

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Kenneth

Repair Cost:

S\$ 1535.08

(2 days)

Reduction: \$109.27 % 5%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 29/10/19

Confirm with: Carmen

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

(W1017) S\$ 1631.84

Loss of Rental (LOR):

S\$ 151.88

(2 days) x \$75.94

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 1791.17

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

S\$ 1791.17

Name 1:

Estern Performance Pte Ltd

Payee 2: (BOLA/TA/INA)

S\$ -

Name 2:

Payee 3: (BOLA/TA/INA)

S\$ -

Name 3:

COPY SENT 11/11/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: IP

3) Survey fee: \$3501-



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLQ 4460 Y

Parts	(a) Cost / List Price Items	\$	1,925.80
	Plus/Less 25%	\$	481.45
	Total of Cost / List	\$	1,444.35
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	1,644.35
Labour		\$	1,790.00
Total		\$	3,434.35

Not Authorised
Resurvey B4point

UJK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before starting any painting
- To display damaged work in a prominent place
- Parts photo are not to be taken
- The repairer must use a correct & regulated body
- The repairer must use a correct & regulated body
- The repairer must use a correct & regulated body
- The repairer must use a correct & regulated body

Authorised by Supplier

Signature:

Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Company

Survey conducted on

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

Date:

24/6/19



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

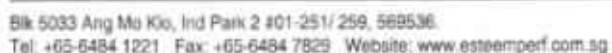
Vehicle No. : **SLQ 4460 Y**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FU603561901**

Submit By : **JENNY**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>Shan</i>	1	\$200.00	S.N	✓
2	Rear bumper <i>Bu</i>	1	\$497.50		✓
3	Rear bumper clip <i>na</i>	10	\$40.00		✓
4	Rear bumper side retainer LH <i>Sh</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>Sh</i>	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		X <i>nn</i>
7	Rear bumper lower garnish centre <i>na / na</i>	1	\$582.60		✓
8	Rear bumper lower garnish LH <i>Sh</i>	1	\$149.70		X
9	Rear bumper tow cover <i>na</i>	1	\$31.70		X
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Service Request Details

Claim

S9M01QIY

Reference

None 

Loss Date

June 13, 2019

Report Date

Jun 19, 2019 11:34:00 AM

Request Date

June 19, 2019

Due Date

June 19, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Jimmy

T. 1.11 P.M

V:

E-✓

Actions

Next Step

Finish the work

[Complete Work](#)[More](#)

Vehicle Information

Incident Vehicle Registration

SLQ4460Y

VEHICLE

PRIUS HYBRID 1.8 CVT

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Wednesday, 19 June, 2019 10:24 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; serence ctc
Subject: REQUEST FOR PRI SURVEY SLQ4460Y
Attachments: GIA REPORT - SLQ4460Y.pdf

Categories: Raghav

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLQ 4460 Y

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 6566 2112 / 6753 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey the car.



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)
385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteempower.com





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/10/2019

Survey Details:

Date of loss	13-Jun-19
Date of appointment	19-Jun-19
Date of survey	24-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLQ4460Y
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	11-Jul-17
Parf Rebate	
Market Value	\$ 74,000.00
Parf Rebate	\$ 45,995.00
Nett Loss	\$ 28,005.00

Repair details:

Initial Estimate	3,434.35
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,040.08
Check items (estimate)	\$ -
Labour	\$ 485.00
Total	\$ 1,525.08
Lump Sum(if applicable)	\$ -

Number of days for repair	2.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	1,631.84	W/GST
Loss of use	\$	-	
Loss of rental	\$	151.88	2days x \$75.94
Loss of income	\$	-	
LTA search fees	\$	7.45	
Others	\$	-	
Proposed Total	\$	1,791.17	

 <MANDATE IA> - S9M01QIY {ACCIDENT INVOLVING SHD 427L (OI) & SLQ 4460Y (TP) ON 13/06/2019}

Type

 Question

Message

LIABILITY: 100% BOLA 527: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,791.17 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

[Reply](#)

Your Ref : SHD 427 L
Our Ref : SLQ 4460 Y

Date : 05-09-19

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING **SLQ 4460 Y & SHD 427 L**
ACCIDENT DATE **13.06.2019**
ACCIDENT ALONG **SOUTH BRIDGE ROAD TOWARDS CROSS STREET**

We are the workshop for the owner of motor vehicle no : SLQ 4460 Y which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHD 427 L we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,631.84
2	Loss of rental <u>2</u> days @ \$ <u>75.94</u> / day	S \$	151.88
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	1,791.17

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemparf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vitom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SHD427L
Claim Type: Third Party
Accident Date: 13/06/2019
TP Veh Reg No: SHD427L

Claim No: CER1301616
Final No: CIV1302112
Date: 26 Jul 2019
Policy No: A29069766MKF
Veh Reg No: SLQ4460Y
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU603561901
Engine No: 2ZRS057511
Reg. Date:

Tax Invoice to Vehicle No :SLQ4460Y

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	1,525.08	
		1,525.08	1,525.08
Total			S\$ 1,525.08
Add GST @ 7%			106.76
Total Amount Payable			<u>S\$ 1,631.84</u>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED THIRTY ONE AND CENTS EIGHTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 24/06/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

« Re:<MANDATE IA> - S9M01QIY {ACCIDENT INVOLVING
SHD 427L (OI) & SLQ 4460Y (TP) ON 13/06/2019}

Type

🔔 Question

Message

Hi Pls proceed as per IA-VO

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010895/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE OH

Date : 11-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 427L	Veh. Inspected	SLQ 4460Y
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01QIY	Excess (\$)	0.00
Assign From		Assign Date	19/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU603561901	Colour	METALLIC PEARL WHITE
Odometer	78536	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	PIRELLI	9 mm
L/H Front Tyre	195/65 R15	PIRELLI	9 mm
R/H Rear Tyre	195/65 R15	PIRELLI	9 mm
L/H Rear Tyre	195/65 R15	PIRELLI	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	13/06/2019	Inspection Date	24/06/2019
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 4460Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	BUCKLED	497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	DENTED / DISTORTED	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	SERVICEABLE	149.70	-
1	REAR BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	31.70	-
	LESS 25% DISCOUNT		-481.45	-280.02
			1,444.35	840.08
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	200.00	200.00
			200.00	200.00
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,TAIL DOOR ,END PANEL).		600.00	200.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA .(REAR BUMPER ,TAIL DOOR ,END PANEL).		600.00	220.00
	TO CHECK WIRING.		50.00	15.00
	TO REMOVE & REFIT REVERSE SENSOR .		120.00	50.00
	TO TUFF COAT.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
			-	-
			-	-
			-	-
			1,790.00	485.00
GRAND TOTAL			3,434.35	1,525.08

Report Ref No. CC4/ASM19010895/Kga3q2



RECOMMENDED COST OF REPAIRS			1,525.08
-----------------------------	--	--	----------

Report Ref No. CC4/ASM19010895/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M010Y
Reference	CC4/ASM19010BPS/Kga342
Loss Date	12 June 2019
Report Date	19 Jun 2019 11:34:00 AM
Request Date	19 June 2019
Due Date	

Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice to

Vehicle Information

Incident Vehicle Registration #	SLQ4460Y
Make	TPVO TOYOTA
Model	PRILUS HYBRID 1.8 CVT
Service Address	

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 369111, Singapore

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
----------	----------	---------	-----------	------------	---------	-------

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 TP FINAL LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 PASIF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 MANDATE IA DO 26.10.2019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 October 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 LINK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LHK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 TP - LA.pdf	Forms / Claim Documents	Assessment	LHK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 TPRI FROM WORKSHOP WITH GIA REPORTING	Letters and Correspondence	Workshop	DHAKAL Raghav	19 June 2019
 SHD427L INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	19 June 2019