### Shu Pei (LKKAuto)

From: Khanchna (LKK Auto)

Sent: Friday, 2 August 2019 3:02 PM

To: Admin A

**Subject:** FW: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966;

Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

**FYI** 

Best Regards,

Khanchnal Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com|</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

**Sent:** Friday, 2 August 2019 2:42 PM

**To:** Johnson Chua <johnson.chua@tlmotor.com.sg>; Ong Li Li - Lonpac <llong@lonpac.com>;

'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; 'Wei Shong' <wei.shong@tlmotor.com.sg>;

'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident

involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

Without Prejudice

Our Ref: CC4/LPC19011098/Ukb3

Dear Sirs/Madam.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com|</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua < johnson.chua@tlmotor.com.sg>

Sent: Friday, 2 August 2019 1:25 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Ong Li Li - Lonpac <llong@lonpac.com>;

'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; 'Wei Shong' <wei.shong@tlmotor.com.sg>;

'Caymen' <caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving

SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019

Importance: High

#### **URGENT**

Dear Khanchna,

We refer to your email below.

Please be informed that your principal insured has reported the accident on 26.07.2019 and he reported that "I was driving out from carpark at Yishun Street 22 market and scratched the other car SLD3873P on the right side. The other car SLD3873P parked too close to my vehicle".

Enclosed is a copy of your principal insured's accident report, for your ease of reference.

In view that the driver of YP5153D is the proximate cause of the accident, please confirm within <u>FIVE</u> (5) days whether Lonpac is agreeable to direct settle with us at 100% liability for this accident.

We await your urgent reply.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sq

O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

**Sent:** Tuesday, 30 July 2019 4:29 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>; 'Johnson Chua' <johnson.chua@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident

involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

# WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are pending for the OI GIA and are following up with our principal.

We will revert upon receipt of the same.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchnal Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com|</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>

**Sent:** Tuesday, 30 July 2019 11:12 AM

To: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident

involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

Without prejudice

Dear Khanchna,

Please reply as soon as soon possible.

Thank you.

Regards,



## Lam Wei Shong William

wei.shong@tlmotor.com.sg

#### Tan Lim Motor Pte Ltd

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

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+65 6858 5151

+65 6858 0877

From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sg]

**Sent:** Monday, July 29, 2019 12:56 PM

To: 'Khanchna (LKK Auto)' < khanchna@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen'

<a href="mailto:</a>caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving

SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

Importance: High

Dear Khanchna,

We refer to the above matter.

We understand that your principal insured still has not reported the accident even though the driver has been charged for Careless Driving for this accident.

Please advise whether have you written to the said driver on this matter.

We await your urgent reply.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sg O. +65 6858 5151 F +65 6858 0877 **Tan Lim Motor Pte Ltd** 

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 17 July 2019 5:33 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; 'Admin A' <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>; MT\_Claim\_SG

<mt\_claim@lonpac.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident

involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Johnson

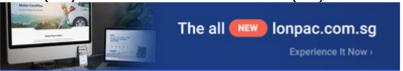
Our Insured has still not reported to us. We are sending reminder to him to so do.

Please liaise with LKK directly.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sq]

**Sent:** Tuesday, 16 July, 2019 9:31 AM **To:** ONG LI LI; 'Admin A'; MT\_Claim\_SG

Cc: 'Wei Shong'; 'Caymen'

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P

(TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

Dear Li Li,

We refer to your email below.

Please be informed that your insured was charged by the Traffic Police for Careless Driving as well as hit and run for the accident on 18.06.2019.

We enclose a copy of the Police Investigation Result dated 05.07.2019, for your attention.

According to the Investigating Officer, your insured had lodged a police report after the accident.

Hence, please confirm whether Lonpac is agreeable to direct settle with us at 100% liability for this accident.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sg O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd
1 Defu Lane 6

Singapore 539365 http://www.tlmotor.com.sg Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including,but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: ONG LI LI [mailto:llong@lonpac.com]

**Sent:** Tuesday, 2 July 2019 10:54 AM

To: Johnson Chua <<u>johnson.chua@tlmotor.com.sg</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; MT\_Claim\_SG

<mt\_claim@lonpac.com>

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' <pt@tlmotor.com.sg>; 'Wei Shong' <wei.shong@tlmotor.com.sg>;

'Caymen' < caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving

SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Sir

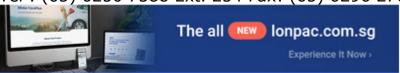
Still not reported yet.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sq]

**Sent:** Tuesday, 2 July, 2019 10:45 AM

To: 'Admin A'; MT\_Claim\_SG

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd'; 'Wei Shong'; 'Caymen'

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P

(TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

**Importance:** High

Dear Motor Claim Dept,

We refer to your email below.

Please update us any developments in this matter.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sq O. +65 6858 5151 - +65 6858 0877 Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
http://www.tlmotor.com.sg

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 26 June 2019 12:11 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' <pt@tlmotor.com.sg>; 'Wei Shong' <wei.shong@tlmotor.com.sg>;

'Caymen' <<u>caymen@tlmotor.com.sg</u>>; MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Subject: RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident

involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Johnson

Please email to mt claim@lonpac.com for all correspondences on claims matter.

FYI, our Insured has not reported the accident to us yet. We have written to him to do so.

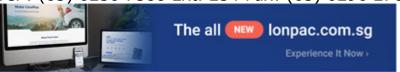
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sq]

**Sent:** Wednesday, 26 June, 2019 12:08 PM

To: ONG LI LI; 'Admin A'

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd'; 'Wei Shong'; 'Caymen'

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving SLD3873P

(TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

Importance: High

Dear Li Li.

Is there any outcome in this matter?

Regards, Johnson Chua Tan Lim Motor Pte Ltd

From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sg]

**Sent:** Monday, 24 June 2019 4:44 PM

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' < pt@tlmotor.com.sg >; 'Wei Shong' < wei.shong@tlmotor.com.sg >;

'Caymen' <caymen@tlmotor.com.sg>

Caymen <u>caymene timotor.com.sg</u>

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: 18/19/19/VC05/021966; Accident involving

SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 [External General]

**Importance:** High

Dear Li Li.

We refer to your email below.

We clarify that PRI has been conducted on 24.06.2019 morning.

Hence, please advise us the liability upon receiving your insured's accident report.

Thank you.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sg O. +65 6858 5151 F. +65 6858 0877 **Tan Lim Motor Pte Ltd** 

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

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From: ONG LI LI [mailto:llong@lonpac.com]

**Sent:** Monday, 24 June 2019 4:27 PM

**To:** Johnson Chua <<u>johnson.chua@tlmotor.com.sg</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>

Cc: Patricia Tan - Tan Lim Motor Pte Ltd <<u>pt@tlmotor.com.sg</u>>; 'Wei Shong' <<u>wei.shong@tlmotor.com.sg</u>>; 'Caymen' <caymen@tlmotor.com.sg>

**Subject:** RE: Check Liability - TLM Ref: TP017062019; Lonpac Ref: TBA; Accident involving SLD3873P (TLM) & YP5153D (Lonpac) on 18.06.2019 Our Ref: 18/19/19/VC05/021966 [External General]

**Lonpac External - General** 

Without Prejudice

#### Dear Johnson

Our Insured has not reported the accident.

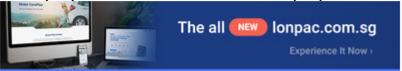
Do you still want us to arrange survey?

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [mailto:johnson.chua@tlmotor.com.sg]

Sent: Monday, 24 June, 2019 2:16 PM

To: 'Admin A'; ONG LI LI; GERALD POH WEE BIN

Cc: Patricia Tan - Tan Lim Motor Pte Ltd; 'Wei Shong'; 'Caymen'

Subject: Check Liability - TLM Ref: TP017062019; Lonpac Ref: TBA; Accident involving SLD3873P (TLM) & YP5153D

(Lonpac) on 18.06.2019 **Importance:** High

#### **URGENT**

Dear Lonpac & LKK,

We refer to the above matter.

This is a hit and run case.

We enclose a copy of our client's police report together with the colour photos showing the damage of SLD3873P, for your attention.

Please advise within <u>FIVE</u> (5) days whether Lonpac Insurance is agreeable to direct settle with us at 100% liability for this accident prior to arrangement of the Pre-Repair Survey.

Regards,



Johnson Chua johnson.chua@tlmotor.com.sg O. +65 6858 5151 F. +65 6858 0877 Tan Lim Motor Pte Ltd
1 Defu Lane 6

Singapore 539365 http://www.tlmotor.com.sg

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