

Adrian Meriman

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100510342-01

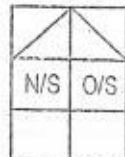
Claims No. _____

Sum Insured: _____ Excess: 400

(Client's Record)

Make of Veh: _____

(Policy Condition)


 Remark: The veh had commenced its
repair at the time of inspection.
Bal. or Market Value: 140K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 885 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SKL438C. Yr Regn: 2017, JuneType: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi A5 SB c.c. 1984.Colour: Bronze A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: 25973 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: WAU222FS1HA033662Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ STD A/Rim orTyre Size: F: 245/40R18.R: 245/40R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 19/6/19 D.O.I. 21/06/19Survey held at Premium.Des. of Damages: Frt / Rear / ☒ O/S / ☐ NIS / ☐ UIC / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

05 AUGSKL 438C - X24/6/19 Revert via meriman24/6/19 Rece approved \$ 8822 from Victor via meriman24/6/19 Informed Sheila c/A ex \$400 by email8/8/19 Final fig \$ 7790.48 (Red 14, 347.52, 6410) confirmed by email

Date/Time, File Pass to?

Date/Time, File Return to?

1) HK-typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

20011211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khoo, Kay-Eng

Date: 24 Jun 2019

Preliminary Advice

Vehicle No	: SKL438C	Accident Date	: 19/06/2019
Make	: AUDI A5	Policy No.	: 2100510342-01
Assignment Date	: 21/06/2019	Excess	: S\$0.00
Date of Inspection	: 21/06/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,338.00
Revised Amount	:S\$	8,822.00
Check Items (Estimated)	:S\$	620.00
Total	:S\$	9,442.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	140,000.00
COE / PARF Rebate	:S\$	69,795.00
Salvage Value	:S\$	
Margin for Repair	:S\$	70,205.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 24 June 2019 2:52 PM
To: Claims
Cc: SUR
Subject: RE: OD Claims for SKL 438 C-DOA: 19/6/2019

Dear Sheila,

As instructed by our client , please proceed to repair the **insured vehicle SKL 438C (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE: Re-inspection damage photos of Front exterior mirror mounting RH require

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 22 June 2019 1:25 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: OD Claims for SKL 438 C

Dear All ,

Survey was done on the 21/6/2019 by Adrian.
Kindly advise OIC in charge for this case.

Thank You

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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View Received Message

This mail is associated with :

***SKL438C (2793151379SG)**

OD

Jun 19 2019 6:50PM

[WONG SEE AH SHERA]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **24/06/2019 14:22 PM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8822.00) - SKL438C - Claim Handler: Gan, Hunchung

Approved:8822.00:Re-inspection damage photos of Front exterior mirror mounting RH require. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 8 August 2019 10:07 AM
To: Mei Kwan (LKKAUTO); SUR; jiajee.yap@premiumauto.com.sg
Cc: 'Boo seng yak'; 'Carrine Leong'; Claims Dept
Subject: RE: RESEND - FINAL REVISION - SKL438C - OD AIG - SURVEYED 21 JUNE 19

Dear Jia Yee,

Confirm repair cost of @\$ 7990.48 before excess \$400 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 5 August 2019 10:49 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: RESEND - FINAL REVISION - SKL438C - OD AIG - SURVEYED 21 JUNE 19

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Monday, 5 August, 2019 10:46 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RESEND - FINAL REVISION - SKL438C - OD AIG - SURVEYED 21 JUNE 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7990.48 @ 5 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0878B
Vehicle Details	
Vehicle No.:	SKL438C
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Brown
Manufacturing Year:	2017
Engine No.:	CVK034574
Chassis No.:	WAUZZZF51HA033662
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,466.00
Original Registration Date:	30 Jun 2017
First Registration Date:	30 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$42,253.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jun 2027
PARF Rebate Amount:	\$31,689.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jun 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$38,106.00
Total Rebate Amount:	\$69,795.00

The information contained herein is correct as at 21 Jun 2019

OK



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0778/2019/DY/GW
Date	:	20-Jun-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Dr. Wong See Ah Shera
Address	:	42 Queen's Road
	:	Singapore 266753
Telephone	:	(HP)+65 98501256
Type of Claim	:	Own Damage Claims
Policy No.	:	2100510342-01
Vehicle No	:	SKL 438 C
Model Code	:	Audi A5 SportsBack 2.0 TFSI
Model / Year	:	30/6/2017
Engine No	:	CVK 034574
Chassis No	:	WAUZZZF51HA033662
Mileage	:	25972 KM
Date In	:	20-Jun-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Jun-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKL 0438 C

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00 ✓	✓
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$	400.00 ✓	✓
3	To dismantle and renew front bumper, rhs front fender, rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,400.00 ✓	1000 1250
4	To respray front bumper, rhs front fender and rhs wing mirror cover.	\$	2,500.00 ✓	1250 ✓ 550 x 2 = 1100 Mirror : 150
5	To renew rhs front rim and carry out wheel alignment . Inspect rhs front suspension for further damages.	S/N \$	280.00 ✓	✓
6	To carry out diagnostic check.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	\$ 6,252.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 0483 C

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER <i>reld</i>	\$	2,073.00	1658.40
2	FRONT BUMPER FIXING PARTS	\$	368.00	+
3	FRONT BUMPER CLOSING ELEMENT	\$	207.00	+
4	FRONT BUMPER AIR GUIDE	\$	56.00	+
5	FRONT BUMPER AIR GUIDE GRILLE	\$	431.00	+
6	FRONT BUMPER GUIDE SECTION-RH <i>Not Nec</i>	\$	33.00	? X
7	FRONT BUMPER SEAL RING <i>re</i>	4 \$	12.00	+
8	FRONT FENDER-RH <i>Dented</i>	\$	968.00	774.40
9	FRONT FENDER ATTACHMENT PART-RH <i>Not Nec</i>	\$	48.00	? X
10	FRONT FENDER CLOSING ELEMENT-RH <i>Not Nec</i>	\$	68.00	? X
11	FRONT FENDER BRACKET-RH <i>Not Nec</i>	\$	32.00	? X
12	FRONT FENDER CENTRE BRACKET-RH <i>Not Nec</i>	\$	32.00	? X
13	FRONT FENDER BRACE-RH <i>Not Nec</i>	\$	107.00	? X
14	FRONT FENDER DEFORMATION BRACKET-RH <i>re</i>	\$	45.00	+
15	FRONT WHEEL HOUSING LINER-RH <i>re</i>	\$	82.00	+
16	FRONT WHEEL SPOILER <i>re</i>		TBC	+
17	FRONT FENDER END PLATE-RH <i>re</i>	\$	33.00	+
18	FRONT STONE CHIP GUARD-RH <i>Not Nec</i>	\$	46.00	- X
19	FRONT FENDER TRIM BRACKET-RH <i>re</i>	\$	22.00	+
20	FRONT FENDER TRIM -RH <i>re</i>	\$	145.00	115.60
SUB TOTAL SPARE PARTS CHARGES			\$ 4,808.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 0483 C

S/N	Parts Description		<u>Damaged Parts</u>	
			S/Nett	
21	FRONT FENDER LEDGE COVER-RH	Free	\$	32.00 → 25.44
22	FRONT FENDER TOP LEDGE COVER-RH		\$	14.00 → 11.04
23	LED HEADLIGHT-RH	new	\$	7,204.00 +
24	FRONT ALUMINIUM RIM-RH	lt	\$	943.00 → 754.40
25	RUBBER VALVE	new	4 \$	13.00 +
26	FRONT EXTERIOR MIRROR MOUNTING-RH	lt	\$	999.00 → 799.20
27	FRONT MIRROR CAP-RH	Free	\$	220.00 +
28	FRONT MIRROR GLASS-RH		\$	1,553.00 +
29	SUNDRIES	Not Rec	\$	300.00 ? X
TOTAL SPARE PARTS CHARGES			\$	16,086.00
TOTAL LABOUR CHARGES			\$	6,252.00
GRAND TOTAL			\$	22,338.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lj

Surveyed Date

: 21/06/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 05 Rys

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0778/2019/DY/GW
Date : 20-Jun-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

5 days - ok - Jy - 05 AUG 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Dr. Wong See Ah Shera
Address : 42 Queen's Road
: Singapore 266753
Telephone : (HP)+65 98501256
Type of Claim : Own Damage Claims
Policy No. : 2100510342-01
Vehicle No : **SKL 438 C**
Model Code : Audi A5 SportsBack 2.0 TFSI
Model / Year : 30/6/2017
Engine No : CVK 034574
Chassis No : WAUZZZF51HA033662
Mileage : 25972 KM
Date In : 20-Jun-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Jun-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKL 0438 C

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N	\$ 400.00	\$ 400.00
3	To dismantle and renew front bumper, rhs front fender, rhs headlight. Re-organise crash management components. Reinstall all parts removed. (\$250 for wing mirror mounting replacement)		\$ 2,400.00	\$ 1,250.00
4	To respray front bumper, rhs front fender and rhs wing mirror cover.		\$ 2,500.00	\$ 1,250.00
5	To renew rhs front rim and carry out wheel alignment . Inspect rhs front suspension for further damages.	S/N	\$ 280.00	\$ 280.00
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 6,252.00	\$ 3,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 0483 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,073.00	\$ 1,658.40
2	FRONT BUMPER FIXING PARTS	\$ 368.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 207.00	
4	FRONT BUMPER AIR GUIDE	\$ 56.00	
5	FRONT BUMPER AIR GUIDE GRILLE	\$ 431.00	
6	FRONT BUMPER GUIDE SECTION-RH	\$ 33.00	
7	FRONT BUMPER SEAL RING	4 \$ 12.00	
8	FRONT FENDER-RH	\$ 968.00	\$ 774.40
9	FRONT FENDER ATTACHMENT PART-RH	\$ 48.00	
10	FRONT FENDER CLOSING ELEMENT-RH	\$ 68.00	
11	FRONT FENDER BRACKET-RH	\$ 32.00	
12	FRONT FENDER CENTRE BRACKET-RH	\$ 32.00	
13	FRONT FENDER BRACE-RH	\$ 107.00	
14	FRONT FENDER DEFORMATION BRACKET-RH	\$ 45.00	
15	FRONT WHEEL HOUSING LINER-RH	\$ 82.00	
16	FRONT WHEEL SPOILER	TBC	
17	FRONT FENDER END PLATE-RH	\$ 33.00	
18	FRONT STONE CHIP GUARD-RH	\$ 46.00	
19	FRONT FENDER TRIM BRACKET-RH	\$ 22.00	
20	FRONT FENDER TRIM -RH	\$ 145.00	\$ 115.60
SUB TOTAL SPARE PARTS CHARGES		\$ 4,808.00	\$ 2,548.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 0483 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
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22	FRONT FENDER TOP LEDGE COVER-RH	\$ 14.00	\$ 11.04
23	LED HEADLIGHT-RH	\$ 7,204.00	
24	FRONT ALUMINIUMRIM-RH	\$ 943.00	\$ 754.40
25	RUBBER VALVE 4	\$ 13.00	
26	FRONT EXTERIOR MIRROR MOUNTING-RH	\$ 999.00	\$ 799.20
27	FRONT MIRROR CAP-RH	\$ 220.00	
28	FRONT MIRROR GLASS-RH	\$ 1,553.00	
29	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES :		\$ 16,086.00	\$ 4,138.48
TOTAL LABOUR CHARGES		\$ 6,252.00	\$ 3,852.00
GRAND TOTAL		\$ 22,338.00	\$ 7,990.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKL 438 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0788/2019/KK

9 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SKL 438 C, Audi A5 SB 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SKL 438 C**, claimant, **Ms Wong See Ah Shera**, please find the related document per attached.

1. A copy of the Original invoice no. 85014218 – S\$ 8,121.81.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKL 438 C

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014218 Date : 06/09/2019 Order : SKL0438C Term : 30	Account: A0006 (T) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKL0438C (V 34052) Regn Date: 30/06/2017 Mileage: 26661 WIP No.: 57521
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51HA033662 Engine: CVK 034574 Dept: U
You have been assisted by :- UB-Siti Marsilla (137)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND RENEW RHS WING MIRROR ASSY.	400.00	1.00	400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS WING MIRROR MOUNTING. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND RHS WING MIRROR COVER	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT. INSPECT RHS FRONT SUSPENSION FOR FURTHER DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6821106B	FENDER Less 020%	1.00	968.00	774.40
X	A8W6807065D GRU	(SK) COVER Less 020%	1.00	2073.00	1,658.40
X	A8W0601025AL	RIM 18" V85 (SHARE 1 Less 020%	1.00	943.00	754.40
X	A8W6823746	COVER Less 020%	1.00	13.80	11.04
X	A8W8857410M 9B9	MOUNTING(LAST) Less 020%	1.00	999.00	799.20
X	A8W6853602A PUZ	TRIM Less 020%	1.00	144.50	115.60
X	A8W6820582E	COVER Less 020%	1.00	31.80	25.44
Parts 4,138.48					Sub-Total 7,590.48
Labour 0.00					7% GST 531.33
Sublet 3,852.00					Grand Total 8,121.81
Menus 0.00					
Lubricant 0.00					



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKL 438 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0788/2019/SM
29 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A5 SPORTSBACK 2.0 TFSI
Vehicle Chassis No. : WAUZZZF51HA033662
Vehicle Regn No. : **SKL 438 C**
Vehicle Mileage : 25972 KM
Vehicle Owner : Ms. Wong See Ah Shera
Certificate No : 2100510342-01
Own Damage Excess : \$428.00 (Inclusive 7%GST)
Accident Date : 19/06/2019
Place : ALONG MOULMEIN ROAD
Repair Cost : \$ 8,121.81
WIP No. : 57521
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 1/7/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jun 2019 17:42		21 Jun 2019 17:25 Edit Adj Rpt	S\$7,990.48 Edit Estimates	S\$7,990.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	WONG SEE AH SHERA, ID: S8270878B, Tel: +6598501256, Email: SHERAWONG@YAHOO.COM.SG								
Vehicle Reg. No.:	SKL438C	Date of Loss:	19/06/2019 18:00 - :59 [23 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2793151379SG	Policy/Cover Note No.:	2100510342-01 (Comprehensive)						
		Excess:	S\$400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/07/2019]								
OD Investigation	Yes								
Driver/Custodian:	WONG SEE AH SHERA (37 / Female), NRIC: S8270878B, Tel: +6598501256 Email: SHERAWONG@YAHOO.COM.SG								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (24/06/2019): Alert - Adj Mandate Approved (S\$8822.00) - SKL438C - Claim Handler: Gan, Hunchun... - AIG_SG (24/06/2019): SKL438C / OD / 19/06/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL438C (2793151379SG)
OD
Jun 19 2019 6:50PM
[WONG SEE AH SHERA]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Video							1 per page
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print			
1	20/06/19 10:48	Video - Accident [Linked Accident Report Documents]	1 Load MP4				
2	20/06/19 10:48	Video - Accident [Linked Accident Report Documents]	1 Load MP4				
Assessment Reports							1 per page
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	24/06/19 09:39	Adjuster Immediate Advice	1 Load HTM				
Photos/Images							3 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	24/06/19 08:59	General View	1 Load JPG				
2	24/06/19 08:59	General View	1 Load JPG				
3	24/06/19 08:59	General View	1 Load JPG				
4	24/06/19 08:59	General View	1 Load JPG				
5	24/06/19 08:59	General View	1 Load JPG				
6	24/06/19 08:59	General View	1 Load JPG				
7	24/06/19 08:59	General View	1 Load JPG				
8	24/06/19 08:59	General View	1 Load JPG				
9	24/06/19 08:59	General View	1 Load JPG				
10	24/06/19 08:59	General View	1 Load JPG				
11	24/06/19 08:59	General View	1 Load JPG				
12	24/06/19 08:59	General View	1 Load JPG				
13	24/06/19 08:59	General View	1 Load JPG				
14	24/06/19 08:59	General View	1 Load JPG				
15	24/06/19 08:59	General View	1 Load JPG				
16	24/06/19 08:59	General View	1 Load JPG				
17	24/06/19 08:59	General View	1 Load JPG				
18	24/06/19 08:59	General View	1 Load JPG				
19	24/06/19 08:59	General View	1 Load JPG				
20	24/06/19 08:59	General View	1 Load JPG				
21	24/06/19 08:59	General View	1 Load JPG				
22	24/06/19 08:59	General View	1 Load JPG				
Documentation							1 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	24/06/19 09:00	Singapore Accident Statement	1 Load PDF				
2	24/06/19 09:00	Certificate of Insurance	1 Load PDF				
3	24/06/19 09:01	Insured's Driving License	1 Load PDF				
4	24/06/19 09:01	MARK ESTIMATE	1 Load PDF				
5	16/09/19 11:49	WORKSHOP INVOICE	1 Load PDF				
6	16/09/19 11:49	DISCHARGE VOUCHER	1 Load PDF				

Linked Accident Report Documents

			View	Use Viewer
Video			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

1	20/06/19 10:48	Video - Accident		Load MP4	
2	20/06/19 10:48	Video - Accident		Load MP4	
Assessment Reports			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/06/19 10:49	Accident Statement		Load HTM	
Photos/ Images			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/06/19 10:46	Accident Photo		Load JPG	☒
2	20/06/19 10:46	Accident Photo		Load JPG	☒
3	20/06/19 10:46	Accident Photo		Load JPG	☒
4	20/06/19 10:46	Accident Photo		Load JPG	☒
5	20/06/19 10:46	Accident Photo		Load JPG	☒
6	20/06/19 10:46	Accident Photo		Load JPG	☒
7	20/06/19 10:46	Accident Photo		Load JPG	☒
8	20/06/19 10:46	Accident Photo		Load JPG	☒
9	20/06/19 10:46	Accident Photo		Load JPG	☒
10	20/06/19 10:46	Accident Photo		Load JPG	☒
11	20/06/19 10:46	Accident Photo		Load JPG	☒
Documentation			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/06/19 10:44	Sketch Plan		Load JPG	☒
2	20/06/19 10:44	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19011023/AVD3N2

Date: 16/09/2019

REFERENCE

Insured/Claimant: WONG SEE AH SHERA

Policy No: 2100510342-01

Date of Loss: 19/06/2019

Nature of Claim: OD

Claim No: 2793151379SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL438C

Make & Model: AUDI A5, 2.0 SPORTBACK (A)

Reg. Date: 30/06/2017 (Man. Year: 2017)

Colour: Bronze

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$140,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: CVK034574

Chassis No: WAUZZZF51HA033662

Odometer: 25973 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40R18

Front Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Tyre Size: 245/40R18

Rear Left Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	16,086.00	4,138.48	11,947.52	74.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,252.00	3,852.00	2,400.00	38.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,338.00	7,990.48	14,347.52	64.23
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	21,938.00	7,590.48	14,347.52	65.40
+ GST 7.00/7.00% (S\$)	1,535.66	531.33	1,004.33	65.40
Nett Amount (S\$)	23,473.66	8,121.81	15,351.85	65.40

INSPECTION

Date of Assignment: 21/06/2019

Date Inspected: 21/06/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,073.00 FS	*1,658.40 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	207.00 FS	*- FS
4	1	*FRONT BUMPER AIR GUIDE	Not Necessary	56.00 FS	*- FS
5	1	*FRONT BUMPER AIR GUIDE GRILLE	Not Necessary	431.00 FS	*- FS
6	1	*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	33.00 FS	*- FS
7	4	*FRONT BUMPER SEAL RING	Not Necessary	12.00 FS	*- FS
8	1	*FRONT FENDER-RH	Dented	968.00 FS	*774.40 FS
9	1	*FRONT FENDER ATTACHMENT PART-RH	Not Necessary	48.00 FS	*- FS
10	1	*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	68.00 FS	*- FS
11	1	*FRONT FENDER BRACKET-RH	Not Necessary	32.00 FS	*- FS
12	1	*FRONT FENDER CENTRE BRACKET-RH	Not Necessary	32.00 FS	*- FS
13	1	*FRONT FENDER BRACE-RH	Not Necessary	107.00 FS	*- FS
14	1	*FRONT FENDER DEFORMATION BRACKET-RH	Not Necessary	45.00 FS	*- FS
15	1	*FRONT WHEEL HOUSING LINER-RH	Not Necessary	82.00 FS	*- FS
16	1	*FRONT WHEEL SPOILER (NPA)	Not Necessary	0.00 FS	*- FS
17	1	*FRONT FENDER END PLATE-RH	Not Necessary	33.00 FS	*- FS
18	1	*FRONT STONE CHIP GUARD-RH	Not Necessary	46.00 FS	*- FS
19	1	*FRONT FENDER TRIM BRACKET-RH	Not Necessary	22.00 FS	*- FS
20	1	*FRONT FENDER TRIM -RH	Necessary	145.00 FS	*115.60 FS
21	1	*FRONT FENDER LEDGE COVER-RH	Necessary	32.00 FS	*25.44 FS
22	1	*FRONT FENDER TOP LEDGE COVER-RH	Necessary	14.00 FS	*11.04 FS
23	1	*LED HEADLIGHT-RH	Not Necessary	7,204.00 FS	*- FS
24	1	*FRONT ALUMINIUM RIM-RH	Cut	943.00 FS	*754.40 FS
25	4	*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
26	1	*FRONT EXTERIOR MIRROR MOUNTING-RH	Cut	999.00 FS	*799.20 FS
27	1	*FRONT MIRROR CAP-RH	Not Necessary	220.00 FS	*- FS
28	1	*FRONT MIRROR GLASS-RH	Not Necessary	1,553.00 FS	*- FS
29	1	*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	16,086.00	4,138.48
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.TO REMOVE AND RENEW RHS WING MIRROR ASSY	New	400.00	400.00
3	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER,RHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,400.00	1,250.00
4	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER AND RHS WING MIRROR COVER	New	2,500.00	1,250.00
5	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.INSPECT RHS FRONT SUSPENSION FOR FURTHER DAMAGES	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,252.00	3,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >