

PJS. CASE OWNER:

NOESMH

CC 4, ALH 190 10983, Kga3

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

20/6/2019

Date / Time:

20/6/19

Registered in Merimen:

21/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 2349L

Claim No.:

G1986316935G

Name of Insured:

Zay Wei Han

Policy No.:

Insured Tel No.:

HP:

16/6/19

Make / Model:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/I: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLQ2132H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Entirempul



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	13/08/19-VIC
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

SLQ2132H - X ; SLJ 2349L - X

13/08/19 - FILE REVIEWED. OLD REAR-ENDED TP. SEND LETTER 4 EMAIL TO TP. MINALIZED. TP LOP IN BY EMAIL

15/09/19 - SEND ACCEPTANCE EMAIL TO TP. DU IN ALL BOCS IN ORDER. TO CLOSE.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: PIP SS 1,517.25 (3 days) Reduction: 0% Email Call

FINAL SETTLEMENT Date/Time: 16/09/19 Confirm with: CATHON Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: (OI REAR-ENDED TP)

Repair Cost: (w/695) SS 1,623.56 Loss of Rental (LOR): SS 287.76 (4 days) x \$71.94 (CORR)

Loss of Use (LOU): SS - (5 x days) Loss of Income (LOI): SS - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: SS 7.45 Medical: SS - Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS - Total: SS 1,918.79 Global Sum SS: -

FINAL PAYMENT Date/Time: Confirm with: Email Call

Page 1: SS 1,918.79 (Page 1): ESTEEM PERFORMANCE PMS LTD

COPY SENT

ASS. REC. BY:

REF A16

ASSIGNMENT

From _____ Date: 26.6.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLQ 2132H

at Workshop n/s: Estem Performance
of 385 Sun my Drive

Insured: _____

Policy No. _____

Claims No. _____

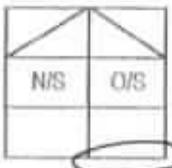
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 1.3.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS rup'

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLQ 2132H Yr Regn: 06, 17

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: Toy Pro c.c. 1798

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 120903 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDK B3FU 903561682

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: Giti 195/65R15

R: Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front _____ Rear _____

R/Bal. 9 mm R/Bal. 8 mm

L/Bal. 9 mm L/Bal. 8 mm

D.O.A. 1/6/19 D.O.I. 26/6/19

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear d/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$1,517.35
	(Lum: \$3,222.36 @ 60%)

Date/Time, File Pass to? : Prel. Report
 : Final Report

1) _____
Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

- Add Fee:
- Site Insp (\$ _____)
 - Interview (\$ _____)
 - Tech. Invs (\$ _____)
 - Weekend (\$ _____)

Survey Fee:	
Transportation:	
3 + RTI, CI	
Photos	
Others	
TOTAL	

AIG/LKK



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

*Not Authorized
Resurvey by paint*

Repair Estimates

SLQ 2132 H

Parts	(a) Cost / List Price Items	\$	<u>3,492.95</u>
	Plus/Less 25%	\$	<u>873.24</u>
	Total of Cost / List	\$	<u><u>2,619.71</u></u>
	(b) Nett Price Items		_____
	Less		_____
	Total of Nett Item		_____
	(c) Special Nett Items		_____
Total Parts Cost		\$	<u><u>2,619.71</u></u>
Labour		\$	<u><u>2,120.00</u></u>
Total		\$	<u><u>4,739.71</u></u>

LKK Auto Components Notice to the Provider of the Following:

- To resurvey/estimate every coating
- To resurvey/estimate every frame survey
- To resurvey/estimate every wheel cover
- To resurvey/estimate every plastic trim
- To resurvey/estimate every door sill
- To resurvey/estimate every bumper
- To resurvey/estimate every wheel arch
- To resurvey/estimate every wheel well
- To resurvey/estimate every wheel hub
- To resurvey/estimate every wheel rim
- To resurvey/estimate every wheel cap
- To resurvey/estimate every wheel nut
- To resurvey/estimate every wheel bolt
- To resurvey/estimate every wheel stud
- To resurvey/estimate every wheel spindle
- To resurvey/estimate every wheel hub nut
- To resurvey/estimate every wheel hub bolt
- To resurvey/estimate every wheel hub stud
- To resurvey/estimate every wheel hub spindle
- To resurvey/estimate every wheel hub nut/bolt/stud/spindle

Authorised by: _____
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 26/6/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Sc Date: 26/6/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :	<u>SLQ 2132 H</u>	Submit By :	<u>SERENCE</u>
Make & Model :	<u>TOYOTA PRIUS</u>	Year Manufacture :	<u>2017</u>
Chassis No. :	<u>JTDKB3FU903561682</u>	Engine No. :	<u>2ZRS056884</u>

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper <i>Bulmu</i>	1	\$497.50		✓
2	Rear bumper clip <i>mu</i>	10	\$40.00		✓
3	Rear bumper side retainer LH <i>su</i>	1	\$112.70		X
4	Rear bumper side retainer RH <i>su</i>	1	\$112.70		X
5	Rear bumper reinforcement <i>R</i>	1	\$398.90		X
6	Rear bumper lower garnish centre <i>Red / mu</i>	1	\$582.60		✓
7	Rear bumper lower garnish RH <i>mu / su</i>	1	\$149.70		✓
8	Rear bumper tow cover <i>su</i>	1	\$31.70		X
9	Rear bumper under cover <i>su</i>	1	\$355.20		X
10	Rear bumper under cover RH <i>su</i>	1	\$187.60		X
11	Rear bumper under cover clip <i>mu</i>	4	\$14.00		X
12	Tail lamp RH - UPPER <i>one</i>	1	\$498.75		7X
13	Tail lamp RH - LOWER <i>one</i>	1	\$511.60		7X
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

LWC Auto Consultants hereby notify the Repairer of the following:

- To repair the before/after spray painting
- To display damaged parts during resurvey
- Parts must be subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal reconnection(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLQ 2132 H Submit By : SERENCE
Make & Model : TOYOTA PRIUS Year of Manufacture : 2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	3000
3	To tuff coat. <i>no</i>	\$50.00	X
4	TO Check wiring	\$50.00	150
5	To remove & refit reverse sensor	\$150.00	500
6	To conduct water leakage tests to ensure proper air and sealing <i>no</i>	\$120.00	X
7	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>no</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

PRE-REPAIR INSPECTION REQUEST – SLQ2132H vs SLJ2349L (OI) on D.O.A.: 01/06/2019

From: Hor, Yinnui
To: 'assignments@9kkauto.com'; Admin A (admin-a@9kkauto.com)
Cc: Fong, Andy-SY; Fan, Winnie-LW; Kaur, Baljit; Abu Kassim, Noor Mariessa; Azlan, Syazaidina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashri; Tr
Sent: 6/20/2019 2:26:17 PM
Attachments:  20190620123106538.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rui (Yixiane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnui.hor@aig.com | www.aig.sg

2.45pm @ 20/6/19
person @ Carman
vehicle not in

From: serence chee (mailto:serence@esteemperf.com.sg)
Sent: Thursday, June 20, 2019 1:21 PM
To: AIG SGP, Claims-Survey
Cc: Carman Lim; jenny chong
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLQ2132H

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab rental pte ltd who has appointed the under-mentioned workshop to repair his motor vehicle no. SLQ 2132 H.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 6566 2112 / 8799 0066
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you

Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division
Esteem Performance Pte Ltd

P: 6566 2112
E: serence@esteemperf.com.sg

[3011 Ang Mo Kio Industrial Park 2 #01-250 \(Head Office\)](#)
[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



View Received Message

This mail is associated with :

*SLQ2132H (6198631693SG)
[SLJ2349L]

TP
GRAB RENTALS PTE LTD
Jun 1 2019 2:00PM
[TAY WEI HUN]
Esteem Performance Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/07/2019 15:50 PM
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Wahxin.Tong@aig.com; Divyashni.Subramaniam@aig.com; LKK_HQ
Subject Re: No OI GIA Report

Hi

We still haven't receive any OI GIA report till date.
You may refer OI details as shown as below.

Thank you.

Best Regards,
Wah Xin

<-- Original Message -->

From: LKK_HQ
 To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Wahxin.Tong@aig.com; Divyashni.Subramaniam@aig.com
 Sent On: 03/07/2019 01:42 PM
 Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
 To: LKK_HQ
 Sent On: 24/06/2019 10:38 AM
 Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : Tay Wei Hun

Address : 136-B Tanjong Katong Rd
Singapore 436976

Mobile No: 98254427

Thank you.

Regards,
Divya

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19010983/Kha3

05 July, 2019

Tay Wei Hun
136-B Tanjong Katong Rd
Singapore 436976

Dear Sirs,

**ACCIDENT INVOLVING SLJ 2349L AND SLQ 2132H ON 01/06/2019 ALONG/
AT SIMS AVE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*



Your Ref : SLJ 2349 L
Our Ref : SLQ 2132 H

Date : 06-09-19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

RE : ACCIDENT INVOLVING **SLQ 2132 H & SLJ 2349 L**
ACCIDENT DATE **01.06.2019**
ACCIDENT ALONG **SIM AVE**

We are the workshop for the owner of motor vehicle no : SLQ 2132 H which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SLJ 2349 L we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,623.56
2	Loss of rental <u>4</u> days @ <u>\$ 71.94</u> / day	S \$	287.76
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	1,918.77

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempref.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 AUGUST 2019

**TAY WEI HUN
136B TANJONG KATONG ROAD
SINGAPORE 436976**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC4/AIG19010983/Kha3
YOUR REF : SLJ 2349L**

**ACCIDENT INVOLVING SLJ 2349L AND SLQ 2132H ALONG SIMS AVENUE ON
01.06.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLQ 2132H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLQ 2132H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Weihun8102@gmail.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 14 August, 2019 11:32 AM
To: Weihun8102@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: SLJ 2349L_ACCIDENT INVOLVING SLJ 2349L AND SLQ 2132H ALONG SIMS AVENUE ON 01.06.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 AUGUST 2019

TAY WEI HUN
136B TANJONG KATONG ROAD
SINGAPORE 436976

BY POST & BY EMAIL

Dear Sir/Madam,

OUR REF : CC4/AIG19010983/Kha3
YOUR REF : SLJ 2349L

ACCIDENT INVOLVING SLJ 2349L AND SLQ 2132H ALONG SIMS AVENUE ON 01.06.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLQ 2132H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLQ 2132H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

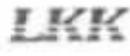
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ESTEEM PERFORMANCE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,623.56** (Repair Cost), **S\$287.76** (Loss of Rental/~~Use~~), **S\$7.45** (Disbursement), for vehicle no. **SLO 2132H** that was damaged pursuant to the accident which occurred on **01/06/2019** (date) along **SIMS AVENUE** (location) involving vehicle no/s **SLJ 2349L**. This is pursuant to the inspection conducted on **26/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** ("the third party claimant") of vehicle no. **SLO 2132H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLO 2132H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Sep (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569596.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

Claim No: CER1301600
Final No: CIV1302092
Date: 20 Jul 2019
Policy No:
Veh Reg No: SLQ2132H
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU903561682
Engine No: 2ZRS056884
Reg. Date: 30/06/2017

ATTN: Motor Claim Department

Your Ref No: SLJ2349L
Claim Type: Third Party
Accident Date: 01/06/2019
TP Veh Reg No: SLJ2349L

Tax Invoice to Vehicle No :SLQ2132H

Description	Quantity	List Price	Amount
Others		SS	SS
1 COST OF REPAIR	1 PCS	1,517.35	1,517.35
		1,517.35	1,517.35
		Total	SS 1,517.35
		Add GST @ 7%	106.21
		Total Amount Payable	SS 1,623.56

TOTAL: SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED TWENTY THREE AND CENTS FIFTY SIX ONLY

The above vehicle was surveyed by KENNETH on 26/06/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	05/06/2019	Vehicle Rental Agreement No.	15239
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Man Seng Ong	<input type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	BK 417 Hougang Ave 8 #09-090	<input type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	09/13/1967	<input type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.	S1796314G	<input type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	S1796314G	<input type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6597350137	<input type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6597350137	<input type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	BLO2132H	<input type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input type="checkbox"/> Address	
Rental Period		<input type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	364	<input type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	05/05/2019	<input type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days		<input type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	05/04/2020	<input type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date/Time of Return			
Rental Charges* & Deposit			
<input type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$65.00 Per week @ S\$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$71.94 Per week @ S \$503.65	Total Amount Received*	S \$35.96
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 52 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (Inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	SS
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfils all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

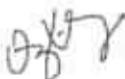
The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0005529-2

Print Date/Time : 13 Jun 2019 / 19:01:50

Receipt Date/Time : 13 Jun 2019 / 19:01:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190613-002808

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLJ2349L As at 01 Jun 2019/14:25:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLJ2349L Enquiry Fee 20190613185835550397	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5823		Credit Card: Visa /MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Jun 2019 Edit Reg		20 Jun 2019 00:00 Edit Adj Rpt	S\$1,517.35 Edit Estimates	S\$1,517.35 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: TAY WEI HUN , ID: S6811596E									
Main Claimant: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Vehicle Reg. No.:	SLQ2132H	Date of Loss:	01/06/2019 14:00 - :59 [23 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6198631693SG	Policy/Cover Note No.:	1700077744 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ2349L	Policy No. (Claimant):	A29114756MKF						
Excess:									
Repairer: Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AIG_SG (25/07/2019): Re: Request For OI GIA Report • AIG_SG (03/07/2019): Re: No OI GIA Report • AIG_SG (24/06/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ2132H (61986316935G)
[SLJ2349L]
TP
GRAB RENTALS PTE LTD
Jun 1 2019 2:00PM
[TAY WEI HUN]
Esteem Performance Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Assessment Reports			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/07/19 15:50	Accident Statement <small>From: SC - Reg. No: SLJ2349L, Claimant: TAY WEI HUN</small>	Load HTM	
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/08/19 11:16	Odometer Reading	Load JPG <input checked="" type="checkbox"/>	
2	14/08/19 11:16	Chassis Number	Load JPG <input checked="" type="checkbox"/>	
3	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
4	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
5	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
6	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
7	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
8	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
9	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
10	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
11	14/08/19 11:17	General View	Load JPG <input checked="" type="checkbox"/>	
12	14/08/19 11:18	Reinspection Photo	Load JPG <input checked="" type="checkbox"/>	
13	14/08/19 11:18	Reinspection Photo	Load JPG <input checked="" type="checkbox"/>	
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/06/19 14:31	ACKNOWLEDGEMENT EMAIL TO AIG DD 20.06.2019	Load PDF	
2	21/06/19 14:31	EMAIL FROM AIG DD 20.06.2019	Load PDF	
3	21/06/19 14:31	TP ESTIMATE + TP GIA REPORT	Load PDF	
4	02/07/19 10:59	TP ESTIMATE	Load PDF	
5	05/07/19 08:44	Non reporting letter	Load PDF	
6	14/08/19 11:33	EMAIL TO OI	Load PDF	
7	14/08/19 11:33	LETTER TO OI	Load PDF	
8	14/08/19 11:44	TP ESTIMATE - MARKED	Load PDF	
9	14/10/19 16:01	WORKSHOP INVOICE	Load PDF	
10	14/10/19 16:01	AUTHORISATION TO ACT FORM	Load PDF	
11	14/10/19 16:01	Release Voucher	Load PDF	
12	14/10/19 16:01	RENTAL RECEIPT	Load PDF	
13	14/10/19 16:01	LTA SEARCH	Load PDF	
14	14/10/19 16:01	LOD	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LXX Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLJ2349L (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8 CVT (A)
	SLQ2132H (TP veh)		
Date of Accident:	01/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,071.49
Final Repair Cost	:	\$	1,623.56
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	287.76 4 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,918.77
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 1,918.77
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

14 Oct
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT
Our File No: CC4/AIG19010983/KHA3Q2

Date: 14/10/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700077744
Claimant		Insured Vehicle No :	SLJ2349L
Vehicle No :	SLQ2132H	Nature of Claim:	TP
Date of Loss:	01/06/2019	Claim No:	6198631693SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLQ2132H	Engine No:	2ZRS056884
Make & Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Chassis No:	JTDKB3FU903561682
Reg. Date:	30/06/2017 (Man. Year: 2017)	Odometer:	120903 km
Colour:	Metallic Silver		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Giti 9 mm	Rear Left Side:	Yokohama 8 mm
Front Right Side:	Giti 9 mm	Rear Right Side:	Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,619.71	952.35	1,667.36	63.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,120.00	565.00	1,555.00	73.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,739.71	1,517.35	3,222.36	67.99
+ GST 7.00/7.00% (S\$)	331.78	106.21	225.57	67.99
Nett Amount (S\$)	5,071.49	1,623.56	3,447.93	67.99
+ Car Rental (4.0 x S\$71.94/day) (S\$)		287.76		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,918.77		

INSPECTION

Date of Assignment:	20/06/2019	
Date Inspected:	26/06/2019	Inspected At:
		385 SIN MING DRIVE
		Repairer: Esteem Performance Pte Ltd (HQ)
Estimated Period of Repair:	3.0 days	

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	497.50 FL	*497.50 FL
2	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
3	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
4	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT	Repair	398.90 FL	*- FL
6	1		*REAR BUMPER LOWER GARNISH CENTRE	Dented / Cut	582.60 FL	*582.60 FL
7	1		*REAR BUMPER LOWER GARNISH RH	Mtg Cracked	149.70 FL	*149.70 FL
8	1		*REAR BUMPER TOW COVER	Serviceable	31.70 FL	*- FL
9	1		*REAR BUMPER UNDER COVER	Serviceable	355.20 FL	*- FL
10	1		*REAR BUMPER UNDER COVER RH	Serviceable	187.60 FL	*- FL
11	4		*REAR BUMPER UNDER COVER CLIP	Not Necessary	14.00 FL	*- FL
12	1		*TAIL LAMP RH-UPPER	Serviceable	498.75 FL	*- FL
13	1		*TAIL LAMP RH-LOWER	Serviceable	511.60 FL	*- FL

F=Franchise part. L=ListItemDisc

Sub Total (\$\$)	3,492.95	1,269.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	873.24	317.45
Total Parts (\$\$)	2,619.71	952.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE COMPARTMENT)	New	800.00	200.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE COMPARTMENT)	New	800.00	300.00
3	TO TUFF COAT	New	50.00	0.00
4	TO CHECK WIRING	New	50.00	15.00
5	TO REMOVE & REFIT REVERSE SENSOR	New	150.00	50.00
6	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
7	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
Gross Labour Cost (\$\$)			2,120.00	565.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >