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st Repairs days Res Yes or No.	00 05/06/19
aum Sonn 🥞 D Val. Yes or No	Survey held at Bornes MOTH
A / REV / REP. / 24 HRS	Des. of Damages : Fri Real / O/S / N/S / U/C / Reaftep or
Vehicle Jana Fersan Contacted	IN / OUT The U/C / Chassis frame / Body Structure allected due to collidor.
Date / Time Action (matruction	

Date fine File Pass on	: Preli. Report	Day	s Of Repair.		
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Lump Sum / I.S.I.	PP \$3482.79		Wagner 1		
					220

### Nivitha (LKK Auto)

From:

Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent:

Friday, 21 June 2019 3:33 PM

To:

Ashlyn Chng

Cc:

assignments

Subject:

RE: OUR REF: SNM19D202881/CHONGBS - Direct Settlement (TP) - Accident

involving SME5498J & YM9886L DOA 18/06/2019

#### WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK.

Please proceed to survey the third party vehicle on WP basis.

Thank you.

### Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: Friday, 21 June, 2019 3:00 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202881/CHONGBS - Direct Settlement (TP) - Accident involving SME5498J &

YM9886L DOA 18/06/2019

Dear Boon Sen,

We would like to choose XING QUO QIANG to conduct the assessment.

Please revert with your insured liability.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Friday, 21 June 2019 10:38 AM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: RE: OUR REF: SNM19D202881/CHONGBS - Direct Settlement (TP) - Accident involving SME5498J &

YM9886L DOA 18/06/2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

## Chong Boon Sen

Claims Executive

### For more information please visit http://www.symanteccloud.com

This e-màil (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

AXA INSURANCE PTE LTD 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Service Centre #01-21 Tel:1800 8804888 Website:www.axa.com.sq GST Registration Number: 199903512M customer.care@axa.com.sq



#### CERTIFICATE OF INSURANCE

Motto Vehicles (Third-Party Risks and Otmpensation) Act. (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act. 1987 (Malaysia) Motor Vehicles (Third-Risks and Compensation) Rules, 1960 Farty Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.

: VPA/P2186831

Account No. : 14885

Coverage

: Comprehensive (SmartDrive Toyota Prestige)

Sum Insured

: Market Value At The Time Of Loss

Name of Policy Holder

: LOH WAI LENG

Vehicle Registration No. : SME5498J

Period of Insurance

: From 04/10/2018 To 03/10/2020 (Both Dates Inclusive)

#### PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

(a) The Policyholder

The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner

(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

#### LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

#### Basic Own Damage Excess

: SGD 600.00

An Additional Excess is applicable as follows: \$\$2,500.00 for Young or Inexperienced Driver.

Young or Inexperienced Driver is defined as any driver whom is aged below 23 years old and/or less than one year of driving experience.

(Please refer to your policy on the terms & conditions) \* Limitations rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOAGPH on 08/10/2018

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrended the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or desuroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Thiro-Party Risks and Compensation Act (Cap. 189). The Fremium Warranty Clause requires the trendom to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol><li>By the lodgement of this report to the insurers, you herebaforesaid.</li></ol>	y consent to the archiving of this report at the centre and to copies of	the report being made available
	ACCIDENT STATEMENT	
Date Of Report	20/06/2019 08:59	
Date Of Accident	18/06/2019 17:50	
Exact Location Of Accident	AYE NEAR CLEMENTI AVE 6	
Country/State of Loss	SINGAPORE	
10年2月1日至10日日本海里で記	DETAILS OF OWN VEHICLE	<b>第一次是一个人的</b>
Vehicle Registration Number	SME5498J	
Insured/Policyholder		
Name Of Registered Owner	LOH WAI LENG	
NRIC No	S0114861C	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-97529772	
Alternative Phone No	OFFICE-97529772	
Vehicle Particulars		
Manufacturer	TOYOTA	
Model	PRIUS PLUS-1.8 (A)	
Exact Purpose for which vehicle was being us time of accident	ed at NORMAL USAGE	
Are you claiming under your own insurance por for repair to your vehicle?	NO NO	
If No, Please state action to be taken	THIRD PARTY	
Vehicle Category	PRIVATE CAR	
Insurance Company		
Name of Inguinance Company	AVA INCUDANCE DEFLET	

Name of Insurance Company

AXA INSURANCE PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

VPA/P2186831

Cover Note Number

Driver

Name of Driver LIM LUCK SER NRIC No S0089417F Date Of Birth 06/07/1949 Occupation INDOOR Date Of Driving Pass 15/09/1971

Driving Experience 47 YEARS AND 9 MONTHS

Gender

Mobile Number

(LOCAL) +65-97529772

Fax Number

Contact Number

EMail Address

LIMLS@SINGNET.COM.SG

Address

30 TOH TUCK ROAD

Postcode

596705

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

3

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: YEO TEOW CHEONG

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes. Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO ATTACHED SKETCH PLAN AND STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

YM9886L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

GX9598Z

Vehicle Make/Model/Colour

Details Of Properties

10 50 5 FE W

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

COMMERCIAL VEHICLE

TYPE OF CLAIM: DOD DOD/UL DOS	MCA:
	MOTOR ACCIDENT REPORT
Date Of Report: 19 June 2019 Time:	2.40 Date Of Accident: 18 June 2019 Time: 550pm
1 30.0	ementi Ave 6
Country/State of Loss: Singapore / Wilayah Persekutuan	
	ICLE DETAILS (INSURED/POLICY HOLDER)
Vehicle Registration Number: SME 5498 J	
Name Of Registered Owner: LOH WAIL	
Mobile Number: Alternative No:	Email Address:
Vehicle Particulars	
Manufacturer: Toyota ☑ Lexus □ Suzuki □ Hino □	Model: Prins
Exact Purpose for which vehicle was being used at time of acc	AMERICAN CONTROL OF THE CONTROL OF T
Are you claiming under your own insurance policy for repair to	1,
Vehicle Category: Private Car ✓ Commercial Vehicle □	
Insurance Company	
	Jance
Type Of Coverage: Comprehensive ✓ Third Party □	Third Party Fire and/or Theft
Fleet Policy: Yes \( \sigma \) No \( \sigma \)	Policy / Cover Note No: VPA   P2   8 68 31.
	ER DETAILS AT POINT OF ACCIDENT
Name of Driver: ZIM LUCK SER	NRIC/Passport/FIN No: 3 0089417 F
A 2	Occupation: Indoor Outdoor
	Gender: Male Female 🗆
Date Of Driving Pass: 27 July 2004  Mobile Number: 9752 9772 Fax No:	
1/32 1/2	~
30 100 100	
	No State relationship of the driver with the insured: Husband
Was driver an employee of the Insured's Company? Yes 1	
Vehicle Registration Number of Driver's Own Vehicle (if applic	cable):
Insurance Company of Driver's Own Vehicle (if applicable):	RAL INFORMATION OF THE ACCIDENT
WHEN PARTY AND PROPERTY OF THE PARTY OF THE	
Type Of Accident: Chain (ollis)  Number of Passengers in the above vehicle (Including Driver)	
Number of Passengers in the above vehicle (including briver)	/ If more than 2 Pax Please fill ANNEX B  PASSENGER 1
Name: Z YEO TEON CHEON	
	others, please state condition):
Road Surface: Wet □ Dry ☑ Others □ (if others,please	CONTROL OF THE CONTRO
	e state condition):
Was any body injured in the Accident? No ☑ Yes ☐	Y Was FI
Was any injured conveyed to hospital by ambulance? No 🗵	
Was any foreign vehicle involved in this accident? No	Yes □ Vehicle No: Vehicle type:
Number of vehicles involved in the accident:	Section and the contract of th
	rnish witness details column below
Witness Name:   Contact N	
Was there any other vehicle or property damaged? No 🗆	Yes 📈
	es  Are accident scene photos available for attachment? No  Yes
Was the accident reported to the police? № ☐ Yes ☐	
Was notice of intended Prosecution given? Nø□ Yes □	(If yes,please state against whom):
I have been approached by unknown person(s) soliciting/offe	ring accident claims assistance. No ☐ Yes □
DETAILS OF OTHER VEHICLE	PROPERTY 1 (Please fill Annex A if more vehicles involved)
Vehicle Registration Number: YN 9886 L	Vehicle Make/Model/Colour:
Details Of Properties Damage in Accident:	
Vehicle Category:	
Name of Driver:	
NRIC/Passport/FIN Number:	Contact Number:
Address:	Postal Code:
Insurance Company Name:	
Nature Of Damage:	No. Of Passenger (Including Driver):
Nature of Daniage.	no. or rossenger (mercaning priver).

Pehicle Registration Number: (1x 9598)	7 Vehicle Make/Model/Colour:
etails Of Properties Damage in Accident:	
Jame of Driver	And the second s
RIC/Passport/FIN Number:	Contact Number:
Address:	Postal Code
nsurance Company Name:	
Nature Of Damage:	No. Of Passenger (Including Driver):
DET	AILS OF OTHER VEHICLE PROPERTY 3
/ehicle Registration Number:	Vehicle Make/Model/Colour:
Details Of Properties Damage in Accident:	
Name of Driver:	
NRIC/Passport/FIN Number:	Contact Number:
Address:	Postal Code:
Insurance Company Name:	
Nature Of Damage:	No. Of Passenger (Including Driver):
	TAILS OF OTHER VEHICLE PROPERTY 4
Vehicle Registration Number:	Vehicle Make/Model/Colour:
Details Of Properties Damage in Accident:	
Name of Driver:	
NRIC/Passport/FIN Number:	Contact Number
Address:	Postal Code:
Insurance Company Name:	
Nature Of Damage:	No. Of Passenger (Including Driver):
Vehicle Registration Number:	Vehicle Make/Model/Colour:
Details Of Properties Damage in Accident:	
Name of Driver:	
NRIC/Passport/FIN Number:	Contact Number:
Address	Postal Code:
Insurance Company Name:	103101 00000
Nature Of Damage:	No. Of Passenger (Including Driver)
Nature of Damage.	DETAILS OF INJURED PERSON 2
Name:	Approximate Age:
Address	Postal Code:
Injuries Sustained:	Injured person in which vehicle:
Were seat belt worn? Yes □ Nø□	Wafe injured conveyed to hospital by ambulance? Yes ☐ No ☐
	DETAILS OF INJURED PERSON 3
Name:	/Approximate Age:
Address	Postal Code:
Injuries Sustained	Injured person in which vehicle:
Were seat belt worn? Yes □ No □	Were injured conveyed to hospital by ambulance? Yes ☐ No ☐
	DETAILS OF INJURED PERSON 4
Name:	Approximate Age:
Address	Postal Code:
Injuries Sustained:	/ Injured person in which vehicle:
Were seat belt worn? Yes □ No □	Were injured conveyed to hospital by ambulance? Yes □ No □
Nickles对数对数据是关系。由在自然是创新的数据	DETAILS OF INJURED PERSON 5
Name:	Approximate Age:
Address:	Postal Code:
Injuries Sustained:	Injured person in which vehicle:
Were seat belt worn? Yes □ No □	Were injured conveyed to hospital by ambulance? Yes □ No □

Heavy Traffic along AJE
Heavy traffic along A 9 E.  I was driving slowly on the extreme
I Stopped be cause front cet stopped  After a while, my cer was real-ended  by a lorry VM 19886L
After a while, my cor was real-ended
by a lotty VM 09886L
Nue was enother lasty GX 9598 Z
involved 0

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:



GST Reg No : MR-8500000-9

: 196700086Z

CorReg No

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent Singapere 128462

Download "My Toyota SG" app on Playstore or Appstore to access your Tel no.: 6631 1188 Account No Account Detail Customer Detail S1000020/TPCLAIM Mdm Loh Wai Leng THIRD PARTY CLAIM Document No 30 Toh Tuck Road 0 Singapore 596705 Mobile: 97529772 19/06/2019 Year Make Model Reg Date Veh Reg No Kilometers WIP No Order No/Remarks 18 AWXEBW S2 ZVW40R 04/10/2018 SME5498J 0 46123 72/DS/SME5498J Chassis No Engine No Terms Service Engineer Vehicle In Collected On JTDZS3EU90J033667 2ZROC52952 60 Thomas Pancs 0.00 0.00 Unit Price Job/Parts Description Disc % Amount BP-SUNDRY TP INS: 1 2 TP VEH: YM9886L DATE OF ACC: 18.06.2019 2 BP-LAB2 B DRILL HOLE AND INSTALL REVERSE SENSOR (N ETT) 3 B BP-LAB2 CHECK WIRING AND CONDUCT WATER TEST 122.40 T) 4 B BP-ECU2 TO RESET ECU AND REPROGRAMME (NETT) 180.00. 5 B BP-LAB2 REPLACE ACC DAMAGED PARTS 1440.00 AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS 6 В BP-RES2 RESPRAY ACC AFFECTED AREAS 7 S PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE 91.59 PER PANEL APPLICATION (REAR BUMPER) 8 1 1.00 TREVSE-47006 16 BACK SENSOR 070 WHITE PEARL 101.05 101.05 9 COVER, RR BUMPER CA 2 T52159-47912 1.00 556.40 556.40 10 3 REAR BPR REINFORCEMENT, 1.00 T52023-12240 216.80 216.80 11 4 T76891-47040 SPOILER, RR NO.1 w/ 1.00 734.60 734.60 12 S52161-0K040 PIECE, RR BUMPER ALL 10.00 4.10 41.00 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply, For & on behalf of Change Summary Customer's Signature Total Borneo Motors 4,943.84 Please acknowledge receipt of vehicle Parts 1,649.85 GST 7.00% 346.07 3,202.40 Less Materials 0.00 91.59 0.00 0.00 Amount Due 5,289.91

PLEASE TEAR ALONG PERFORATED LINE

3938535

TO SECURITY GUARD

3938535

19/06/2019 16:35

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

> VEHICLE NO SME5498J

SIGNATURE

DATE

TIME

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors** 



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

#### Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462

		Account	Detail	Account No				6631 118: mer Detail	8
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909			Document No	0 30 T			Loh Wai Leng Foh Tuck Road gapore 596705		
		: Motor Claims Dep	ot	Document Da	te				
			-	07/08	8/2019	Mobi	le: 97529	112	
Yea	ir	Make Model	Reg Date	Veh Reg No	Kilometers	WI	IP No	Order No.	/Remarks
18	AWX	EBW S2 ZV	W40R 04/10/2018	SME5498J	0	4	6123	72/DS/	SME5498J
Ch	assis M	No Engine	No	Terms	Service Engineer	Ve	hicle In	Collected	On
JTI	ZS31	EU90J033667	2ZR0C52952	60 Th	nomas Pang W T	05/0	08/2019 8.	00 07/0	8/2019 18.00
L	Cd		Job/Parts Descr			Qty	Unit Price	Disc%	Amount
1	Z	TP VEH: YM98	18.06.2019 @ 05.08.2019	ING INSURAN	NCE		10 8		50.00
2	В		DRILL HOLE AND INS	TALL REVERS	SE SENSOR (N *				180.00
3	В		CHECK WIRING AND C	ONDUCT WATE	ER TEST (NET *				122.4
5	В				(NETT) 18				180.00 720.00
6	B	BP-RES2	RESPRAY ACC AFFECT LABOUR FOR PLATINU PLICATION		& SHINE 164				590.00 91.5
8 9 10	1 2 3	T52159-47912 T52023-12240 T76891-47040	COVER, RR BU REINFORCEMEN SPOILER, RR	T		1.00 1.00 1.00	556.40 216.80 734.60		556.40 216.80 734.60
			ily authorised workshop to mai km (whichever comes first) to e						
		For & on behalf of Borneo Motors	Customer's Signa		Change Summary		Total		
			The state of the s	pt of vehicle Par	ts				
			Please acknowledge recei	Mar Lub	oour terials orication/Fluid ners		Less		

TO SECURITY GUARD

4042847

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE

07/08/2019

15:25

VEHICLE NO

SME5498J

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors** 

CUSTOMER



Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access you ccount & more!

Singapore 128462 Tel no.: 6631 1188 Account No Account Detail Customer Detail S1000003/ICCI1 Mdm Loh Wai Leng China Taiping Insurance (S) Pte Ltd Document No 3 Anson Road 30 Toh Tuck Road #16-00 Springleaf Tower Singapore 079909 Singapore 596705 Document Date Attn: Motor Claims Dept Mobile: 97529772 07/08/2019 WIP No Make Kilometers Order No/Remarks Year Model Reg Date Veh Reg No 18 AWXEBW S2 72/DS/SME5498J ZVW40R 04/10/2018 SME5498J 46123 Chassis No Engine No Service Engineer Vehicle In Collected On Terms 05/08/2019 8.00 07/08/2019 18.00 JTDZS3EU90J033667 2ZR0C52952 60 Thomas Pang W T Unit Price Disc % Amount L Cd Job/Parts Description Qty 41.00 11 4 S52161-OKO40 PIECE, RR BUMPER 10.00 4.10 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Total **Borneo Motors** 3,482.79 Please acknowledge receipt of vehicle Parts 1,548.80 GST 7.00% 243.80 Labour 1,842.40 Materials Less 0.00 91.59 Lubrication/Fluid 0.00 Others 0.00 Amount Due 3,726.59

PLEASE TEAR ALONG PERFORATED LINE

4042848

TO SECURITY GUARD

4042848

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE TIME

07/08/2019

15:25

VEHICLE NO

SME5498J

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors** 

CUSTOMER

### Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 13 August 2019 10:19 AM

To:

Thomas Pang PTCBC; Rasul (LKKAuto); SUR; Admin A

Subject:

RE: Finalize Report for SME5498j

Dear Thomas,

### WITHOUT PREJUDICE

Confirmed \$3482.79 before GST @ 3 working days.

# Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Wednesday, 7 August 2019 3:40 PM

To: Rasui (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Finalize Report for SME5498j

Dear Rasul,

Attach finalize report for your perusal. 03 working days.

Thank you

Regards

#### thomas

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Merimen e-Claims Page 1 of 1

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	Submitted	Ins Auth'ed	Status	
	14 Aug 2019 17:03		13 Aug 2019 09:28 Edit Adj Rpt	S\$3,482.79 Edit Estimates	1	,482.79 ew Rpt		Pending f Report Cancel Ca	
	1ain	Refe	erence	Claim Det	ails		Documents		Show All
CLAIM SU	FOLDER DE	TAILS		A STATE OF THE PARTY OF THE PAR	[	Created by	insurer]		
Insured:	O, Co. Reg	j. No.: 0							
Main Claimant:	LOH WAI	LENG, ID: S0114	861C						
Vehicle Reg. No.:	Reg. SME5498J					8/06/2019 1 8 Months an	7:00 - :59 d <b>14</b> Days From	LTA Reg Date (f	fan Yr)]
Claim Type:	e: TP Policy/Cover Note No.:								
Vehicle Reg. No. (Insured):	YM9886L				o. nt): V	VPA/P2186831			
	Excess: S\$0.00								
Repairer:	Borneo Mo	tors (S) Pte Ltd (	Pandan) 2 Pandan	Crescent, 128462	West Co	past - Tel: 66	311857		
Handling Insurer:	China Taip	ing Insurance (S	ngapore) Pte. Ltd	l. (HQ) - Tel: 6389	6111	[Handled b	y Chong Boon	Sen]	
Claimant's Insurer:	II hiterata socore assente	ance Pte Ltd (HQ	. WHAT OUT TO COLUMN						
Adjuster:	LKK Auto	Consultants Pte L	td (HQ) - Tel: 6256	5-3561 [Handled	by MOI	HD RASUL]	[Final Rpt	due 22/08/20	)19]
ASSOCIAT	ED MAIL REC	EIVED					View	All Compos	e Case Mai
There are no	mail for this	case.							
ALL ASSO	CIATED TASK	⟨S⊟			Vie	w All Sea	rch Tasks Cre	eate New Task	Complete
Due Date	Priority	Type Task G	roup Subject	Handler A	ssigned	ву С	ompleted On	Created Or	Done

### Claim Documents

\*SME5498J [YM9886L] TP LOH WAI LENG Jun 18 2019 5:00PM [0] Borneo Motors (S) Pte Ltd

Ass	essment Reports		1 per p	age 🔻	~
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)		Thumbnail	-
1	20/06/19 09:08	Accident Statement	0	Load HTM	
Dhe	otos/Images		10.00		<b>V</b>
10000			3 per p	-	
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)		Thumbnail	Print
1	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	✓
2	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
3	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	✓
4	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	☑
5	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
6	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	☑
7	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
8	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
9	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	☑
10	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
11	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	☑
12	20/06/19 09:05	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/08/19 10:51	General View	0	Load PDF	
2	13/08/19 10:52	Reinspection Photo	0	Load PDF	
Dod	cumentation		1 per p	age 🔽	V
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)		Thumbnail	
1	20/06/19 09:04	Sketch Plan [Linked Accident Report Documents]	0	Load JPG	☑
2	20/06/19 09:04	Sketch Plan #2 [Linked Accident Report Documents]	0	Load JPG	V
3	20/06/19 09:05	CI [Linked Accident Report Documents]	0	Load TIF	
4	20/06/19 09:05	Identification Card [Linked Accident Report Documents]	0	Load JPG	<b>V</b>
5	20/06/19 09:05	Identification Card [Linked Accident Report Documents]	0	Load JPG	V

## **Linked Accident Report Documents**

View View in Browser 🗸

Merimen e-Claims Page 2 of 2

Ass	essment Reports		1 per page	<b>☑</b>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbn	ail Print
1	20/06/19 09:08	Accident Statement	1 Load HT	ч
Pho	tos/Images		3 per page	<b>7</b>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbn	ail Print
1	20/06/19 09:05	Accident Photo	1 Load JPG	3 <b>3</b>
2	20/06/19 09:05	Accident Photo	1 Load JPG	G 🗹
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4	20/06/19 09:05	Accident Photo	1 Load JPG	3 <b>V</b>
5	20/06/19 09:05	Accident Photo	1 Load JP	3 <b>V</b>
6	20/06/19 09:05	Accident Photo	1 Load JP	3 <b>V</b>
7	20/06/19 09:05	Accident Photo	1 Load JP	3 <b>V</b>
8	20/06/19 09:05	Accident Photo	1 Load JP	G 🗹
9	20/06/19 09:05	Accident Photo	1 Load JP	3 <b></b>
10	20/06/19 09:05	Accident Photo	6 Load JP	3 <b>2</b>
11	20/06/19 09:05	Accident Photo	1 Load JP	G 🗹
12	20/06/19 09:05	Accident Photo	6 Load JP	G 🗹
Doc	cumentation		1 per page	
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbn	ail Print
1	20/06/19 09:04	Sketch Plan	■ Load JP	G 🗹
2	20/06/19 09:04	Sketch Plan #2	1 Load JP	G <b>☑</b>
3	20/06/19 09:05	CI	1 Load TI	E
4	20/06/19 09:05	Identification Card	1 Load JP	G 🗹
5	20/06/19 09:05	Identification Card	1 Load JP	G 🗹

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19011011/R1VD3E2

Date:

15/08/2019

REFERENCE

Date of Loss:

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd.

Policy No:

Claimant Vehicle

SME5498J

YM9886L

No:

18/06/2019

Nature of Claim:

Insured Vehicle No:

TP

Claim No: N/A

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SME5498J

Make & Model:

TOYOTA PRIUS ALPHA, 1.8 (A)

Engine No:

2ZR0C52952

Reg. Date:

04/10/2018 (Man. Year: 2018)

Chassis No: Odometer:

JTDZS3EU90J033667 10811 km

Colour: Engine Capacity:

White

1798 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/60R16

Rear Tyre Size:

205/60R16

Front Left Side: Front Right Side: Yokohama 6 mm Yokohama 6 mm Rear Left Side: Rear Right Side: Yokohama 6 mm Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,749.85	1,598.80	151.05	8.63
Miscellaneous Items		0.00	0.00	0.00	
Labour		3,193.99	1,883.99	1,310.00	41.01
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Gross To	otal (S\$)	4,943.84	3,482.79	1,461.05	29.55
+ GST 7.00/7.0	0% (S\$)	346.07	243.80	102.27	29.55
Nett Amo	unt (S\$)	5,289.91	3,726.59	1,563.32	29.55

INSPECTION

Date of Assignment:

13/08/2019

Date Inspected:

05/08/2019 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)

2 Pandan Crescent Singapore 128462

Estimated Period of Repair:

3.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

## **REPAIR DETAILS**

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 14 Aug 2019)	
Parts:	M1-MPV	TOYOTA PRIUS ALPHA 1.8 (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted,	no print-code for SME5498J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	tems/values r	not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*BACK SENSOR 070 WHITE PEARL	Not Necessary	101.05 FS	*- FS
2	1	*COVER,RR BUMPER	Cut	556.40 FS	*556.40 FS
3	1	*REAR BPR REINFORCEMENT	Bent	216.80 FS	*216.80 FS
4	1	*SPOILER,RR NO.1	Cut	734.60 FS	*734.60 FS
5	10	*PIECE,RR BUMPER	Necessary	41.00 FS	*41.00 FS
6	1	*SUNDRY	Necessary	100.00 FS	*50.00 FS
F=Fra	anchise part. S=Spo	Nett.	Total Parts (S\$)	1,749.85	1,598.80

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
DRILL HOLE AND INSTALL REVERSE SENSOR	New	180.00	180.00
CHECK WIRING AND CONDUCT WATER TEST	New	122.40	122.40
TO RESET ECU AND REPROGRAMME	New	180.00	180.00
REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS	New	1,440.00	720.00
RESPRAY ACC AFFECTED AREAS	New	1,180.00	590.00
LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION (REAR BUMPER)	New	91.59	91.59
Gross Labour Cost (S\$)		3,193.99	1,883.99
	DUIT Items  DRILL HOLE AND INSTALL REVERSE SENSOR CHECK WIRING AND CONDUCT WATER TEST TO RESET ECU AND REPROGRAMME REPLACE ACC DAMAGED PARTS AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS RESPRAY ACC AFFECTED AREAS LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION (REAR BUMPER)	DILL HOLE AND INSTALL REVERSE SENSOR New CHECK WIRING AND CONDUCT WATER TEST New TO RESET ECU AND REPROGRAMME New REPLACE ACC DAMAGED PARTS AND New STRAIGHTEN/REALIGN ACC AFFECTED AREAS RESPRAY ACC AFFECTED AREAS New LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL New APPLICATION (REAR BUMPER)	DILL HOLE AND INSTALL REVERSE SENSOR New 180.00 CHECK WIRING AND CONDUCT WATER TEST New 122.40 TO RESET ECU AND REPROGRAMME New 180.00 REPLACE ACC DAMAGED PARTS AND New 1,440.00 STRAIGHTEN/REALIGN ACC AFFECTED AREAS RESPRAY ACC AFFECTED AREAS New 1,180.00 LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL New 91.59 APPLICATION (REAR BUMPER)

< END OF ESTIMATES >

Report was unsubmitted during this print-out.