

Our Ref : CC19060438/ SHA 532G /WT(st)

Your Ref :

Date : 01-Jul-19

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD****3 ANSON ROAD****#16-00 SPRINGLEAF TOWER****SINGAPORE 079909****Attn : Motor Claims Department****WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA 532G YOUR INSURED SKX 834D  
AND OTHER \_\_\_\_\_ ON 17.06.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :  
SHA 532G which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKX 834D  
we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 7,529.50
2	<u>4</u> days Loss of Rental @ \$ <u>112.67</u> per day	\$ 450.68
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 7,987.67

**HIRER'S CLAIM**

7	<u>4</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 320.00
Total Claims :		\$ 8,307.67

We enclose herewith the following documents to support the claims: -

a) Original repair bill and photocopies of photographs : 6 pcs.

b) LTA search slip/s of : SKX 834D

c) GIA / Police report/s of : SHA 532G

d) Letter of authority from owner / hirer / operator

( X ) Photocopies of Accident Scene Photos ( ) Certificate of Insurance

( ) PIR ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops****Braddell**205 Braddell Road  
Singapore 579701**Loyang**59 Loyang Drive  
Singapore 508969**Sin Ming**383 Sin Ming Drive  
Singapore 575717**Pandan**45 Pandan Road  
Singapore 609286**Ubi**320 Ubi Road 3  
Singapore 408649**Senoko**24 Senoko Loop  
Singapore 758156**Sungei Kadut**7 Sungei Kadut Way  
Singapore 728791**Yishun**501 Yishun Industrial Park A  
Singapore 768732

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 18 October 2019 12:22 PM  
**To:** SEAH\_FRANCIS@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKX 834D AND SHA 532G ON 17/06/2019

**Our Ref: CC3/CTI19010935/K1ea3**

18 OCT 2019

**SEAH CHOON KHIAT**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKX 834D AND SHA 532G ON 17/06/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA532G , SKX834D  
ALONG PUNGGOL CENTRAL X EDGEFIELD PLAINS****ON 17-Jun-19 23:45****I / We YEO LAI HUAT (Hirer) NRIC No.: SXXXX961E****and/or (Relief) NRIC No.: SXXXX961E****Taxi Number SHA532G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date 18-Jun-2019****Name of Hirer YEO LAI HUAT  
Hirer NRIC SXXXX961E**

Signature :

**Address 397 YISHUN AVENUE 6 #10-1144  
760397****Contact No. 94758758**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3087171902

Claim No : SNM19D202973C03/4

Claimant : CITYCAB PTE LTD

Amount : S\$8,187.67

DOLLARS EIGHT THOUSAND ONE HUNDRED EIGHTY SEVEN AND CENTS SIXTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 532G

Insured Vehicle No. : SKX 834D

Date of Loss : 17/06/2019

Place of Accident : PUNGGOL CENTRAL X EDGEFIELD PLAINS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEAH CHOON KHIAT

Driver Name : SEAH CHOON KHIAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,529.50
(3) Loss of Use/Rental/Earning	S\$	650.68
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
 TOTAL . . . . .	S\$	<b>8,187.67</b>

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Claimant Name : CITYCAB PTE LTD

NRIC No : 199502839G

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

24/4/2020

Please forward your cheque made payable to,  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA 532G

INV. NO/DATE  
91451901 27.06.2019

MAKE  
HYUNDAI

JOB NO.  
305304480

MODEL  
I-40

ODOMETER READING

DATE OF REG  
22.12.2016

DATE/TIME IN  
17.06.2019 23:45

CHASSIS CODE  
KMHLB41UMH0097220

Description : TP 17.06.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2322	I40V3 BUMPER W LIP & FOX LAMP COVER+	1	1,052.20	20.00	841.76
0002	04-01-0103-2164	I40V3 GRILL ASSY-RADIATOR+	1	1,110.10	20.00	888.08
0003	04-01-0103-0574	I40VC PANEL-FENDER LH+	1	566.30	20.00	453.04
0004	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0005	04-01-0103-2294	I40V3 ABSORBER-FRONT BUMPER ENERGY#	1	99.20	20.00	79.36
0006	04-01-0103-2296	I40VC RAIL ASSY-FR BUMPER+	1	402.10	20.00	321.68
0007	04-01-0103-0572	I40VC PANEL ASSY-HOOD#	1	2,265.90	20.00	1,812.72
0008	04-01-0103-2175	I40V3 SYMBOL MARK-H	1	93.60	20.00	74.88
0009	04-01-0103-0781	I40V2 LAMP ASSY-HEAD LH#	1	1,388.00	20.00	1,110.40

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA 532G

INV. NO/DATE  
91451901 27.06.2019

MAKE

JOB NO.

HYUNDAI

305304480

MODEL  
I-40

ODMETER READING

DATE OF REG  
22.12.2016

DATE/TIME IN  
17.06.2019 23:45

CHASSIS CODE  
KMHLB41UMHU097220

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					5,636.92

### JOB NATURE

0001	L	ADVERTISMENT - LHF FENDER	100.00		100.00
0002	PB	PANEL BEATING	600.00		600.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	600.00		600.00
0004	17-01	WIRING CHARGE	20.00		20.00
0005	20-00	TUFF COAT ON AFFECTED PARTS	20.00		20.00
0006	23-01	TOWING FEE	60.00		60.00
SUB-TOTAL :					1,400.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91451901	7,529.50	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA 532G

INV. NO/DATE  
91451901 27.06.2019

MAKE  
HYUNDAI

JOB NO.  
305304480

MODEL  
I-40

ODOMETER READING

DATE OF REG  
22.12.2016

DATE/TIME IN  
17.06.2019 23:45

CHASSIS CODE  
KMHLR41UMHU097220

Items total		7,036.92
Add GST @	7.000 %	492.58
Invoice amount		7,529.50

Issued by : KATHERINETAN 27.06.2019 09:27:35  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AND THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR FOR ANY OTHER PROPERTY OF THE CUSTOMER OR FOR ANY OTHER LOSS OR DAMAGE TO THE CUSTOMER'S RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON RECEIVING THEM FROM THE COMPANY AND REPORT ANY DEFECTS OR DAMAGE TO THE COMPANY IN WRITING TO THE COMPANY OF ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR FOR ANY OTHER LOSS OR DAMAGE TO THE CUSTOMER'S RISK.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS TO THE CUSTOMER ON THE BALANCE DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF RECEIPT OF PAYMENT OR AFTER 30 DAYS FROM THE DATE OF RECEIPT OF PAYMENT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIVING IT AND ADVISE THE COMPANY OF ANY DEFECTS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR FOR ANY OTHER LOSS OR DAMAGE TO THE CUSTOMER'S RISK WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RECEIVE ANY ADVICE FROM THE CUSTOMER WITHIN 14 DAYS OF RECEIPT, THE INVOICE SHALL BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8Q10012	91451901	7,529.50	

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8Q10012	91451901	7,529.50	



Our Ref: CC19060438



Date: 26 June 2019

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 17/06/2019 @ 23:45 hrs  
ALONG PUNGGOL CENTRAL X EDGEFIELD PLAINS  
INVOLVING SKX834D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0532G** (the "Taxi"). The Taxi was hired to **YEO LAI HUAT IC NO S1792961E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

### Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKX834D	17 Jun 2019 / 23:45:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)



Our Ref : TP/IP/40765/2019  
Date : 30 August 2019

Yeo Lai Huat  
Blk 397 Yishun Avenue 6  
#10-1144  
Singapore 760397

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SHA532G AND SKX834D ALONG PUNGGOL  
CENTRAL ON 17/06/2019 AT ABOUT 2345 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of SKX834D had committed the following offences:
- (i) Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276;
  - (ii) Failing to stop after an accident under Section 84(1) of the Road Traffic Act Chapter 276;
  - (iii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

3. If you have any clarification, you may contact the Investigation Officer, SSS Esther Chong at office number: 6547 6368.

4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

[REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D202973C03/4(TAYHP) - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/22/2020 11:46 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

2 attachments (147 KB)

LETTER TO OI.pdf; TP PIR.PDF;

**LKK REF - CC3/CTI19010935/K1ea3**  
**CTIS REF – SNM19D202973C03/4(thp)**

Dear Asher

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,187.67.

We await your payment advice to enable our Irene to act accordingly.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Wednesday, April 22, 2020 11:25 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Re: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D202973/TAYHP - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

Hi Sir,

We refer to our email dated 13/11/2019.



Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, April 15, 2020 12:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D202973/TAYHP - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

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Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Asher Sng (LKKAUTO)

**Sent:** Wednesday, December 11, 2019 2:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D202973/TAYHP - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

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Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Asher Sng (LKKAUTO)

**Sent:** Wednesday, 13 November 2019 11:48 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D202973/TAYHP - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

Your ref : SNM19D202973/TAYHP

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn @ x-junction and hit third party vehicle. We are of the opinion that BOLA scenario 5 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$8,187.67(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,609.58	\$ 7,529.50
2. Loss of Rental (4days x \$112.67)	\$ 450.68	\$ 450.68 (4days x \$112.67)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 8,187.67</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 26 June 2019 3:31 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM19D202973/TAYHP - Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

Dear Irene,

Please assist and revert LKK.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, June 26, 2019 11:56 AM  
**To:** Claims Dept of CTI  
**Cc:** CS A Team; Admin A; Asher Sng (LKKAuto)  
**Subject:** Direct Settlement - Accident Involving SKX834D (OI : CTI - TBA) and SHA532G (TP : LKK REF - CC3/CTI19010935/K1ea3) on 17/06/2019

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 532G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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