

## Jimmy Chen (LKK Auto)

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**From:** Jimmy Chen (LKK Auto)  
**Sent:** Friday, 28 June 2019 1:42 PM  
**To:** jobithomas@eurokars.com.sg  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto)  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 28 June 2019 11:36 AM  
**To:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg); [sundari@iii.com.sg](mailto:sundari@iii.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III19010938/R1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 28 June 2019 11:34 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]

**Sent:** Friday, 28 June 2019 10:50 AM

**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [sundari@iii.com.sg](mailto:sundari@iii.com.sg)

**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Jobi Thomas

**Sent:** 25 June 2019 9:38 AM

**To:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** 'Sundari Nagarajan - III' <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Jobi Thomas  
**Sent:** 21 June 2019 10:54 AM  
**To:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir/Mdm,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 19 June 2019 11:43 AM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKX6389H](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]  
**Sent:** 19 June, 2019 9:30 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly assign to LKK.

Best Regards.



**Jobi Thomas**  
Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 19 June 2019 9:11 AM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Cc:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]  
**Sent:** 18 June, 2019 5:18 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)  
**Subject:** YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM

**YOUR REF: SH9333M / OUR REF: SKX6389H THIRD PARTY CLAIM**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



**Jobi Thomas**  
Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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