

ASS. REC. BY:

REF:

CS/CT119010885/ Exd307

Special Instruction:

Surveyor:

Steve

Mentoren

ASSIGNMENT (Office)

From (Person):

Ong Chin Kiat

CTI

Date/Time:

20/06/2019 @ 5:09pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 2118D

Insured:

SKT 8531X

at Workshop m/s

Carplus Auto

Tel:

64516602

of

160 Sin Ming Drive # 0406

Policy No:

DMPCSN 30621618022

Claim No:

SNM19D202816

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15/6/19

CA / REV / REP. / REV 24 HRS

20/6/2019

H.O.D. Endorsement:

Date/Time:

3:37pm @ 19/6/19

Person Contacted:

Christine

Vehicle: IN / OUT

Date/Time

Action/Instruction

J. Sheng /

SLU 2118D - x

19/7/19

Final fig \$ 7607.24 confirmed by email (Ref 1884.05, 2019)

ASS. REC. BY:

Steve

REF:

CTI

ASSIGNMENT

From

Date:

20/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLU 2118D

at Workshop m/s

Carplus Auto

of

160 Sin Ming Drive # 04-06

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Christy @ 64516602

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS 1up

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLU 2118D

Yr Regn:

27/11/17

Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Wish

C.C:

1798

Colour

Silver

A/C:

Insured / Std / NI / NA

Sp.Reading

21732

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

J T066 20W 19J098225

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Inorder / Jammed / Leaked / Burnt or

Brake:

Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

15/6/19

D.O.I.

20/6/19

Survey held at

Carplus

Des. of Damages: Frt

Rear

/ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - 88K

RECEIVED 22 JUL 2019

Date/Time, File Pass io?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return io?

2) 22/7 - typist

Days Of Repair:

9

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

220

Transportation:

S + R.S. \$

Photos

Other

TOTAL

220

Report Format:

Merimen

Lump Sum / I.E.R.:

7607.24

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 19 June 2019 11:18 AM
To: carplus@singnet.com.sg
Cc: assignments
Subject: OUR REF;SNM19D202816 / YOUR REF: CP/150619/SLU2118D/05

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 19 June 2019 3:33 PM
To: Admin-D (LKKAuto)
Cc: assignments
Subject: RE: OUR REF;SNM19D202816 / YOUR REF: CP/150619/SLU2118D/05

CARPLUS AUTO PTE LTD
160 SIN MING DRIVE
#04-06 SIN MING AUTOCITY
SINGAPORE 575722

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 19 June, 2019 3:18 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF;SNM19D202816 / YOUR REF: CP/150619/SLU2118D/05

Dear Boon Sen,

Kindly assist to provide us the workshop details.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Wednesday, 19 June 2019 11:18 AM
To: carplus@singnet.com.sg
Cc: assignments <assignments@lkkauto.com>
Subject: OUR REF;SNM19D202816 / YOUR REF: CP/150619/SLU2118D/05

WITHOUT PREJUDICE

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Aside to LKK,

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Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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www.avg.com

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2894H
Vehicle Details	
Vehicle No.:	SLU2118D
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR0A29447
Chassis No.:	JTDGG20W10J008225
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$19,955.00
Original Registration Date:	27 Nov 2017
First Registration Date:	27 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$19,955.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2027
PARF Rebate Amount:	\$14,966.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$48,419.00
Total Rebate Amount:	\$63,385.00

The information contained herein is correct as at 20 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/06/2019 09:12
Date Of Accident	15/06/2019 19:10
Exact Location Of Accident	ALONG SELETAR WEST LINK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU2118D
Insured/Policyholder	
Name Of Registered Owner	APEX CAR RENTAL PTE LTD
Co Reg No	200102894H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64538110

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH 1.8 CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	8-V0016518-MVA-R001
Cover Note Number	

Driver

Name of Driver	ANG HOO QUEE
NRIC No	S7408932A
Date Of Birth	22/03/1974
Occupation	INDOOR
Date Of Driving Pass	16/08/1995
Driving Experience	23 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97686479
Fax Number	
Contact Number	
EMail Address	HQANG74@GMAIL.COM

Address	BLK 513D YISHUN STREET 51 #11-335
Postcode	764513
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : CHUA SHARON GENDER: : FEMALE
Passenger 2	NAME: : ANG SI EN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKT8531X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

17 JUN 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

17 Jun 2019

0930 hrs

Reporting Centre Personnel's Signature

Name:

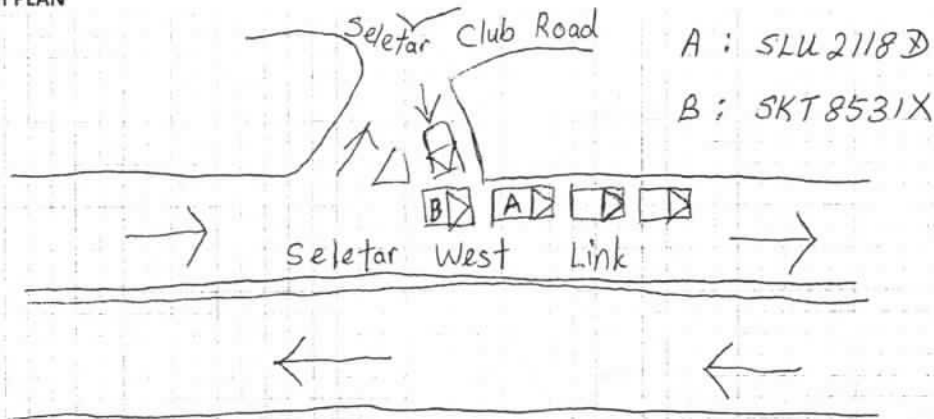
Poh Kwee Choo

NRIC/FIN No.:

S6840583A

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 15th June 2019, at about 1910hrs, I was driving (A) along Seletar West Link. I stopped my vehicle as the vehicle in front had come to a halt. Shortly after, vehicle B hit me from the rear. Both parties drove to another location to exchange personal particulars and take pictures.

DECLARATION

I/We declare



particulars are true in every respect.

Policyholder's Signature

Date & Time: 17 JUN 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time: 17 Jun 2019
0920 hrs

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Poh Kwee Choo
S8840583A

ESTIMATE

Date: 19.06.2019

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD3, Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Claim Department

OUR REF CP/150619/SLU2118D/05
VEHICLE NO SLU2118D
MODEL TOYOTA WISH 1.8 CVT**PARTS**

1 PC	Rear Bumper / DD	\$526.33 /
2 PCS	Rear L/R Bumper Retainer @ S\$96.25 / BR	\$192.50 /
1/2 PCS	Rear L/R Bumper Bracket @ S\$51.83 ? LH X NAI RH / BT	\$103.66 51.83 /
1 PC	Rear Key Sensor / BR	\$154.29 /
1 PC	Rear End Panel / DD	\$574.27 /
1 PC	Rear End Panel Top Garnish / CR4	\$270.91 180 /
1 PC	Rear Spare Tyre Panel X / DD	\$835.46 768.30 /
1 PC	Rear Boot Rubber / CR4	\$323.78 /
1 PC	Rear Boot Assy / DD	\$1,258.28 /
1 PC	Rear Boot Lock / BT	\$386.91 /
1 PC	Rear Boot Lock Hinge X NAI	\$37.82 X
2 PCS	Rear L/R Boot Light @ S\$270.50 LH / RH ? / BR	\$541.00 /
1 PC	Rear Boot Logo / NPC	\$75.16 /
1 PC	Rear Boot Emblem (Elegance) / NPC	\$53.50 /
1 PC	Rear Boot Emblem (Valve Matic) / NPC	\$37.97 /
1 PC	Rear Number Plate Light Garnish / BR	\$301.95 /
2 PCS	Rear L/R Light Assy @ S\$386.91 LH / RH ? / BR	\$773.82 /
1 PC	Rear Glass Moulding / NPC	\$192.81 /
1 PC	Rear Boot Inner Handle X / CR4	\$26.96 /
1 PC	Rear Exhaust Pipe X NAI	\$955.18 X
30 PCS	Clips @ S\$3.75 / NPC	\$112.50 30 /
		\$7,735.06
Less 25%		\$1,933.77 6449.66
		\$5,801.29 -25% 4837.24

CARPLUS AUTO PTE LTD

Rear Reverse Sensor *DR*
 Rear Reverse Camera *CUT*
 Tuff Kote *ACC*
 Check Wiring *ACC*
 Sealant *ACC*
 Dismantle & Refix Exhaust Pipe
 Dismantle & Refix Rear Glass
 Dismantle & Refix Rear Seat Upholstery

200 / \$250.00 SN
 \$250.00 SN *200*
30 / \$80.00 *40* / *80*
30 / \$80.00
 \$80.00 / *40*
 \$80.00 X
 \$150.00 *120* /
 \$120.00 *50* /
720

LABOUR

Being labour to dismantle & renew the above mentioned parts
 Respray Painting

\$1,200.00 *950*
 \$1,400.00 *1100*

Total

\$9,491.29 *2050* /

If any further damaged are found upon dismantling,
 you will be advised accordingly.

[Signature]
21/6/19

Steve (LKK)
8322 8813

Steve Chen @ LKK auto.com

WHL *Mr. Jindire* *20/6/19, 11:30am*

P/P

Relay *bef* *spray*
9 *days*

P-4837.24
N-720
L-2050
P/P-7607.24

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

No. 3663

TUFF CLAD PTE LTD

SERVICE ORDER / RECEIVING INSPECTION RECORD III

Co. Reg. No. 197401201D GST Reg. No. M2-0019834-4

160 Sin Ming Drive #04-07, Sin Ming AutoCity Singapore 575722 Tel: 6453 3722 Fax: 6266 7309

Name: Car Plus Auto P/L Mobile/Tel: 6266 7309Address: 160 Sin Ming Drive #04-07, Sin Ming AutoCity Singapore 575722Reg. No./Chassis: SLA 2183 Colour: silver Make & Model: Toy Wish

Date Processed: _____ Guarantee No.: _____

NOTE: PLEASE REMOVE ALL BELONGINGS. WE ARE NOT RESPONSIBLE FOR ANY ITEM LOST

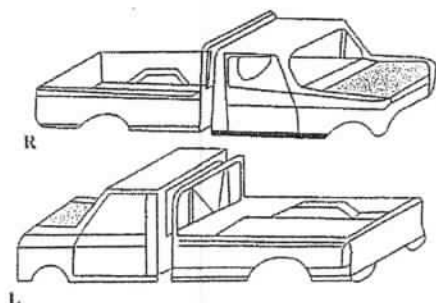
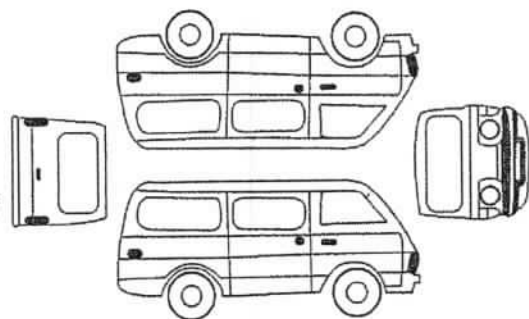
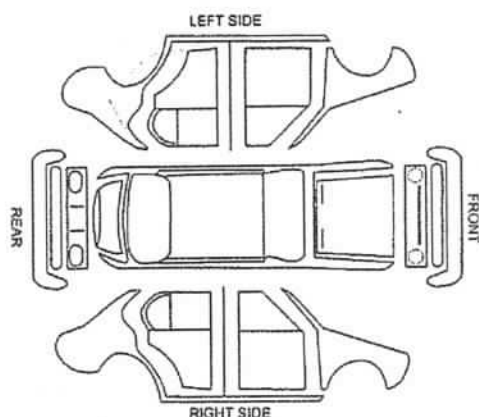
Carpet: Yes / No Rubber Mats: Yes / No Water spot: Yes / No Tools: _____ Pcs

Lighter: Yes / No Boot Mat: Yes / No IU Cash Card: Yes / No Keys: _____ Pcs

Spare Tyre: Yes / No Jack & Handle: Yes / No Hup Cap: _____ Mileage: _____

Date In: 11/2/17 Time In: 2:00 Sign: [Signature]Date Out: 11/2/17 Time Out: 1:00 Sign: [Signature]

Receiving Inspection Done By: _____



S/N	ITEM	SALES	GST	TOTAL
1.	TKD			
2.	TKD INSPECTION			
3.	TKD UNDERSIDE	300/-		
4.	TOUCH-UP			
5.	SOUND CLAD			
6.	SC INSPECTION			
7.	SYSTEM 6 TEFLON			
8.	S6 REGLOSS			
9.	SYSTEM 6 NANO 9H			
10.	POLISHING			
11.	LEATHER COND			
12.	LEATHER SEATS			
13.	TUFFI COOL SOLAR FILM			
14.	ANTI-GLARE			
15.	WS / GLASS REPL.			
16.	DWD FOAM KLEEN			
17.	WELD / KNOCK / PAINTING			
18.	BODY KIT			
19.				
20.				
21.				
	TOTAL	SS		

TAX INVOICE NO. 3663

VEHICLE NO:

PLEASE PAY TO : TUFF CLAD PTE LTD

160 Sin Ming Drive #04-07, Sin Ming AutoCity Singapore 575722

GST REG. NO: M2-0019834-4

TEL: 6453 3722 FAX: 6266 7309

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 19 July 2019 5:50 PM
To: Christine; carplus@singnet.com.sg; SUR
Subject: RE: SLU 2118D-DOA: 15/6/2019

Dear Christine,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christine <christine@carplus.com.sg>
Sent: Friday, 19 July 2019 5:23 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; carplus@singnet.com.sg
Subject: RE: SLU 2118D-DOA: 15/6/2019

Dear Veron,

Sorry for the delay.

Confirm closed at \$7607.24 @ 9 working days.

Thank you & Regards
Christine

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 11 July, 2019 11:33 AM
To: carplus@singnet.com.sg
Subject: FW: SLU 2118D-DOA: 15/6/2019

Dear Sir,

Any confirmation?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

• **From:** Veron Chen (LKKAuto)
Sent: Tuesday, 9 July 2019 11:21 AM
To: carplus@singnet.com.sg; SUR <sur@lkkauto.com>
Subject: SLU 2118D-DOA: 15/6/2019

Dear Sir,

WITHOUT PREJUDICE

Offer finalise amount \$7567.24 @ 7 working days

PARTS-\$6449.66 (LESS 25%=\$4837.24)

SN-\$400

LABOUR-\$2330

TOTAL-\$7567.24

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

» **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)
Sent: Thursday, 18 July 2019 9:09 AM
To: Christine; SUR
Subject: RE: SLU 2118D-DOA: 15/6/2019
Attachments: MARKING.pdf

Dear Christine,

WITHOUT PREJUDICE

Offer finalise amount \$7607.24 @ 9 working days

PARTS-\$6449.66 (LESS 25%=\$4837.24)
SN and LABOUR-\$2770.00
TOTAL-\$7607.24

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christine <christine@carplus.com.sg>
Sent: Tuesday, 16 July 2019 5:14 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SLU 2118D-DOA: 15/6/2019

Dear Veron,

As spoken, kindly see attached.

Thank you
Regards
Christine

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 11 July, 2019 11:33 AM
To: carplus@singnet.com.sg
Subject: FW: SLU 2118D-DOA: 15/6/2019

Dear Sir,

Any confirmation?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 9 July 2019 11:21 AM

To: carplus@singnet.com.sg; SUR <sur@lkkauto.com>

Subject: SLU 2118D-DOA: 15/6/2019

Dear Sir,

WITHOUT PREJUDICE

Offer finalise amount \$7567.24 @ 7 working days

PARTS-\$6449.66 (LESS 25%=\$4837.24)

SN-\$400

LABOUR-\$2330

TOTAL-\$7567.24

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


































...CLAIM SUBFOLDER...(Pending for Survey Report)









































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Jun 2019		20 Jun 2019 17:09 Edit Adj Rpt	S\$7,607.24 Edit Estimates	S\$7,607.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ONG WEE LUNG, ID: S8510111J								
Main Claimant:	APEX CAR RENTAL PTE LTD, Co. Reg. No.: 200102894H								
Vehicle Reg. No.:	SLU2118D	Date of Loss:	15/06/2019 19:00 - :59 [18 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D202816C02	Policy/Cover Note No.:	DMPCSN30621618022 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT8531X	Policy No. (Claimant):	8-V0016518-MVA-R001						
		Excess:	S\$0.00						
Repairer:	CARPLUS AUTO PTE LTD (HQ) 160 SIN MING DRIVE #04-06, SIN MING AUTOCITY, 575722 Sin Ming - Tel: 64516602								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]								
Claimant's Insurer:	QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 01/07/2019]								
Driver/Custodian (Insured):	ONG WEE LUNG (34 / Male) , NRIC: S8510111J Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU2118D (SNM19D202816C02)
[SKT8531X]
TP
APEX CAR RENTAL PTE LTD
Jun 15 2019 7:00PM
[ONG WEE LUNG]
CARPLUS AUTO PTE LTD

Upload Documents		Upload Photos		Compose New Letter		View		View In Browser	
Assessment Reports						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)				Thumbnail		Print	
1	17/06/19 14:07	Accident Statement						Load HTM	
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
2	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
3	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
4	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
5	20/06/19 18:25	Odometer Reading						Load JPG <input checked="" type="checkbox"/>	
6	20/06/19 18:25	Chassis Number						Load JPG <input checked="" type="checkbox"/>	
7	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
8	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
9	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
10	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
11	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
12	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
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30	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
31	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
32	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
33	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	
34	20/06/19 18:25	General View						Load JPG <input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
36	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
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39	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
40	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
41	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
42	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
43	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
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49	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
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51	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
52	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
53	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
54	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
55	20/06/19 18:25	General View	 Load JPG	<input checked="" type="checkbox"/>
56	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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59	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
71	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
72	22/07/19 07:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	20/06/19 17:09	PRS	 Load PDF	
2	20/06/19 17:09	INSK SKT8531X GIA REPORT	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/06/19 14:07	Accident Statement	 Load HTM	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Thumbnail	Print
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/06/19 14:06	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	17/06/19 14:06	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	17/06/19 14:06	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	17/06/19 14:06	CHASSIS NUMBER	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	17/06/19 11:23	Sketch Plan	 Load TIF	
2	17/06/19 11:23	CERTIFICATE OF INSURANCE	 Load TIF	
3	17/06/19 11:23	DRIVER'S NRIC + DRIVING LICENCE	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19010885/EVD3E2

Date: 07/08/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN30621618022

Claimant Vehicle
No : SLU2118DInsured Vehicle
No : SKT8531X

Date of Loss: 15/06/2019

Nature of Claim: TP

Claim
No: SNM19D202816C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU2118D**

Make & Model: TOYOTA WISH, 1.8 CVT (A)

Engine No: 2ZR0A29447

Reg. Date: 27/11/2017 (Man. Year: 2017)

Chassis No: JTDGG20W10J008225

Colour: Silver

Odometer: 21732 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,381.29	5,277.24	1,104.05	17.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,110.00	2,330.00	780.00	25.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	9,491.29	7,607.24	1,884.05	19.85

INSPECTION

Date of Assignment: 20/06/2019

Date Inspected: 20/06/2019 Inspected At:

CARPLUS AUTO PTE LTD (HQ)
160 SIN MING DRIVE #04-06, SIN MING
AUTOCITY
Singapore 575722

Estimated Period of Repair: 9.0 days

Adjuster: CHEN TSUE YEE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 07 Aug 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU2118D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Dented	526.33 FL	*526.33 FL
2	2	*REAR L/R BUMPER RETAINER	Broken	192.50 FL	*192.50 FL
3	1	*REAR L/R BUMPER BRACKET	N/S Not Necessary / O/S Bent	103.66 FL	*51.83 FL
4	1	*REAR KEY SENSOR	Broken	154.29 FL	*154.29 FL
5	1	*REAR END PANEL	Dented	574.27 FL	*574.27 FL
6	1	*REAR END PANEL TOP GARNISH	Crushed	270.91 FL	*180.00 FL
7	1	*REAR SPARE TYRE PANEL	Dented	835.46 FL	*768.30 FL
8	1	*REAR BOOT RUBBER	Crushed	323.78 FL	*323.78 FL
9	1	*REAR BOOT ASSY	Dented	1,258.28 FL	*1,258.28 FL
10	1	*REAR BOOT LOCK	Bent	386.91 FL	*386.91 FL
11	1	*REAR BOOT LOCK HINGE	Not Necessary	37.82 FL	*- FL
12	2	*REAR L/R BOOT LIGHT	Broken	541.00 FL	*541.00 FL
13	1	*REAR BOOT LOGO	Necessary	75.16 FL	*75.16 FL
14	1	*REAR BOOT EMBLEM (ELEGANCE)	Necessary	53.50 FL	*53.50 FL
15	1	*REAR BOOT EMBLEM (VALVE MATIC)	Necessary	37.97 FL	*37.97 FL
16	1	*REAR NUMBER PLATE LIGHT GARNISH	Broken	301.95 FL	*301.95 FL
17	2	*REAR L/R LIGHT ASSY	Broken	773.82 FL	*773.82 FL
18	1	*REAR GLASS MOULDING	Necessary	192.81 FL	*192.81 FL
19	1	*REAR BOOT INNER HANDLE	Crushed	26.96 FL	*26.96 FL
20	1	*REAR EXHAUST PIPE	Not Necessary	955.18 FL	*- FL
21	1	*CLIPS (30PCS)	Necessary	112.50 FL	*30.00 FL
22	1	*REAR REVERSE SENSOR	Broken	250.00 FS	*200.00 FS
23	1	*REAR REVERSE CAMERA	Cut	250.00 FS	*200.00 FS
24	1	*SEALANT	Necessary	80.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,315.06	6,889.66
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,933.77	1,612.42
Total Parts (\$\$)	6,381.29	5,277.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TUFF KOTE	New	80.00	80.00
2	CHECK WIRING	New	80.00	30.00
3	DISMANTLE & REFIX EXHAUST PIPE	New	80.00	0.00
4	DISMANTLE & REFIX REAR GLASS	New	150.00	120.00
5	DISMANTLE & REFIX REAR SEAT UPHOLSTERY	New	120.00	50.00
6	BEING LABOUR TO DISMANTLE & RENEW THE ABOVE MENTIONED PARTS	New	1,200.00	950.00
7	RESPRAY PAINTING	New	1,400.00	1,100.00
Gross Labour Cost (S\$)			3,110.00	2,330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >