

Our Ref : T 0619 / SHC8456E /WT(st)

Your Ref :

Date : 26-Jun-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8456E YOUR INSURED GBB1398L**  
**AND OTHER \_\_\_\_\_ ON 17.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8456E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBB1398L we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	3,745.00
6	<u>4</u> days Loss of Rental @ \$ <u>116.95</u> per day	\$	467.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	<b>4,220.29</b>

**HIRER'S CLAIM**

7	<u>4</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	320.00
<b>Total Claims :</b>		\$	<b>4,540.29</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : GBB1398L
- c) GIA / Police report/s of : SHC8456E
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8456E , GBB1398L ON 17-Jun-19 16:50**  
**ALONG T JUNCTION OF LORONG H TELOK KURAU AND TELOK LURAU RD**

I / We **SEAH CHONG HUP** (Hirer) NRIC No.: **SXXXX060G**

and/or (Relief) NRIC No.: **SXXXX060G**

Taxi Number **SHC8456E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **18-Jun-2019**

Name of Hirer **SEAH CHONG HUP**  
Hirer NRIC **SXXXX060G**

Signature :



Address **505 WOODLANDS DRIVE 14 #06-68**  
**730505**

Contact No. **81828083**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1824611820 Claim No : SNM19D202949

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,330.00
DOLLARS FOUR THOUSAND THREE HUNDRED AND THIRTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8456E
Insured Vehicle No. : GBB 1398L

Date of Loss : 17/06/2019
Place of Accident : T JUNC OF LORONG H TELOK KURAU AND TELOK LURAU RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BAK CHWEE AUTO PTE LTD
Driver Name : GOH HU LOCK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description, Amount. Row 1: (1) Global Sum, S\$ 4,330.00. Row 2: TOTAL, S\$ 4,330.00.

Claimant Name : COMFORT TRANSPOTATION PTE LTD NRIC No : 199303821R

Signature : [Handwritten Signature] Date : 18/8/2020
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOWANG DRIVE
SINGAPORE 508969

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to.
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPTING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC8456K

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
03.12.2015

CHASSIS CODE  
KMHT.R41UMC9J080655

NO/DATE  
91451130 24.06.2019

JOB NO.  
305304487

ODMETER READING  
\_\_\_\_\_

JOB TYPE

Description : 3P 17.06.2019

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,500.00
Add GST @ 7.000 %	245.00
<b>Total Invoice amount</b>	<b>3,745.00</b>

Issued by : KATHERINE TAN 24.06.2019 14:53:17  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ADDITIONAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PASSENGER BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND UNDER OWNERS RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 24 HOURS WITH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (E.G. AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT).
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

Our Ref: CT19060458

Date: 24 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 17/06/2019 @ 16:50 hrs  
ALONG T JUNC OF LORONG H TELOK KURAU AND TELOK  
LURAU RD  
INVOLVING GBB1398L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8456E** (the "Taxi"). The Taxi was hired to **SEAH CHONG HUP IC NO S1308060G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurance Details****Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

GBB1398L	17 Jun 2019 / 16:50:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD ✓
GBB1398L	17 Jun 2019 / 16:50:00	Successful	I05	INDIA INT'L INS PTE LTD

## Disclaimer message:

Your search is displaying 2 records as there is an overlap in the period covered by the insurance policies. You may wish to contact the insurance companies for more information.

[Previous](#)[OK](#)

SNC 8486 T2



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI19010934/K1ea3q2**

17 AUG 2020

**BAK CHWEE AUTO PTE LTD**  
9002 TAMPINES STREET 93  
#01-44, TAMPINES INDUSTRIAL PARK A  
SINGAPORE 528836

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 1398L AND SHC 8456E ON 17/06/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

*asher*

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**RE: [MANDATE REQUEST] Re: OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019**

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 8/17/2020 9:53 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**LKK REF - CC3/CTI19010934/K1ea3**

**CTI REF - SNM19D202949/8(thp)**

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to resolve claim at \$4,336.82.

We await your payment advice to enable Irene to act accordingly.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Monday, August 17, 2020 9:22 AM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: [MANDATE REQUEST] Re: OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

Hi Sir,

We refer to the email dated 26/06/20.

Third party chasing for offer and settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Thursday, July 16, 2020 2:24 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] Re: OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

Your ref : SNM19D202949/TAYHP

Our ref : CC3/CTI19010934/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,336.82 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,915.82	\$ 3,745.00
2. Loss of Rental (4days x \$116.95)	\$ 467.80	\$ 409.33 (3.5days x \$116.95)
3. Loss of Income (4days x \$80)	\$ 400.00	\$ 175.00 (3.5days x \$50)



**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

Hi Sir,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, October 8, 2019 9:30 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>

**Sent:** Tuesday, 25 June, 2019 2:53 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** OUR REF: SNM19D202949/TAYHP -Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

Dear Irene,

Please assist and revert LKK.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 25 June, 2019 10:57 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB1398L (OI : CTI - TBA) and SHC8456E (TP : LKK REF - CC3/CTI19010934/K1ea3) on 17/06/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8456E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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