

## Shirley Hiew (LKK Auto)

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**From:** Carfeels <carfeels@gmail.com>  
**Sent:** Monday, 24 February 2020 6:06 pm  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** SUR; Melissa - Carfeels  
**Subject:** Re: SGM 3813A OD (CTI) DOA - 06/06/2019  
**Attachments:** 24022020175849.pdf; 24022020175854.pdf

Dear Shirley,

Please see attached documents and let me know if I missed out anything.

Thank you!

Best Regards,  
Melissa Chua

**Carfeels Pte Ltd**  
160 Sin Ming Drive  
#05-18 Sin Ming Autocity  
Singapore 575722  
Tel: 6452 8817  
Fax: 6452 9817  
[www.carfeels.com.sg](http://www.carfeels.com.sg)

[facebook.com/CarfeelsPteLtd](https://facebook.com/CarfeelsPteLtd)

On Tue, Feb 18, 2020 at 11:07 AM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Melissa,

As spoken, enclosed the DV.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 18 November 2019 4:40 pm  
**To:** 'Carfeels' <[carfeels@gmail.com](mailto:carfeels@gmail.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SGM 3813A OD (CTI) DOA - 06/06/2019

Dear Melissa,

Based on your email dated 13/11/2019, Kindly Cc. the email address – [sur@lkkauto.com](mailto:sur@lkkauto.com) next time in case I not around.

As instructed by our client , please proceed to repair the insured vehicle **SGM 3813A** **Not Exceeding Repair Limit \$ 30,000/- or whichever lower**, (Excess \$ 1,500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carfeels <[carfeels@gmail.com](mailto:carfeels@gmail.com)>  
**Sent:** Wednesday, 13 November 2019 9:19 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** Re: SGM 3813A OD (CTI) DOA - 06/06/2019

Hi Shirley,

Please see attached signed letter.

Thank you.

Best Regards,  
Melissa Chua

**Carfeels Pte Ltd**  
160 Sin Ming Drive  
#05-18 Sin Ming Autocity  
Singapore 575722  
Tel: 6452 8817  
Fax: 6452 9817

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[facebook.com/CarfeelsPteLtd](https://facebook.com/CarfeelsPteLtd)

On Wed, Nov 6, 2019 at 2:52 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Melisa,

As spoken, according to the China Taiping instruction, kindly inform insured to sign the undertaking letter.

Kindly revert us as soon as possible since we need to seek authorize approval from China Taiping.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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