

15/5/2010

INS. CASE OWNER

LKK
IDAC

Surveyor:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 28

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S80 x 5 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Payee 2: (Strife/ N.A.)

SS

Payee 3: (Strife/ N.A.)

SS

Payee 4: (Strife/ N.A.)

SS

Payee 5: (Strife/ N.A.)

SS

ASSIGNMENT

01/10/09

From: Date: 26.6.2019

Veh No: SJT3496J.

Yr Regn: 2009, Oct.

Estimated Cost:

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

Truck / Trailer or

To Inspect Vehicle No: SJT 3496J

Make: Audi A4. c.c. 1798

at Workshop n/s: MG SOLUTION

Colour: Black. A/C: Insured / Std / NI / NA

of 23 Kaki Bukit Av/nnw 4 (South wing) #02-03B

Sp. Reading: 16/810 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No: WAU2228K7AA 017698

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 225/50R17.

R: 825/50R17.

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal. 06 mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal. 06 mm

Est. Repairs:

3

days

Res: Yes or No

D.O.A. 26/06/19

Lum Sum:

20

%

3 Val: Yes or No

Survey held at MG Solution.

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AXA.

US \$ 26w Cred \$ 4842.50 / 65%

MV 21.5K

PV 18.5K

Nett 3K

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

G + RS, \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO	: AXA	DATE	26/06/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SJT3496J	<i>Xiao boy</i> <i>ACC to Admin</i>	
MODEL	: AUDI A4		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 4-May-19
		TIME	: 19:30HRS
THIRD PARTY REQUESTOR / CONTACT	:	JACK LI	

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	REAR BUMPER <i>red</i>	1	\$ 1,650.00	\$ 1,650.00 ✓
2	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 68.00	\$ 136.00 ✓
3	REAR BUMPER LOWER LID <i>at</i>	1	\$ 850.00	\$ 850.00 315
4	REAR BUMPER BEAM <i>new</i>	1	\$ 155.60	\$ 155.60 ✓
5	REAR BUMPER REINFORCEMENT <i>Best</i>	1	\$ 566.25	\$ 566.25 ✓
6	REAR BUMPER REINFORCEMENT BAR BRACKET <i>at</i>	2	\$ 88.30	\$ 176.60 ✓
7	REAR BUMPER SENSOR <i>1 piece dry</i>	4	\$ 290.00	\$ 1160.00 250
8	REAR BUMPER SENSOR HOLDER <i>new</i>	4	\$ 68.90	\$ 275.60 ✓
9	REAR END PANEL <i>new</i>	1	\$ 820.00	\$ 820.00 ✓
10	REAR END PANEL TOP GARNISH <i>new</i>	1	\$ 280.00	\$ 280.00 ✓

2916.15 TOTAL PRICE \$ 6,070.05

2614.62 LESS 10% \$ 607.01

SUB TOTAL PRICE \$ 5,463.05 *3107.03*

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BUMPER CLIPS(SET) <i>new</i>	1	\$ 30.00	\$ 30.00 ✓

TOTAL \$ 30.00

30

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 600.00	300	
2	TO SPRAY PAINT AFFECTED AREA	\$ 600.00	250	
3	TUFF COAT	\$ 250.00	x	
4	WIRING CHECK	\$ 80.00	30	
5	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 140.00	60	
6	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 280.00	x	
TOTAL		\$1,950.00	640	

ESTIMATE REPORT

TOTAL PARTS COST : \$ 5,493.05
TOTAL LABOUR COST : \$ 1,950.00
TOTAL REPAIR COST : \$ 7,443.05

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :

NO OF DAYS :

Adrian Ling
1/s 26/06/19

03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 328462

1/s: 26/6/19 ✓

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 0641J

Vehicle Details

Vehicle No.: SJT3496J
Vehicle to be Exported: Yes
Intended Deregistration Date: 30 Jun 2019
Vehicle Make: AUDI
Vehicle Model: A4 1.8T FSI MU CVT ABS D/AB 2WD 4DR
Primary Colour: Grey
Manufacturing Year: 2009
Engine No.: CDH059370
Chassis No.: WAUZZZ8K7AA017698
Maximum Power Output: 118.0 kW (158 bhp)
Open Market Value: \$35,932.00
Original Registration Date: 01 Oct 2009
First Registration Date: 01 Oct 2009
Transfer Count: 1
Actual ARF Paid: \$35,932.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 30 Sep 2019
PARF Rebate Amount: \$17,966.00

Intended COE Rebate Details

COE Expiry Date: 30 Sep 2019
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$19,830.00
COE Rebate Amount: \$482.00
Total Rebate Amount: \$18,448.00

The information contained herein is correct as at 30 Jun 2019

OK

Audi A4 Used Vehicle List (11 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Audi A4 2.0A TFSI Quattro S-tronic	\$29,800	\$16,660 /yr	06-Jan-2010	1,984 cc	-		Available
Looking For A Car To Drive For Short-Term/ Planning To Drive For A Couple Of Months Before Decide For COE Renewal? This Is A Beautifully Maintained And Regularly Serviced Unit, No Repairs Needed. Body...							
Office No. - - Jack Yong - 91122867							
Audi A4 1.8A TFSI MU S-Line (New 10-yr COE)	\$68,800	\$6,870 /yr	08-Feb-2010	1,798 cc	-	Mr Benz Traders	Available
Beautiful Black In Brown. Audi A4 S Line Comfortable Yet Spacious. Vehicle Beautifully Maintained By Previous Fussy Owner! 100% Accident Free Unit. Loan Available, In House Loan Available Too! Trade In...							
Office No. - 63461282 C Q. Lim - 98163888							
Audi A4 1.8A TFSI MU	\$29,888	\$16,060 /yr	30-Mar-2010	1,798 cc	126,000 km	Wah Soon Heng Vehicle Trading	Available
Well Kept, Accident Free, High OMV And Part.							
Office No. - 64566789 Jonathan - 86861166 Benjamin Toh - 98523554 Derrick - 81614142							
Audi A4 1.8A TFSI MU	\$26,000	\$10,820 /yr	31-Mar-2010	1,798 cc	183,000 km	Uniquercars Trading	Available
New Engine Mounting And Brake Pad. Value For Money. Depreciation Only \$970 Per Month, Before Adding Car Body, Cheaper Than Renting. Good For Short Term Or COE Renewal. Regular Servicing. Smooth Engine...							
Office No. - - Nik Ong - 90070040							
Audi A4 2.0A TFSI Quattro S-tronic	\$33,500	\$13,470 /yr	25-May-2010	1,984 cc	93,000 km		Available
Clean And Neat Interior / Exterior. Agent Service Till 61000km Thereafter Service At External Workshop. Clutch Plate Changed Mid 2018.							
Office No. - - Tan - 97684845							
Audi A4 Avant 2.0A TFSI	\$34,000	\$14,540 /yr	25-May-2010	1,984 cc	116,000 km		Available
Revised Price To Sell. First Come First Serve. Well Maintained By Meticulous Owner In Pristine Condition, Just Changed Brake Pad, Colant Hose, Rear Tyres. Low Mileage And Selling Due To Under Utilize ...							
Office No. - - Terence - 83211515							
Audi A4 2.0A TFSI Quattro S-tronic	\$37,800	\$16,520 /yr	02-Jul-2010	1,984 cc	-		Available
Like New Inside Out. Low Mileage. Well Taken Care Of And Always Shelter Parked.							
Office No. - - Jimmy - 81130873							
Audi A4 1.8A TFSI MU S-Line	\$30,088	\$11,140 /yr	29-Jul-2010	1,798 cc	-		Available
Very Low Depreciation Only \$832 Monthly Plus Adding Car Body Upon Scrap. Cheaper Than Renting. Good Value For Continental Brand Car At This Price. Good For Short Term Or COE Renewal. Accident-Free. Sm...							
Office No. - - Calvin - 87528253							
Audi A4 1.8A TFSI MU	\$32,800	\$12,630 /yr	30-Aug-2010	1,798 cc	147,000 km	Motorist Pte Ltd	Available
Well Maintained Unit With Regular Servicing. Battery, Tyres And Brakes Recently Changed. Buy With A Peace Of Mind. High Loans Up To 90% Of The Car Price With Lowest Interest Rates From 2.28%. Trade In...							
Office No. - 65898800 Benedictine - 81813664 Kanthan - 90225037							
Audi A4 2.0A TFSI Quattro S-tronic	\$37,288	\$12,930 /yr	23-Sep-2010	1,984 cc	140,000 km	Hamilton Autohub Pte Ltd	Available

Service Request Details

Claim

S9M01RGQ

Reference

None 

Loss Date

May 4, 2019

Report Date

Jun 21, 2019 3:18:11 PM

Request Date

June 21, 2019

Due Date

June 28, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p. Jamie

T. 343 p.m

v. In

E. ✓

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration

SJT3496J



(PENDING)

A4

Service Address

...

Primary Contact/Insured

SOH YOON LAM
2 FLORA DRIVE, #04-07 CARISSA PARK CONDO, 507025, Singapore
65416729
SOHYL777@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

Catherine Chong (LKK Auto)

From: Yan <mg3solution@gmail.com>
Sent: Friday, 21 June, 2019 1:57 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SJT3496J- (PRE-INSPECTION) ; YOUR REF : SJF3086H -DOA ON 04/05/2019

Categories: Raghav

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
-------------------------	------------------------------

Thank You.

Best Regards,
Jamie Yan

MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel : 6744 4165
Fax : 6744 4604

<<

<TP - Mandate IA> - S9M01RGQ [ACCIDENT INVOLVING SJF 3086H(OI) SJT 3496J(TP) / OTHERS ON 04/05/2019]

Type

🔔 Question

Message

Liability: 100%. 3 vehicles chain collision. OI was 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,109.45(if claim LOU) -\$3,303.05(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/8/2019

Survey Details:

Date of loss	4-May-19
Date of appointment	21-Jun-19
Date of survey	26-Jun-19
Location of survey	MG SOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJT3496J
Make and Model	AUDI A4 1.8T FSI MU CVT ABS - 1798cc
Date of registration	1-Oct-09
Parf Rebate	
Market Value	\$ 21,500.00
Parf Rebate	\$ 18,496.00
Nett Loss	\$ 3,004.00

Repair details:

Initial Estimate	7,443.05
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 2,655.53
Check items (estimate)	\$ -
Labour	\$ 640.00
Total	\$ 3,295.53
Lump Sum(if applicable)	\$ 2,600.00

Number of days for repair	3.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

3 vehicles chain collision. OI was 2nd car.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,782.00	\$ 2,782.00
Loss of use (4days x \$80.00)	\$ 320.00	NIL
Loss of rental (4days x \$120.00)(w/GST)	NIL	\$ 513.60
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,109.45	\$ 3,303.05

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 21 August 2019 11:31 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 123059, vehicle number SJT3496J

20/8/19 4:16 PM *** Approve - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Tuesday, 20 August, 2019 4:16 PM
To: admin-d@lkkauto.com
Subject: New message for service request 123059, vehicle number SJT3496J

AXA Insurance has sent you a message for claim number S9M01RGQ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 26 August 2019 11:16 AM
To: MG Solution
Cc: Admin A
Subject: RE: 3rd Party Claim for Accident involving Vehicle SJT3496J & SJF3086H on 04/05/2019 //LKK REF: CC4/ASM19011009/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,782.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,109.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 23 August 2019 10:01 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle SJT3496J & SJF3086H on 04/05/2019

Your Ref: **CC4/ASM19011009/Apa3 (SJF3086H)**

Our Ref: **SJT3496J**

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

21/6/19 - AXA → LKK
(Ti)

25/6/19 - LKK DO1
(Tues)



RE: Re:<TP - Mandate IA> - S9M01RGQ [ACCIDENT INVOLVING SJF 3086H(OI) SJT 3496J(TP) / OTHERS ON 04/05/2019]

Type

🔗 Question

Message

Hi, Third party rejected our offer at \$3,109.45(all-in) and proposed \$3,429.45(all-in). The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$2,782.00 + 2.)Loss of Use (8days x \$80.00): \$640.00 + 3). LTA/GIA Search Fee: \$7.45 = TOTAL: \$3,429.45. We seek your mandate to revise our offer at \$3,189.45(all-in). 1)Cost of Repair (w/GST):\$2,782.00 + 2.)Loss of Use (5days x \$80.00): \$400.00 + 3). LTA/GIA Search Fee: \$7.45 = TOTAL: \$3,189.45. For your approval/ instruction please. Hsiao Tong - 12 Oct 2019

Reply

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 21 October 2019 1:12 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 123059, vehicle number SJT3496J

21/10/19 1:03 PM *** MessageRevised mandate approve \$3,189.45 - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Monday, 21 October, 2019 1:04 PM
To: admin-d@lkkauto.com
Subject: New message for service request 123059, vehicle number SJT3496J

AXA Insurance has sent you a message for claim number S9M01RGQ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 7 November 2019 9:36 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SJT3496J & SJF3086H on 04/05/2019 //LKK REF: CC4/ASM19011009/Apa3
Attachments: TI199317 for SJT3496J (SMG198277).pdf

Your Ref: **CC4/ASM19011009/Apa3 (SJF3086H)**
Our Ref: **SJT3496J**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer.
Please find attached **TAX INVOICE** for your kind onward action.

Tax Invoice No. **TI199317 @ S\$2,782.00 (Inclusive of 7% GST) -Agreed**
Loss of Use @ **S\$400.00 (5 Days x S\$80) -Agreed**
LTA Search @ **S\$7.45 -Agreed**

Please look into the above claim and let us have your payment of **S\$3,189.45** soonest.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle SJT3496J shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident on 04/05/2019.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Nov 6, 2019 at 4:28 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,782.00
2. Loss of Use (5days x \$80.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,189.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Wednesday, 23 October 2019 11:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SJT3496J & SJF3086H on 04/05/2019 //LKK REF: CC4/ASM19011009/Apa3

Your Ref: **CC4/ASM19011009/Apa3 (SJF3086H)**

Our Ref: **SJT3496J**

Dear Hsiao Tong,

We refer to below email dated 26/08/2019, we would like to counter propose as per below:

Repair cost	\$2782.00 (Inclusive of GST) - Agreed
LOU	\$ 640.00 (8 days x \$80) - Request: including of 5 PRI: 21/06 to 25/06
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$3429.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Aug 26, 2019 at 11:23 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/ASM19011009/Apa3 (SJF3086H)**

Our Ref: **SJT3496J**

Dear Hsiao Tong,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$2782.00 (Inclusive of GST) - Agreed
-------------	---------------------------------------

LOU \$ 640.00 (8 days x \$80) - Request: including of 5 PRI: 21/06 to 25/06
LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$3429.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Aug 26, 2019 at 11:16 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,782.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,109.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 23 August 2019 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 3rd Party Claim for Accident Involving Vehicle SJT3496J & SJF3086H on 04/05/2019

Your Ref: **CC4/ASM19011009/Apa3 (SJF3086H)**

Our Ref: **SJT3496J**

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jul 12, 2019 at 10:51 AM Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is **clear** subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan <mg3solution@gmail.com>

Sent: Friday, 21 June 2019 1:57 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: SJT3496J- (PRE-INSPECTION) ; YOUR REF : SJF3086H -DOA ON 04/05/2019

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,

Jamie Yan

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 199317

PB No : 198277

Date : 07-November-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SJT 3496J

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,600.00
BEFORE GST		2,600.00
7% GST		182.00
TOTAL		\$ 2,782.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 23/08/2019
Your Ref : CC4/ASM19011009/Apa3 (SJF3086H)
To : AXA INSURANCE SINGAPORE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SJT3496J & SJF3086H ON 04/05/2019 AT
ALONG PIE TO CHANGI AIRPORT AFTER TOA PAYOH.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198277 @ S\$2,782.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,920.00 (8 Days x S\$240)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011009/Apa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 19-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJF 3086H	Veh. Inspected	SJT 3496J
Policy No.	GA330749	Coverage (\$)	0.00
Claim No.	S9M01RGQ	Excess (\$)	0.00
Assign From		Assign Date	21/06/2019

2. Vehicle Particulars & Condition

Make & Model	AUDI A4	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	WAUZZZ8K7AA017698	Colour	BLACK
Odometer	161810	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R17	CONTINENTAL	6 mm
L/H Front Tyre	225/50 R17	CONTINENTAL	6 mm
R/H Rear Tyre	225/50 R17	CONTINENTAL	6 mm
L/H Rear Tyre	225/50 R17	CONTINENTAL	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	04/05/2019	Inspection Date	26/06/2019
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJT 3496J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,650.00	1,650.00
2	REAR BUMPER SIDE RETAINER @\$68.00 (CONSISTENT)	NECESSARY	136.00	136.00
1	REAR BUMPER LOWER LID (CONSISTENT)	CUT	850.00	315.00
1	REAR BUMPER BEAM (CONSISTENT)	NOT NECESSARY	155.60	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	566.25	566.25
2	REAR BUMPER REINFORCEMENT BAR BRACKET @\$88.30 (CONSISTENT)	NOT NECESSARY	176.60	-
4	REAR BUMPER SENSOR @\$290.00 (CONSISTENT)	DAMAGED (1 PCS ONLY)	1,160.00	250.00
4	REAR BUMPER SENSOR HOLDER @\$68.90 (CONSISTENT)	NOT NECESSARY	275.60	-
1	REAR END PANEL (CONSISTENT)	NOT NECESSARY	820.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	280.00	-
	LESS 10% DISCOUNT		-607.01	-291.73
			5,463.04	2,625.52
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
			30.00	30.00
<u>LABOUR</u>				
	PANEL BEATING ,REMOVAL AND REPLACING PARTS.		600.00	300.00
	TO SPRAY PAINT AFFECTED AREA.		600.00	250.00
	TUFF COAT.	NOT NECESSARY	250.00	-
	WIRING CHECK .		80.00	30.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		140.00	60.00
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	280.00	-
			1,950.00	640.00
GRAND TOTAL			7,443.04	3,295.52

Report Ref No. CC4/ASM19011009/Apa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,600.00
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Report Ref No. CC4/ASM19011009/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	S9M01REQ
Reference	CCA/ASM19011009/Apa3a2 
Loss Date	4 May 2019
Report Date	21 Jun 2019 3:18:11 PM
Request Date	21 June 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step:

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SJT3494J
Make	TPVO AUDI
Model	A4
Service Address	
...	
Primary Contact/Insured	
SOH YOOH LAM	
3 FLORA DRIVE, #04-07 CARISSA PARK CONDO, 507025, Singapore	
65416729	
SOHY1.777@GMAIL.COM	
Claim Handler	
LOH Cynthia	
6568804843	
cynthia.loh@axa.com.sg	

Additional Instructions













Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OI.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 TP-Mandate IA dtd 170819 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 LKK Resurvey Photos 2 .jpg	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LXX Survey Photos.pdf	Reports & Statement	Others	LXX AUTO CONSULTANTS PTE LTD (TP)	17 August 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LXX AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LXX AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
 CO CLAIMANT.png	Letters and Correspondence	Workshop	DHAKAL Raghav	21 June 2019
 SJT3496J TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	21 June 2019
 GACS0749-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	21 June 2019
 GACS0749-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	21 June 2019
 SJF30844 Insd gia report.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	21 June 2019
 TP FRM FROM WOSK930f.png	Letters and Correspondence	Workshop	DHAKAL Raghav	21 June 2019