

22/03/2019

ASS. REC. BY:

REF: CS/MSG19011071/R1543

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): crystal ke of MSG

Date/Time: 24/6/19 @ 11:55am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB 3513C

Insured:

SMH 2062L

at Workshop m/s

Tower Transit

Tel:

919 9 0025

of

21 Bullfinch Drive

Policy No:

Claim No:

Sum Insured:

Excess:

D.O.A. 20/06/2019

Make of Veh:
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:41pm 24/6/19

Person Contacted:

Lynn

Vehicle IN / OUT

Date/Time

Action/Instruction

Estimate 5

SMB 3513C : NBA / MSG16019661 / Y D.O.A. : 15/10/2016

SMH 2062L ✓

25/06/19

@ 17:39 pm

revised PA to Tere Ter Gole Eng

via memo.

Surveyor

[Signature]

REF:

9417K

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMB 3513C

at Workshop m/s TOWER TRANSIT

of Burnt DR

Insured: MS14

Policy No.

Claims No.

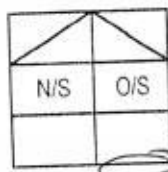
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SMB 3513C Yr Regn: 2014 / July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ALEXANDER DENNIS ENVOIES C.C. : 8849

Colour: GREEN A/C: Insured / Std / NI / NA

Sp. Reading: 284046 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SFO 76CLRSEMT L3378

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size: F: 305/70R22.5

R: D/O

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 20/06/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s
The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 8/8 mm

L/Bal. 8/8 mm

D.O.I. 24/06/19

TOWER TRANSIT

Date / Time Action / Instruction

25/09/19 Confirmed P/P \$ 14,486.12 @ 8 days with Resu /
(\$ 9,280.00 Red - 39%)

RECEIVED 26 SEP 2019

[Signature]
25/9/2019

Date/Time, File Pass to?

1) 26/09/19

Date/Time, File Return to?

2)

☐ : Preli. Report

☒ : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee:

Transportation:

☐ S + RS. SI

☐ Photos

☐ Others

☐

☐

TOTAL

Report Format:

Lump Sum / I.B. (\$ 14,486.12 P/P)

200
11

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 24 June 2019 11:55 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned (Survey by today)

Importance: High

RI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

Manual Assigned

Dear LKK

Refer to the email below, please survey the vehicle by today

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Nabilah Rasol
Sent: Monday, 24 June, 2019 11:46 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: FW: PRI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

From: Nabilah Rasol
Sent: Monday, 24 June, 2019 11:46 AM
To: 'Bazlin Ahmad' <Bazlin.Ahmad@towertransit.sg>
Cc: Irene Tan <irene_tan@sg.msig-asia.com>; admin-d@lkkauto.com; Rasul (LKKAuto) <Rasul@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>
Subject: RE: PRI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

Hi Lynn,

Thank you for your selection.

We will proceed to assign Rasul from LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msiga-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

Sent: Monday, 24 June, 2019 11:15 AM

To: Nabilah Rasol <nabilah_rasol@sg.msiga-asia.com>

Cc: Irene Tan <irene_tan@sg.msiga-asia.com>; admin-d@lkkauto.com; Rasul (LKKAuto) <Rasul@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: PRI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nabilah

Kindly appoint Rasul from LKK Auto Consultants Pte Ltd to survey our bus.
FYI, our bus already in our premises.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Sent: Monday, 24 June, 2019 10:42 AM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Irene Tan <irene_tan@sg.msig-asia.com>

Subject: RE: PRI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

THIS EMAIL IS FROM AN EXTERNAL SOURCE – Do not click links or open attachments unless you recognise the sender/email.
If in doubt, please check with IT Support!

Hi Lynn,

We refer to your email dated 24/06/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

Sent: Monday, 24 June, 2019 9:23 AM

To: Claims <claims@sg.msig-asia.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: PRI REQUEST FOR ACCIDENT INVOLVING SMB3513C & SMH2062L ON 20/06/2019 @ 18:55hrs ALONG CLEMENTI AVE 2

= RE-SEND =

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **20/06/2019** at about **1855hrs** along **Clementi Ave 2** involving our bus, SBS3414X & your insured vehicle **SMH2062L**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged Monday 24/06/2019 between 2pm – 4pm.

Survey Location : Tower Transit Singapore Pte Ltd

- **21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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RE: BEFORE PAINT PHOTOS : SMB3513C DOA : 20/06/19

Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Tue 24/9/2019 2:57 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Dear Rasul

We accept COR p/p **\$14,486.12** before GST with 8 days.
Please advise, LOD to be submitted to you or MSIG ?
Kindly furnish MSIG OIC name and email add

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Tuesday, 24 September, 2019 10:23 AM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: BEFORE PAINT PHOTOS : SMB3513C DOA : 20/06/19

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If in doubt, please check with IT Support!

Hi Bazlin,

Finalised amount is \$ 14,486.12 / 8 days of part by part repair
Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 25 Jun 2019

Preliminary Advice

Insured Vehicle No	: SMH2062L	Accident Date	: 20/06/2019
TP Vehicle No	: SMB3513C	Assignment Date	: 24/06/2019
Make	: ALEXANDER DENNIS ENVIRO500	Est. Duration of Repair	: 8 days
Date of Inspection	: 24/06/2019		
Inspection At	: Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot Singapore 648170		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,916.12
Revised Amount	:S\$	17,916.12
Check Items (Estimated)	:S\$	0.00
Total	:S\$	17,916.12

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 21/06/2019 08:36
 Date Of Accident 20/06/2019 18:55
 Exact Location Of Accident CLEMENTI AVE 2
 Country/State Of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMB3513C
Insured/Policyholder
 Name Of Registered Owner TOWER TRANSIT SINGAPORE PTE LTD
 Co Reg No 201419417K
 Email Address NOEMAIL
 Mobile Phone No
 Alternative Phone No OFFICE-62480987

Vehicle Particulars

Manufacturer ALEXANDER DENNIS
 Model ENVIRO500-8.8 D (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy YES
 Policy Number D-18092210MFBP
 Cover Note Number

Driver

Name of Driver YEOH HEE KIANG
 NRIC No S1447502H
 Date Of Birth 12/01/1960
 Occupation OUTDOOR
 Date Of Driving Pass 14/06/2016
 Driving Experience 3 YEARS AND 0 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-98888888
 Fax Number
 Contact Number
 Email Address NOEMAIL

Address 21 BULIM DRIVE SINGAPORE 648170

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -
-
-

Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 10

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER ATTACHED

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMH2062L

Vehicle Make/Model/Colour AUDI Q7 2.0

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

21/6/19 1100 hrs

Sketch Plan #2

SKETCH PLAN

SKETCH PLAN

Commonwealth Ave

Bus stop 351

3513

Private Car

Clarendon Ave

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(if driver is not the policyholder)
Date & Time: _____

24/6/19 1100HRS.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #3



Statement Form

BC Name: Yeeh Lee Kiang Date Taken: 21/6/19
 BC No: 10996 Time Taken: 1100hrs
 Nature of Incident: 20/6/19 Private car hit and run.
 Date of Incident: 20/6/19 Time of Incident: 1850hrs
 Service No: 285 Bus Reg No: SS13 Duty No: 285 805

Details:

On 20/6/19 about 1850 hrs. I was driving bus NO. SS13.
 along Clementi Ave 2 near bus stop NO 17251 a private car
 hit my bus rear body right hand side signal light broken
 & started no injury report. After the car hit my bus and
 run.

*I confirmed that the above statement given by me is correct to the best of my knowledge.

Yeeh Lee Kiang 10996 [Signature] 21/6/19 1100hrs
 BC Name & No. Signature Date & Time

Statement Taken By:

JOHNNY FORD DS
 Name Designation

ESTIMATED ACCIDENT REPAIR COST



TOWER TRANSIT
ENGINEERING

ACCIDENT TIME REPORTED	1855HRS
ACCIDENT DATE	20-Jun-19
BUS CAPTAIN NAME	YEOH HEE KIANG
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SMB3513C
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
77200179	R/H TAIL LIGHT POD <i>Cra</i>	1	\$876.00
77200914	BUMPER REAR EXTERIOR <i>Cra</i>	1	\$3,526.40
77200175	REVERSE LIGHT LED <i>Cra</i>	1	\$216.30
77017251	SELF ADHESIVE REAR REFLECTOR <i>ne</i>	1	\$5.36
77200506	REAR REGISTRATION LIGHT <i>Cra</i>	1	\$28.66
34517469	EXTERIOR PANEL, RAD ACCESS DOOR R/H <i>bt</i>	1	\$648.20
70502332	GRILLE LEVER LATCH NON LOCKING <i>Cra</i>	1	\$1,986.40
68122080	SEALED LEVER LATCH NON LOCKING <i>bt</i>	1	\$164.80
77016434	SIKAFLEX BLACK <i>ne</i>	2	\$64.00
77040870	"TOWER TRANSIT" LOGO <i>ne</i>	1	\$100.00
		7% GST	\$533.13
		FINAL TOTAL COST	\$8,149.25

before gst - 7616.12

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REMOVE REPLACE THE DAMAGED PARTS	2 DAYS	<i>2600</i> \$1,300.00
TO REPAIR REAR ENGINE PANEL DAMAGE AND PUTTY APPLICATIONS	4 DAYS	\$2,600.00
SPRAY PAINTING	10 PANELS	<i>2320</i> \$6,400.00
		<i>4920</i>
	7% GST	\$721.00
	FINAL TOTAL COST	\$11,021.00

23766.12

ESTIMATED ACCIDENT REPAIR COST



SECTION 3: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	
---------------------------------	--

SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	
-------------------	--

SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	
		Date Out From Repairs	
BUS TYPE (SD / DD)		Number of Days Under Repair	8 DAYS
LOSS OF USE COST		\$3,200.00	

SUMMARY	
SECTION NO.	COST
1	\$8,149.25
2	\$11,021.00
3	-
4	-
5	\$3,200.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$22,370.25

Exclude

23766.12

PAGE 2

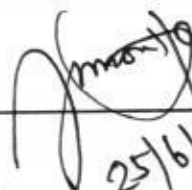
LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


 Rasul
 Hp 90010068
 8 days
 P/P
 24/06/19 @ 17:00
 Resurvey before paint

ESTIMATED SUPPLEMENTARY ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1855HRS
ACCIDENT DATE	20-Jun-19
BUS CAPTAIN NAME	YEOH HEE KIANG
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SMB3513C
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO PULL AND STRAIGHTENED REAR RH SIDE INNER PILLAR BEAM (ENGINE COMPARTMENT)	4 DAYS	\$2,600.00
TO PERFORM REAR BEAM ALIGNMENT TEST (ENGINE COMPARTMENT)	2 DAYS	\$1,300.00
TO REMOVE, REPAIR AND RE-FIX REAR CROSS MEMBER (REAR BUMPER BEAM)	3 DAYS	\$1,950.00
7% GST		\$409.50
FINAL TOTAL COST		\$6,259.50

P - 7616.12
 L - 4920.00
 supp. L - 1950.00

 T. 14,486.12

 8 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jun 2019		24 Jun 2019 14:28 Edit Adj Rpt	S\$14,486.12 Edit Estimates	S\$14,486.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	POLYWAY CONSTRUCTION PTE LTD, Co. Reg. No.: 199603393E		
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K		
Vehicle Reg. No.:	SMB3513C	Date of Loss:	20/06/2019 00:00 - :59 [58 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 597345	Policy/Cover Note No.:	29114065MCX (Comprehensive) Coverage: 15/01/2019 - 14/01/2020
Vehicle Reg. No. (Insured):	SMH2062L	Policy No. (Claimant):	
		Excess:	
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 24/07/2019]		
Adj Asg. Remarks:	on WP. (manual assigned) BUS IS IN PREMISES. Liab: dispute (OI NR). TP Agree on SJE - assign Rasul from LKK Auto Consultants. Contact: Lynn @ +65 9199 0025. Manually assigned to LKK via email on 24/06/2019.		

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB3513C (597345)

[SMH2062L]

TP
















































TOWER TRANSIT SINGAPORE PTE LTD



Jun 20 2019 12:00AM

[POLYWAY CONSTRUCTION PTE LTD]

Tower Transit Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	05/07/19 08:47	Accident Statement From: SC - Reg. No: SMH2062L, Claimant: POLYWAY CONSTRUCTION PTE LTD	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page ▼	✓
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19011071/R1SD3S2
Date: 02/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114065MCX

Claimant Vehicle No: SMB3513C

Insured Vehicle No: SMH2062L

Date of Loss: 20/06/2019

Nature of Claim: TP

Claim No: 597345

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB3513C

Make & Model: ALEXANDER DENNIS ENVIRO500, 8.8 D (A)

Engine No: 22116872

Reg. Date: 03/08/2014 (Man. Year: 2014)

Chassis No: SFD76CLR5EMTL3378

Colour: Green

Odometer: 284046 km

Engine Capacity: 8849 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 305/70 R22.5

Rear Tyre Size: 305/70 R22.5(D)

Front Left Side: Michelin 8 mm

Rear Left Side: Michelin 8/8 mm

Front Right Side: Michelin 8 mm

Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,616.12	7,616.12	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,150.00	6,870.00	9,280.00	57.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,766.12	14,486.12	9,280.00	39.05
+ GST 7.00/7.00% (S\$)	1,663.63	1,014.03	649.60	39.05
Nett Amount (S\$)	25,429.75	15,500.15	9,929.60	39.05

INSPECTION

Date of Assignment: 24/06/2019

Date Inspected: 24/06/2019 Inspected At:

Tower Transit Singapore Pte Ltd (HQ)
21 Bulim Drive, Bulim Bus Depot
Singapore 648170

Estimated Period of Repair: 8.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 02 Oct 2019)	
Parts:	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB3513C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*R/H TAIL LIGHT POD	Cracked	876.00 F	*876.00 F
2	1		*BUMPER REAR EXTENRIOR	Cracked	3,526.40 F	*3,526.40 F
3	1		*REVERSE LIGHT LED	Cracked	216.30 F	*216.30 F
4	1		*SELF ADHESIVE REAR REFLECTOR	Necessary	5.36 F	*5.36 F
5	1		*REAR REGISTRATION LIGHT	Cracked	28.66 F	*28.66 F
6	1		*EXTERIOR PANEL, PAD ACCESS DOOR R/H	Bent	648.20 F	*648.20 F
7	1		*GRILLE LEVER LATCH NON LOCKING	Cracked	1,986.40 F	*1,986.40 F
8	1		*SEALED LEVER LATCH NON LOCKING	Bent	164.80 F	*164.80 F
9	1		*SIKAFLEX BLACK	Necessary	64.00 F	*64.00 F
10	1		*TOWER TRANSIT LOGO	Necessary	100.00 F	*100.00 F
F=Franchise part.						
					Total Parts (S\$)	7,616.12
						7,616.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE REPLACE THE DAMAGED PARTS. }	New	1,300.00	2,600.00
2	TO REPAIR REAR ENGINE PANEL DAMAGED AND PUTTY APPLICATIONS. }	New	2,600.00	0.00
3	SPRAY PAINTING.	New	6,400.00	2,320.00
4	TO PULL AND STRAIGHTENED REAR RH SIDE INNER PILLAR BEAM (ENGINE COMPARTMENT) }	New	2,600.00	1,950.00
5	TO PERFORM REAR BEAM ALIGNMENT TEST (ENGINE COMPARTMENT) }	New	1,300.00	0.00
6	TO REMOVE, REPAIR AND RE-FIX REAR CROSS MEMBER (REAR BUMPER BEAM) }	New	1,950.00	0.00
Gross Labour Cost (\$\$)			16,150.00	6,870.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >