

Vic (LKKAUTO)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Monday, 19 August, 2019 1:45 PM
To: Vic (LKKAUTO)
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: LETTER OF DEMAND : ACCIDENT INVOLVING SMB3611C & SMK2206Z ON 16/06/2019 ALONG CHOA CHU KANG ROAD BEFORE B/S 44091 Our Ref : BUS/06/19/5031/PT LKK REF CC3/AIG19011077/Jhb3
Attachments: img-819133802-0001.pdf

WITHOUT PREJUDICE

Dear Vic

Attached herewith the duly signed DV for your necessary action.
Original copy will be post to your office shortly.
Kindly let us have your payment soonest possible. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522| tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 19/08/2019 12:12
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAUTO)
Subject: RE: LETTER OF DEMAND : ACCIDENT INVOLVING SMB3611C & SMK2206Z ON 16/06/2019 ALONG CHOA CHU KANG ROAD BEFORE B/S 44091 Our Ref : BUS/06/19/5031/PT LKK REF CC3/AIG19011077/Jhb3

WITHOUT PREJUDICE

Dear Patrick,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we confirm acceptance of your offer of **\$4,007.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Tuesday, 13 August, 2019 9:19 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses; Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses; Admin A; Vic (LKKAuto)

Subject: FW: LETTER OF DEMAND : ACCIDENT INVOLVING SMB3611C & SMK2206Z ON 16/06/2019 ALONG CHO A CHU KANG ROAD BEFORE B/S 44091 Our Ref : BUS/06/19/5031/PT

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19011077/Jhb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 8 August 2019 12:20 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>;

Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul

Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>

Subject: LETTER OF DEMAND : ACCIDENT INVOLVING SMB3611C & SMK2206Z ON 16/06/2019
ALONG CHOA CHU KANG ROAD BEFORE B/S 44091 Our Ref : BUS/06/19/5031/PT

WITHOUT PREJUDICE

Dear Sir / Madam

We claim on behalf of **SMRT BUSES LTD.**, owner of the vehicle Reg. No : **SMB3611C**

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses : -

Cost of Repair	\$ 2,950.00
Loss of Use (3 DAYS @ \$350.00/DAY)	\$ 1,050.00
Survey Fee	\$ 7.00
Total	\$ 4,007.00

We enclose the followings documents for your perusal and look forward to your confirmation to settle our claims within 15 days from the date of this email.

1. SAS Report
2. Tax Invoice
3. LTA Search

Please issue your payment made in favour of **SMRT BUSES LTD**

Hope to hear from you soon, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140