

1982016

INS. CASE OWNER

Priya

CC4 / 1111901

1103. D pb3

LKK

IDAC

Surveyor:

Priya

DOI:

ASSIGNMENT

20/6/19

Date / Time:

20/6/19

Registered in Merimen:

20/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 4115X

Claim No.:

Name of Insured:

COMPORT TRANSPORTATION PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO: Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHB 6707A

INSRS:
WSP:
Tel:
Liability:
RMKS:

Chunni

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup):	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27
Repair Cost:	W/GST	SS 9630.00 (as per the mandator).
Loss of Rental (LOR):	SS 1128.26	(7 days) > 5161.18
Loss of Use (LOU):	SS -	(5 x - days)
Loss of Income (LOI):	SS 282.00	(5 40 x 7 days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	(Tick only one)
GIA/LTA Search:	SS -	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow / Independent)
Legal Cost:	SS -	
Total:	SS 11030.26	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 11030.26	Name 1: Chunni Motor Works Pte Ltd
Payee 2: (Strike if N.A.)	SS -	Name 2:
Payee 3: (Strike if N.A.)	SS -	Name 3:

COPY SENT

1) Claim status: Non-Report/Reject/Private Settle
2) Report Format: 660-4
3) Survey fee: 660-4

2014 April

Search

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper new dented / crack			\$ 1,372.00
	Bumper L/H Side, RR Dented			\$ 583.00
	Tail Gate Assy Dented / bkt			\$ 3,951.98
	Tail Gate Weathership NH			\$ 195.00
	Tail Gate Mercedes Star Logo New			\$ 75.00
	Tail Gate "2.2" Logo Hec			\$ 78.00
	Tail Gate "CDI" Logo Hec			\$ 78.00
	Tail Gate Via No Logo Hec			\$ 95.00
	Tail Lamp Assy , LH broken			\$ 750.00
	Tail Lamp Lower Garnish, RH dented dislodged / broken			\$ 61.90
	Tail Lamp Reflector Upper, RH dislodged / broken			\$ 280.00
	Rear Fender (LH) Dented			\$ 3,188.00
	Rear Fender Protector (LH) NH			\$ 390.00
	Rear Panel NH			\$ 680.00
	Rear Windscreen Glass Hec			\$ 1,273.98
	Rear Aircon Blower Unit NH			\$ 3,380.00
	SUB TOTAL			\$ 16,431.86
	LESS 10%			\$ 1,643.19
	DISCOUNTED TOTAL			\$ 14,788.67
	Reverse Sensor new Dam			\$ 288.00
	Rear Bumper Rubber Mat new Hec			\$ 50.00
	Tail Gate "MAXICAB" Logo Hec			\$ 30.00
	Rear Windscreen Sealant Hec			\$ 46.00
				\$ 414.00
	Labour Charge			
	Panel Beating			\$ 1,500.00
	Spray Painting Charge			\$ 900.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 100.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Reverse Sensor			\$ 40/- 120.00
	Remove/Refix Tailgate Glass			\$ 120.00
	Re-set and Diagnosis			\$ 550.00
	24/06/2019 @ 1032hrs KIA Actura 9 L/SANK 7 days			
	TOTAL LABOUR			\$ 3,490.00
	ESTIMATE TOTAL			\$ 18,692.67

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jun 2019 17:05	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 19930382 1R.	[A] Lau Shu Pei
2	24 Jun 2019 17:05	Clim Veh Model Changed	(202820) MERCEDES-BENZ VIANO 2.1 D CDI Ambiente (W639) (A).	[A] Lau Shu Pei
3	24 Jun 2019 17:05	Clim Created	Reg No: SHB6707A. Acct Date: 2019/06/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chu nni Motor Work Pte Ltd (HQ)	[A] Lau Shu Pei
4	24 Jun 2019 17:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	24 Jun 2019 17:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/03	[A] Lau Shu Pei
6	24 Jun 2019 17:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Jun 2019 17:06	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	24 Jun 2019 17:06	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	26 Jun 2019 14:44	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> BRYAN TANI	[A] Lau Shu Pei
10	28 Jun 2019 11:23	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	01 Jul 2019 17:51	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - OID REAR ENDED	[A] Chen Jun He
12	02 Jul 2019 09:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/03	[I] Jimmy
13	02 Jul 2019 09:21	Adj Mandate Set	Approved:0.00.	[I] Priya
14	05 Aug 2019 11:32	Adj Rpt Initiated		[A] Priya
15	05 Aug 2019 11:32	Clim Dtl Modified	Insured ID: -> -.	[A] SHIAU CHAN
16	05 Aug 2019 11:32	Clim Dtl Modified	JPJ Reg. Date: -> 2014/04/24.	[A] SHIAU CHAN
17	05 Aug 2019 11:32	Clim Details Notified		[A] SHIAU CHAN
18	26 Aug 2019 11:50	Adj Mandate Request	Cur.Reg:12912.98:PODS Liability: 100% Quantum: a)COR (w/gst): \$10,700.00 + b)LO U: \$1,772.98 (11 days x\$161.18) + c) LOI: \$440.00 (11 days x \$40.00) = Total \$12,912.98 Vehicle Model: Mercedes Benz VIANO (2143cc) For your approval	[A] Chong Poh Kin

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Print Received Message

This mail is associated with :

***SHB6707A (MCT19060527)**

[SHB4115X]

TP

COMFORT TRANSPORTATION PTE LTD

Jun 20 2019 4:00PM

[COMFORT TRANSPORTATION PTE LTD]

Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/09/2019 15:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHB6707A - Claim Handler: Priya

Maintained: Please try to negotiate COR \$9000.00 for 7 days

Print Sent Message

This mail is associated with :

***SHB6707A (MCT19060527)**
[SHB4115X]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 20 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 26/09/2019 17:25 PM.
To manivel@iii.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Maintained - SHB6707A - Claim Handler: Priya

Hi Priya,

Further to your below email.

Kindly let us have your total mandate amount (Repair Cost + LOR + LOI).

Thanks.

Hsiao Tong

<-- Original Message -->

From: III_SG
To: LKK_HQ
Sent On: 04/09/2019 03:24 PM
Subject: Alert - Adj Mandate Maintained - SHB6707A - Claim Handler: Priya

Maintained: Please try to negotiate COR \$9000.00 for 7 days

Print Received Message

This mail is associated with :

***SHB6707A (MCT19060527)**
[SHB4115X]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 20 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/09/2019 11:55 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11038.26) - SHB6707A - Claim Handler: Priya

Approved:11038.26:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Wednesday, 2 October 2019 5:44 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SHB6707A *Our Ref: CC4/III19011103/Dpb3 [ACCIDENT INVOLVING SHB 4115X(III) AND SHB 6707A ON 20/06/2019]

Your Ref : CC4/III19011103/Dpb3
Our Ref : SHB 6707 A (200619)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your email of 01-10-2019 refers.

We put on record that our client's taxi number SHB 6707 A was surveyed by your appointed surveyor, Byran (**Single Joint Expert**) in compliance with the new protocol.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the Loss of rental & income during the period of repair) for the sum of \$11,038.26. This should not be taken as a precedent for other cases and future cases.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHB 6707 A, Soh LingYong's rights to claim damage for his injury claim and other losses against your principals, M/s India International Insurance Pte Ltd and /or their insured, if any.

Kindly forward us your Discharge Voucher for our client's execution as soon as possible.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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 Save the trees - Do you really need to print this e-mail?

On Tuesday, 1 October 2019, 10:46:54 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SHB6707A**

Without Prejudice

Our Ref: CC4/III19011103/Dpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 4115X(III) AND SHB 6707A ON 20/06/2019

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 9,630.00 (\$9,000.00 + 7%GST)
2. Loss of Rental (7days x \$161.18)	\$ 1,128.26
3. Loss of Income (7days x \$40.00)	\$ 280.00
Total	\$11,038.26

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 24 June 2019 9:50 AM
To: Chunni Motor; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Manivel Priyadarshini
Subject: RE: Accident involving veh no: SHB 6707A & SHB 4115X on 20.06.19
Attachments: 22062019092153.pdf

12.03pm 24/6/19
vehicle in
sur@Bryan

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHB6707A and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: 24 June, 2019 9:38 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Accident involving veh no: SHB 6707A & SHB 4115X on 20.06.19

Dear Sir,

We appoint LKK Auto Consultants P/L

Thank you

Regards,
Chunni Motor Work P/L

On Mon, Jun 24, 2019 at 9:35 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: 22 June, 2019 9:31 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident involving veh no: SHB 6707A & SHB 4115X on 20.06.19

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Our Ref : SHB 6707 A (200619)

Your Ref : CC4III19011103/Dpb3

Date : -3 OCT 2019

M/s LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25
Ubi Avenue 1
Singapore 408933

WITHOUT PREJUDICE

Attention : Su Li

Dear Sir/Madam

**ACCIDENT INVOLVING SHB 6707 A & SHB 4115 X AT AIRPORT TERMINAL 1
DEPARTURE HALL ON 20-06-2019**

Your email of 03-10-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the Loss of rental & income during the period of repair) for the sum of \$11,038.26.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHB 7607 A, Soh Ling Yong's rights to claim damage for his injury and other losses against your principal, M/s India International Insurance Pte Ltd and /or their insured, if any.

As requested, we return the attached Discharge Voucher duly executed by our client together with the Letter of Demand & enclosures for your onward transmission.

Kindly expedite payment and forward us your cheque for the settlement sum of **\$11,038.26** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Your faithfully

For **CHUNNI MOTOR PTE WORK PTE LTD**

Claims Department

Enc

Your Ref : SHB 4115X

Our Ref : SHB 6707A

Soh Ling Yong c/o

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date : 22/07/19

The Motor Claims Department

Indialink LKK Auto Consultants Pte Ltd

57 Ubi Ave 1 #01-25

Paya Ubi Ind Park

Singapore 408933

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHB 6707A / SHB 4115X On 20.06.2019

ALONG Airport Terminal 1 Departure Hall

I am the owner/hirer of motor vehicle/taxi, SHB 6707A, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	SS	10,700.00
2) Loss of Rental	SS	1,934.16 (16.18 x 12 mths)
3) Loss of Income	SS	480.00 (40 x 12 mths)
4) GIA Report Fee	SS	
5) LTA Search Fee	SS	
6) Survey Report Fee	SS	
	SS	<u>13,114.16</u>

We enclose herewith the following relevant supporting documents :

- Authorisation Letter
- Final repair bill(s)
- LTA Search
- GIA report(s)
- Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING **SHB 6707A / SHB 4115X**

ALONG Airport Terminal 1 Departure Hall ON 20.06.2019

I, Soh Ling Yong, NRIC NO. S 8615630Z of

Blk 216B Boon Lay Ave #09-201 Singapore 642216

Owner/hirer of motor vehicle Registration No **SHB 6707A**, insured by

Ms First Capital Insurance Ltd under Policy No. D-18088936MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. **SHB 4115X** in respect of the above mentioned accident. I also

hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,

Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s

Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final

discharge of my claim.

Dated : 20.06.2019

Signature :


(Company's chop if necessary)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19060527
 Claimant Ref: SHB 6707A

We/I, CHUNNI MOTOR WORK PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 9,630.00 (repair cost), S\$ 1,408.26 (loss of use/rental), S\$ — (search fee), vehicle no. SHB 6707A that was damaged pursuant to the accident which occurred on 20/06/2019 (date) at AIRPORT TERMINAL 1 DEPARTURE HALL (location) involving vehicle no. SHB 4115X (insured vehicle). This is pursuant to the inspection conducted on 24/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHB 6707A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB 6707A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,038.26 to CHUNNI MOTOR WORK PTE LTD

Dated this - 3 OCT 2019 day of — 20 —

CLAIMANT:

Signature: _____


Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____


 Signed by "the workshop" (with chop)
Chunni Motor Work Pte Ltd
#03-19 Ang Mo Kio Industrial Park 2A
AMK Autoport #03-19
Singapore 565047
Tel: 6542-7182 Fax: 6542-6039
Co. Reg. No: 2008231100

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



ABT

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

CHUNNI MOTOR WORK
PTE LTD

TAX INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711	VEHICLE NO	DATE
	SHB 6707 A	19.07.2019
	MAKE	INVOICE NO
	MERCEDES	10260
	MODEL	ACC DATE/TIME
	VIANO	20.06.2019 @ 16:45 HRS

Cost of Repair		\$ 10,000.00
	Sub-total	\$ 10,000.00
	Add : 7 % - GST	\$ 700.00
	Total	<u>\$ 10,700.00</u>

(SINGAPORE DOLLARS: TEN THOUSAND AND SEVEN HUNDRED ONLY)



Our Ref: CT19060545

Date: 26 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/06/2019 @ 16:45 hrs
ALONG AIRPORT TERMINAL 1 DEPARTURE HALL
INVOLVING SHB4115X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6707A** (the "Taxi"). The Taxi was hired to **SOH LING YONG (SU LINGYONG) IC NO S8615630Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$161.18** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHB 6707A

[illegible]

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING


































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jun 2019 Edit Reg		24 Jun 2019 00:00 Edit Adj Rpt	\$9,000.00 Edit Estimates	\$9,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: -								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHB6707A	Date of Loss:	20/06/2019 16:00 - :59 [61 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060527	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHB4115X	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 03/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (27/09/2019): Alert - Adj Mandate Approved (\$11038.26) - SHB6707A - Claim Handler: Priya III_SG (04/09/2019): Alert - Adj Mandate Maintained - SHB6707A - Claim Handler: Priya III_SG (02/07/2019): Alert - Adj Mandate Approved (\$0.00) - SHB6707A - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB6707A (MCT19060527)
[SHB4115X]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 20 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	13/07/19 13:28	Rear View Right					Load JPG	<input checked="" type="checkbox"/>	
2	13/07/19 13:28	Rear View Left					Load JPG	<input checked="" type="checkbox"/>	
3	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
4	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
5	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
6	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
7	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
8	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
9	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
10	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
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40	13/07/19 13:29	General View					Load JPG	<input checked="" type="checkbox"/>	
41	13/07/19 13:29	Odometer Reading					Load JPG	<input checked="" type="checkbox"/>	
42	13/07/19 13:29	Chassis Number					Load JPG	<input checked="" type="checkbox"/>	
43	13/07/19 13:30	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	13/07/19 13:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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56	13/07/19 13:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
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61	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
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63	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
64	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
65	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
66	13/07/19 13:30	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/06/19 17:06	EMAIL FROM III DDD 24062019	 Load PDF	
2	24/06/19 17:06	TP EST & GIA REPORT	 Load PDF	
3	27/06/19 08:39	TP ESTIMATE- MARKED	 Load PDF	
4	23/08/19 16:30	WORKSHOP INVOICE	 Load PDF	
5	23/08/19 16:30	RENTAL RECEIPT	 Load PDF	
6	23/08/19 16:30	RENTAL MILEAGE	 Load PDF	
7	23/08/19 16:30	LOD	 Load PDF	
8	10/10/19 11:05	AUTHORISATION TO ACT FORM	 Load PDF	
9	10/10/19 11:05	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/06/19 09:20	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19011103/DPB3Q2

Date: 10/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant
Vehicle No : SHB6707A **Insured Vehicle No :** SHB4115X
Date of Loss: 20/06/2019 **Nature of Claim:** TP **Claim No:** MCT19060527

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB6707A
Make & Model: MERCEDES-BENZ VIANO, 2.1 D CDI Ambiente (W639) (A) **Engine No:** 65194031517349
Reg. Date: 24/04/2014 (Man. Year: 2013) **Chassis No:** WDF63981323812962
Colour: White **Odometer:** 570062 km
Engine Capacity: 2143 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 225/60 R16 **Rear Tyre Size:** 225/60 R16
Front Left Side: Hankook 5 mm **Rear Left Side:** Hankook 5 mm
Front Right Side: Hankook 5 mm **Rear Right Side:** Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,308.87	11,128.37	4,180.50	27.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,490.00	1,770.00	1,720.00	49.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,798.87	12,898.37	5,900.50	31.39
Approved Total (Overridden) (S\$)		9,000.00		
(S\$)	18,798.87	9,000.00	9,798.87	52.12
+ GST 7.00/7.00% (S\$)	1,315.92	630.00	685.92	52.12
Nett Amount (S\$)	20,114.79	9,630.00	10,484.79	52.12
+ Car Rental (7.0 x S\$161.18/day) (S\$)		1,128.26		
+ Loss of Earnings (7.0 x S\$40.00/day) (S\$)		280.00		
Nett Liability (S\$)		11,038.26		

INSPECTION

Date of Assignment: 24/06/2019
Date Inspected: 24/06/2019 Inspected At: Chunni Motor Work Pte Ltd (HQ)
 Blk 10 Ang Mo Kio Industrial Park 2A,
 #03-19 AMK Autopoint
 Singapore 568047
Estimated Period of Repair: 9.0 days

Adjuster: BRYAN TANI**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2019)
Parts:	M1-MPV	MERCEDES-BENZ VIANO 2.1 D CDI Ambiente (W639) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB6707A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed / Cracked	1,372.00 FL	*1,372.00 FL
2	1		*BUMPER L/H SIDE, RR	Dented	583.00 FL	*583.00 FL
3	1		*TAIL GATE ASSY	Dented / Bent	3,951.98 FL	*3,951.98 FL
4	1		*TAIL GATE WEATHERSTRIP	Not Necessary	195.00 FL	*- FL
5	1		*TAIL GATE MERCEDES STAR LOGO	Necessary	75.00 FL	*75.00 FL
6	1		*TAIL GATE 2.2 LOGO	Necessary	78.00 FL	*78.00 FL
7	1		*TAIL GATE CDI LOGO	Necessary	78.00 FL	*78.00 FL
8	1		*TAIL GATE VIA NO LOGO	Necessary	95.00 FL	*95.00 FL
9	1		*TAIL LAMP ASSY, LH	Broken	750.00 FL	*750.00 FL
10	1		*TAIL LAMP LOWER GARNISH, RH	Dislodged / Broken	61.90 FL	*61.90 FL
11	1		*TAIL LAMP REFLECTOR UPPER, RH	Dislodged / Broken	280.00 FL	*280.00 FL
12	1		*REAR FENDER (LH)	Dented	3,188.00 FL	*3,188.00 FL
13	1		*REAR FENDER PROTECTOR (LH)	Not Necessary	390.00 FL	*- FL
14	1		*REAR PANEL	Not Necessary	680.00 FL	*- FL
15	1		*REAR WINDSCREEN GLASS	Necessary	1,273.98 FL	*1,273.98 FL
16	1		*REAR AIRCON BLOWER UNIT	Not Necessary	3,380.00 FL	*- FL
17	1		*REAR FENDER SIDE RETAINER (LH)	Bent	118.00 FL	*118.00 FL
18	1		*REVERSE SENSOR	Damaged	288.00 FS	*288.00 FS
19	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
20	1		*TAIL GATE MAXICAB LOGO	Necessary	30.00 FS	*30.00 FS
21	1		*REAR WINDSCREEN SEALANT	Necessary	46.00 FS	*46.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,963.86	12,318.86
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,654.99	1,190.49
Total Parts (\$\$)	15,308.87	11,128.37

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	1,500.00	800.00
2	SPRAY PAINTING CHARGE.	New	900.00	700.00
3	WIRING CHARGE.	New	50.00	30.00
4	TUFF KOTE.	New	100.00	40.00
5	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	New	150.00	80.00
6	REMOVE / REFIX REVERSE SENSOR.	New	120.00	40.00
7	REMOVE / REFIX TAILGATE GLASS.	New	120.00	80.00
8	RE-SET AND DIAGNOSIS. (Not Necessary)	New	550.00	0.00
Gross Labour Cost (\$\$)			3,490.00	1,770.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >