

Adrian Mimm

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$500/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 155K.

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 hrs. days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKM82255 Yr Regn: 2016 / SeptType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A7 c.c. 1984Colour: white A/C: Insured / Std / NI / NASp. Reading: 53979 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2224M6G0053856Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / R/Rim / STD A/Rim orTyre Size: F: 255/55R19.R: 255/55R19.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 21/06/19Survey held at PremiumDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>ODAIG.</u>
	<u>SKM 82255 - NA / C12 19010960 / 44</u>
	<u>DOA - 20/06/2019</u>
<u>24/06/19</u>	<u>@ 09:11 am revised m to Norsiah via mimm.</u>
<u>24/06/19</u>	<u>@ 09:17 am mandate requested authorize repair to Norsiah via mimm.</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>
<u>24/06/19</u>	<u>@ 15:00 pm mandate approved by Victor Koh via mimm.</u>
<u>24/06/19</u>	<u>@ 15:41 pm inform c/s to Kelvin (super) via email.</u>
<u>02/07/19</u>	<u>Confirmed p/p \$ 10,237.76 @ 6 days with Adrian. @ 24,137.24 red 7%.</u>

RECEIVED 16 JAN 2020

Date/Time, File Pass to? \_\_\_\_\_ Date/Time, File Return to? \_\_\_\_\_

1) <u>Typist</u>	2) _____
3) _____	4) _____
5) _____	6) _____

Prel. Report: \_\_\_\_\_

Final Report: \_\_\_\_\_

\$ p/p \$ 10,237.76

Resurvey No. of Tp - 2

Part Prices Check:

IN \_\_\_\_\_ OUT \_\_\_\_\_

Survey Fee:

Basic & Add.  
S + RS, SI  
 Photos  
 Others  
 TOTAL

Date: \_\_\_\_\_


## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 4 December 2019 11:09 am  
**To:** Boo seng yak  
**Cc:** SUR; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto)  
**Subject:** RE: FINAL REVISION - SKM8225S - OD AIG - SURVEYED 21 JUN 19

Dear Mr. Boo,

Confirmed final fig \$10,237.76 @ 6 days of repairs before excess \$ 500/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Tuesday, 27 August 2019 6:15 pm  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SKM8225S - OD AIG - SURVEYED 21 JUN 19

Hi Adrian and all,

Revised estimate and photo file is attached.

Please confirm repair cost of \$10,237.76 @ 8 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 24 June 2019 3:41 PM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SKM 8225 S VEH IN  
**Attachments:** ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SKM 8225S (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 24 June 2019 1:11 PM  
**To:** 'SUR' <sur@lkkauto.com>  
**Cc:** Claims <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SKM 8225 S VEH IN

Dear All,

Any update on repair approval?

Thank you.

**Best Regards,**  
**Kelvin Khoo**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

## View Received Message

This mail is associated with :

**\*SKM8225S (1736838353SG)**

OD

Jun 20 2019 12:00PM

[TAN BEE BOON]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 02/12/2019 10:39 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10237.76) - SKM8225S - Claim Handler: Yap, Weijoe

Approved:10237.76:

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SKM8225S (1736838353SG)**

OD

Jun 20 2019 12:00PM

[TAN BEE BOON]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 01/07/2019 10:24 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$9296.00) - SKM8225S - Claim Handler: Yap, Weijoe

Approved:9296.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SKM8225S (1736838353SG)**

OD

Jun 20 2019 12:00PM

[TAN BEE BOON]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 24/06/2019 15:00 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (\$8393.00) - SKM8225S - Claim Handler: Yap, Weijoe

Approved:8393.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Yap, Weijoe

Date: 28 Jun 2019

**Preliminary Advice**

Vehicle No	: SKM8225S	Accident Date	: 20/06/2019
Make	: AUDI Q7	Policy No.	: 2100483999
Assignment Date	: 21/06/2019	Excess	: S\$500.00
Date of Inspection	: 21/06/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,793.00 (inclusive supp)
Revised Amount	:S\$	9,296.00 (inclusive supp)
Check Items (Estimated)	:S\$	10,635.00
Total	:S\$	19,931.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	98,998.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,002.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Supplementary amount is \$ 903.00

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: MdNoor, Norsiah

Date: 24 Jun 2019

## Preliminary Advice

Vehicle No	: SKM8225S	Accident Date	: 20/06/2019
Make	: AUDI Q7	Policy No.	: 2100483999
Assignment Date	: 21/06/2019	Excess	: S\$0.00
Date of Inspection	: 21/06/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,890.00
Revised Amount	:S\$	8,393.00
Check Items (Estimated)	:S\$	10,635.00
Total	:S\$	19,028.00

Lump Sum Repair	:S\$	
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### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	98,998.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,002.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/06/2019 15:34
Date Of Accident	20/06/2019 12:10
Exact Location Of Accident	TOH TUCK AVENUE MERGING TO PIE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM8225S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN BEE BOON
NRIC No	S8119276F
Email Address	TANBBOON@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82288068
Alternative Phone No	OTHERS-67196735

### Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100483999-01
Cover Note Number	

### Driver

Name of Driver	TAN BEE BOON
NRIC No	S8119276F
Date Of Birth	11/06/1981
Occupation	INDOOR
Date Of Driving Pass	12/11/2010
Driving Experience	8 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-82288068
Fax Number	
Contact Number	OTHERS-67196735
Email Address	TANBBOON@GMAIL.COM

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature

Date & Time: 20 Jun 19

  
Driver's Signature  
(If driver is not the policyholder)

Date & Time: 20 Jun 19

  
Reporting Centre Personnel's Signature

Name: Kelvin Khoo  
NRIC/FIN No.: G8468921

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9276F
<b>Vehicle Details</b>	
Vehicle No.:	SKM82255
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CYR012363
Chassis No.:	WAUZZZ4M6GD055356
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$59,025.00
Original Registration Date:	27 Sep 2016
First Registration Date:	27 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$78,245.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Sep 2026
PARF Rebate Amount:	\$58,683.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	26 Sep 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,501.00
COE Rebate Amount:	\$40,315.00
<b>Total Rebate Amount:</b>	<b>\$98,998.00</b>

The information contained herein is correct as at 21 Jun 2019

OK

Accident Photo





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Tan Bee Boon (Chen Meiwen)  
Period of Insurance : 27 Sep 2017 To 26 Sep 2018  
Engine No. : CYR012363  
Chassis No. : WAUZZZ4M6GD055356

Vehicle No. : SKM8225S  
Policy No. : 2100483999-01  
Endorsement No. :  
Issued Date : 21 Aug 2017

### ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA

Sum Insured : Market Value  
Off Peak Car : No

First Year of Registration : 2016  
Insuring with COE/PAFF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Tan Bee Boon (Chen Meiwen) - \$1000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPOCC

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

**Rental Car Company: Premium Automobiles Pte. Ltd.**

**Activation Hotline: 64741223**

**55 Ubi Road 1 Singapore 408699**

**Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0779/2019/DY/GW  
**Date** : 20-Jun-19

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms. Tan Bee Boon  
**Address** : 167 Westwood Avenue  
Singapore 648256  
**Telephone** : (HP)+65 82288068  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100483999-01  
**Vehicle No** : **SKM 8225 S**  
**Model Code** : Audi Q7 20 TFSI QU  
**Model / Year** : 27/9/2016  
**Engine No** : CYR 012363  
**Chassis No** : WAUZZZ4M6GD055356  
**Mileage** : 53979 KM  
**Date In** : 20-Jun-19  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 20-Jun-19  
**Place of Accident** : Toh Tuck Avenue merging to PIE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SKM 8225 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To remove and reinstall air-con condenser, charged air cooler and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,400.00	x ✓
3	To dismantle and renew front bumper and lhs headlight. Renew front lock carrier and align to position. Re-organize front crash management components. Reinstall all parts removed	\$ 4,950.00	600
4	To respray front bumper, both front bumper spoilers and both front wheel arch covers.	\$ 3,300.00	1000 600 Bumper Arch 12 = 200 x 3 = 600
5	To carry out diagnostic check.	S/N \$ 192.00	1000
TOTAL LABOUR CHARGES		: \$ 10,322.00	



## Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No. SKM 8225 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>rehd</i>	\$ 2,242.00	✓ 1793.60
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 403.00	✗
3	FRONT TOW EYE COVER <i>new</i>	\$ 36.00	✗
4	FRONT BUMPER AIR GUIDE - LH/RH <i>new</i> 2	\$ 120.00	✗
5	FRONT BUMPER INNER END CAP -RH <i>new</i>	\$ 32.00	✗
6	FRONT BUMPER CLOSING ELEMENT-UPPER CENTRE <i>new</i>	\$ 252.00	✗ ✓ 201.20
7	FRONT BUMPER GRILLE-LOWER CENTRE <i>new</i>	\$ 187.00	✗
8	FRONT BUMPER UNDERRUN BAR <i>new</i>	\$ 735.00	✗
9	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 191.00	✗
10	FRONT BUMPER SPOILER-LH/RH <i>new</i> 2	\$ 384.00	✗
11	FRONT BUMPER SPOILER-LH/RH OUTER <i>new</i> 2	\$ 80.00	✗
12	RADIATOR GRILLE <i>could</i>	\$ 2,269.00	✓ 1815.20
13	RADIATOR GRILLE COVER <i>could</i>	\$ 62.00	✓ 49.52
14	RADIATOR GRILLE INNER COVER <i>could</i>	\$ 56.00	✗
15	FRONT BUMPER AIR GUDIE GRILLE-LH/RH <i>new</i> 2	\$ 542.00	271 216.40
16	FRONT BUMPER AIR GUIDE GRILLE CAP-RH <i>new</i>	\$ 31.00	✗
17	FRONT BUMPER FOAM FILLER PIECE <i>could</i>	\$ 156.00	✓ 124.40
18	FRONT BUMPER CARRIER <i>Not New</i>	\$ 791.00	✗
19	FRONT BUMPER TOP COVER <i>rehd</i>	\$ 119.00	✓ 95.20
20	FRONT BUMPER CARRIER SUPPORT-LH/RH <i>new</i> 2	\$ 66.00	✗
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,754.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

## Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No. SKM 8225 S

S/N	Parts Description			Damaged Parts & Prices	
				S/Nett	Remark
21	FRONT BUMPER GUIDE SECTON-LH/RH <i>Ne m</i>	2	\$	80.00	X
22	SIGN " CAUTION " STICKER <i>me</i>		\$	13.00	✓ 9.76
23	LED HEADLIGHT MOUNTING-LH/RH <i>Blue Nec</i>	2	\$	214.00	? X
24	LED HEADLIGHT -LH <i>Blue Nec</i>		\$	9,074.00	? X
25	LED HEADLIGHT LIFT CLYLINDER-LH/RH <i>Ne m</i>	2	\$	362.00	X
26	FRONT BUMPER SENSOR <i>One piece comp</i>	4	\$	924.00	✓ 184.30
27	FRONT BUMPER SENSOP SEAL RING <i>Ne m</i>	4	\$	12.00	X
28	FAN FARE-LOW TONE-LH <i>3 Ne m</i>		\$	206.00	X
29	FAN FARE-HIGH TONE-RH <i>Ne m</i>		\$	206.00	X
30	LOCK CARRIER WITH MOUNTING FOR COOLANT RADIATOR <i>Ne m</i>		\$	1,100.00	X
31	READY -MIX COOLANT 1.5 LTR <i>Ne m</i>	4	\$	84.00	X
32	RADIATOR AIR GUIDE-LH/RH <i>Ne m</i>	2	\$	50.00	X
33	FRONT WHEEL COVER -LH/RH <i>3 Ne m</i>	2	\$	1,044.00	834.40
34	FRONT WHEEL COVER CLIP	6	\$	5.00	3-36
35	FRONT CAR PLATE NO. <i>3rd</i>	S/N	\$	40.00	✓
36	SUNDRIES <i>Nec</i>		\$	400.00	? ✓ 10.32
TOTAL SPARE PARTS			\$	22,568.00	
TOTAL LABOUR CHARGES			\$	10,322.00	
GRAND TOTAL			\$	32,890.00	34077.604

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian L  
Surveyed Date : 21/06/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Norah.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0779/2019/DY/GW 26-Jun-19 Kee Siang 1 of 1 SKM 8225 S Audi Q7 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	A/C Condenser <i>bt</i>	\$ 878.00	702
2	Lock Carrier Air Guide <i>ca</i>	\$ 25.00	20
3			
4			
5			
6			
<b>GRAND TOTAL</b>		<b>\$ 903.00</b>	

For Premium Automobiles Pte Ltd



Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0779/2019/DY/GW 2-Jul-19 Glory Tan 1 of 1 SKM 8225 S Audi Q7 2.0 TFSI QU	
Quantity	Description	Unit Price	Amount	
<u>Parts</u> 1	Wiring set for front bumper <i>snapped</i>	\$ 582.00	\$	465.60
		\$ 582.00	\$	465.60
<b>TOTAL</b>		\$ 582.00	\$	465.60

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

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Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0779/2019/DY/GW
Date	:	20-Jun-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*You recommended 3 days*

*We took 8 days exclude 1 Sunday.*

*Added parts and order - jb - 27 Aug 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Tan Bee Boon
Address	:	167 Westwood Avenue Singapore 648256
Telephone	:	(HP)+65 82288068
Type of Claim	:	Own Damage Claims
Policy No.	:	2100483999-01
Vehicle No	:	<b>SKM 8225 S</b>
Model Code	:	Audi Q7 2.0 TFSI QU
Model / Year	:	27/9/2016
Engine No	:	CYR 012363
Chassis No	:	WAUZZZ4M6GD055356
Mileage	:	53979 KM
Date In	:	20-Jun-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Jun-19
Place of Accident	:	Toh Tuck Avenue merging to PIE