

ASher

# COMFORTDELGRO ENGINEERING

Our Ref : T 0619 / SHC8219Z /WT(st)  
Your Ref :  
Date : 27-Jun-19

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
907 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8219Z YOUR INSURED GBJ3017G**  
**AND OTHER ON 18.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8219Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GBJ3017G** we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,773.36
6	3 days Loss of Rental @ \$ 128.40 per day	\$ 385.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 4,166.05</b>

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 4,406.05</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GBJ3017G
- c) GIA / Police report/s of : SHC8219Z
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 1 July 2019 12:46 PM  
**To:** SKYEO@VECTRONCONSTRUCTION.COM.SG  
**Subject:** ACCIDENT INVOLVING GBJ 3017G AND SHC 8219Z ON 18/06/2019

**Our Ref: CC3/CTI19010888/K1eb3**

01 JUL 2019

**VECTRON CONSTRUCTION PTE. LTD.**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBJ 3017G AND SHC 8219Z ON 18/06/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC8219Z , GBJ3017G  
BAY FRONT AVE TWDS RAFFLES AVE..****ON 18-Jun-19 08:50**

I / We

**LOW HEE TECK**(Hirer) NRIC No.: **SXXXX386J**

and/or

(Relief) NRIC No.: **SXXXX386J**

Taxi Number

**SHC8219Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Jun-2019**

Name of Hirer

**LOW HEE TECK**

Hirer NRIC

**SXXXX386J**

Signature :



Address

**745 WOODLANDS CIRCLE #10-740  
730745**

Contact No.

**91111970**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3018571900

Claim No : SNM19D202866C02/7

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,316.05

DOLLARS FOUR THOUSAND THREE HUNDRED SIXTEEN AND CENTS FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8219Z

Insured Vehicle No. : GBJ 3017G

Date of Loss : 18/06/2019

Place of Accident : BAY FRONT AVE TOWARDS RAFFLES AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VECTRON CONTRUCTION PTE. LTD.

Driver Name : SUBBIAH PREMKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,773.00
(3) Loss of Use/Rental/Earning	S\$	535.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 4,316.05

---

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

17/4/2020

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC82197

INV. NO/DATE  
91451548 25.06.2019

MAKE  
HYUNDAI

JOB NO.  
305304395

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
12.03.2019

DATE/TIME IN  
18.06.2019 09:45

CHASSIS CODE  
KMHC851CVKU141532

Description : 3P 18.06.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2256	IONIQ PANEL ASSY-TAIL GATE	1	2,480.40	20.00	1,984.32
0002	04-01-0104-2270	IONIQ EMBLEM-HYBRID	1	24.30	20.00	19.44
0003	04-01-0104-2271	IONIQ EMBLEM-IONIQ	1	31.30	20.00	25.04
0004	28-01-0103-0005	(I40/SONATA) REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0005	28-01-0103-0006	(I40/SONATA) REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0006	05-01-0199-0032	(ALL) WINDSCREEN ADHESIVE-310ML CART*	2	23.00	0.00	46.00
0007	04-01-0104-2533	IONIQ V2 Moulding ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0008	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91451548	3,773.36	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC8219Z

INV. NO/DATE  
91451548 25.06.2019

MAKE  
HYUNDAI

JOB NO.  
305304395

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
12.03.2019

DATE/TIME IN  
18.06.2019 09:45

CHASSIS CODE  
KMHC851CVKU141532

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
SUB-TOTAL			:			2,656.50

### JOB NATURE

0001	PB	PANEL BEATING		300.00		300.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		20.00		20.00
0005	I.	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0006	I.	RENEW REAR WINDSCREEN GLASS		100.00		100.00
SUB-TOTAL			:			870.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91451548	3,773.36	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC8219%

INV. NO/DATE  
91451548 25.06.2019

MAKE  
HYUNDAI

JOB NO.  
305304395

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
12.03.2019

DATE/TIME IN  
18.06.2019 09:45

CHASSIS CODE  
KMHC851CVKU141532

Items total		3,526.50
Add GST @	7.000 %	246.86
Invoice amount		3,773.36

Issued by : KATHERINETAN 25.06.2019 16:27:19  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91451548	3,773.36	



Our Ref: CT19060442

Date: 25 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 18/06/2019 @ 08:50 hrs  
ALONG BAY FRONT AVE TWDS RAFFLES AVE..  
INVOLVING GBJ3017G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8219Z** (the "Taxi"). The Taxi was hired to **LOW HEE TECK IC NO S1825386J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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GBJ3017G	18 Jun 2019 / 08:50:00	Successful	C01	
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				CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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[Previous](#)[OK](#)

54C82192

RE: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 4/16/2020 9:28 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**LKK REF - CC3/CTI19010888/K1eb3**

**CTPIS REF – SNM19D202866C02/7(thp)**

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,316.05.

We await your payment advice to enable our Irene to act accordingly.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Wednesday, April 15, 2020 1:03 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

Hi Sir,

We refer to our email dated 24/07/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, April 1, 2020 4:28 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 11 December 2019 2:09 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

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**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 12 November 2019 3:19 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 19 August 2019 5:56 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

Hi Sir,

We refer to the email dated 24/07/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 24 July 2019 11:05 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,316.05 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,644.23	\$ 3,773.36
2. Loss of Rental (3days x \$128.40)	\$ 385.20	\$ 385.20 (3days x \$128.40)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 6,276.92	<b>\$ 4,316.05</b>

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>  
**Sent:** Thursday, 20 June 2019 2:38 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAUTO) <[shupeil@kkauto.com](mailto:shupeil@kkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@kkauto.com](mailto:AsherSng@kkauto.com)>  
**Subject:** OUR REF: SNM19D202866/TAYHP - Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

Dear Irene,

Please conduct PRS SHC8219Z soonest possible.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

**Lim Shu Min**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@kkauto.com>]  
**Sent:** Wednesday, 19 June, 2019 6:47 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@kkauto.com](mailto:admin-a@kkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@kkauto.com](mailto:AsherSng@kkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBJ3017G (OI : CTI - TBA) and SHC8219Z (TP : LKK REF - CC3/CTI19010888/K1eb3) on 18.06.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8219Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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