

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 15 January 2021 8:11 AM  
**To:** 'Joel Goh'  
**Subject:** RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

Hi Joel,

As per our tele-conversation yesterday, we will proceed to close file and submit report to you good office.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 January 2021 4:27 PM  
**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Subject:** RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

Hi Joel,

As spoken, attached is a copy of third party LOD & docs for your action.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 4 July 2019 11:09 AM

**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: DM19HO01757-JG**  
**LKK REF: CC4/EQI19011116/T1pa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLN 7956E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Monday, 24 June, 2019 6:23 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh

**Sent:** Monday, June 24, 2019 6:21 PM

**To:** 'Ashlyn Chng'

**Cc:** Suraidah B Saidi PTCBC; Admin A

**Subject:** RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

**Without Prejudice**

**Save As To Cost**

Dear Ashlyn

We agree on direct settlement and will appoint LKK to handle this settlement.  
Please liaise with them directly.

Dear LKK

Please assist on this settlement.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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**From:** Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

**Sent:** Monday, June 24, 2019 5:20 PM

**To:** EQI PRS

**Cc:** Suraidah B Saidi PTCBC

**Subject:** Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBA9374H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you

Regards,

Ashlyn Chng

**D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)**

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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