



Final Report

Estimate No. : **b1 51650**
Date Estimated : **21/06/2019**
Prepared By : **Gary Poh Chai Hoon**

- ESTIMATE REPAIR FOR -
Yeo Lucy
325 Hougang Ave 7 #03-305

- ACCOUNT - 238
AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Singapore 530325

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0
DESCRIPTION	ACCOUNT: ORIGINAL PRICE	238 DISC. %	NETT	
To replace rear boot lid, rear bumper and attachment including to remove and install body parts in order to carry out painting.	1,700.00 ✓	10	1,530.00	
To respray rear boot lid and rear bumper.	1,805.00 ✓	10	1,624.50	
To carry out body cavity preservation.	100.00 ✓	10	90.00	
To supply rear emboss number plate.	83.00 ✓	0	83.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00 ✓	10	135.00	
To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.	451.00 ✓	10	405.90	
Sundries.	150.00 ✓	0	150.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# BLIND RIVET NUT M6	2.55	4	3	9.89 (5)
BOOTLID	1,230.49	1	3	1,193.58 ✓
# EXPANDING NUT	1.00	2	3	1.94 (5)
REAR BUMPER TRIM PANEL BOTTOM (BASI)	231.25	1	3	224.31 ✓
REAR BUMPER PANEL PRIMED	903.40	1	3	876.30 ? ✓
REAR BUMPER MIDDLE TRIM PANEL (PDC)	265.65	1	3	257.68 ? ✓
EMBLEM GROMMET	0.80	2	3	1.55 ✓
BMW PLAQUE WITH ADHESIVE FILM	71.25	1	3	69.11 ✓
# LETTERING S DRIVE 18i	96.15	1	3	93.27 (5)
LETTERING X1	64.10	1	3	62.18 ✓
BUMP STOP	3.50	10	3	33.95 ✓
# EXPANDING RIVET BLACK	1.35	10	3	13.09 (5)
(DG) CLEANER R1 (100ML)	26.15	1	3	25.37 ✓
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	131.55	2	3	255.21 ✓
(DG/SL) GLASS PRIMER 30ML (VP206)	27.85	1	3	27.01 ✓
#				
#				

A member of the Sims Dairy Group
Cn. Reg. No. 19740155BW, GST Reg. No. M2-000081-X



SUPPLEMENTARY ITEMS

Total Labour :	4,018.40
Total Parts :	3,144.44
Total Labour & Parts :	7,162.84
Deduction for Excess :	
Total Repair Costs less Excess:	7,162.84
GST @7%:	501.40
Grand Total :	7,664.24

[illegible]

LOSS OF USE = \$60 X 5 DAYS

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559N, GST Reg. No. M2-0020081-X



Supplementary

Estimate No. : **b1 51650**
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- ESTIMATE REPAIR FOR -

Yeo Lucy
325 Hougang Ave 7 #03-305

- ACCOUNT - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Singapore 530325

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	238 DISC. %	NETT
-------------	----------------------------	----------------	------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# BLIND RIVET NUT M6	2.55	4	3	9.89 <i>me</i>
# EXPANDING NUT	1.00	2	3	1.94 <i>me</i>
# LETTERING S DRIVE 18i	96.15	1	3	93.27 <i>me</i>
# EXPANDING RIVET BLACK	1.35	10	3	13.09 <i>pec</i>
#				
#				

SUPPLEMENTARY ITEMS

Total Labour :
Total Parts : 118.19
Total Labour & Parts : 118.19
LOSS OF USE = \$60 X 5 DAYS

\$14233.14

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401159N GST Reg. No. M2-0020081-X
Toll-Free Number 11600-32682691

303, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax: 64747770

260, Tampong Arany Road
East Coast Centre
Singapore 438187
Fax: 63449773

211, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64766601 (AfterSales)
64766624 (Motors Dept)



GST REG. NO : M2 - 0020081 - X

21 JUN 2019

ESTIMATE

Estimate No. : b1 51650
Date Estimated : 21/06/2019
Prepared By : Gary Poh Chai Hoon

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- ESTIMATE REPAIR FOR -
Yeo Lucy
325 Hougang Ave 7 #03-305

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 530325

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

DESCRIPTION

To replace rear bumper, bootlid & attachment include knocking cause by the accident.

painting rear bumper, bootlid

To carry out body cavity preservation.
(Per panel).

To supply rear emboss number plate.

To check electrical wiring systems and lightings at the rear section for proper function.

To replace rear windscreen glass.

To supply and install rear windscreen solar film

To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.

Sundries. *NW*

VALUE

1530 - 1700 ~~2580.00~~

1624.50 - 1805 ~~2006.00~~

90 - 100 ~~118.00~~

- ~~88~~ 83.00

135 - 150 ~~177.00~~

X11 ? 574.00

X11 ? 531.00

405.00 - 451 ~~531.00~~

150.00

Total Labour 1: 6,720.00

DESCRIPTION

SCREW SELF TAPPING *23 x su*

SCREW SELF TAPPING *23 x su*

BOOTLID *51*

BOOTLID LH HINGE *23 x su*

BOOTLID RH HINGE *23 x su*

RR BUMPER CARRIER *23 x su*

REAR BUMPER TRIM PANEL BOTTOM (BASI *de*

MOUNTING SMART OPENER *23 x su*

RR BUMPER LH CORNER MOUNTING *23 x su*

QTY	PRIC	VALUE
2	1.15	2.30
2	1.15	2.30
1	1,230.50	1,230.50
1	79.35	79.35
1	79.35	79.35
1	493.85	493.85
1	231.25	231.25
1	45.30	45.30
1	141.90	141.90

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X
Toll-Free Number: (800) 2251245



303, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax: 64747770

290, Raffles Avenue Road
East Coast Centre
Singapore 438180
Fax: 63448773

101, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Fax: 64794401 (Afterdial)
64794424 (Non-cord)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

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Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

DESCRIPTION	QTY	PRICE	VALUE
RR BUMPER RH CORNER MOUNTING <i>? x sue</i>	1	141.90	141.90
REAR BUMPER PANEL PRIMED <i>de</i>	1	770.80	770.80
REAR BUMPER MIDDLE TRIM PANEL (PDC) <i>de</i>	1	242.80	242.80
EMBLEM GROMMET <i>de</i>	2	0.80	1.60
BMW PLAQUE WITH ADHESIVE FILM <i>de</i>	1	71.25	71.25
LETTERING X1 <i>de</i>	1	64.10	64.10
STRIKER BOOT LID <i>?</i>	1	58.25	58.25
LOCK TRUNK LID <i>?</i>	1	228.00	228.00
SOFT CLOSE AUTOMATIC <i>? } x sue</i>	1	601.30	601.30
SPINDLE DRIVE <i>?</i>	1	353.90	353.90
Lock plate <i>?</i>	1	11.85	11.85
BUMP STOP <i>de</i>	10	3.50	35.00
REAR WINDOW (ESG) <i>?</i>	1	846.75	846.75
HOOK AND LOOP FASTENER <i>?</i>	10	2.85	28.50
BOOTLID SEALING <i>de</i>	1	165.55	165.55
ULTRASONIC SENSOR BLACK <i>?</i>	4	248.70	994.80
DECOUPLING RING PDC TORQUE CONVERTER <i>?</i>	4	5.05	20.20
(DG) CLEANER R1 (100ML) <i>de</i>	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) <i>de</i>	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) <i>de</i>	1	27.85	27.85
(S/L) SEAM SEAL 300ML <i>de X an</i>	4	33.80	135.20

Total Parts : 7,394.95

Claims ID / End Part: *2* Uninsured Motorist - Direct Settlement

Regn No: *08/07/19 @ 1200* Claim No: *PRM*

Detail Time: *20010068* Excess \$:

Surveyor's Name: *PRM* Sign: *20010068*

Surveyor's Tel: *20010068* Authorized: Yes / No

Authorized Date: Time:

RESURVEY PARTS PHOTO BY SURVEYOR: Yes / No PSR: Yes / No

Surveyor's E-mail: *6 days*

Like Auto Consultants, please notify the Repairer of the following:

- To receiving before-after spray painting
- To display damaged parts during delivery
- Parts prices are subject to change
- Third party survey is on a "without prejudice" basis
- No replacement for damaged parts
- Supplemental estimates may be required

Accepted by: *Signature*

Date: *Signature*

Labour 1	6,720.00
Parts	7,394.95
Labour 2	0.00
Excess	0.00
Total GST @ 7%	988.05
Grand Total	15,103.00

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255268)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

24 JUN 2019

E S T I M A T E

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Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Yeo Lucy
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Singapore 530325

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

DESCRIPTION

VALUE

To replace rear bumper, bootlid & attachment include knocking cause by the accident.

1700 2,580.00

painting rear bumper, bootlid

1805 2,006.00

To carry out body cavity preservation.
(Per panel).

100 118.00

To supply rear emboss number plate.

800 83.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

To replace rear windscreen glass.

? 574.00

To supply and install or rear windscreen solar film.

? 531.00

To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.

451 531.00

Sundries.

150.00

Total Labour 1: 6,720.00

DESCRIPTION

QTY

PRIC

VALUE

SCREW SELF TAPPING ?

2 1.15

2.30

SCREW SELF TAPPING ?

2 1.15

2.30

BOOTLID 51

1 1,230.50

1,230.50

BOOTLID LH HINGE ?

1 79.35

79.35

BOOTLID RH HINGE ?

1 79.35

79.35

RR BUMPER CARRIER ?

1 493.85

493.85

REAR BUMPER TRIM PANEL BOTTOM (BASI de

1 231.25

231.25

MOUNTING SMART OPENER ?

1 45.30

45.30

RR BUMPER LH CORNER MOUNTING ?

1 141.90

141.90

Performance Motors Limited

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Toll-Free Number (1800-2255269)

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Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

380, Kampong Arang Road
East Coast Centre
Singapore 438186
Fax: 63449773

318, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER RH CORNER MOUNTING ?	1	141.90	141.90
REAR BUMPER PANEL PRIMED de	1	770.80	770.80
REAR BUMPER MIDDLE TRIM PANEL (PDC) de	1	242.80	242.80
EMBLEM GROMMET ne	2	0.80	1.60
BMW PLAQUE WITH ADHESIVE FILM ne	1	71.25	71.25
LETTERING X1 ne	1	64.10	64.10
STRIKER BOOT LID ?	1	58.25	58.25
LOCK TRUNK LID ?	1	228.00	228.00
SOFT CLOSE AUTOMATIC ?	1	601.30	601.30
SPINDLE DRIVE ?	1	353.90	353.90
Lock plate ?	1	11.85	11.85
BUMP STOP ne	10	3.50	35.00
REAR WINDOW (ESG) ?	1	846.75	846.75
HOOK AND LOOP FASTENER ?	10	2.85	28.50
BOOTLID SEALING ne	1	165.55	165.55
ULTRASONIC SENSOR BLACK ?	4	248.70	994.80
DECOUPING RING PDC TORQUE CONVERTER ?	4	5.05	20.20
(DG) CLEANER R1 (100ML) ne	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) ne	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206) ne	1	27.85	27.85
(S/L) SEAM SEAL 300ML ne	4	33.80	135.20

Total Parts : 7,394.95

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time 08/07/19 @ 1200 Excess S\$ _____

Surveyor's Name PKM Sign _____

Surveyor's Tel 90010068 Authorised Yes / No _____

Authorised Date _____ Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No _____

Surveyor's E-mail _____

Warranty Period Recommended 6 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No Fault Found" basis
- No legal implication(s) is given
- Supplementary third party survey is subject to final approval of the insurance company.

Acknowledged by Repairer

Signature _____

Date _____

Labour 1	:	6,720.00
Parts	:	7,394.95
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	988.05
Grand Total	:	15,103.00

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

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Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796634 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51650**
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Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

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SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X
Toll-Free Number (1800-2355268)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438198
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51650**
Date Estimated : **21/06/2019**
Prepared By : **Gary Poh Chai Hoon**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMK1300R	EN51603	29/03/2019	X1 sDrive18i	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg



redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)

(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

Certificate of Insurance

account number

14235

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189)--Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 -Road Transport Act, 1987 (Malaysia)
-Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	YEO LUCY	Certificate number	GA457584 / 1
Cover	Comprehensive	Chassis number	WBAJG12060EN51603
Plan name	PML	Engine number	36905534838815A
NCD applicable	30%		
Vehicle registration number	SMK1300R		
Period of Insurance	from 29/03/2019 to 28/03/2021 (both dates inclusive)		
Finance loan company	DBS BANK LTD		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
(b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 700.00
	Windscreen Excess	Not Applicable

An Additional Excess is applicable as follows:

\$2500 for undeclared Young and Inexperience Driver(s)

\$2000 for Named Driver(s) with driving experience of less than 1 year on the relevant class of driving licence.

\$1500 for Named Driver(s) who are age 21 years old and below with driving experience of 1 year or more on the relevant class of driving licence.

\$1000 for Named Driver(s) who are age 22 years old to 26 years old with driving experience of 1 year or more on the relevant class of driving licence.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia),

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0585320F



Name

YEO LUCY

Race

CHINESE

Date of birth

25-12-1952

Sex

F

S0585320F

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S0585320F

Name

YEO LUCY

Birth Date: 25 Dec 1952

Issue Date: 01 Apr 2011



NRIC No. S0585320F

Date of issue

06-04-2011

Address

APT BLK 325 HOUGANG AVENUE 7
#03-305
SINGAPORE 530325

4711628

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 06 Mar 2007

NP 42BA



Licence No: S0585320F



Service Request Details

Claim

S9M01RGI

Reference

None

P. Caroline

Loss Date

June 20, 2019

T. 9.52a.m

Report Date

Jun 24, 2019 8:50:00 AM

v. Out

Request Date

June 24, 2019

E ✓

Due Date

July 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMK1300R

(PUNCI)

X1

Service Address

...

Primary Contact/Insured

NEO CHIN
46 CHARTWELL DRIVE, 558740, Singapore
96666558
LIANG2168@GMAIL.COM

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/24/19 9:22 AM

FROM

TAN Jas

SUBJECT

DS

BODY

please proceed to DS. thanks.



Catherine Chong (LKK Auto)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Friday, 21 June, 2019 6:18 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: REQ FOR DIRECT SETTLEMENT - SMK1300R & SDP288E ON 20 JUNE 19
Attachments: smk1300r.PDF; SKM_558e19062117481.pdf

Categories: Raghav

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51, UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/9/2019

Survey Details:

Date of loss	20-Jun-19
Date of appointment	24-Jun-19
Date of survey	8-Jul-19
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMK1300R
Make and Model	B.M.W. X1 SDRIVE18I LED NAV
Date of registration	29-Mar-19
Parf Rebate	
Market Value	\$ 144,000.00
Parf Rebate	\$ 62,505.00
Nett Loss	\$ 81,495.00

Repair details:

Initial Estimate	14,114.95
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 3,144.44
Check items (estimate)	\$ -
Labour	\$ 4,018.40
Total	\$ 7,162.84
Lump Sum(if applicable)	\$ -

Number of days for repair	6.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 189607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 7,664.24	W/GST
Loss of use	\$ 300.00	5days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ -	
Others	\$ -	
Proposed Total	\$ 7,964.24	



<MANDATE IA> - S9M01RG1 {ACCIDENT INVOLVING SDP 288E (OI) / SMK 1300R (TP) / OTHERS ON 20/06/2019 }

Type

 Question

Message

LIABILITY: 100% BOLA S28 (OI 2ND); INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$7964.24 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED INTO SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL / INSTRUCTION. THANKS - CECILIA

Reply

<< **Re:<MANDATE IA> - S9M01RG1 {ACCIDENT INVOLVING SDP 288E (OI) / SMK 1300R (TP) / OTHERS ON 20/06/2019 }**

Type

🔗 Question

Message

please proceed. thanks.

Reply



Cecilia

AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

26 Aug 2019

Subject:

ACCIDENT INVOLVING VEHICLES SMK1300R & SDP288E ON 20.06.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of Repair	:	S\$	7664.24
Loss of use	:	S\$	300.00 (S\$60.00 x 5 days)
Total	:	S\$	7964.24

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & Certificate of Insurance
3. Copy of Identification Card & Driving License
4. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

260
Kempingjong Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 26 June 2019 11:01 AM
To: liang2168@gmail.com
Subject: <Standard Notification Letter> Our ref: CC4/ASM19011083/ga3 *** ACCIDENT INVOLVING SDP 288E / SMK 1300R / OTHERS ON 20/06/2019 (NOTE: NO ACTION REQUIRED)

NEO CHIN

Dear Sir/ Mdm

OUR REF : CC4/ASM19011083/ga3
YOUR REF : SDP 288E
ACCIDENT INVOLVING SDP 288E / SMK 1300R / OTHERS ALONG/AT CTE ON 20/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Performance Motors Limited acting on behalf of the owner of SMK 1300R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter of vehicle driving by your driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMK 1300R & SDP 288E ON 20/6/19.

I, Lucy Yeo owner of Vehicle Registration No. SMK 1300R
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: Lucy Yeo (Date) 21/6/19

NRIC No.: 50585320F

In the presence of:



Name: Gary Poh Chai Hoon (Date) 21/6/19
NRIC No.:



redefining / insurance

CLAIM REF
INSURED

: 59m01R61

:

SMK 1300R

DISCHARGE VOUCHER

We/I Yeo Lucy, NRIC NO. S0585320F hereby agree to accept the sum of dollars seven thousand nine hundred sixty four & cents twenty four only (S\$7,964.24) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SDP 288 E as a result of an accident along CTE Towards AMK Ave 1 on 20.6.19 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SMK 1300R

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SDP 288 E in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SDP 288 E.

Dated this 09 day of September 2019

Claimant's Signature

: Lucy

NRIC no./ Company Stamp

: S0585320F

Occupation/ Business

:

Address

: 325 HOUGANG AVE 7 #03-305, SINGAPORE 530325

Telephone No.

: GARY POH CHAI HOON
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 150941

Witness's Name

:

Witness's Signature

:

Witness's NRIC No.

:



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

380, Kampung Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

111, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190128 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1380481

Date IN : 22/07/2019

Cust. Svc. Advisor: Gary Poh Chai Hoon

Page No. : 1 of 2

Invoice Number : 2140831 / WSB

Invoice Date : 23/08/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mdm Yeo Lucy
325 Hougang Ave 7 #03-305

Singapore 530325

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.
SMK1300R

CHASSIS NO.
EN51603

REGN. DATE
29/03/2019

MODEL
X1 SDRIVE18I

MILEAGE
5205

- - - - LABOUR 1 - - - -

To replace rear boot lid, rear bumper and attachments
including to remove and install body parts in order
to carry out painting job.

To respray rear boot lid and rear bumper.
To carry out body cavity preservation.

To check electrical wiring systems and lightings at the
rear section for proper function.

To transfer lock mechanism from old to new bootlid
including conduct checks on new bootlid central locking
system for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 20.6.2019. 3RD PARTY CAR : SDP288E.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO
CONSULTANTS PTE LTD ON 8.7.2019 AT 12.00 NOON.
AUTHORISED REPAIR BY CECILIA CHONG FROM LKK ON
26.6.2019 VIA E-MAIL.

PROPOSE LOSS OF USE = \$60X5. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

Retail

Price

DISC%

NETT

1,700.00 10.00 1,530.00

1,805.00 10.00 1,624.50

100.00 10.00 90.00

150.00 10.00 135.00

451.00 10.00 405.90

150.00 0.00 150.00

0.00 0.00 0.00

0.00 0.00 0.00

Total Labour 1: 3,935.40

- - - - PARTS - - - -

Retail

Price

DISC%

NETT

	Qty	Retail Price	DISC%	NETT
BOOTLID	1	1,230.50	3.00	1,193.58
REAR BUMPER TRIM PANEL BOTTOM (BASI	1	231.25	3.00	224.31
REAR BUMPER PANEL PRIMED	1	903.40	3.00	876.30
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	265.65	3.00	257.68
EMBLEM GROMMET	2	0.80	3.00	1.55
BMW PLAQUE WITH ADHESIVE FILM	1	71.25	3.00	69.11
BUMP STOP	10	3.50	3.00	33.95
(DG) CLEANER R1 (100ML)	1	26.15	3.00	25.37
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	3.00	255.21
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	3.00	27.01
EXPANDING RIVET BLACK	10	1.35	3.00	13.09

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Karang Road
East Coast Centre
Singapore 438180
Tel. 63190868 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190538 (AfterSales)
63190533/310 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**Repair Order No. : **B1 1380481**Date IN : **22/07/2019**Cust. Svc. Advisor: **Gary Poh Chai Hoon**Page No. : **2 of 2**Invoice Number : **2140831 / WSB**Invoice Date : **23/08/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**

LETTERING X1	1	64.10	3.00	62.18
LETTERING S DRIVE 18I	1	96.15	3.00	93.27
BLIND RIVET NUT M6	4	2.55	3.00	9.89
EXPANDING NUT	2	1.00	3.00	1.94

Total Parts : **3,144.44**

- - - - L A B O U R 2 - - - -

To supply rear silver emboss lettering black base number
plate with bracket.

Retail		
Price	DISC%	NETT
83.00	0.00	83.00

Total Labour 2: **83.00**Labour Charges : **3,868.40**
Parts Charges : **3,144.44**
Lubricant/Misc : **150.00**Total Labour & Parts Charges : **S\$ 7,162.84**
Less Insurance Excess : **S\$ 0.00**
Invoice Total Amount Exclude GST : **S\$ 7,162.84**
GST @ 7% : **S\$ 501.40**
Invoice Total Amount Include GST : **S\$ 7,664.24**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 7,664.24**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDP 288E (Insd veh)	Model:	B.M.W. X1
	SMK 1300R (TP veh)		
Date of Accident:	20/06/2019		

Global Sum Settlement	: [] Yes	[X] No
Repair Estimate	: \$	15,358.27
Final Repair Cost	: \$	7,664.24
Loss of Use	: \$	300.00
Rental (if any)	: \$	5days at \$60.00 per day
LTA / GIA Search Fee	: \$	0.00
Others:	: \$	0.00

Final Settlement Sum	: \$	7,964.24
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability _____ (%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 0 _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	PERFORMANCE MOTORS LIMITED	: \$ 7,964.24

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/09/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011083/R1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 17-09-2019



ATTN:JAS TAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDP 288E	Veh. Inspected	SMK 1300R
Policy No.	VPA/P1955258	Coverage (\$)	0.00
Claim No.	S9M01RGI	Excess (\$)	0.00
Assign From		Assign Date	24/06/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. X1	c.c	1499
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	WBAJG12060EN51603	Colour	RED
Odometer	04440	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R17	BRIDGESTONE	6 mm
L/H Front Tyre	225/55 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	225/55 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	225/55 R17	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	20/06/2019	Inspection Date	08/07/2019
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMK 1300R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	✓ 150.00	150.00
2	SCREW SELF TAPPING (SN) (CONSISTENT)	SERVICEABLE	✓ 2.30	-
2	SCREW SELF TAPPING (SN) (CONSISTENT)	SERVICEABLE	✓ 2.30	-
1	BOOTLID (SN) (CONSISTENT)	BENT	✓ 1,230.50	1,193.58
1	BOOTLID LH HINGE (SN) (CONSISTENT)	SERVICEABLE	✓ 79.35	-
1	BOOTLID RH HINGE (SN) (CONSISTENT)	SERVICEABLE	✓ 79.35	-
1	RR BUMPER CARRIER (SN) (CONSISTENT)	SERVICEABLE	✓ 493.85	-
1	REAR BUMPER TRIM PANEL BOTTOM (BASI) (SN) (CONSISTENT)	DEFORMED	✓ 231.25	224.31
1	MOUNTING SMART OPENER (SN) (CONSISTENT)	SERVICEABLE	✓ 45.30	-
1	RR BUMPER LH CORNER MOUNTIGN (SN) (CONSISTENT)	SERVICEABLE	✓ 141.90	-
1	RR BUMPER RH CORNER MOUNTING (SN) (CONSISTENT)	SERVICEABLE	✓ 141.90	-
1	REAR BUMPER PANEL PRIMED (SN) (CONSISTENT)	DEFORMED	✓ 876.30	876.30
1	REAR BUMPER MIDDLE TRIM PANEL (PDC) (SN) (CONSISTENT)	DEFORMED	✓ 257.68	257.68
2	EMBLEM GROMMET (SN) (CONSISTENT)	NECESSARY	✓ 1.60	1.55
1	BMW PLAQUE WITH ADHESIVE FILM (SN) (CONSISTENT)	NECESSARY	✓ 71.25	69.11
1	LETTERING X1 (SN) (CONSISTENT)	NECESSARY	✓ 64.10	62.18
1	STRIKER BOOT LID (SN) (CONSISTENT)	SERVICEABLE	✓ 58.25	-
1	LOCK TRUNK LID (SN) (CONSISTENT)	SERVICEABLE	✓ 228.00	-
1	SOFT CLOSE AUTOMATIC (SN) (CONSISTENT)	SERVICEABLE	✓ 601.30	-
1	SPINDLE DRIVE (SN) (CONSISTENT)	SERVICEABLE	✓ 353.90	-
1	LOCK PLATE (SN) (CONSISTENT)	SERVICEABLE	✓ 11.85	-
10	BUMP STOP (SN) (CONSISTENT)	NECESSARY	✓ 35.00	33.95
1	REAR WINDOW (ESG) (SN) (CONSISTENT)	SERVICEABLE	✓ 846.75	-
10	HOOK AND LOOP FASTENER (SN) (CONSISTENT)	SERVICEABLE	✓ 28.50	-
1	BOOTLID SEALING (SN) (CONSISTENT)	SERVICEABLE	✓ 165.55	-
4	ULTRASONIC SENSOR BLACK (SN) (CONSISTENT)	SERVICEABLE	✓ 994.80	-
4	DECOUPING RING PDC TORQUE CONVERTER (SN) (CONSISTENT)	SERVICEABLE	✓ 20.20	-

Report Ref No. CC4/ASM19011083/R1ga3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	(DG) CLEANER R1 (100ML) (SN) (CONSISTENT)	NECESSARY	26.15	25.37
2	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) (SN) (CONSISTENT)	NECESSARY	263.10	255.21
1	(DG/SL) GLASS PRIMER 30ML (VP206) (SN) (CONSISTENT)	NECESSARY	27.85	27.01
4	(S/L) SEAM SEAL 300ML (SN) (CONSISTENT)	NOT NECESSARY	135.20	-
4	BLIND RIVET NUT M6 (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	9.89	9.89
2	EXPANDING NUT (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	1.94	1.94
1	LETTERING S DRIVE 18I (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	93.27	93.27
10	EXPANDING RIVET BLACK (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	13.09	13.09
1	REAR EMBOSS NUMBER PLATE (SN) (CONSISTENT)	SCRATCHED	83.00	83.00
			7,866.52	3,377.44
	LABOUR			
	TO REPLACE REAR BUMPER BOOTLID & ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT.		2,550.00	1,530.00
	PAINTING REAR BUMPER ,BOOTLID .		2,006.00	1,624.50
	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL).		118.00	90.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION .		177.00	135.00
	TO REPLACE REAR WINDSCREEN GLASS.	NOT NECESSARY	574.00	-
	TO SUPPLY AND INSTALL OR REAR WINDSCREEN SOLAR FILM.	NOT NECESSARY	531.00	-
	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOTLID INCLUDING CONDUCT CHECKS ON NEW BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION .		531.00	405.90
			-	-
			-	-
			-	-
			6,487.00	3,785.40
GRAND TOTAL			14,353.52	7,162.84
RECOMMENDED COST OF REPAIRS				7,162.84

Report Ref No. CC4/ASM19011083/R1ga3q2



Report Ref No. CC4/ASM19011083/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SFM01RG
Reference	CC4/ASM19011083/R1ga3q2
Loss Date	20 June 2019
Report Date	24 Jun 2019 8:50:00 AM
Request Date	24 June 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SMK1300R
Make	TPVD BMW
Model	X1
Service Address	
...	
Primary Contact/Insured	
NEO CHIN	
46 CHARTWELL DRIVE, 558740, Singapore	
96666558	
LIANGJ168@GMAIL.COM	
Claim Handler	
TAN Jia	
6568804844	
jia.tan@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LkkInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019

 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019 REMOVED
 LCO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 PARF CDE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 TP EST LIST MAILED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 MANDATE IA DO 03092019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LXX AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 SDP23BE INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	24 June 2019
 TP PML - PH FROM WORKSHOP WITH GIA REPORT.png	Letters and Correspondence	Workshop	DHAKAL Raghav	24 June 2019
 SJZ9965B GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	24 June 2019