

Khanchna (LKK Auto)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Thursday, 19 September 2019 5:58 PM
To: Khanchna (LKK Auto); 'MT_Claim_SG'
Cc: wei.shong@tlmotor.com.sg
Subject: Letter of Demand - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019
Attachments: Supporting Documents.pdf
Importance: High

Without Prejudice

Dear Khanchna,

We refer to your email below.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on their behalf.

☐ Original Tax-invoice number
☐ SAS / AS & IS / police report
☐ Authorisation To Act
☐ Original rental invoice number
☐ Vehicle search result

The quantification of our client's property damage claim is as follows:-

a)	Cost of repair (inclusive GST)	\$	2,996.00
b)	Survey fees / Photographs as per request	\$	
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$	2.00
d)	Loss of hire / use / rental / earnings / rental fees	\$	481.50
e)		\$	
f)	Admin fee	\$	
Total		\$	<u>3,479.50</u>

* Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this Letter of Demand within **fourteen** (14) days.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER SLD 3873P

ACCIDENT INVOLVING YP 5153D

ALONG/AT Car park of Block 291 Yishun ON 18/06/2019
Street 22

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.

Name Low Kim Seng

NRIC S1656175D

Address 17 Flora Road #06-09 Singapore 509735

Contact 9178 9399

Date 22/06/2019

Signature



Owner's / Hirer's signature / RTP
(Company's stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021966
DATE : 12 NOVEMBER 2019



DISCHARGE VOUCHER

I/We, **LOW KIM SENG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YP5153D** the sum of Singapore Dollar Three Thousand Four Hundred Seventy-Nine Only (\$3,479.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **YP5153D** and **SLD3873P** on 18 June 2019 along Open Carpark at Block 291 Yishun Street.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SWP CONSTRUCTION PTE LTD (MANI RAJA)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TAN LIM MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

15.11.2019

.....
Signature of vehicle owner/Date

Low Kim Seng 15.11.2019

.....
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



TAX-INVOICE
NUMBER: TP0819/027

(Please quote our reference number TP017062019 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Low Kim Seng

Date: 28/08/2019

Vehicle No: SLD3873P
Model: TOYOTA HARRIER 2.0 A

Description	Amount
To lump sum repair as recommended by surveyor.	\$2,800.00

Sub Total	\$2,800.00
Add 7% GST	\$196.00
Total	\$2,996.00



Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
~~No. 51 Defu Lane 10 Singapore 539216~~
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

Citi-Lux Pte Ltd

1 Defu Lane 6

Singapore 539365

Tel: 6100 0328

finance@citilux.com.sg

www.citilux.com.sg

GST Registration No. : 201026049G

Company Registration No. : 201026049G

**Invoice To**

Mr Low Kim Seng

c/o M/s Tan Lim Motor Pte Ltd

17 Flora Road

#06-09

Singapore 509735

Tax Invoice

Invoice No: INV19/041/TL

Invoice Date: 23/08/2019

Description	Amount
Rented Vehicle : SJW7958B - Honda CRV 2.0(A)	
Rental from 21/08/2019 to 23/08/2019	
3 days @ \$150.00 per day	\$ 450.00
Sub-total	\$ 450.00
7% GST	\$ 31.50
Total	\$ 481.50

PAID
31 AUG 2019

BY: KOB188612

No official receipt will be issued. This is a computer generated document.
No signature is required.



Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST /UEN No : 201028049G

RENTAL AGREEMENT REFERENCE: CTL00 53 /19

Date: 21.08-2019

Vehicle Details

Registration No.: SW7958B Make / Model / Capacity: Honda CRV 2.0 (A)

Hirer Details

Name: Low Kim Seng
NRIC/Fin/UEN No.: S1656175D Contact Name: Grace
Tel (H/O): _____ H/P 9178 9399

1st Driver Details

Name: Low Kim Seng NRIC/Fin No.: S1656175D
Address: 17 Flora Road #06-09 Singapore 509735
Driving License No: S1656175D Class: 3A/3 4 / 5
Tel (H/O): _____ (H/P): 9178 9399

Additional Driver Details

Name: Chua Poh Kim NRIC/Fin No.: S1795347H
Address: 17 Flora Road #06-09 Singapore 509735
Driving License No: S1795347H Class: 3A/3 4 / 5
Tel (H/O): _____ (H/P): 9736 0543

Important Notes

The hirer/drivers acknowledge of a \$2000.00 collision damage excess per accident applies.
Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.
In the event of breakdown / accident, the hirer/driver has to immediately call 98303886 to notify us.

Rental period from 21.08.2019 @ 1050 hrs to 23.08.2019 @ 1815 hrs
Rental charges S\$ 150.00 p/day for 3 day/s
Deposit collect S\$ -
Total rental charges S\$ 481.50 Include GST

// WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.

[Signature]
(Hirer's Signature & Co Stamp)

[Signature]
(Driver's Signature)

[Signature]
CITI-LUX PTE LTD
(Representative of Citi-Lux)

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-099516

Date of Request: 22/06/2019

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date: 22/06/2019

Enquiry By: Lam Wei Shong

TP Vehicle No: YP5153D

Account Date: 18/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP5153D	Lonpac Insurance Bhd	15/12/2018-14/12/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-099516

Date of Request: 22/06/2019

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

Dear Sir/Madam,

Enquiry Date: 22/06/2019

Enquiry By: Lam Wei Shong

TP Enquiry No: YP5153D

Account Date: 18/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

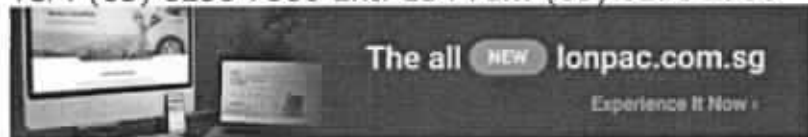
Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 5 November 2019 4:38 PM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: Mandate Request - Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 4 November 2019 1:25 PM
To: ONG LI LI; MT_Claim_SG
Cc: Admin A
Subject: RE: Mandate Request - Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

LPC ref: 18/19/19/VC05/021966
LKK REF: CC4/LPC19011098/Ukb3q2

Dear Ms. Ong Li Li,

We refer to the above matter.

Our offer for loss of rental was rejected. Third party wants Loss of rental for 3 days x \$150 (w/GST) as third party's vehicle is 1986cc.

Hence, we re-seek mandate as follows:

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,977.10	\$ 2,996.00
2. Loss of Rental (3 days x \$ 150) (w/GST)	\$ 481.50	\$ 481.50 (3 days x \$150)(w/GST)
3. LTA Search Fee	\$ 2.00	\$ 2.00

Total | \$ 5,460.60

\$ 3,479.50

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 23 October 2019 9:03 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

Dear Khanchna

Please proceed.

Regards,

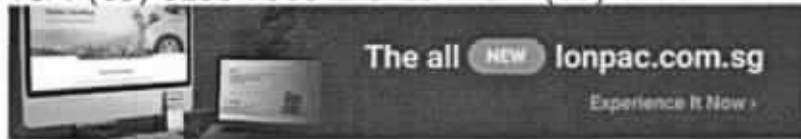
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 16 October 2019 2:09 PM

To: MT_Claim_SG

Cc: Admin A

Subject: FW: Mandate Request - Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

LPC ref: 18/19/19/VC05/021966

LKK REF: CC4/LPC19011098/Ukb3q2

Dear Sir/Madam,

We refer to the above matter.

Please ignore our e-mail that was sent earlier.

We have highlighted to your good office on 24/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured driver collided into parked Third party vehicle. We opine that BOLA 23 is applicable and liability is down against Insured.

Summary to offer to third party repairer "**TAN LIM MOTOR PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,977.10	\$ 2,996.00
2. Loss of Rental (3 days x \$ 150) (w/GST)	\$ 481.50	\$ 385.20 (3 days x \$120)(w/GST)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,460.60	<u>\$ 3,383.20</u>

**02 days recommendation for repair + 1 PRS = 3 days

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)