

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 5 November 2019 5:09 PM
To: Jia Le (LKK Auto); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: RE: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

LKK REF - CC6/CTI19010892/db3
CTPIS REF - SNM19D202865C02/2(thp)

Dear Jia Le

We refer to the above matter.

Please proceed to resolve the property damage claim at \$3,302.03.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 5 November, 2019 3:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Dear Sirs/Madam,

We refer to the email dated on 07/08/2019.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 26 September 2019 12:15 PM

To: Claims Dept of CTI; Irene Tay; Alfred Toh; Chee So Chow

Subject: RE: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

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Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 5 September 2019 10:07 AM

To: Irene Tay; Alfred Toh; Chee So Chow; Jia Le (LKK Auto)

Subject: FW: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Dear Irene,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [<mailto:jiale@lkkauto.com>]

Sent: Wednesday, 4 September, 2019 3:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Dear Sirs/Madam,

We refer to the email dated on 07/08/2019.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 21 August 2019 2:20 PM

To: Claims Dept of CTI

Cc: Irene Tay; Chee So Chow

Subject: RE: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Dear Sirs/Madam,

We refer to the email dated on 07/08/2019.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 7 August 2019 5:29 PM

To: Irene Tay; Chee So Chow

Cc: 'Claims Dept of CTI'

Subject: (MANDATE REQUEST) OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Your ref : **SNM19D202865**

Our ref : CC6/CTI19010892/Kdb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLP 9342C(OI) & SMJ 427X(TP) ON 17/06/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "LIM TAN MOTOR PTE LTD" at \$3,302.03(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,604.51	\$ 3,094.58
2. Loss of Rental (4days x \$50.00)	\$ 200.00	\$ 200.00 (4days x \$50.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 4,811.96	<u>\$ 3,302.03</u>

**04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 27 June 2019 5:31 PM

To: Irene Tay; Chee So Chow; Jia Le (LKK Auto)

Subject: RE: OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 427X at M/s Lim Tan Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Sent: Thursday, 20 June 2019 2:26 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D202865/TAYHP - Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

Dear Irene,

Please conduct PRS SMJ427X soonest possible.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 19 June, 2019 6:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP9342C (OI : CTI - TBA) and SMJ427X (TP : LKK REF - CC6/CTI19010892/db3) on 17.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Lim Tan Motor Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Date: 10 JUL 2019

Your Ref: CC6/CT119010892/db3
Our ref: LTP062019/054 (SMJ 427 X)

(WITHOUT PREJUDICE)

Attention To : MS CARLOR CHAN (From LKK Auto Consultants Pte Ltd)
Insurance Company : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SMJ427X & SLP9342C ON 17.06.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV41731
<input type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/>

Survey was done by Insurance instruction and was surveyed by Mr Kenneth
on 26-Jun-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 3,094.58
2] Loss of Use (\$50.00 x 4 Days)	\$ 200.00
3] LTA Search Fee	\$ 7.45
	<u>\$ 3,302.03</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully
Mandy Lim

Email: mandy@ltn.sg

Lim Tan Motor Pte Ltd
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel: 65-64520893 Fax: 65-64588127 Email: edmund@ltn.sg Website: www.LTM.sg
Co Reg No: 199307277D GST Reg No: M2-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19010892/db3

26 JUNE 2019

DON TAN KUAN CHONG
BLK 8C UPPER BOON KENG ROAD
#07-554
SINGAPORE 383008

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 9342C AND SMJ 427X ON 17/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: jiale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, CHIA CHEE KAIN, ARTHUR (XIE ZHIJIAN, ARTHUR) ('the third party Claimant') of BLK 634 HOUGANG AVENUE 8 #10-37 SINGAPORE 530634 (Address) owner of SMJ427X (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SMJ427X that was damaged pursuant to the accident which occurred on 17-Jun-19 (date) along PIE SLIP ROAD TO NTU (EXIT 36) (locate on) involving vehicle number SLP9342C (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 17th (day) of June (month) 2019 (year)



Signed By ' the third party claimant '



Signed By ' the workshop'

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN30625661901

Claim No : SNM19D202865C02

Claimant : CHIA CHEE KAIN ARTHUR

Amount : S\$3,302.03

DOLLARS THREE THOUSAND THREE HUNDRED TWO AND CENTS THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ 427X

Insured Vehicle No. : SLP 9342C

Date of Loss : 17/06/2019

Place of Accident : PIE SLIP ROAD TO NTU (EXIT 36)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DON TAN KUAN CHONG

Driver Name : DON TAN KUAN CHONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	3,094.58
(3) Loss of Use/Rental/Earning	S\$	200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,302.03

Claimant Name : Chia Chee Kian, Arthur

NRIC No : S7346409-I

Signature :



Date :

10/11/2019



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199307277D
GST Registration No. M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

CHIA CHEE KAIN, ARTHUR (XIE ZHIJIAN, ARTHUR)
BLK 634 HOUGANG AVENUE 8
#10-37
SINGAPORE 530634

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30C0/890

MILEAGE :
W.O NO. : SO41991
CAR NO. : SMJ427X
MAKE : TOYOTA
MODEL : COROLLA- ALTIS 1.6

TAX INVOICE

NO : INV41731
DATE : 03-07-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			2,892.13

SINGAPORE DOLLARS : THREE THOUSAND NINETY FOUR AND FIFTY EIGHT CENTS ONLY

REMARKS: D.O.A : 17.06.2019
LKK REF : CC6/CTH19010892/dh3

TOTAL QTY: 1.00

SUBTOTAL	2,892.13
DISCOUNT	0.00
TOTAL	2,892.13
GST 7 %	202.45
NET	3,094.58
Deposit	0.00
Balance	3,094.58



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jun 2019 / 17:37:20

Receipt Date/Time : 18 Jun 2019 / 17:37:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190618-002987

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLP9342C				
As at 17 Jun 2019/08:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLP9342C			
	Enquiry Fee	7.00	0.49	7.49
	20190618173553149654			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx7458	Credit Card:		7.45
		Visa/MasterCard		
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.