

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 29 April, 2020 6:08 PM
To: Vic (LKKAUTO)
Subject: FW: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc
Attachments: AAD1906-168 - LOD.PDF

Hi Vic,

Ergo already settle the case with t/c. can close file.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ivy Yong [mailto:ivy.yong@ergo.com.sg]

Sent: Wednesday, 29 April 2020 11:42 AM

To: Mei Kwan (LKKAUTO)

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc

Hi Mei Kwan,

Please let us have your invoice.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 21 June 2019 5:33 pm

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5291C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

-TP estimated cost of repair

-Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Thursday, 20 June 2019 12:14 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Thursday, 20 June 2019 11:37 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019 | ERGO REF: YN1305U/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Thursday, June 20, 2019 11:34 AM

To: 'Candy Kong'

Cc: Survey Report (ERGO Insurance Pte. Ltd.); Jeannie Cheng

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019 | ERGO REF:

YN1305U/SL/jc

WITHOUT PREJUDICE

Dear Candy,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]
Sent: Thursday, June 20, 2019 11:16 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: ARRANGE FOR SURVEY SHD5291C

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY

Please arrange for survey as below :

YN1305U - 18.06.2019 at 1125Hrs - SHD5291C

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1906-168

Your Ref : YN1305U

Date : 10.July 2019

ERGO INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5291C AND YN1305U ON 18/06/19 11:25 AM ALONG TAMPINES AVENUE 9

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,980.28
2.	Loss of Rental for <u>9</u> days @ \$ <u>113.40</u> per day	\$	1,020.60
3.	Loss of Income for <u>9</u> days @ \$ <u>50</u> per day	\$	450.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,458.37

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: ERGO INSURANCE PTE LTD 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE 038985 Singapore ATTENTION:	INVOICE NO. : INV1907-046 DATE : 5. July 2019 REFERENCE NO : AAD1906-168 TERMS : DUE DATE : 5. July 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5291C; DOA 18.06.19(PART-BY-PART-19)	1	6,980.28	6,980.28

Total SGD Excl. GST : 6,523.63

7% GST : 456.65

**** SIX THOUSAND NINE HUNDRED EIGHTY AND TWENTY EIGHT SGD ONLY

Total SGD Incl. GST : 6,980.28

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10 July, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/06/19 11:25 AM at TAMPINES AVENUE 9

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5291C. The taxi was hired to YIA ENG SING a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.4 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5291C and YN1305U along TAMPINES AVENUE 9 on 18/06/19 11:25 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 10 (day) of July 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-06-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1906-168	Accident Date 18-06-2019
6/18/2019 13:00	6/26/2019 13:00	SHD5291C

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
YN1305U	18 Jun 2019 / 11:25:00	ERGO INSURANCE PTE. LTD.
SLH8636D	18 Jun 2019 / 00:15:00	TOKIO MARINE INSURANCE SINGAPORE LTD
SLD8485T	14 Jun 2019 / 14:10:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGH19010944/Khb3

24 JUNE 2019

KAISER FOODS (SINGAPORE) PTE LTD

103 Kallang Avenue

#07-02/03

AIS Building

Singapore 339504

Dear Sir/Madam,

**ACCIDENT INVOLVING YN1305U & SHD5291C ALONG/AT JUNCTION
TAMPINES AVE 9 AND TAMPINES AVE 7 ON 18/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHD5291C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy

Case Handler

DID: 6841 2928

FAX: 6741 4108

Email: jimmychen@lkkauto.com

c.c. *ERGO Insurance Pte Ltd
(Motor Claims Dept)*