Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 20 June 2019 12:14 PM **To:** 'Jeannie Cheng'; assignments

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'

Subject: RE: PRS IRO SHD5291C | OI : YN1305U | DOA: 18/06/2019| ERGO REF: YN1305U/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

-----Original Message-----

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Thursday, 20 June 2019 11:37 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHD5291C | OI: YN1305U | DOA: 18/06/2019 | ERGO REF:

YN1305U/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding

the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985

DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email

including any attachment-----Original Message-----From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Thursday, June 20, 2019 11:34 AM

To: 'Candy Kong'

Cc: Survey Report (ERGO Insurance Pte. Ltd.); Jeannie Cheng

Subject: RE: PRS IRO SHD5291C | OI: YN1305U | DOA: 18/06/2019 | ERGO REF:

YN1305U/SL/jc

WITHOUT PREJUDICE

Dear Candy,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985

DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Thursday, June 20, 2019 11:16 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: ARRANGE FOR SURVEY SHD5291C

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY

Please arrange for survey as below:

YN1305U - 18.06.2019 at 1125Hrs - SHD5291C

Lunch time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs Candy Kong Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

This email has been checked for viruses by AVG. https://www.avg.com