

SID 1369480 & CLM NO; 2793151379SG - INSD WANTS TO KNOW...

From: Paramchand, Varsha
To: Khanchna (LKK Auto)
Cc: Md Noor, Norsiah, Rumli, Sharizah, Quek, Joyceline-CH, Chua, Tienzhu (SG)
Sent: 11/9/2019 10:16:09 AM

Hi Kanchana,

Insd wants to know how we come to the conclusion that she is fault. How we get the liability when it is changing lane. Isnd can be ctc @ 98501256

Tq

Varsha

**** Entered By: SSPDVN (Nulod, Davebert) @ 11/09/2019 09:34 AM ****

Hi Claims,

Kindly assist to arrange a callback to insured.

Wants to enquire on technicalities of claims procedure such as changing lanes - who should be at fault?

Advised her to check with the w/s - she already did.

She just wanted to speak to claims to double confirm.

Please assist.
98501256
19/06/2019
2793151379SG

Thanks,
Dave

Varsha
Claims / AIG Asia Pacific Insurance Pte Ltd
Claims Care Associate
AIG Building, 78 Shenton Way #08-16 Singapore 079120
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AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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