

REF: AIG cc3/AIG19010957/And3n2

ASSIGNMENT

From

Date

20/6/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMJ8456J

at Workshop no/s

Premium

of

55 ubi Road 1

Insured:

Policy No:

1900080331

Claims No:

231605805254

Sum Insured:

Excess:

1000 75/6/19

(Client's Record)

Make of Veh:

10am

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

270K.

IDAC Accident Report:

Consistent? : Yes or No

GSA / PR Score:

Consistent? : Yes or No

Est. Repairs:

04/8/5

days

Res.:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMJ8456J.

Regn:

2019, March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q7

C.C.

1984

Colour:

Black.

A/C:

Insured / Std / NI / NA

Sp. Reading

3887.

Ti/Radio:

Insured / Std / NI / NA

Eng. No:

C.No:

WAU2224M2KD007460-

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / (S/Rim) / STD A/Rim or

Tyre Size:

F: 255/55R19.

R: 255/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

20/06/19

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front w/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SMJ8456J-X

75/6/19 @ 4.49pm informed Tony Ex: \$1000 by email.

04/10/19 @ 4.08pm confirmed with Carvine from fig \$5924.16, 4 days.
(Chd \$17803.24, 75%).

RECEIVED 1 OCT 2019

Date/Time, File Path & ID



Prel. Report

1) 10/10 19/19



Final Report

Date/Time, File Path & ID

3

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Material (\$)

Report Format:

MER-0P

Emp. No. / Job No.:

5924.16

Survey Fee:

Transportation:

3 x RS. 24

House

Food

Other

TOTAL

200

11

211

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 4 October 2019 4:48 PM
To: Carrine Leong
Cc: SUR
Subject: RE: FINAL REVISION - SMJ8456J - OD AIG - SURVEYED 20 JUNE 19

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$5,924.16 before excess \$1,000.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 23 September 2019 4:21 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: FINAL REVISION - SMJ8456J - OD AIG - SURVEYED 20 JUNE 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5924.16 @ 4 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jayee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 25 June 2019 4:49 PM
To: 'Claims'
Cc: SUR
Subject: RE: OD CLAIMS FOR SMJ 8456 J - DOA : 16/06/2019

Dear Troy,

Please be informed that the excess of above vehicle is \$1,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 24 June 2019 2:54 PM
To: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMJ 8456 J - DOA : 16/06/2019

Dear TROY,

Received with thanks.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 24 June 2019 2:32 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMJ 8456 J - DOA : 16/06/2019

Hi Shiau Chan,

Here the attachment for your information.

Thanks

Best Regards,

TROY Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1663H
Vehicle Details	
Vehicle No.:	SMJ8456J
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CYR076287
Chassis No.:	WAUZZZ4M2KD007460
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$60,161.00
Original Registration Date:	22 Mar 2019
First Registration Date:	22 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$80,290.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Mar 2029
PARF Rebate Amount:	\$60,217.00
Intended COE Rebate Details	
COE Expiry Date:	21 Mar 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,401.00
COE Rebate Amount:	\$38,415.00
Total Rebate Amount:	\$98,632.00

The information contained herein is correct as at 21 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/06/2019 16:59
Date Of Accident	16/06/2019 12:30
Exact Location Of Accident	JUST BEFORE EXIT 7A ON CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMJ8456J
Insured/Policyholder	
Name Of Registered Owner	LYRECO (SINGAPORE) PTE LTD
Co Reg No	200501663H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91809095
Alternative Phone No	OFFICE-91809095

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900080331
Cover Note Number	

Driver

Name of Driver	PETIT EP LIENARD JORDANE JOSSE JACQUELINE
NRIC No	G5030625P
Date Of Birth	30/09/1975
Occupation	INDOOR
Date Of Driving Pass	26/05/2011
Driving Experience	8 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-84985171
Fax Number	
Contact Number	OTHERS-84985171
Email Address	JORDANE_PETIT@HOTMAIL.COM

Address	18 MOUNT PLEASANT DRIVE
Postcode	298383
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : LIENARD JULIETTE GENDER: : FEMALE
Passenger 2	NAME: : LIENARD FELIX GENDER: : MALE
Passenger 3	NAME: : LIENARD COLESTIN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

DRIVING ON CTE TOWARD CITY (JUST BEFORE EXIT 7A) ON LANE 2 WITH HEAVY TRAFFIC, I STARTED A MOVE TO LANE 3. THE CAR COMING FROM BEHIND ON LANE 3 SEEMED TO BE FAR ENOUGH TO ENGAGE MY CAR TO THIS MOVE. BUT THE TAXI WAS GOING VERY FAST ESPECIALLY FOR A HEAVY TRAFFIC DAY. MY CAR SIDE SWIPED THE CAR COMING FROM THE LEFT. THE RIGHT SIDE OF THE OTHER VEHICLE WAS DAMAGED. NOBODY WAS INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD1646P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	HO KHET YEOW (JEREMY)

NRIC/Passport Number	S1639361D
Contact Number	83682730
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	SIDE SWIPE
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
(date & time)

Driver's Signature
(if driver is not the policyholder)
Date & Time

Reporting Centre Person's Signature
Name: *Ch. M. M. M.*
NIC/FIN No. *SS9026012*

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(JUST BEFORE EXIT #A)

DRIVING ON CTE TOWARD CITY COL LANE 2 WITH HEAVY TRAFFIC, I STARTED A MOVE TO LANE 3 THE CAR COMING FROM BEHIND ON LANE 3 SEEMED TO BE FAR ENOUGH TO ENGAGE MY CAR TO THIS MOVE BUT THE TAXI WAS GOING VERY FAST ESPECIALLY FOR A HEAVY TRAFFIC DAY.

MY CAR SIDE SWIPE THE CAR COMING FROM THE LEFT. OF THE RIGHT SIDE OF THE OTHER VEHICLE WAS DAMAGED.

NO INJURY.

NOBODY WAS INVOLVED.

DECLARATION

I/we declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 13 OF 8/19
9.56

Reporting Centre Personnel's Signature
Name: SHWASHUN
NIC/VIN NO: 58911.602

Accident Photo



SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
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- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

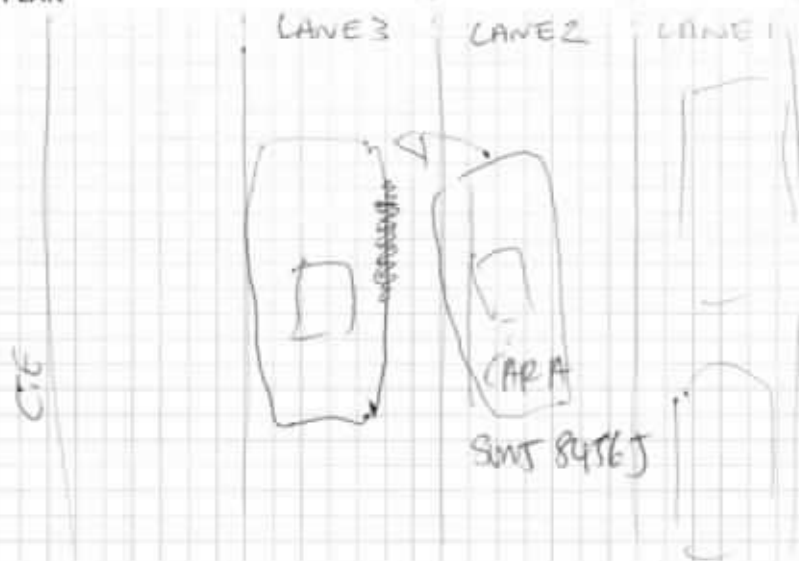
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Siti Marsha*
NRIC/FIN No.: *S8902602*

EXIT 7A

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(JUST BEFORE EXIT 7A).

DRIVING ON CTE TOWARD CITY ON LANE 2 WITH HEAVY TRAFFIC, I STARTED A MOVE TO LANE 3. THE CAR COMING FROM BEHIND ON LANE 3 SEEMED TO BE FAR ENOUGH TO ENGAGE MY CAR TO THIS MOVE BUT THE TAXI WAS GOING VERY FAST ESPECIALLY FOR A HEAVY TRAFFIC DAY.

MY CAR SIDE SWIPE THE CAR COMING FROM THE LEFT. THE RIGHT SIDE OF THE OTHER VEHICLE WAS DAMAGED.

NO INJURE

NOBODY WAS INJURED.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 17.06.2019

Reporting Centre Personnel's Signature
Name: Shamasu
NRIC/FIN No.: S89102602



9:56

TSM: 1716.14r
Forci - Get company

Details of Accident

DATE: 16/06/2019

TIME: 12:30 Hrs pm

Exact Location of Accident: Just before EXIT 7A on CTE

Details of Own Vehicle

Vehicle Registration Number: SMJ 8456J

Name of Registered Owner: LYRECO - Gregory LIENARD

Nric: Pink / Blue Green Fin / Passport No.: G6085332 4

Date of Birth (DD/MM/YYYY): 21/10/1972 * 2 00501663M

Address: 18 MOUNT PLEASANT DRIVE - 298383

Contact: (Hm) (Off) 9180-9095 (Hp)

Email: gregory.lienard@lyreco.com

Vehicle Particulars (Own Vehicle)

Vehicle make & model: AUDI A7

Type of vehicle: SUV

Exact purpose for which vehicle was

Being used at time of accident: Private / commercial / Hire & Reward

Are you claiming under your own: Yes / No

Insurance policy for repair to your vehicle? If no, please indicate intention:

Vehicle Category: Private / Commercial / Motorcycle company car

Insurance (Own Vehicle)

Name of Insurance Company: AIG

Type of Policy: ACT / Comprehensive / 3rd Party / 3rd party Fire & Theft

Fleet Policy: Yes / No

Policy Number:

Motor CI:

Driver Particulars

Name of Driver: PETIT Jordanne Joice Jacqueline

Nric: Pink / Blue Fin / Passport No.: G50306253

Date of Birth (DD/MM/YYYY): 30/09/1973

Occupation: Indoor / Outdoor Class 3 Pass date: / /

Gender: Male Female

Address: 18 MOUNT PLEASANT DRIVE 298383

Contact: (Hm) (Off) 84985171 (Hp)

Email: jordanne.petit@hotmail.com

Was driver an employee of the insured's co.? Yes / No

If no, relationship of driver with the insured: spouse

Vehicle registration no. of driver's own vehicle: SMJ 8456J

(If Applicable)

Insurance company of driver's own vehicle:

(If Applicable)

No. of Pax inside your vehicle: 4

1) Name: Lienard Juliette Gender: Male / Female

2) Name: Lienard Felix Gender: Male / Female

3) Name: Lienard Celestin Gender: Male / Female

4) Name: PETIT Jordanne Gender: Male / Female

Any Video Footage: Yes / No

Accident Statement : Part 2

General Information of Accident

Type of Collision : SIDE SWIPE

(eg. Chain collision, side swipe, front to rear)

Weather Conditions : Clear / Raining Others : _____

Road Surface : Dry / Wet Others : _____

Other Information

a) Was anybody injured in the accident? Yes / No If Yes : Anyone Convey by Ambulance Yes / No

b) Was any other vehicle or property damaged? Yes / No

(including witness)

Details of Police Action

Was the accident reported to the police? Yes / No

Was notice of intended prosecution given? Yes / No

Details of Other Vehicle Property

Vehicle Registration No. : SHD1646P

Vehicle Make / Model / Colour : Model? Color light grey

Details of Property : PREMIER TAXI

Details of Other Vehicle's Insured Policy Holder Driver

Name of Driver : HO KHET YEOW (JEREMY)

NRIC Pink / Blue : 51639361D Fin / Passport No : _____

Contact : +65 8368 2730

Address : _____ S()

Insurance Company

Name of Insurance Company : _____

Nature of Damage : SIDE SWIPE

Details of Witness

Name : _____

Contact : _____

Email Address : _____

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LYRECO (SINGAPORE) PTE LTD
 Period of Insurance : 22 Mar 2019 To 21 Mar 2020
 Engine No. : CYR076287
 Chassis No. : WAUZZZ4M2KD007460

Vehicle No. : SMJ8456J
 Policy No. : 1900080331
 Endorsement No. :
 Issued Date : 26 Mar 2019

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2019
 Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive*

Any person who is driving on the Policyholder's order or with their permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63652323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125276

PREMIUM LEASING -SCS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Cheng Chen

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0773/2019/TG
Date	:	19-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Lyreco (Singapore) Pte Ltd
Address	:	391B Orchard Road #23-01 Ngee Ann City Tower B Singapore 238874
Telephone	:	HP +65 84985171 (Driver, Ms. Petit)
Type of Claim	:	Own Damage Claims
Policy No.	:	1900080331
Vehicle No	:	SMJ 8456 J
Model Code	:	Audi Q7 20 TFSI QU
Model / Year	:	22/3/2019
Engine No	:	CYR 076287
Chassis No	:	WAUZZZ4M2KD007460
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	16-Jun-19
Place of Accident	:	Just Before Exit 7A On CTE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMJ 8456 J

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organize crash management components. Reinstall all parts removed	\$ 3,150.00 ✓ 600	
3	To respray front bumper and lhs front fender. ✓ ✓	\$ 2,500.00 ✓ 1200	
4	To renew lhs front rim and carry out wheel alignment. Inspect lhs front suspension for further damages.	S/N \$ 280.00 ✓	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 6,602.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 8456 J

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Re-hand</i>	\$ 2,242.00	✓ 1793.60
2	FRONT BUMPER FIXING PARTS	\$ 403.00	+
3	FRONT TOW EYE COVER	\$ 36.00	+
4	FRONT BUMPER AIR GUIDE - LH	\$ 60.00	+
5	FRONT BUMPER END CAP	\$ 32.00	+
6	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	+
7	FRONT BUMPER SPOILER - LH	\$ 126.00	+
8	FRONT BUMPER OUTER SPOILER - LH	\$ 40.00	+
9	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 271.00	+
10	FRONT BUMPER END CAP - LH	\$ 30.00	+
11	FRONT BUMPER SPRING CLIP - LH	4 \$ 3.00	+
12	FRONT BUMPER INNER SPOILER - LH	\$ 55.00	+
13	FRONT BUMPER GUIDE SECTION - LH	\$ 40.00	+
14	FRONT FENDER - LH <i>Repair</i>	\$ 1,481.00	+
15	FRONT FENDER ATTACHMENT PARTS	\$ 69.00	+
16	FRONT FENDER BRACKET - LH	\$ 59.00	+
17	FRONT FENDER SUPPORT - LH	\$ 93.00	+
18	FRONT WHEEL HOUSING LINER - LH	\$ 223.00	+
19	REAR WHEEL HOUSING LINER - LH	\$ 223.00	+
20	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 50.00	+
SUB-TOTAL SPARE PARTS		\$ 5,727.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 8456 J

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	HEADLIGHT MOUNTING - LH	\$ 107.00	+
22	LED HEADLIGHT - LH	\$ 9,074.00	+
23	LIFT CYLINDER - LH	\$ 181.00	+
24	FRONT WHEEL WIDENER - LH/RH	2 \$ 603.00	✓ 482.40
25	FRONT WHEEL WIDENER CLIP	6 \$ 5.00	✓ x
26	ALUMINIUM RIM	\$ 1,116.00	✓ 892.80
27	RUBBER VALVE	4 \$ 12.40	+
28	SUNDRIES	\$ 300.00	? 3.36 ✓
TOTAL SPARE PARTS		\$ 17,125.40	
TOTAL LABOUR CHARGES		\$ 6,602.00	
GRAND TOTAL		\$ 23,727.40	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 20/08/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorise Repair, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before start of any painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0773/2019/TC
Date : 19-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,

4 days - ok - Uj - 05 AUG 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Lyreco (Singapore) Pte Ltd
Address : 391B Orchard Road
#23-01
Ngee Ann City Tower B
Singapore 238874
Telephone : HP +65 84985171 (Driver, Ms. Petit)
Type of Claim : Own Damage Claims
Policy No. : 1900080331
Vehicle No : **SMJ 8456 J**
Model Code : Audi Q7 20 TFSI QU
Model / Year : 22/03/2019
Engine No : CYR 076287
Chassis No : WAUZZZ4M2KD007460
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Jun-19
Place of Accident : Just Before Exit 7A On CTE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMJ 8456 J

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organize crash management components. Reinstall all parts removed	\$	3,150.00	\$ 600.00
3	To respray front bumper and lhs front fender.	\$	2,500.00	\$ 1,200.00
4	To renew lhs front rim and carry out wheel alignment. Inspect lhs front suspension for further damages.	S/N \$	280.00	\$ 280.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,602.00</u>	<u>\$ 2,752.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMJ 8456 J**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,242.00	\$ 1,793.60
2	FRONT BUMPER FIXING PARTS	\$ 403.00	
3	FRONT TOW EYE COVER	\$ 36.00	
4	FRONT BUMPER AIR GUIDE - LH	\$ 60.00	
5	FRONT BUMPER END CAP	\$ 32.00	
6	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	
7	FRONT BUMPER SPOILER - LH	\$ 126.00	
8	FRONT BUMPER OUTER SPOILER - LH	\$ 40.00	
9	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 271.00	
10	FRONT BUMPER END CAP - LH	\$ 30.00	
11	FRONT BUMPER SPRING CLIP - LH	4 \$ 3.00	
12	FRONT BUMPER INNER SPOILER -LH	\$ 55.00	
13	FRONT BUMPER GUIDE SECTION- LH	\$ 40.00	
14	FRONT FENDER - LH	\$ 1,481.00	
15	FRONT FENDER ATTACHMENT PARTS	\$ 69.00	
16	FRONT FENDER BRACKET - LH	\$ 59.00	
17	FRONT FENDER SUPPORT - LH	\$ 93.00	
18	FRONT WHEEL HOUSING LINER - LH	\$ 223.00	
19	REAR WHEEL HOUSING LINER - LH	\$ 223.00	
20	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 50.00	
SUB-TOTAL SPARE PARTS		: \$ 5,727.00	\$ 1,793.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 8456 J

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 1,793.60
21	HEADLIGHT MOUNTING - LH		\$ 107.00	
22	LED HEADLIGHT - LH		\$ 9,074.00	
23	LIFT CYLINDER - LH		\$ 181.00	
24	FRONT WHEEL WIDENER - LH/RH		\$ 603.00	\$ 482.40
25	FRONT WHEEL WIDENER CLIP	6	\$ 5.00	
26	ALUMINIUM RIM		\$ 1,116.00	\$ 892.80
27	RUBBER VALVE	4	\$ 12.40	
28	SUNDRIES		\$ 300.00	\$ 3.36
	TOTAL SPARE PARTS	:	\$ 17,125.40	\$ 3,172.16
	TOTAL LABOUR CHARGES		\$ 6,602.00	\$ 2,752.00
	GRAND TOTAL		\$ 23,727.40	\$ 5,924.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6536 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:25

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014330 Date : 07/10/2019 Order : SMJ8456J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SMJ8456J (V 39941)	Regn Date: 22/03/2019	Mileage: 4199	WIP No.: 57036
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I	Chassis: WAU2224M2KD007460	Engine: CYR 076287	Dept: U
You have been assisted by :- UB-Siti Marsilla (137)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT. INSPECT LHS FRONT SUSPENSION FOR FURTHER DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0601025C	RIM 19" CH6	1.00	1116.00	892.80
X	A4M0853717 4W3	COVER(LAST)	1.00	301.50	241.20
X	A4M0853718 4W3	COVER(LAST)	1.00	301.50	241.20
X	A4M0807065B GRU	(V) (SK) COVER 21/6/19	1.00	2242.00	1,793.60
X	A4M0854451	CLIP	6.00	0.70	3.36
Parts 3,172.16					Sub-Total 4,924.16
Labour 0.00					7% GST 344.69
Sublet 2,752.00					Grand Total 5,268.85
Menus 0.00					
Lubricant 0.00					



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

10 AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMJ 8456 J

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0773/2019/SM
26 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M2KD007460
Vehicle Regn No. : SMJ 8456 J
Vehicle Mileage : 4199 KM
Vehicle Owner : Lyreco (Singapore) Pte Ltd
Certificate No : 1900080331
Own Damage Excess : \$1070.00 (Incl. 7% GST)
Accident Date : 16th June 2019
Place : JUST BEFORE EXIT 7A ON CTE
Repair Cost : \$ 5,268.85
WIP No. : 57036
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Lang Kee Road
Singapore 159090
Telephone (65) 6586 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 8386 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : [Signature]
Time : 9:30am
Date : July 8th 2019



Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMJ 8456 J

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0773/2019/NH

9 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMJ 8456 J, Audi Q7 2.0 FSI QU.

With reference to the above-mentioned vehicle, no. **SMJ 8456 J**, claimant, **Lyreco (Singapore) Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85014330 – S\$ 5,268.85
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMJ 8456 J

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jun 2019		21 Jun 2019 09:27 Edit Adj Rpt	\$55,924.16 Edit Estimates	\$55,924.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LYRECO (SINGAPORE) PTE LTD, Co. Reg. No.: 200501663H								
Vehicle Reg. No.:	SMJ8456J	Date of Loss:	16/06/2019 12:00 - :59 [2 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2316058052SG	Policy/Cover Note No.:	1900080331 (Comprehensive) Coverage: 22/03/2019 - 21/03/2020						
		Excess:	\$1,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 406699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 02/07/2019]								
Driver/Custodian:	PETIT EP LIENARD JORDANE JOSSE JACQUELINE (43 / Female), NRIC: G5030625P, Tel: +6584985171 Email: JORDANE_PETIT@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (24/06/2019): SMJ8456J / OD / 16/06/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMJ8456J (2316058052SG)
OD
Jun 16 2019 12:30PM
[LYRECO (SINGAPORE) PTE LTD]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	
Photos/Images							3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	30/09/19 18:01	General View				Load JPG		
2	30/09/19 18:01	General View				Load JPG		
3	30/09/19 18:01	General View				Load JPG		
4	30/09/19 18:01	General View				Load JPG		
5	30/09/19 18:01	General View				Load JPG		
6	30/09/19 18:01	General View				Load JPG		
7	30/09/19 18:01	General View				Load JPG		
8	30/09/19 18:01	General View				Load JPG		
9	30/09/19 18:01	General View				Load JPG		
10	30/09/19 18:01	General View				Load JPG		
11	30/09/19 18:01	General View				Load JPG		
12	30/09/19 18:01	General View				Load JPG		
13	30/09/19 18:01	General View				Load JPG		
14	30/09/19 18:01	General View				Load JPG		
15	30/09/19 18:01	General View				Load JPG		
16	30/09/19 18:01	General View				Load JPG		
17	30/09/19 18:01	General View				Load JPG		
Documentation							1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	21/06/19 10:01	Singapore Accident Statement				Load PDF		
2	21/06/19 10:01	Certificate of Insurance				Load PDF		
3	21/06/19 10:01	ESTIMATE				Load PDF		
4	24/06/19 14:52	Driver's Driving License				Load PDF		
5	14/10/19 08:33	WORKSHOP INVOICE				Load PDF		
6	14/10/19 08:33	DISCHARGE VOUCHER				Load PDF		

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	17/06/19 17:25	Accident Statement	Load HTM	
Photos/Images			3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	17/06/19 17:24	Accident Photo	Load JPG	
2	17/06/19 17:24	Accident Photo	Load JPG	
3	17/06/19 17:24	Accident Photo	Load JPG	
4	17/06/19 17:24	Accident Photo	Load JPG	
5	17/06/19 17:24	Accident Photo	Load JPG	
6	17/06/19 17:24	Accident Photo	Load JPG	
7	17/06/19 17:24	Accident Photo	Load JPG	
8	17/06/19 17:24	Accident Photo	Load JPG	
9	17/06/19 17:24	Accident Photo	Load JPG	
10	17/06/19 17:24	Accident Photo	Load JPG	

11	17/06/19 17:24	Accident Photo		Load JPG	
12	17/06/19 17:24	Accident Photo		Load JPG	
13	17/06/19 17:24	Accident Photo		Load JPG	
14	17/06/19 17:24	Accident Photo		Load JPG	
15	17/06/19 17:24	Accident Photo		Load JPG	
Documentation					
			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	17/06/19 17:16	Sketch Plan		Load JPG	
2	17/06/19 17:16	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 150px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19010957/AQD3N2

Date: 14/10/2019

REFERENCE

Insured/Claimant: LYRECO (SINGAPORE) PTE LTD

Policy No: 1900080331

Date of Loss: 16/06/2019

Nature of Claim: OD

Claim No: 2316058052SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMJ8456J

Make & Model: AUDI Q7, 2.0 TFSI QU (A)

Engine No: CYR076287

Reg. Date: 22/03/2019 (Man. Year: 2018)

Chassis No: WAUZZZ4M2KD007460

Colour: Black

Odometer: 3887 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$270,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/55R19

Rear Tyre Size: 255/55R19

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	17,125.40	3,172.16	13,953.24	81.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,602.00	2,752.00	3,850.00	58.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,727.40	5,924.16	17,803.24	75.03
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	22,727.40	4,924.16	17,803.24	78.33
+ GST 7.00/7.00% (S\$)	1,590.92	344.69	1,246.23	78.33
Nett Amount (S\$)	24,318.32	5,268.85	19,049.47	78.33

INSPECTION

Date of Assignment: 21/06/2019

Date Inspected: 20/06/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,242.00 FS	*1,793.60 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	403.00 FS	*- FS
3	1		*FRONT TOW EYE COVER	Not Necessary	36.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE-LH	Not Necessary	60.00 FS	*- FS
5	1		*FRONT BUMPER END CAP	Not Necessary	32.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	191.00 FS	*- FS
7	1		*FRONT BUMPER SPOILER-LH	Not Necessary	126.00 FS	*- FS
8	1		*FRONT BUMPER OUTER SPOILER-LH	Not Necessary	40.00 FS	*- FS
9	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Not Necessary	271.00 FS	*- FS
10	1		*FRONT BUMPER END CAP-LH	Not Necessary	30.00 FS	*- FS
11	4		*FRONT BUMPER SPRING CLIP-LH	Not Necessary	3.00 FS	*- FS
12	1		*FRONT BUMPER INNER SPOILER-LH	Not Necessary	55.00 FS	*- FS
13	1		*FRONT BUMPER GUIDE SECTION-LH	Not Necessary	40.00 FS	*- FS
14	1		*FRONT FENDER-LH	Repair	1,481.00 FS	*- FS
15	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	69.00 FS	*- FS
16	1		*FRONT FENDER BRACKET-LH	Not Necessary	59.00 FS	*- FS
17	1		*FRONT FENDER SUPPORT-LH	Not Necessary	93.00 FS	*- FS
18	1		*FRONT WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
19	1		*REAR WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
20	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	50.00 FS	*- FS
21	1		*HEADLIGHT MOUNTING-LH	Not Necessary	107.00 FS	*- FS
22	1		*LED HEADLIGHT-LH	Not Necessary	9,074.00 FS	*- FS
23	1		*LIFT CYLINDER-LH	Not Necessary	181.00 FS	*- FS
24	2		*FRONT WHEEL WIDENER-LH/RH	Necessary	603.00 FS	*482.40 FS
25	6		*FRONT WHEEL WIDENER CLIP	Not Necessary	5.00 FS	*- FS
26	1		*ALUMINIUM RIM	Cut	1,116.00 FS	*892.80 FS
27	4		*RUBBER VALVE	Not Necessary	12.40 FS	*- FS
28	1		*SUNDRIES	Necessary	300.00 FS	*3.36 FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$) 17,125.40 3,172.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.RE-ORGANIZE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,150.00	600.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	2,500.00	1,200.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.INSPECT LHS FRONT SUSPENSION FOR FURTHER DAMAGES	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,602.00	2,752.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >