

INS. CASE OWNER:

CS3, ALH 190 10937,

Ea35

LKK:

IDAC:

Surveyor:

Steve

DOI:

ASSIGNMENT

7/16/2019

Date / Time :

19/6/19

Registered in Merimen:

20/6/19

Pre-assign / CCU / FTE



Insured Vehicle No. :

SML 7194K

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A :

15/6/19

Place of Accident :

Is driver the owner?

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

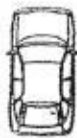
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SLQ7750R



INSRS:

WSP:

Tel :

Liability :

RMKS:

Zammale



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
	SLQ7750R	Non-Reporting ltr (1st):	
	SML 7194K	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		<b>Documentation Check List:</b>	<b>Handler</b> <b>Typist</b>
		Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		PIR:	<input type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
		LOD	<input type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>
<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$	( days) Reduction:	%
			Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	If NO or B 28, Ass. Lia :
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	( days)	
Loss of Use (LOU):	S\$	(\$ x days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent )	
Legal Cost	S\$		
<b>Total:</b>	S\$	<b>Global Sum S\$:</b>	
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: 1 DAR 5180 00  
 3) Survey fee: 11

Steve  
PRS

REF:

AIG

ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspct Vehicle No: \_\_\_\_\_  
at Workshop n/w: \_\_\_\_\_  
of \_\_\_\_\_  
Insured \_\_\_\_\_  
Policy No \_\_\_\_\_  
Claims No \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time : Action / Instruction

MV-75K

Veh No: SLR 7750R  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: Honda Vezel  
Colour: Blue  
Sp. Reading: 115650  
Eng/No: \_\_\_\_\_  
C/No: RU31223594  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: Inorder / Jammed / Locked / Burnt or  
Brake: Inorder / Jammed / Locked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 215/60R16  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

6 mm

R/Bal.

L/Bal.

6 mm

L/Bal.

D.O.A.

15/6/19

D.O.A.

25/6/19

Survey held at

Team work

Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to co

Date/Time, File Pass to:

☐

: Prell. Report

4)

☐

: Final Report

Date/Time, File Return to:

2)

Report Format:

Lump Sum / I.B. I: (3)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation

) 3 - R. 2

) Photos

) Extra

)

(2) 3

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/06/2019 15:43
Date Of Accident	15/06/2019 12:30
Exact Location Of Accident	LORNIE HWY TWDS UPPER THOMSON RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ7750R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ROSET LIMOUSINE SERVICES PTE LTD
Co Reg No	200406722Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999

### Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5 HYBRID X
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD18V12322/VPZ/R00
Cover Note Number	

### Driver

Name of Driver	GERARD RAMESH S/O VATHILINGAM
NRIC No	S7208519A
Date Of Birth	09/03/1972
Occupation	OUTDOOR
Date Of Driving Pass	19/05/1995
Driving Experience	24 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91443281
Fax Number	
Contact Number	OFFICE-91443281
E-Mail Address	NOEMAIL

Address	BLK 572B WOODLANDS AVENUE 1 #15-832
Postcode	732572
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TANGLIN POLICE DIVISIONAL HQ ( 'E' DIVISION )
Police Station Address	ROAD: 21 KAMPONG JAVA ROAD , POSTCODE: 228892 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-3910000 - FAX NO: 63964900
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT - E/20190615/7014.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SML7194K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LU XIAO
NRIC/Passport Number	S8087495B
Contact Number	96263301

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

- 1) Please report **correctly** on the details of the accident to speed up the claims process.
- 2) This form must be **completed by the policy holder and/or the authorised driver**.
- 3) Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
- 4) The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5) **Any false reporting may be referred to the police for investigation.**
- 6) The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7) By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8) **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in the [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as police), for the purpose(s) of:
  - (i) Processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigations the accident and/or my claims;
  - (iii) Carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) Administering my claims (including the mailing of correspondence, statement, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) Complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "purposes")
- (b) All insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyer/law firms, may/are permitted to collect, use, disclose and/or process my personal information for one or more of the above purposes; and
- (c) My personal information may/can be disclosed by any of the insurer and/or GIA to their third party service providers or agents (including their lawyer/law firms), which may be sited outside of Singapore, for one or more of the above purposes.
- (d) My personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) The information so collected under (d) above may be shared / disclosed:
  - (i) To all insurers and/or any other third parties that assist in evaluating, investigation, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposed stated, or
  - (ii) for complying with requirements under my regulations, laws or court orders.



Policy holder's signature  
Date / time:

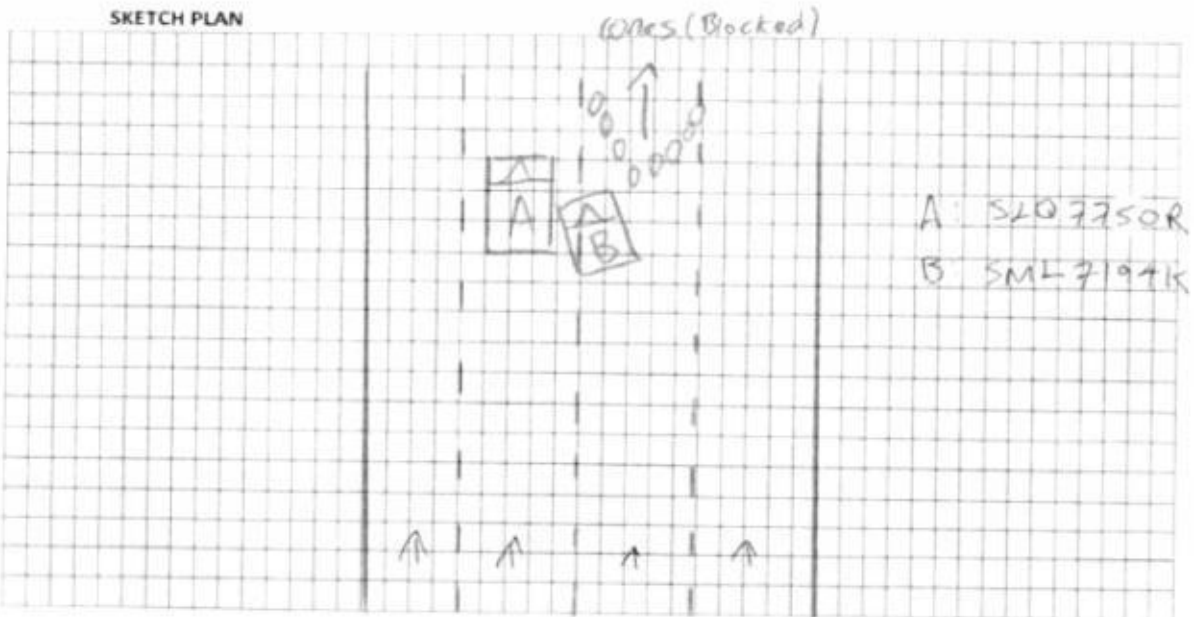
Driver's signature  
(if driver is not policy holder)  
Date / time:

17/6/19. 1149ha

reporting centre personnel's Signature  
Date / time:

# Accident Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Lorne Highway towards Upper Thomson Road on the 3rd lane. As I was travelling along my lane on a straight Road, I was collided upon my right portion of my vehicle. Suddenly, the collision was at the end of driver's door and stretched towards the right rear passenger door. There was road works on the lane of vehicle B and vehicle B made a right filter into my lane without checking to see if there was any vehicle beside and collided onto me. At a point where I could see vehicle B coming and react to vehicle B collision.

Refer to Police Report  
E/2019 0615/0714

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policy holder's signature  
Date & time:

Driver's signature  
(if driver is not policy holder)  
Date & time:

17/6/19 11:44pm

reporting centre personnel's Signature  
Name:  
NRIC/FIN No.:

# Police Report



**SINGAPORE  
POLICE FORCE**



E/20190615/7014

1 of 2

## POLICE REPORT (NP299)

Report No. E/20190615/7014

Police Station Of Origin  
Tanglin Division HQ  
21 Kampong Java Road SINGAPORE  
228892  
Tel No: 1800-3910000

Date/Time Report Made 15/06/2019 17:38	Vide Report No.	Station Diary No.
Name Of Informant GERARD RAMESH S/O VATHILINGAM	Address APT BLK 572B WOODLANDS AVENUE 1 #15-832 SINGAPORE 732572	
ID Type / ID No. NRIC NO / S7208519A	Contact No. Home/Office:	Mobile: 91443281
Nationality SINGAPORE CITIZEN	Email Address gerardgr29@gmail.com	
Occupation Grabcar Driver	Sex Male	Age 47
Institution/School Name	Date of Birth 09/03/1972	Race Indian
Date/Time Of Incident 15/06/2019 12:30 - 15/06/2019 12:45	Location Of Incident Lornie Highway	

### Brief details.

Report Number: E/20190615/0106

I was driving along Lornie Highway. There was a road work on Lane 2. I was driving on Lane 3. Suddenly a car (SML 7194K) came into my lane and hit my car on my right side. Due to the impact, there was damage on the right side of my car. I had a passenger with me and she was not injured. Both car drivers were not injured too. The details of the other car driver is:

Ms Lu Xiao (S8087495B)

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 15/06/2019 17:38
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



# Police Report



SINGAPORE  
POLICE FORCE



E/20190615/7014

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20190615/7014

Blk 23 Dover Crescent, #12-390, S130023

Subjects Involved			
Suspect			
Person Name	Ms Lu Xiao		
ID Type	NRIC NO	ID No	S8087495B
Gender	Female	Age	39
Race	Chinese	Language	English
Occupation	not sure	Address	23 Dover Crescent #12-390 SINGAPORE 130023
Relation To Informant	stranger		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

15/06/2019 17:38

Classification Of Case:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	6722Z
<b>Vehicle Details</b>	
Vehicle No.:	SLQ7750R
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Jun 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5 HYBRID X
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	LEB5923608
Chassis No.:	RU31223594
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$27,069.00
Original Registration Date:	21 Jul 2017
First Registration Date:	21 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jul 2027
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	20 Jul 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$48,001.00
COE Rebate Amount:	\$38,322.00
<b>Total Rebate Amount:</b>	<b>\$42,072.00</b>

The information contained herein is correct as at 25 Jun 2019

OK

**PRE-REPAIR INSPECTION REQUEST – SLQ7750R vs SML7194K (OI) on D.O.A.: 15/06/2019**

From: Hor Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tor  
Sent: 6/19/2019 3:03:09 PM  
Attachments: 2019\_06\_19\_11\_43\_32.pdf; 2019\_06\_19\_11\_43\_32.pdf

Hi,

Please refer to the enclosed request from **Teamwork Garage Pte Ltd**.

Claim no : 1983046125SG003  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

3.23pm 19/6/19  
person @ Darren  
vehicle in

**From:** Darren [<mailto:claims@teamworkgarage.com>]  
**Sent:** Wednesday, June 19, 2019 2:06 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML7194KAND SLQ7750R ON 15/06/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinrul,

We refer to your list of surveyor we will choose LKK

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

**From:** Hor, Yinrul  
**Sent:** Wednesday, 19 June 2019 1:58 PM  
**To:** '[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)'  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML7194KAND SLQ7750R ON 15/06/2019

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-06-26 01:58 EDT to read your message.  
After that, open the attachment.

[More info](#)

**Disclaimer:** This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption. Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

From: Yinrul.Hor@aig.com  
To: claims@teamworkgarage.com  
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, Baljit.Kaur@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Divyashni.Subramaniam@aig.com, Wahxin.Tong@aig.com  
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML7194K AND SLQ7750R ON 15/06/2019  
Date: Wed, 19 Jun 2019 05:58:31 +0000  
Without Prejudice

Your Reference : 1906-77  
Our Reference : SML7194K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations - Auto  
Yinrul.Hor@aig.com | www.aig.sg

From: TEAMWORK [mailto:claims@teamworkgarage.com]  
Sent: Wednesday, June 19, 2019 11:44 AM  
To: Hor, Yinrul; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi  
Cc: TEAMWORK  
Subject: [EXTERNAL] OUR REF : 1906-77 // YOUR REF : SML7194K ACCIDENT INVOLVING SML7194K AND SLQ7750R

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1906-77  
YOUR REF : SML7194K

Dear Sir / Madam,  
PRE-REPAIR INSPECTION FOR SLQ7750R  
ACCIDENT INVOLVING SML7194K AND SLQ7750R ON 15.06.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Regards,

Shu Shan  
Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

# MOTOR CAR (RH)

## Right Portion

NAC	INC	Item	CON	AC	Qty
1316	993327	Fit RH Door		R	
1317	991654	Fit RH Door Protector			
1318	991601	Fit RH Door Hinge			
1319	991685	Fit RH Door Wing Mirror			
1320	991583	Fit RH Door Garnish			
1321	991639	Fit RH Door Glass Outer Moulding			
1322	991588	Fit RH Door Glass Inner Moulding			
1323	991584	Fit RH Door Glass			
1324	991595	Fit RH Door Glass Regulator			
1325	991596	Fit RH Door Glass Regulator Motor			
1326	991662	Fit RH Door Rubber			
1327	991636	Fit RH Door Outer Handle			
1328	991607	Fit RH Door Inner Handle			
1329	991625	Fit RH Door Lock w/Key			
1330	991624	Fit RH Door Lock			
1331	991562	Fit RH Door Central Lock			
1332	991675	Fit RH Door Switch			
1333	991617	Fit RH Door Inner Trim Board			
1334	991568	Fit RH Door Checker			
1335	991575	Fit RH Door Felt			
1336	991688	Fit RH Door Wire Harness			
1337	991683	Fit RH Door Window Glass Pillar			
1338	991640	Fit RH Door Outer Pillar			
1339	991613	Fit RH Door Inner Pillar			
1340	991646	Fit RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Fit RH Door Step Garnish			
1346	994058	Rocker Panel RH		R	
1347	994049	Rocker Panel Inner Panel RH			
1348	994047	Rocker Panel Garnish RH			
1349	994055	Rocker Panel Outer Side Skirt RH			
1004	991300	Fit Bumper			
1005	991325	Fit Bumper Bracket			
1006	991462	Fit Bumper Side Retainer			
1007	991433	Fit Bumper Reinforcement			
1008	991468	Fit Bumper Sponge			
1009	991427	Fit Bumper Protector			
1010	991301	Fit Bumper Moulding			
1011	991407	Fit Bumper Lower Spoiler			
1012	991821	Fit RH Headlamp Assy			
1013	995089	Fit RH Side Lamp			
1014	995071	Fit RH Fender			
1015	991744	Fit RH Fender Lamp			
1016	991752	Fit RH Fender Protector			

## Vehicle No:

SL 0 7750R

NAC	INC	Item	CON	AC	Qty
1350	993201	Rear RH Door	DD	✓	
1351	993284	Rear RH Door Protector			
1352	995307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator	BT	✓	
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber			
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock	BT	✓	
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
1017	994070	Roof Top Panel			
1018	994098	Roof Top Moulding			
1019	994085	Roof Top Air-bag			
1020	994084	Roof Top Air-bag Sensor			
1021	994083	Roof Top Air-bag Control Unit			
1022	992958	Rear Bumper		R	
1023	992976	Rear Bumper Bracket			
1024	993068	Rear Bumper Side Retainer			
1025	993045	Rear Bumper Reinforcement			
1026	993077	Rear Bumper Sponge			
1027	993040	Rear Bumper Protector			
1028	993026	Rear Bumper Moulding			
1029	993023	Rear Bumper Lower Spoiler			
1030	995116	Rear RH Taillamp			
1031	993456	Rear RH Fender			
1032	993450	Rear RH Fender Protector			
1033	990247	Sticker			

No of Items:

Assessor:

\* Rear RH Rim

CUT ✓

Rear RH wheel bearing

NEC ✓

5 days

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jun 2019 <a href="#">Edit Reg</a>		19 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

## CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LU XIAO, ID: S8087495B, Tel: +6599999999		
Main Claimant:	ROSET LIMOUSINE SERVICES PTE LTD, Co. Reg. No.: 200406722Z		
Vehicle Reg. No.:	SLQ7750R	Date of Loss:	15/06/2019 12:00 - :59 [22 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1983046125SG	Policy/Cover Note No.:	1900104773 (Comprehensive)
Vehicle Reg. No. (Insured):	SML7194K	Policy No. (Claimant):	SD18V12322/VPZ/R00
		Excess:	
Repairer:	Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 01/07/2019]		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SLQ7750R (1983046125SG)**  
**[SML7194K]**



































**TP**

**ROSET LIMOUSINE SERVICES PTE LTD**

**Jun 15 2019 12:00PM**

**[LU XIAO]**

**Teamwork Garage Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser ▼		
Photos/Images															3 per page ▼			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
2	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
3	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
4	25/06/19 17:44	Odometer Reading														Load JPG	<input checked="" type="checkbox"/>			
5	25/06/19 17:44	Chassis Number														Load JPG	<input checked="" type="checkbox"/>			
6	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
7	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
8	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
9	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
10	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
11	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
12	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
13	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
14	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
15	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
16	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
17	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
18	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
19	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
20	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
21	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
22	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
23	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
24	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
25	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
26	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
27	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
28	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
29	25/06/19 17:44	General View														Load JPG	<input checked="" type="checkbox"/>			
30	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			
31	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			
32	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			
33	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			
34	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			
35	26/06/19 18:06	Photographs of Damaged Items														Load JPG	<input checked="" type="checkbox"/>			



Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
37	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
38	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
39	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
40	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
41	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
42	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
43	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
44	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
45	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
46	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
47	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
48	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
49	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
50	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
51	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
52	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
53	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
54	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
55	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
56	26/06/19 18:06	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/19 16:00	ACKNOWLEDGEMENT EMAIL TO AIG DD 19.06.2019	Load PDF	
2	20/06/19 16:00	EMAIL FROM AIG DD 19.06.2019	Load PDF	
3	20/06/19 16:00	TP GIA REPORT	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/06/19 09:26	OI GIA REPORT	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19010937/EA3S2

Date: 28/06/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1900104773

Claimant Vehicle No : SLQ7750R

Insured Vehicle No : SML7194K

Date of Loss: 15/06/2019

Nature of Claim: TP

Claim No: 1983046125SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLQ7750R

Make &amp; Model: HONDA VEZEL, 1.5 HYBRID X (A)

Engine No: LEB5923608

Reg. Date: 21/07/2017 (Man. Year: 2016)

Chassis No: RU31223594

Colour: Blue

Odometer: 115650 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60R16

Rear Tyre Size:

215/60R16

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 19/06/2019

Date Inspected: 25/06/2019 Inspected At:

Teamwork Garage Pte Ltd (HQ)

53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park  
Singapore 408934

Estimated Period of Repair: 5.0 days

Adjuster: CHEN TSUE YEE

Manager: HOW MEI KWAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT RH DOOR	Repair	0.00 F	*- F
2	1		*ROCKER PANEL RH	Repair	0.00 F	*- F
3	1		*REAR RH DOOR	Dented	0.00 F	*- F
4	1		*REAR RH DOOR GLASS REGULATOR	Bent	0.00 F	*- F
5	1		*REAR RH DOOR LOCK	Bent	0.00 F	*- F
6	1		*REAR BUMPER	Repair	0.00 F	*- F
7	1		*REAR RH RIM	Cut	0.00 F	*- F
8	1		*REAR RH WHEEL BEARING	Necessary	0.00 F	*- F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>0.00</b>	<b>0.00</b>
--------------------------	-------------	-------------

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >