

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 15 May, 2020 1:34 PM  
**To:** Ivy Yong  
**Cc:** Admin A; Vic (LKKAUTO); Reports (LKKAUTO)  
**Subject:** RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc - LKK REF CC4/EGI19010944/Kha3q2  
**Attachments:** EGI-LKKInvoice1 (3)-AC2003729.pdf; EMAIL.PDF; LKK PHOTO.PDF; LKKAdjustment1a (3).pdf; LKKInspection (2).pdf

Dear Sir/Madam,

We refer to the below email, which is self-explanatory.

We enclose herewith our without prejudice report and relevant document for your necessary action please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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-----Original Message-----

From: Ivy Yong [mailto:[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)]

Sent: Wednesday, 29 April 2020 11:42 AM

To: Mei Kwan (LKKAUTO)

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc

Hi Mei Kwan,

Please let us have your invoice.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9197  
ivy.yong@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>

Sent: Friday, 21 June 2019 5:33 pm

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019 | ERGO REF: YN1305U/SL/jc

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5291C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

-TP estimated cost of repair

-Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank You.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Thursday, 20 June 2019 12:14 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019 | ERGO REF: YN1305U/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Thursday, 20 June 2019 11:37 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019 | ERGO REF:

YN1305U/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016"

in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9199 x 194  
jeannie.cheng@ergo.com.sg

[www.ergo.com.sg](http://www.ergo.com.sg)

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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Thursday, June 20, 2019 11:34 AM

To: 'Candy Kong'

Cc: Survey Report (ERGO Insurance Pte. Ltd.); Jeannie Cheng

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF:  
YN1305U/SL/jc

WITHOUT PREJUDICE

Dear Candy,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9199 x 194  
jeannie.cheng@ergo.com.sg

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]  
Sent: Thursday, June 20, 2019 11:16 AM  
To: ERGO Insurance Pte. Ltd. (Claims Department)  
Subject: ARRANGE FOR SURVEY SHD5291C

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY

Please arrange for survey as below :

YN1305U - 18.06.2019 at 1125Hrs - SHD5291C

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs  
Candy Kong

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