

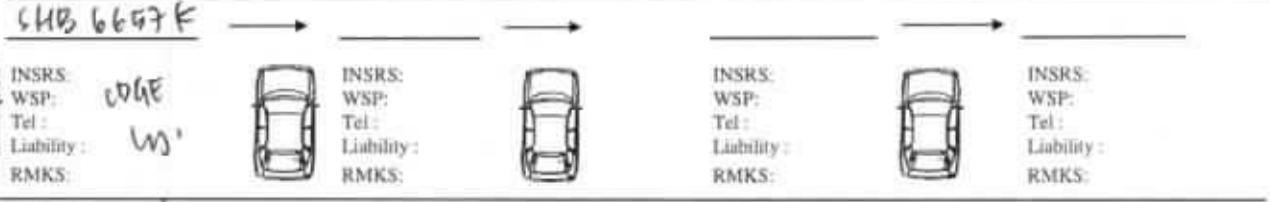
INS. CASE OWNER: CC 4/AIG1901 0987, K1 d639 | LKK: IDAC:

Surveyor: Kalvin | DOI: ASSIGNMENT 2/6/19 | Date/Time: 20/6/19 | Registered in Merimen: 2/6/19.

Pre-assign / CCU / FTE: SCY 6786

Insured Vehicle No.: 54528 215059  
 Name of Insured: MOLTREM CLANS WFKED REGINALD BENNO  
 Insured Tel No.: HP: 20/6/19  
 Excess Sec II :SS D.O.A.: 20/6/19  
 Claim No.: 54528 215059  
 Policy No.: 210031217-06  
 Make / Model: MERCEDES  
 Place of Accident: BROWN HSTA BR

Is driver the owner? ( YES / NO ) Nature of Accident:  
 If NO, Driver Name / Age: EVANNA HENNEBIDGE 31YR KANTHI OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Driver Tel No.: (V/L- YES / NO) 20/6/19 Insured Liability: % Final ? Yes / No



Date/Time	STAGE	DATE / PIC
2-9/19	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill	<input checked="" type="checkbox"/>
	PIR	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: SS ( days) Reduction: % Email  Call

**FINAL SETTLEMENT** Date/Time: 22/8/19 Confirm with: Kazal; Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : NIL -  
 Repair Cost: (w/ GST) SS 1598.29 OLD HIT PARKED IP -  
 Loss of Rental (LOR): SS 379.41 ( 3 days) x \$126.47 WHEN REVERSEY  
 Loss of Use (LOU): SS - 15 3 days  
 Loss of Income (LOI): SS 150.00 (S 50 x 3 days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
 GIA/LTA Search: SS 7.49  
 Medical: SS -  
 Disbursement: SS - (e.g. Tow/ Independent )  
 Legal Cost: SS -  
 Total: SS 2135.19 Global Sum SS: 2100.00

If NO or B 28, Ass. Lia: 20/6/19

1) Claim status:  Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: \$300

**FINAL PAYMENT** Date/Time: Confirm with: Email  Call

Payee 1: SS 2100.00 Name 1: Comfort Delgo Engineering Pte Ltd  
 Payee 2: (Strike if N.A.) SS Name 2:  
 Payee 3: (Strike if N.A.) SS Name 3:





COMFORT

Date/Time: 20.06.2019 15:32 Page : 1

Team: ARC Repair TP(CLSO)1

**JOB CARD**

Sales Order:

JC NO: 305305081

OWNER: COMFORT TRANSPORTATION PTE LTD  
 OWNER NO: 7010045  
 ESS: 383 SIN MING DRIVE  
 Singapore SINGAPORE 575717  
 (R) 65508755 (C)

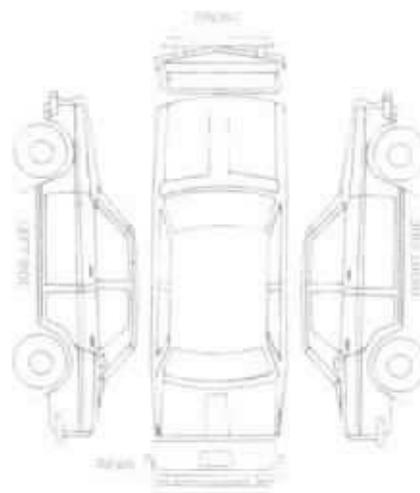
REGN NO:	SHB6657K	MILEAGE
MAKE:	TOYOTA	FUEL E _____ Y/E _____ F _____
MODEL:	PRIUS HYBRID(G4)	DATE/TIME IN: 20.06.2019 12:35
YR OF MANU:	01.04.2019	TARGET DATE
CHASSIS CODE:	JTDKB3FU003079750	COMPLETION DATE/TIME

JUNT CARD NO:

JOB DESCRIPTION

Accident Date: 20.06.2019  
 NATURE: 3P 20.06.19

S/NO                      LABOR CODE                      DESCRIPTION



RECEIVED & PASSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
 SERVICE ADVISOR

\_\_\_\_\_  
 CUSTOMER'S SIGNATURE

Work Order No: SHB6657K      Job No: JU AIG

Service Advisor: \_\_\_\_\_      Signature/Date: \_\_\_\_\_

To be returned to Service Reception upon collection.

Exit Pass

Vehicle No.: SHB6657K

Name of Service Advisor: \_\_\_\_\_      Date: \_\_\_\_\_

To be kept by Security Guard

-DOA 20.06.19 SHB6657K with your insured SCY 678C- AIG

From: AIG SGP, Claims-Survey

To:

Cc: Fong, Andy-SY, Chin, Lee-Ying

Sent: 6/20/2019 3:54:23 PM

Attachments:  [img-620154353-0001.pdf](#)

---

Hi LKK,

Kindly assist to survey.

Winnie Fan

AIG

Claims Service Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

[winnie-lw.fan@aig.com](mailto:winnie-lw.fan@aig.com) | [www.aig.sg](http://www.aig.sg)

358pm @ 20/6/19  
vehicle in  
pnc @ Kelvin

**IMPORTANT NOTICE**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

Our Ref : 305305081  
Date : 20.6.19  
Time of Fax: \_\_\_\_\_

Via Fax : encl.  
Your Insured: SCM GRC  
Date of Acc : 20.6.19.

Attn: Motor Claims Department

APG.

Dear Sirs

**SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH B 6657K**

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident \_

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

- |                                 |  |   |
|---------------------------------|--|---|
| • Lim Kwok Eng                  | Tel: 6214 8316 or HP: 9824 0811            | } jumanibm@cdge.com.sg<br>Fax no. 6546 8156 |
| • <del>Jumani Bin Masudin</del> | <del>Tel: 6214 8315 or HP: 9635 5305</del> |   |
| • Lim Tien Siong                | Tel: 6214 8398 or HP: 9635 8546            |   |
| • Chiang Liat Choon             | Tel: 6214 8314 or HP: 9296 6006            |   |
| • Larry Ng Nyuk Phin            | Tel: 6214 8315 or HP: 9230 2824            |   |
| • Fauzy Bin Mokhtar             | Tel: 6214 8319 or HP: 8125 9176            |   |

→ If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

for Vice President  
Crash Repairs & Claims Recovery

Jiale

# COMFORTDELGRO ENGINEERING

Our Ref : T 0619 / SHB6657K /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 27-Jun-19

CDGE Taxi Claims Dept    ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive 4th Floor    205 Braddell Road Singapore 579701  
Singapore 508969    Mainline +65 6383 6280  
Facsimile +65 6280 9755

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**WITHOUT PREJUDICE**

www.cdge.com.sg  
Company Registration No: 198001228

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI    SHB6657K    YOUR INSURED SCY 678C**  
**AND OTHER \_\_\_\_\_    ON 20.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHB6657K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SCY 678C we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	1,598.29
2	<u>3</u> days Loss of Rental @ \$ 126.47 per day	\$	379.41
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation	\$	-
<b>Sub Total :</b>		\$	<b>1,985.19</b>

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
<b>Total Claims :</b>		\$	<b>2,225.19</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SCY 678C
- c) GIA / Police report/s of : SHB6657K
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene                      ( ) Certificate of Insurance
  - ( ) Witness statement/s                                      ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19010987/K1db3

04 JULY 2019

**HOLTZEM KLAUS ALFRED REGINALD BENNO**  
25 GREENBANK PARK,  
GREEN BANK PARK, SINGAPORE 589386

Dear Sir/Madam,

**ACCIDENT INVOLVING SCY 678C & SHB 6657K ALONG/AT 11 N BUONA VISTA DR,  
SINGAPORE 138588 ON 20/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 6657K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto the Third Party vehicle while reversing. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHB6657K , SCY678C  
DEMPSEY HILL****ON 20-Jun-19 11:50**

I / We

**LUM YEW PENG**(Hirer) NRIC No.: **SXXXX272Z**

and/or

**TAN SAY TECK PETER**(Relief) NRIC No.: **SXXXX540Z**

Taxi Number

**SHB6657K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs,
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims),
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**20-Jun-2019**

Name of Hirer

**LUM YEW PENG**

Hirer NRIC

**SXXXX272Z**

Signature :



Address

**44 OWEN ROAD #04-315  
210044**

Contact No.

**97645350**

Name of Relief

**TAN SAY TECK PETER**

Relief NRIC

**SXXXX540Z**

Signature :



Address

**43 CAMBRIDGE ROAD 05-11  
210043**

Contact No.

**94368119**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,100.00** (Global Sum) for vehicle no. **SHB 6657K** that was damaged pursuant to the accident which occurred on **20/06/2019** (date) along **DEMPSEY HILL** involving vehicle no/s **SCY 678C**.

This is pursuant to the inspection conducted on **21/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHB 6657K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 6657K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22<sup>nd</sup> (day) of August (month) 2019 (year)



ANK

Signed by appointed surveyor

COMFORT DELGRO ENGINEERING PTE LTD  
 110 RAFFLES DRIVE  
 SINGAPORE 349316

Signed by "the workshop" (with chop)

The contents of this document apply to vehicle damages only  
 All personal injuries and damages arising therefrom are excluded  
 from the ambit and application of this document"

Please forward your cheque made payable to:  
 COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SERKENTON WAY, AIG BUILDING #07-16  
 SINGAPORE SG 079120

CONTACT NO: 64193000      3225094

VEHICLE NO  
 SH86657K

MAKE  
 TOYOTA

MODEL  
 PRIUS HYBRID(G4)

DATE OF REG  
 01.04.2019

CHASSIS CODE  
 JTDK83F0003079750

INV. NO/DATE  
 91451544 25.06.2019

JOB NO.  
 305305081

DIAGNOSTIC READING

DATE/TIME IN  
 20.06.2019 12:35

Description : 3P 20.06.19

S/No	Part No.	Qty	Unit Price	Disc	Net
<b>PART REQUISITION</b>					
0001	04-01-0302-0596	1	1,258.31	25.00	943.73
	PRIG4 PANKI. SUB-ASSY RR DOOR LH				
0002	28-01-0302-2013	1	80.00	0.00	80.00
	PRIVC REAR HONKING APP TAXI BOOK NOW CTPL.				
<b>SUB-TOTAL:</b>					<b>1,023.73</b>

### JOB NATURE

0001	PB	PANKI. BEATING	200.00		200.00
0002	SP	SPRAYPAINT CHARGE	200.00		200.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00
0004	L	TRANSFER DOOR PARTS	50.00		50.00

WE UNDERTAKE ALL RESPONSIBILITIES FOR THE QUALITY OF THE WORK DONE BY OUR TECHNICAL STAFF AND OUR WORKMANSHIP. WE ACCEPT NO RESPONSIBILITY FOR DAMAGE OR OTHER UNDESIRABLE CONSEQUENCES TO CUSTOMERS AND WEHOLDERS AND OTHERS WHO TRAVEL IN OUR VEHICLES.  
 CUSTOMERS SHOULD INSPECT THE VEHICLE IMMEDIATELY AFTER THE WORK AND REPORT ANY DAMAGE TO US IMMEDIATELY. WE WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR TO THE CUSTOMER'S PROPERTY OR TO ANY OTHER PERSONS OR PROPERTY. THE WORK DONE BY US WILL BE UNDER THE WARRANTY CONDITIONS IN OUR SERVICE CONTRACT.  
 INTEREST ON THE WORK MATERIALS WILL BE CHARGED FROM THE DAY OF TWO WORKING DAYS AFTER THE WORK IS COMPLETED. THE WORK MATERIALS WILL BE THE PROPERTY OF THE COMPANY BY THE CONTRACTOR AND NOT BE ON THE DATE OF THE WORK. WE WILL NOT BE RESPONSIBLE FOR THE REPAIRS TO THE VEHICLE DURING THE PERIOD OF REPAIR.  
 PLEASE BE AWARE THAT THE VEHICLE WILL BE LEFT IN A CONDITION AS ABOVE. THE CUSTOMER OR THE WORKMANSHIP AND WEHOLDERS WILL BE RESPONSIBLE FOR THE VEHICLE WITHIN 14 DAYS OF RECEIVING THE VEHICLE. THE CUSTOMER OR THE WORKMANSHIP AND WEHOLDERS WILL BE RESPONSIBLE FOR THE REPAIRS TO THE VEHICLE. A CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91451544	1,598.29	



Our Ref: CT19060506

Date: 25 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            20/06/2019 @ 11:50 hrs  
ALONG                    DEMPSEY HILL  
INVOLVING              SCY678C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6657K** (the "Taxi"). The Taxi was hired to **LUM YEW PENG IC NO S1436272Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.





### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Jun 2019 <a href="#">Edit Reg</a>		20 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,493.72</b> <a href="#">Edit Estimates</a>	<b>S\$1,493.72</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>HOLTZEM KLAUS ALFRED REGINALD BENNO</b> , Co. Reg. No.: 52707868J								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHB6657K</b>	Date of Loss:	20/06/2019 11:00 - :59 [2 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5452823150SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SCY678C</b>	Policy No. (Claimant):	D-18088936MFSH						
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 02/07/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SHB6657K (5452823150SG)  
[SCY678C]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jun 20 2019 11:00AM  
[HOLTZEM KLAUS ALFRED REGINALD BENNO]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
<b>Letters/Correspondences</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	{Draft}	Third Party Express Settlement - Payment Breakdown											Edit			
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
2	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
3	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
4	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
5	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
6	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
7	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
8	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
9	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
10	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
11	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
12	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
13	24/06/19 08:43	General View											Load JPG	<input checked="" type="checkbox"/>		
14	24/06/19 17:46	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
15	24/06/19 17:46	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
16	24/06/19 17:46	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	21/06/19 14:44	EMAIL FROM AIG DD 20062019											Load PDF			
2	21/06/19 14:44	TP EST & GIA REPORT											Load PDF			
3	24/06/19 18:35	TP ESTIMATE- MARKED											Load PDF			
4	25/09/19 16:10	WORKSHOP INVOICE											Load PDF			
5	25/09/19 16:10	AUTHORISATION TO ACT FORM											Load PDF			
6	25/09/19 16:10	Release Voucher											Load PDF			
7	25/09/19 16:10	RENTAL RECEIPT											Load PDF			
8	25/09/19 16:10	RENTAL MILEAGE											Load PDF			
9	25/09/19 16:10	LTA SEARCH											Load PDF			
10	25/09/19 16:10	LOD											Load PDF			
11	25/09/19 16:10	LETTER TO OI											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	24/06/19 10:07	OI GIA REPORT											Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	

Show Remarks To:  Handling Insurer  
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SCY678C (Insd veh)	<b>Model:</b>	TOYOTA PRIUS 1.5 (A)
	SHB6657K (TP veh)		
<b>Date of Accident:</b>	20/06/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,983.48
Final Repair Cost	:	\$	2,100.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,100.00
<b>Is Third Party Workshop GIA Registered?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____(%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: _____	
		___NIL___	
BOLA Liability: ___100___(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,100.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

25 Sep  
2019

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19010987/K1DB3Q2

Date: 25/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:  
**Claimant** SHB6657K **Insured Vehicle No :** SCY678C  
**Vehicle No :** SHB6657K **Date of Loss:** 20/06/2019 **Nature of Claim:** TP **Claim No:** 5452823150SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHB6657K**  
 Make & Model: TOYOTA PRIUS, 1.5 (A) Engine No: 2ZR2C05360  
 Reg. Date: 01/04/2019 (Man. Year: 2018) Chassis No: JTDKB3FU003079750  
 Colour: Blue Odometer: 33790 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Goodyear 8 mm Rear Left Side: Goodyear 8 mm  
 Front Right Side: Goodyear 8 mm Rear Right Side: Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,023.72	1,023.72	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	470.00	360.00	43.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,853.72</b>	<b>1,493.72</b>	<b>360.00</b>	<b>19.42</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>129.76</b>	<b>104.56</b>	<b>25.20</b>	<b>19.42</b>
<b>Nett Amount (S\$)</b>	<b>1,983.48</b>	<b>1,598.28</b>	<b>385.20</b>	<b>19.42</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Car Rental (3.0 x S\$126.47/day) (S\$)</b>		379.41		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,135.18</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,100.00</b>		

## INSPECTION

Date of Assignment: 20/06/2019  
 Date Inspected: 21/06/2019 Inspected At: ComfortDelGro Engineering Pte Ltd  
 (Loyang)  
 59 Loyang Drive  
 Singapore 508969  
 Estimated Period of Repair: 2.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*PANEL SUB-ASSY ,REAR DOOR ,LH	Buckled	1,258.30 FL	*1,258.30 FL	
2	1		*REAR DOOR COMFORT & APPS STICKER ,LH	Necessary	80.00 FS	*80.00 FS	
					<b>Sub Total (S\$)</b>	<b>1,338.30</b>	<b>1,338.30</b>
					<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>314.58</b>	<b>314.58</b>
					<b>Total Parts (S\$)</b>	<b>1,023.72</b>	<b>1,023.72</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	300.00	200.00
3	TUFF KOTE	New	50.00	20.00
4	TRANSFER OF DOOR	New	80.00	50.00
<b>Gross Labour Cost (\$\$)</b>			<b>830.00</b>	<b>470.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >