

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 4 July, 2019 11:09 AM
To: 'Joel Goh'
Cc: Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO01757-JG
LKK REF: CC4/EQI19011116/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLN 7956E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 24 June, 2019 6:23 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh

Sent: Monday, June 24, 2019 6:21 PM

To: 'Ashlyn Chng'

Cc: Suraidah B Saidi PTCBC; Admin A

Subject: RE: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019 (DM19HO01757-JG)

Without Prejudice

Save As To Cost

Dear Ashlyn

We agree on direct settlement and will appoint LKK to handle this settlement.
Please liaise with them directly.

Dear LKK

Please assist on this settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Monday, June 24, 2019 5:20 PM

To: EQI PRS

Cc: Suraidah B Saidi PTCBC

Subject: Direct Settlement (FC) - Accident involving SLN7956E & GBA9374H DOA 20/06/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBA9374H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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