

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 17 September 2020 2:47 PM
To: Ivy Yong; Phoebe Xie
Cc: Admin A
Subject: RE: Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/05/2019
Attachments: LKK Reinspection Photos.pdf; LKK Survey Photos.pdf; TP LOD.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; TP video.mp4; LETTER TO OI.pdf

ERGO REF: Please advice
LKK REF : CC6/EGI19010984/Aka3q2

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Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SGP 9706X (TP) & SCL 6628B (OI) ON 14/05/2019

We refer to the above matter.

TP's video (as attached) shows TP waiting in his lane for an opportunity to change to the right lane but Insured overtook on the left causing the accident.

We had informed to the Insured of the TP claim and NCD issues and Insurance agreeable to let the Insurance handle the claim.

In view of the above, we are of the view that liability is down against Insured. We also noted that TP made an injury claim as well.

Summary to offer to repairer HUA MENG SPRAY PAINTING WORKSHOP is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 5,571.44	\$ 1,500.00
Loss of Rental (\$120 x 4 days)	\$ 480.00	\$ 400.00 (\$100 x 4 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 6,058.93	\$ 1,907.49

Breakdown of days is as follows:

*3 days recommendation for repair +1 Sunday = 4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: 22 November 2019 12:11 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/05/2019

Hi Khanchna

No PIR .

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg



www.ergo.com.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, 22 November 2019 12:12 pm

To: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/05/2019

Dear Ms. Ivy,

Kindly assist to forward us a copy of the police investigation outcome (if any).

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 22 November 2019 11:53 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/05/2019

Hi Khanchna,

Please refer attached video footage provided by third party solicitors.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg



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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, 22 November 2019 11:49 am
To: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Accident involving SGP 9706X (TP) & SCL 6628B (ERGO - please advice) on 14/05/2019

Dear All,

We refer to the above matter.

We were informed by our Insured that the third party is also making a bodily injury claim and we would like to know the outcome of the claim and on liability.

Please advise us accordingly.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
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