

INSURANCE

INS. CASE OWNER

Mary/ao
balun

CC 4

/AIG1901

1096

kl dhs 9

LKK

IDAC

Surveyor:

DOE

ASSIGNMENT

20/6/19

Date / Time:

20/6/19

Registered in Merimes:

20/6/19

Pre-assign / CCU / FTE

SDH 69002

732858589359



Insured Vehicle No.:

PHUA LHA 7T.

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

20/6/19

Place of Accident:

NEWTON FLYOVER

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES NO

OI GIA REPORT

YES / NO

TP GIA REPORT

YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 3787C



INSRS:
WSP:
Tel:
Liability:
RMKS:

WSP
WSP



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHD 3787C - 8

SDH 69002 - 8

STAGE

DATE / PIC

Non-Reporting hr (1st):
Non-Reporting hr (2nd):
Non-Reporting hr (Final):
Notification hr (if non-pickup):
Call OI:
After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):
After call hr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

5/7/19 09.00am. Called OI, Mr PHUA. Inform him that to clear will submit injury claim. Unable to do private settlement. He want to go to provide documentation proof. Will get back to him on Monday.

20/9/19 - File Pass TO LSP TO CLONE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 1/8/19

Confirm with Kazali

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: (w/loss)

SS

187.25

Loss of Rental (LOR):

SS

325.57

(3 days)

x \$125.19

Loss of Use (LOU):

SS

-

(5 x 3 days)

Loss of Income (LOI):

SS

120.00

(5 50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

SS

-

3) Survey fee:

\$320

Total:

SS

720.39

Global Sum SS: 700.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

700.00

Name 1:

Comfort Delgado Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

20/9/19

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 1 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 3787 C Yr Regn: 6 Sep 2018

Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: Hyundai Elantra C.C. 1580

Colour: Blue A/C: Ins / Std / NI / NA

Sp. Reading: 171345 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: KMHC851CVK4107583

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / SPD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Parenti

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 20/6/17 D.O.I. 24/6/19

Survey held at CPHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P - \$175 (Red \$ 2076.62 / 92%)

ATK
P/P

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: _____ (\$

Report Format :

Lump Sum / B.S. /

TOTAL

COMFORT DELGRO

Date/Time: 22.06.2019 10:32

Page: 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO: 305305500

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

REG NO	SHD3787C	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	IONIQ(G2)	DATE/TIME IN
YR OF MANU	06.09.2018	TARGET DATE
CHASSIS CODE	KMHC851CVKU107543	COMPLETION DATE/TIME

ALG

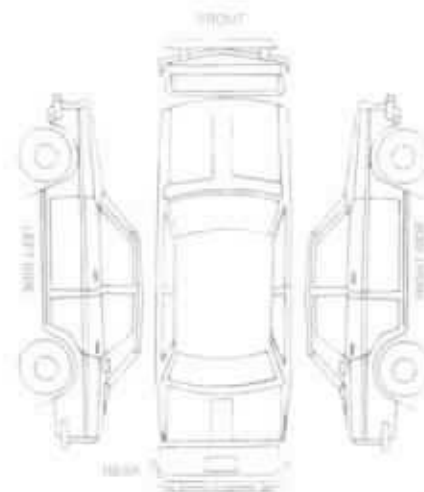
UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 20.06.2019

NATURE: 3P 20.06.2019

S/NO LABOR CODE DESCRIPTION



KEY & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Check-out Slip

Exit Pass

Vehicle No: SHD3787C LKE

Vehicle No: SHD3787C

Service Advisor

Signature/Date

Name of Service Advisor

Date

Turned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3787C

DATE 22/6/2019 10:34

MAKE :

MODEL : HYUNDAI IONIQ

Like

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X			\$ 459.40	
	Rear Bumper Reinforcement X			\$ 294.80	
	Rear Bumper Reinforcement Bracket (LH/RH) X		\$ 138.10	\$ 276.20	
	Rear Bumper Centre Moulding Assy X			\$ 451.25	
	Rear Bumper Lower Centre Moulding Assy X			\$ 47.50	
	Rear Bumper Cover Clips X			\$ 22.00	
	SUB TOTAL			\$ 1,551.15	
	LESS 20%			\$ 310.23	
	DISCOUNTED TOTAL			\$ 1,240.92	
	Rear No.Plade /			\$ 25.00	Nett
	Rear No.Plade Trim Cover X			\$ 30.00	Nett
	Rear Bumper Reserve Sensor X			\$ 135.70	Nett
	Rear Bumper Rubber Mat X			\$ 50.00	Nett
				\$ 240.70	
	Labour Charge				
	Panel Beating			\$ 350.00	X
	Spray Painting Charge			\$ 250.00	X
	Wiring Charge			\$ 50.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	X
	TOTAL LABOUR			\$ 770.00	
	ESTIMATE TOTAL			\$ 2,251.62	
<p> <i>Kahe 11/11/19</i> <i>24/6/19 113.6</i> <i>1 dy</i> <i>PIP AHe Rep r 4</i> </p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

File

COMFORTDELGRO ENGINEERING

Our Job Ref No 305305500
Date : 25.06.19

ComfortDelGro Engineering Pte Ltd
69 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No: SHD3787C CTPL

Fax :

20.06.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SDH6900Z
2. The finalized amount shall be:


(a) Spare Parts after List discount	<u>\$25.00</u>
(b) Labour Charges	<u>\$150.00</u>
Total for Part-By-Part Repair Cost	<u>\$175.00</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	<u>20%</u>
Final Lumpsum Repair cost	<u> </u>


3. Estimated normal period for repairs: 1 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within **7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Koke
Date : 26/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 24.06.2019

Time: 18:56:31

REPAIR ESTIMATE

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305305500
REGN NO : SHD3787C
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 06.09.2018
DATE/TIME IN : 21.06.2019 15:50
ACCIDENT DATE : 20.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 FNPS NO PLATE(S) 1 N 25.00 0.00 25.00

SUB-TOTAL : 25.00

JOB NATURE

0000 23-502 SPRAYPAINT ON AFFECTED AREA

150.00

SUB-TOTAL : 150.00

TOTAL : 175.00

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3787C

DATE 22/6/2019 10:34

MAKE :

MODEL : HYUNDAI IONIQ

Like

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X sm			\$ 459.40	
	Rear Bumper Reinforcement X sm			\$ 294.80	
	Rear Bumper Reinforcement Bracket (LH/RH) X sm		\$ 138.10	\$ 276.20	
	Rear Bumper Centre Moulding Assy X sm			\$ 451.25	
	Rear Bumper Lower Centre Moulding Assy X sm			\$ 47.50	
	Rear Bumper Cover Clips X sm			\$ 22.00	
	SUB TOTAL			\$ 1,551.15	
	LESS 20%			\$ 310.23	
	DISCOUNTED TOTAL			\$ 1,240.92	
	Rear No. Plate / sm			\$ 25.00	Nett
	Rear No. Plate Trim Cover X sm			\$ 30.00	Nett
	Rear Bumper Reserve Sensor X sm			\$ 135.70	Nett
	Rear Bumper Rubber Mat X sm			\$ 50.00	Nett
				\$ 240.70	
	Labour Charge				
	Panel Beating			\$ 350.00	X sm
	Spray Painting Charge			\$ 250.00	X sm
	Wiring Charge			\$ 50.00	X sm
	Remove/Refix Reverse Sensor			\$ 120.00	X sm
	TOTAL LABOUR			\$ 770.00	
	ESTIMATE TOTAL			\$ 2,251.62	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

LKS Auto Centre hereby notify the Repairer of the following:

- To resurvey before final survey painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplemental claims must be resurveyed and is subject to prior approval from Insurance Company

Acknowledged by Repairer
Signature:

Kahr (1/1/16)

24/6/19

1/19

PIP

Athe Paper & Co

SHD3787C with your insured SDH6900Z

From: Chin, Lee-Ying
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY
Sent: 6/24/2019 10:01:47 AM
Attachments:  [img-622104455-0001.pdf](#)

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

11:30am @ 21/6/19
Vehicle In
SUR @ Calvin

From: Lim Kwok Eng [mailto:limke@cdge.com.sg]
Sent: Saturday, June 22, 2019 10:59 AM
To: AIG SGP, Claims-Survey
Cc: Ng Nyuk Phin; Roger How Keen Meng
Subject: [EXTERNAL] SHD3787C with your insured SDH6900Z

This message is from an external sender; be cautious with links and attachments.

To Officer In Charge

Pls arrange surveyor, refer attachment

Best Regards
Lim Kwok Eng
Taxi Crash Repairs / ComfortDelgro Engineering Pte Ltd
Tel. 6214-8355 / 6214-8156

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Our Ref : 305305500

Date : 22/6/19

Time of Fax : _____

Via Fax : Email

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196506048W

Workshop

Your Insured : SDH6900Z

Date of Acc : 20/6/19

* 7 pages

Attn : Motor Claims Dept.

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO SHD3787C

Loyang
59 Loyang Drive
Singapore 508969

- 1 The client has engaged us to repair the vehicle and submit claims against the other party/parties involved in the accident.
- 2 In accordance to the motor claims framework, we hereby request your presence At 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.
- 3 Enclosed, please find :
 - I). Our initial estimate of repairs of the damaged vehicle.
 - II) Accident report made by our client.
- 4 I would appreciate it if you could call us to arrange for the survey of the vehicle

→ Lim Kwok Eng, Tel no. 62148355 or Hp no. 98240811
Jumani Bin Masudin Tel no. 62148315 or Hp no. 96355305
Lim Tien Siong Tel no. 62148398 or Hp no. 96358546
Chiang Liat Choon Tel no. 62148314 or Hp no. 92966006
Fauzy Bin Mokhtar Tel no: 62148319 or Hp no : 81259176
Larry Ng Tel: 6214 8316

- 5 If we do not hear from you within the next 48 hours, we shall deem it that you have waived your rights to survey our client's vehicle and we shall proceed to engage Independent surveyor without further reference to you. We henceforth reserve our rights to claim for loss of use and loss of rental during any delayed period of this survey arrangement.
- 6 This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.
- 7 Thank you.

Yours faithfully



for Vice President
Crash Repairs & Claims Recovery

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Thursday, 4 July 2019 2:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jia Le (LKK Auto); Vic (LKKAUTO)
Subject: Re: Your ref: SHD 3787C *Our ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(AIG) & SHD 3787C ON 20/06/2019]

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Wednesday, 24 July 2019 8:50 AM
To: Hsiao Tong (LKKAUTO)
Cc: Lee, Ming-Yao
Subject: RE: AIG Ref: 2328588853SG *Our Ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

Dear Hsiao Tong,

Sorry for the late response.

Please proceed to resolve the property damage claim with CDGE as per insured's consent below:

From: Phua Chai Jit [mailto:phuaci@yahoo.com]
Sent: Wednesday, 17 July, 2019 12:13 PM
To: Tan, Mary
Cc: Boyogan, Joane; Ng, Jeffreysaykiat; Phua Chai Jit
Subject: [EXTERNAL] Re: AIG Ref: 2328588853SG [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Mary : I have spoken to Ms Cady Ho and in line with the policy on my NCD Protector, I will exercise my right to claim on his medical fees.

As I have been a loyal client with a good safe driving record, in the event of no further claims, AIG will strive to continue to maintain the same premium at the original given discounts.

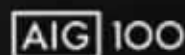
Regards
Mr Phua
(HP : 96696400)

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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From: Ng, Jeffreysaykiat
Sent: Tuesday, July 16, 2019 10:27 AM
To: 'Hsiao Tong (LKKAUTO)'
Cc: Lee, Ming-Yao
Subject: RE: AIG Ref: 2328588853SG *Our Ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

Dear Hsiao Tong,

Mary, Joane and myself will be having a 2nd tele-conference call with Mr Phua on 17.07.2019 to address his further concerns.

We will update further after that, thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, July 10, 2019 2:44 PM
To: Ng, Jeffreysaykiat
Cc: Lee, Ming-Yao
Subject: [EXTERNAL] RE: AIG Ref: 2328588853SG *Our Ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Jeffrey,

We refer to the above matter.

As spoken, OI Mr Phua had called in, he would like to know the outcome on this matter. His main concern is on his NCD, he wanted his NCD remain at 50%.

Kindly assist to contact insured and address his concern by tomorrow noon (as requested by OI).

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Monday, 8 July 2019 3:19 PM

To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 2328588853SG *Our Ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

Hi Hsiao Tong,

Thank you for informing us. We will look into the matter. If insured receive letter from TP solicitor, he may forward to us directly.

Hi Jeffrey,

This is for your information.

TPD : Taxi Hirer

Any luck of us to direct settle with TP? Also noticed that TPV had 4 passengers at point of accident.

Thank You.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, July 08, 2019 3:06 PM
To: Lee, Ming-Yao
Subject: [EXTERNAL] AIG Ref: 2328588853SG *Our Ref: CC4/AIG19011096/K1db3 [ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019]

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AIG Ref: **2328588853SG**
Our Ref: CC4/AIG19011096/K1db3

Dear Ming Yao,

ACCIDENT INVOLVING SDH 6900Z(OI) AND SHD 3787C(TP) ON 20/06/2019

We refer to the above matter.

Please be informed that our insured would like to do private settlement to protect his NCD as the damages to third party taxi is very minor.

However we understand that third party driver was injured during the time of accident.

In view of this, we seek your kind assistance to check if third party driver is willing to direct settle his injury/ medical claim and update insured accordingly.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 31 July 2019 4:00 PM
To: Kazali Haji Selahudin
Subject: RE: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]
Attachments: DV.pdf

WITHOUT PREJUDICE

Dear Kazali,

DV attached.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [mailto:kazali@cdge.com.sg]
Sent: Wednesday, 31 July 2019 3:41 PM
To: Jia Le (LKK Auto)
Subject: Re: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

Dear Jia Le,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return.
Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>
Sent: Wednesday, 31 July 2019 3:32 PM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: RE: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SDH 6900Z & SHD 3787C ON 20/06/2019

We refer to the above matter.

We propose settlement at a global sum of **\$700.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]

Sent: Wednesday, 31 July 2019 3:16 PM

To: Jia Le (LKK Auto)

Subject: Re: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

Dear Jia Le,

Our taxi was laid off road for about 3 days (**weekend inclusive**). We counter propose settlement at **\$720.00** instead. Kindly let us have your DV for our execution and early return. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 31 July 2019 3:08 PM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: RE: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

WITHOUT PREJUDICE

Dear Kazali,

Liability is clear for this case.

We propose settlement as follows:-

1. Cost of Repair	\$ 187.25
2. Loss of Rental (2days x \$125.19)	\$ 250.38
3. Loss of Income (2days x \$50)	\$ 100.00
4. LTA Search Fee	\$ 7.49
TOTAL	\$ 545.12

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]

Sent: Wednesday, 31 July 2019 12:22 PM

To: Jia Le (LKK Auto)

Subject: Re: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

Importance: High

Dear Jia Le,

Kindly let us know how you derived at the sum of \$350.00? Is liability in dispute? Kindly confirm liability.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Jia Le (LKK Auto) <jiale@lkkauto.com>

Sent: Monday, 29 July 2019 10:46 AM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: Your ref: SHD3787C [ACCIDENT INVOLVING VEHICLES SDH6900Z AND SHD3787C ON 20/06/2019]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SDH 6900Z & SHD 3787C ON 20/06/2019

We refer to the above matter.

We propose settlement at a global sum of \$350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0619 / 3HD3787C /KS(st)
Your Ref: _____
Date : 2-Jul-19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2839Z YOUR INSURED SDH6900Z
AND OTHER _____ ON 20.06.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3787C** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SDH6900Z** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 187.25
2	4 days Loss of Rental @ \$ 125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 695.50

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 1,015.50

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SDH6900Z
c) GIA / Police report/s of : SHD3787C
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199508048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19011096/K1db3

28 JUNE 2019

PHUA CHAI JIT
168 SIXTH AVENUE
#04-16
SINGAPORE 276543

Dear Sir/Madam,

**ACCIDENT INVOLVING SDH 6900Z & SHD 3787C ALONG/AT NEWTON FLYOVER
ON 20/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3787C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD3787C , SDH6900Z
NEWTON FLYOVER BRIDGE TWDS S'GOON RD.****ON 20-Jun-19 19:10**

1 / We

SIM KIM HWEE(Hirer) NRIC No.: **SXXXX336G**

and/or

TAN KIM HOO(Relief) NRIC No.: **SXXXX518G**

Taxi Number

SHD3787C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-Jun-2019

Name of Hirer

SIM KIM HWEE

Hirer NRIC

SXXXX336G

Signature :



Address

**362 TAMPINES STREET 34 #05-367
520362**

Contact No.

96209721

Name of Relief

TAN KIM HOO

Relief NRIC

SXXXX518G

Signature :



Address

**888A TAMPINES ST 81 #09-1074
521888**

Contact No.

84684509

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$700.00** (Global Sum) for vehicle no. **SHD 3787C** that was damaged pursuant to the accident which occurred on **20/06/2019** (date) along **NEWTON FLYOVER BRIDGE TWDS S'GOON RD** involving vehicle no/s **SDH 6900Z**.

This is pursuant to the inspection conducted on **24/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3787C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3787C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of August (month) 2019 (year)



AWK

Signed by appointed surveyor

CLAIMS DEPARTMENT
 COMFORTDELGRO ENGINEERING PTE LTD
 11 LLOYD DRIVE
 SINGAPORE 606011

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document"

Please forward your cheques made payable to:
 COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3787C

MAKE
HYUNDAI

MODEL
IGNIQ(G2)

DATE OF REG
06.09.2018

CHASSIS CODE
KMHC851CVKU107543

INV. NO/DATE
91452037 27.06.2019

JOB NO.
305305500

ODOMETER READING

DATE/TIME IN
21.06.2019 15:50

Description : 3P 20.06.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
			SUB-TOTAL	:		25.00
JOB NATURE						
0001	23-502	SPRAYPAINT ON AFFECTED AREA		150.00		150.00
			SUB-TOTAL	:		150.00

Items total	175.00
Add GST @ 7.000 %	12.25
Invoice amount	187.25

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INTEREST IN THE INFORMATION SHALL BE CHARGED ON A CASE BY CASE BASIS. THE COMPANY SHALL BE RESPONSIBLE FOR THE COST OF THE INFORMATION. THE COMPANY SHALL BE RESPONSIBLE FOR THE COST OF THE INFORMATION.

PLEASE EXAMINE THE INFORMATION CAREFULLY. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE COMPANY. THE COMPANY SHALL BE RESPONSIBLE FOR THE COST OF THE INFORMATION.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91452037	187.25	

[illegible]

Our Ref: CT19060550

Date: 27 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	20/06/2019 @ 19:10 hrs
ALONG	NEWTON FLYOVER BRIDGE TWDS S'GOON RD.
INVOLVING	SDH6900Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3787C** (the "Taxi"). The Taxi was hired to **SIM KIM HWEE IC NO S1121336G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
721	338	1510	0300
166	243	0430	1510
223	358	1525	0315
114	291	0450	1545
155	360	1610	0345
94	238	0500	1550
115	319	1600	0435
21	306	0440	1510
19	297	1550	0430
35	215	0500	1525

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
21/6/19	Accident 2	1	10yong	1550	—
24/6/19	Repair 1	10yong	10yong	—	1530

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDH6900Z	20 Jun 2019 / 19:10:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SUN 3787C

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express







































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2019 Edit Reg		24 Jun 2019 00:00 Edit Adj Rpt	S\$175.00 Edit Estimates	S\$175.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]		
Insured:	PHUA CHAI JIT, ID: S1728608J			
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R			
Vehicle Reg. No.:	SHD3787C	Date of Loss: 20/06/2019 19:00 - :59 [9 Months and 14 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / 2328588853SG	Policy/Cover Note No.: 2100502147 (Comprehensive)		
Vehicle Reg. No. (Insured):	SDH6900Z	Policy No. (Claimant): D-18088936MFSH		
		Excess:		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com			
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 03/07/2019]			
ASSOCIATED MAIL RECEIVED				
View All				
Compose Case Mail				
There are no mail for this case.				
ALL ASSOCIATED TASKS				
View All				
Search Tasks				
Create New Task				
Complete				
Due Date	Priority	Type		
Task Group	Subject	Handler		
Assigned By	Completed On	Created On		
Done?				
No results.				

Claim Documents

*SHD3787C (2328588853SG)
[SDH6900Z]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 20 2019 7:00PM
[PHUA CHAI JIT]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	{Draft}	Third Party Express Settlement - Payment Breakdown	 Edit	
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
2	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
3	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
4	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
5	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
6	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
7	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
8	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
9	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
10	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
11	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
12	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
13	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
14	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
15	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
16	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
17	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
18	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
19	24/06/19 17:45	General View	 Load JPG <input checked="" type="checkbox"/>	
20	26/06/19 09:36	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
21	26/06/19 09:36	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
22	26/06/19 09:36	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
23	26/06/19 09:36	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
24	26/06/19 09:36	Reinspection Photo	 Load JPG <input checked="" type="checkbox"/>	
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/06/19 16:44	EMAIL FROM AIG DD 24062019	 Load PDF	
2	24/06/19 16:44	TP EST & GIA REPORT	 Load PDF	
3	25/06/19 19:29	TP ESTIMATE- MARKED	 Load PDF	
4	05/07/19 09:16	TP LOD	 Load PDF	
5	25/09/19 16:00	WORKSHOP INVOICE	 Load PDF	
6	25/09/19 16:00	AUTHORISATION TO ACT FORM	 Load PDF	
7	25/09/19 16:00	Release Voucher	 Load PDF	
8	25/09/19 16:00	RENTAL RECEIPT	 Load PDF	
9	25/09/19 16:00	RENTAL MILEAGE	 Load PDF	
10	25/09/19 16:00	LTA SEARCH	 Load PDF	
11	25/09/19 16:00	LOD	 Load PDF	
12	25/09/19 16:00	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/06/19 09:46	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDH6900Z (Insd veh)	Model:	HYUNDAI IONIQ HYBRID 1.6
	SHD3787C (TP veh)		GLS DCT (A)
Date of Accident:	20/06/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,409.23
Final Repair Cost	:	\$	700.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	700.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 700.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

25 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011096/K1DB3Q2

Date: 25/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100502147
 Claimant SHD3787C Insured Vehicle No : SDH6900Z
 Vehicle No : SHD3787C
 Date of Loss: 20/06/2019 Nature of Claim: TP Claim No: 2328588853SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD3787C
 Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A) Engine No: G4LEJU081771
 Reg. Date: 06/09/2018 (Man. Year: 2018) Chassis No: KMHC851CVKU107543
 Colour: Blue Odometer: 171345 km
 Engine Capacity: 1580 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Davanti 7 mm Rear Left Side: Davanti 7 mm
 Front Right Side: Davanti 7 mm Rear Right Side: Davanti 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,481.62	25.00	1,456.62	98.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	150.00	620.00	80.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,251.62	175.00	2,076.62	92.23
+ GST 7.00/7.00% (S\$)	157.61	12.25	145.36	92.23
Nett Amount (S\$)	2,409.23	187.25	2,221.98	92.23
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.19/day) (S\$)		375.57		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		720.31		
Global Sum Settlement (S\$)		700.00		

INSPECTION

Date of Assignment: 24/06/2019

Date Inspected: 24/06/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
 (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 1.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Serviceable	459.40 FL	*- FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	294.80 FL	*- FL
3	1		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	276.20 FL	*- FL
4	1		*REAR BUMPER CENTRE MOULDING ASSY	Repair	451.25 FL	*- FL
5	1		*REAR BUMPER LOWER CENTRE MOULDING ASSY	Serviceable	47.50 FL	*- FL
6	1		*REAR BUMPER COVER CLIPS	Not Necessary	22.00 FL	*- FL
7	1		*REAR NO.PLATE	Cracked	25.00 FS	*25.00 FS
8	1		*REAR NO.PLATE TRIM COVER	Serviceable	30.00 FS	*- FS
9	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
10	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,791.85	25.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	310.23	0.00
Total Parts (\$\$)	1,481.62	25.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	0.00
2	SPRAY PAINTING CHARGE	New	250.00	150.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			770.00	150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >