kampong Ampat

Singapore 368314

DID: 69223502 /69223511

HP: 93867833

shushi.tang@vw.com.sg

steven.chee@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Mr
RAMESH
S/O SEENIVASAN
541 PASIR RIS STREET 51
#05-16
Singapore 510541

Document no.
Document date 24-06-2019
Customer no. 5211035128
Customer GST-ID
Dealer 39999
Job order number 2019001073/ 1
Job order date 24-06-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLJ9396D	5T13NZ	30-12-2016	WVGZZZ1TZW024665	Touran Comfortline 1.4 I TSI 110kW DSG	52,219

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,139.96	#1	1,139.96	1,219.76
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	273.34	#1	273.34	292.47
5TA807393	Guide Piece	1	pcs.	29.49	#1	29.49	31.55
	LHR bumper bracket						
5TA807394	Guide Piece	1	pcs.	29.49	#1	29.49	31.55
	RHR bumper bracket						
5TA807305	Bumper	1	pcs.	442.56	#1	442.56	473.54
	Reinforcement						
5TA807863	Attachment Strip	1	pcs.	55.98	#1	55.98	59.90
	Rear bumper centre bracket						
WHT005263	Rivet	4	pcs.	1.09	#1	4.36	4.67
5TA827025P	Rear Trunk Lid	1	pcs.	1,914.28	#1	1,914.28	2,048.28
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	58.66	#1	58.66	62.77
	Touran Emblem						
7N0853675J 2ZZ	Inscription Bright Chrome	1	pcs.	61.92	#1	61.92	66.25
	280 TSI Emblem						
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	89.76	#1	89.76	96.04
	VW Emblem						
3CN945087	Additional Brake Light Wi	1	pcs.	208.66	#1	208.66	223.27
	3rd brake light						
	Tfr boot lid mech	1	pcs.	840.00	#1	840.00	898.80
	Labour	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	Reverse Sensor	1	pcs.	400.00	#1	400.00	428.00
	AIG DIRECT SETTLEMENT						
	DOA: 22/06/2019						
	TP VEH: SGG4748E						
	SURVEY BY:						

Quotation valid till 01-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,268.46	7%	841.99	12,028.46	12,870.45
Total	760.00	11,268.46		841.99	12,028.46	12,870.45

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
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-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/06/2019 10:43
Date Of Accident	22/06/2019 12:45
Exact Location Of Accident	TPE TWDS CHANGI EXIT 3C PASIR RIS DRIVE 8
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ9396D
Insured/Policyholder	
Name Of Registered Owner	RAMESH S/O SEENIVASAN
NRIC No	S6808994H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96223273
Alternative Phone No	OFFICE-96223273

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM120038571800
Cover Note Number	-

Driver

Name of Driver	RAMESH S/O SEENIVASAN
NRIC No	S6808994H
Date Of Birth	09/03/1968
Occupation	INDOOR
Date Of Driving Pass	18/11/1988
Driving Experience	30 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96223273
Fax Number	
Contact Number	OFFICE-96223273
EEmail Address	NOEMAIL

Address	BLK 541 PASIR RIS ST 51 #05-16
Postcode	510541
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I STOP AT THE SLIP RD FROM TPE TWDS CHANGI EXIT 3C (PASIR RIS DRIVE 8) TO CHECK TRAFFIC FROM THE MAIN ROAD. ALL OF A SUDDEN, I FELT AN IMPACT FROM BEHIND. AFTER THE INCIDENT, I ALIGHTED FROM MY VEH AND REALIZED VEH B FROM BEHIND COLLIDED ONTO MY VEH REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	ONLY FRONT CAMERA
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGG4748E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SIEW CHEIT HIN KELVIN
NRIC/Passport Number	S7826224I
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

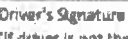
IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

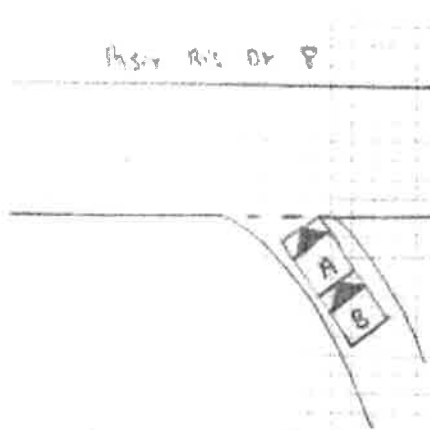

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

Physicist Dr P



A = SLJ 7396D
B = SGG 4748E

TPE Exit 3C

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE NO.	DHOM120038571800	Excess:	\$750/-NAMED DRIVERS - OPTION 2 \$1500/-OTHERS
Type of Cover	COMPREHENSIVE		\$3000/-APPL TO <25 YRS & OR <3YRS EXP
Vehicle Number	SLJ9396D		\$100/-WINDSCREEN DAMAGE CLAIM
Name of Insured	RAMESH S/O SEENIVASAN		
Restricted Driver(s)	NOT APPLICABLE		

Period of Insurance 30 December 2018 to 29 December 2020

Engine# CZD631134
Chassis# WVGZZZ1TZHWO24665

Hire Purchase DBS BANK LTD

PRIVATE CAR - INDIVIDUAL OWNERSHIP [MX 1]
AUTHORISED DRIVER

- (1) The Insured
- (2) Any other person who is driving on the Insured's order or with his permission
- (3) In the event of the death of the Insured
 - (a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and
 - (b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE

Use only for social domestic and pleasure purposes and for the Insured's business

THE POLICY DOES NOT COVER

Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade

The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

*Limitation rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles(Third-Party Risks and Compensation) Act (Chapter 189) and part IV of the Road Transport Act, 1987 (Malaysia).

UNITED OVERSEAS INSURANCE LTD



For the Company

FCLAS Date : 24/12/2018

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S6808994H


Name
RAMESH S/O SEENIVASAN

Race
INDIAN

Date of Birth
09-03-1966

Sex
M

Country of Birth
SINGAPORE




REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number **S6808994H**

Name
RAMESH S/O SEENIVASAN

Exp Date: **09 Mar 1985**
 Issue Date: **03 Jan 2003**




2723107



NRC No. **S6808994H**



Blood Group: **O+** Date of issue: **20-10-1995**


APT BLK 541 PASIR RIS STREET 51 #05-16
 SINGAPORE 510541

NRC No: **S6808994H** Date: **02-01-2001** No: **3935209**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	18 Nov 1988

Licence No: S6808994H



NP 428A