

INSURANCE

INS. CASE OWNER

Sundai

CC4 / III1901 0871, April 9

S3

LKK

IDAC

Surveyor:

DHAN

DOI:

12/6/19

Date/Time:

12/6/19

Registered in Merimen:

12/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8873C

Name of Insured:

CTPL

Insured Tel No.:

HP:

12/6/19

Excess Sec II :\$5

D.O.A.:

Claim No.:

Policy No.:

Make / Model:

HYUNDAI

Place of Accident:

PROPERT BLVD TMS CITY

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Ong Chung Hiep

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

JRK 6627



INSRS:
WSP:
Tel:
Liability:
RMKS:

Exclusive Enterprise



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

JRK 6627 - 24/06/19 14:00/15:00 V/L - 12/6/19
SH 8873C - 24/06/19 14:00/15:00 V/L - 12/6/19

24/6/19

3 veh cc. Old last car. TP is 2nd car.

26/8/19

File -> type modeler

9/1/2000

File -> su k to one DV

STAGE	DATE / PIC
Non-Reporting 1st	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Manifest/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 9/1/2000		Confirm with: Ice	
Final Liability:	%	Agreed / (Assessed) BOLA S/N No.:	NIL
Repair Cost:	\$550 @ 60% = \$330.00		
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5 120.00	(50 x 4 days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input checked="" type="checkbox"/> LOR + LOU	<input type="checkbox"/> LOR + LO	(Tick only one)
GIA/LTA Search	\$5 7.45		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5 333.45	Global Sum \$5:	330.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	\$5 330.00	Name 1:	Exclusive Enterprise Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT 3/2/2020

1) Claim status: Final/Reject/Private Settle
2) Report Form: 1
3) Survey fee: \$ 60.00

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 08 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: JRK6627 Yr Regn: 2016, March
 Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Innova cc 1898
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading 280250 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: PN111NV4018415384

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / 8/Rim / STD A/Rim or

Tyre Size: F: 205/65R15
 R: 205/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hankook

Front	<u>06</u>	Rear	<u>06</u>
R/Bal.	mm	R/Bal.	mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>19/06/19</u>

Survey held at Exclusive

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP 111

US\$ 5350 (Kee) 9692 P/677

MV : 52k (RM) \approx 17K.

PV : 3K (RM) \approx 1K

Nett: \approx 16K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Preli. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Ave 4, #03-50, Premier @ KB, Singapore 415875

Tel : 62459655 / 9735 6016 (Tony) Fax : 6245 9678

Email : exclusiveenterprise50@gmail.com PN III NV4 018415384

TP INS : III

Veh No. : JRK 6627

TP III

Xiao Tony

Veh Model : Toyota Innova 2.0E

No.	List items	QTY	Amount
1	Bonnet <i>Regr</i>	1	\$739.10 +
2	Bonnet Lock	1	\$93.10 +
3	Bonnet Outer Chrome Moulding	1	\$267.30 +
4	Bonnet Rubber Seal	1	\$39.10 +
5	Bonnet Hinge L/R	2	\$114.20 +
6	Frt Bumper <i>Delid</i>	1	\$573.10 -
7	Frt Bumper Side Retainer L/R <i>new</i>	2	\$146.20 -
8	Frt Bumper Fog Lamp Garnish L/R <i>new</i>	2	\$178.40 +
9	Frt Bumper Lower Grille <i>Delid</i>	1	\$188.30 -
10	Frt Bumper Reinforcement <i>new</i>	1	\$437.10 +
11	Frt Bumper Bracket <i>Delid</i>	1	\$113.40 -
12	Frt Grille <i>combined</i>	1	\$362.10 -
13	Frt Grille Logo <i>new</i>	1	\$48.80 -
14	Headlamp L/R <i>combined</i>	2	\$986.20 -
15	Support Panel <i>Regr</i>	1	\$519.30 +
16	Brace Panel <i>Delid</i>	1	\$221.90 -
17	Radiator <i>Free new</i>	1	\$939.10 +
18	A/C Condenser	1	\$1,163.90 +
19	Tailgate <i>Delid</i>	1	\$1,391.60 1043.
20	Tailgate Lock <i>Delid</i>	1	\$476.10 285
21	Tailgate W/strip <i>cut</i>	1	\$197.60 -
22	Tailgate Outer Garnish <i>new</i>	1	\$119.30 +
23	Tailgate Logo	1	\$69.30 -
24	Emblem " 2.0 " <i>new</i>	1	\$53.10 -
25	Emblem " E "	1	\$48.30 -
26	Tailgate Glass Moulding L/R <i>new</i>	1	\$79.20 -
27	Tailgate Inner Trimboard <i>Free new</i>	1	\$587.10 +
28	Tailgate Stopper L/R	1	\$78.80 +
29	Rear Bumper <i>Delid</i>	1	\$561.90 -
30	Rear Bumper Side Retainer L/R <i>new</i>	2	\$178.60 98
31	Rear Bumper Side Holder L/R <i>Free new</i>	2	\$187.20 +
32	Rear Bumper Side Reflector L/R <i>Free new</i>	2	\$183.60

91-80

33 Taillamp L/R	2	\$579.20
34 End Panel	1	\$811.60
35 End Panel Top Garnish	1	\$363.70 105
36 Rear Compartment Board	1	\$893.60

5272.10

3934.15

Sub-Total : \$13,990.40

Less 25% : \$3497.60

Total : \$10,492.80

S/N

Frt Bumper Clips	1Set	\$50.30
Frt Grille Clips	1Set	\$50.20
Coolant	1	\$80
Frt Number Plate	1	\$50
Rear Bumper Clips	1Set	\$50.30
Rear W/S Sealant	1	\$80.60
Tailgate Inner Trim Clips	1	\$50.20
Rear Number Clips	1Set	\$50
Reverse Sensor	1	\$300

S/N Total : \$760

Labour

R&R Front Aircon Condenser & Radiator	\$180
Top up aircon gas	\$150
Wire-Checking (Front)	\$50.30
Labour (Front)	\$1,000
Painting (Front)	\$900
R&R Rear Windscreen	\$150
R&R Reverse Sensor	\$60
Wire-Checking (Rear)	\$50
R&R Rear Compartment & Trims	\$150
Transfer Rear Gate Component from old to new	\$100
Labour (Rear)	\$1,000
Painting (Rear)	\$900

Labour Total : \$3790

15092.80

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Adrian Lij 96893735

H/s 19/06/18.

~~5350~~

total: 6734.15

H/s: 5350

08 Days.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 19 June 2019 9:13 AM
To: exclusiveenterprise50@gmail.com; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sundari Nagarajan - III
Subject: RE: ACCIDENT INVOLVING JRK 6627 / SH 8873 C
Attachments: JRK 6627 - MCD.PDF

10:13am @ 19/6/2019
vehicle in
sur @ Nenny

Dear Sir / Mdm,

Please conduct a survey on TP vehicle JRK6627 and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: exclusiveenterprise50@gmail.com [mailto:exclusiveenterprise50@gmail.com]
Sent: 18 June, 2019 5:32 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: ACCIDENT INVOLVING JRK 6627 / SH 8873 C

Hi Gabriel,

Please assign LKK Auto Consultants Pte Ltd as the surveyor.
Thank You.

Best regards,

Nenny
Exclusive Enterprise Pte Ltd
8 Kaki Bukit Avenue 4 #03-50
PREMIER@KAKI BUKIT
Singapore 415875
Tel: 6245 9655 Fax: 6245 9678

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, June 18, 2019 5:29 PM
To: exclusiveenterprise50@gmail.com
Subject: RE: ACCIDENT INVOLVING JRK 6627 / SH 8873 C

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: exclusiveenterprise50@gmail.com [<mailto:exclusiveenterprise50@gmail.com>]
Sent: 18 June, 2019 4:07 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: ACCIDENT INVOLVING JRK 6627 / SH 8873 C

Dear Sir / Mdm,

Please refer to the attached docs.
Your prompt reply are highly appreciated.
Thank You.

Best regards,

Nenny
Exclusive Enterprise Pte Ltd
8 Kaki Bukit Avenue 4 #03-50
PREMIER@KAKI BUKIT
Singapore 415875
Tel: 6245 9655 Fax: 6245 9678

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jun 2019 17:01	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	19 Jun 2019 17:01	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	19 Jun 2019 17:01	Cim Created	Reg No: JRV6627. Acct Date: 2019/06/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Exclusive Enterprise Pte Ltd (HQ)	[A] Lau Shu Pei
4	19 Jun 2019 17:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	19 Jun 2019 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/28	[A] Lau Shu Pei
6	19 Jun 2019 17:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	19 Jun 2019 17:02	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	19 Jun 2019 17:02	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	20 Jun 2019 15:18	Cim Dtl Modified	Claimant's Name: - -> TAN SHU CHENG. Claimant's ID: -> -.	[A] Lau Shu Pei
10	20 Jun 2019 15:18	Cim Veh Model Changed	(206086) -> (205077) TOYOTA INNOVA 2.0 E AT (A).	[A] Lau Shu Pei
11	24 Jun 2019 09:59	Cim Registration Modified	Reg No:JRV6627->JRK6627.	[A] CHEW HSIAO TONG
12	24 Jun 2019 10:02	Adj Mandate Request	Cur,Req:0.00:PODS Liability:TBA Remarks: 3 vehicles chain collision. BOLA not applicable as 2nd car was a Malaysian vehicle. Kindly upload IV video in Merimen for our viewing.	[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2183805	20/06/2019 08:47	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	JRV6627	SH8873C	11.77

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13	24 Jun 2019 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/28. Mandate Remarks: uploaded	[I] Sundari Nagarajan
14	24 Jun 2019 10:14	Adj Mandate Set	Approved:0.00:uploaded	[I] Sundari Nagarajan

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

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No record

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2183805	20/06/2019 08:47	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	JRV6627	SH8873C	11.77
2186825	24/06/2019 10:11	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	JRK6627	Sundari Nagarajan	xx.xx
2186848	24/06/2019 10:20	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	JRK6627	Sundari Nagarajan	xx.xx

Hsiao Tong (LKKAUTO)

From: exclusiveenterprise50@gmail.com
Sent: Friday, 19 July 2019 1:09 PM
To: Hsiao Tong (LKKAUTO)
Subject: JRK 6627 - LOD
Attachments: LOD FULL SET.pdf

Hi XiaoTong ,

Please see attached for LOD .

Thanks.

Best regards,

Xiang
Exclusive Enterprise Pte Ltd
8 Kaki Bukit Avenue 4 #03-50
PREMIER@KAKI BUKIT
Singapore 415875
Tel: 6245 9655 Fax: 6245 9678

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14	24 Jun 2019 10:14	Adj Mandate Set	Approved:0.00:uploaded	[I] Sundari Nagarajan
15	11 Jul 2019 08:35	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
16	11 Jul 2019 08:36	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[A] CHEW HSIAO TONG
17	17 Jul 2019 09:38	Video Downloaded	Downloaded Video - Accident-IV	[A] ADRIAN LING
18	17 Jul 2019 09:39	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[A] ADRIAN LING
19	17 Jul 2019 09:40	Video Downloaded	Downloaded Video - Accident-IV	[A] ADRIAN LING
20	17 Jul 2019 09:40	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[A] ADRIAN LING
21	17 Jul 2019 09:42	Video Downloaded	Downloaded Video - Accident-IV	[A] ADRIAN LING
22	20 Aug 2019 13:35	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[I] Mekavathanan Sarangapani
23	20 Aug 2019 13:36	Video Downloaded	Downloaded Video - Accident-IV	[I] Mekavathanan Sarangapani
24	20 Aug 2019 13:36	Video Downloaded	Downloaded Video - Accident-IV	[I] Mekavathanan Sarangapani
25	20 Aug 2019 16:16	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
26	20 Aug 2019 16:17	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[I] Sundari Nagarajan
27	04 Sep 2019 11:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28	04 Sep 2019 11:40	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
29	04 Sep 2019 11:40	Clim Dtl Modified	JPJ Reg. Date: -> 2016/03/10.	[A] JOANNE LEE KHANG MIN
30	04 Sep 2019 11:40	Clim Details Notified		[A] JOANNE LEE KHANG MIN
31	04 Sep 2019 17:56	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
32	04 Sep 2019 17:57	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[I] Sundari Nagarajan
33	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD 7263X(alsoIII)	[I] Sundari Nagarajan
34	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan

AUDIT TRAIL

No.	On	Audit	Remarks	By
35	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
36	28 Sep 2019 14:04	Adj Mandate Request	Cur.Req:4447.45:PODS Liability: 80% *Quantum: [(a)CORw/GST: \$5,350.00 + (b)LOU(4days x \$50.00): \$200.00]@80% = 4,440.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,447.45 *Vehicle Model: Toyota Innova (1998cc) *8 recommenda tion repair days *For	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref No	Ref Date	Ref Type	Ref Type	Ref Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2183805	20 Jun 2019 08:47:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	JRV6627	SH8873C	11.77
2186825	24 Jun 2019 10:11:14	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	JRK6627	Sundari Nagarajan	xx.xx
2186848	24 Jun 2019 10:20:23	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	JRK6627	Sundari Nagarajan	xx.xx
2268966	04 Sep 2019 11:40:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	JRK6627	SH8873C	11.77

Print Received Message

This mail is associated with :

*JRK6627 (MCT19060455)
[SH8873C]

TP

TAN SHU CHENG

Jun 17 2019 12:00AM

[-]

Exclusive Enterprise Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 09:35 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2782.45) - JRK6627 - Claim Handler: Sundari Nagarajan

Approved:2782.45:50% liability. As per ID video TP cut into ID's lane

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	19 Jun 2019 17:01	Cim Dtl Modified	Claimant's Name: -> -.		[A] Lau Shu Pei
2	19 Jun 2019 17:01	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.		[A] Lau Shu Pei
3	19 Jun 2019 17:01	Cim Created	Reg No: JRV6627. Acct Date: 2019/06/17. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). Workshop: Exclusive Enterprise Pte Ltd (HQ)		[A] Lau Shu Pei
4	19 Jun 2019 17:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lau Shu Pei
5	19 Jun 2019 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/28		[A] Lau Shu Pei
6	19 Jun 2019 17:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lau Shu Pei
7	19 Jun 2019 17:02	Label Added	(30653):Direct Settlement.		[A] Lau Shu Pei
8	19 Jun 2019 17:02	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] Lau Shu Pei
9	20 Jun 2019 15:18	Cim Dtl Modified	Claimant's Name: - -> TAN SHU CHENG. Claimant's ID: -> -.		[A] Lau Shu Pei
10	20 Jun 2019 15:18	Cim Veh Model Changed	(206086) -> (205077) TOYOTA INNOVA 2.0 E AT (A).		[A] Lau Shu Pei
11	24 Jun 2019 09:59	Cim Registration Modified	Reg No:JRV6627->JRK6627.		[A] CHEW HSIAO TONG
12	24 Jun 2019 10:02	Adj Mandate Request	Cur.Req:0.00:PODS Liability:TBA Remarks: 3 vehicles chain collision. BOLA not applicable as 2nd car w as a Malaysian vehicle. Kindly upload IV video in Merimen for our viewing.		[A] CHEW HSIAO TONG
13	24 Jun 2019 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/28. Mandate Remarks: uploaded		[I] Sundari Nagarajan
14	24 Jun 2019 10:14	Adj Mandate Set	Approved:0.00:uploaded		[I] Sundari Nagarajan
15	11 Jul 2019 08:35	Video Downloaded	Downloaded Video - Accident-IV		[A] CHEW HSIAO TONG
16	11 Jul 2019 08:36	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[A] CHEW HSIAO TONG
17	17 Jul 2019 09:38	Video Downloaded	Downloaded Video - Accident-IV		[A] ADRIAN LING
18	17 Jul 2019 09:39	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[A] ADRIAN LING
19	17 Jul 2019 09:40	Video Downloaded	Downloaded Video - Accident-IV		[A] ADRIAN LING
20	17 Jul 2019 09:40	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[A] ADRIAN LING
21	17 Jul 2019 09:42	Video Downloaded	Downloaded Video - Accident-IV		[A] ADRIAN LING
22	20 Aug 2019 13:35	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Mekavathanan Sarangapani
23	20 Aug 2019 13:36	Video Downloaded	Downloaded Video - Accident-IV		[I] Mekavathanan Sarangapani
24	20 Aug 2019 13:36	Video Downloaded	Downloaded Video - Accident-IV		[I] Mekavathanan Sarangapani
25	20 Aug 2019 16:16	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
26	20 Aug 2019 16:17	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Sundari Nagarajan

AUDIT TRAIL					By
No.	On	Audit	Remarks		
27	04 Sep 2019 11:40	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
28	04 Sep 2019 11:40	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.		[A] JOANNE LEE KHANG MIN
29	04 Sep 2019 11:40	Cim Dtl Modified	JPJ Reg. Date: -> 2016/03/10.		[A] JOANNE LEE KHANG MIN
30	04 Sep 2019 11:40	Cim Details Notified			[A] JOANNE LEE KHANG MIN
31	04 Sep 2019 17:56	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
32	04 Sep 2019 17:57	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Sundari Nagarajan
33	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Sundari Nagarajan
34	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
35	04 Sep 2019 18:03	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
36	28 Sep 2019 14:04	Adj Mandate Request	Cur.Req:4447.45;PODS Liability: 80% *Quantum: [(a)CORw/GST: \$5,350.00 + (b)LOU(4days x \$50.00): \$200.00]@80% = 4,440.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,447.45 *Vehicle Model: Toyota Innova (1998cc) *B recommendation repair days *For		[A] CHEW HSIAO TONG
37	30 Sep 2019 09:31	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
38	30 Sep 2019 09:32	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
39	30 Sep 2019 09:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/06/28, Mandate Remarks: 50% liability. As per ID video TP cut into ID's lane		[I] Sundari Nagarajan
40	30 Sep 2019 09:35	Adj Mandate Set	Approved:2782.45:50% liability. As per ID video TP cut into ID's lane		[I] Sundari Nagarajan
41	03 Dec 2019 16:02	Video Downloaded	Downloaded Video - Accident-IV		[I] Mekavathanan Sarangapani
42	03 Dec 2019 16:03	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Mekavathanan Sarangapani
43	03 Dec 2019 16:04	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Mekavathanan Sarangapani
44	03 Dec 2019 16:04	Video Downloaded	Downloaded Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X(alsoIII)		[I] Mekavathanan Sarangapani
45	03 Dec 2019 16:04	Video Downloaded	Downloaded Video - Accident-IV		[I] Mekavathanan Sarangapani
46	06 Dec 2019 17:27	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
47	06 Dec 2019 17:33	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
48	28 Dec 2019 13:42	Adj Mandate Request	Cur.Req:4447.45:3rd party rejected our offer at 50% as it is a chain collision. Kindly review and let us have your further mandate. Thanks.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2183805	20 Jun 2019 08:47:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	JRV6627	SH8873C	11.77
2186825	24 Jun 2019 10:11:14	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	JRK6627	Sundari Nagarajan	xx.xx
2186848	24 Jun 2019	Video Upload	Motor	India	India	JRK6627	Sundari	xx.xx

	10:20:23			International Insurance Pte Ltd (HQ)	International Insurance Pte Ltd (HQ)		Nagarajan	
2268966	04 Sep 2019 11:40:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	JRK6627	SH8873C	11.77

Print Received Message

This mail is associated with :

***JRK6627 (MCT19060455)**

[SH8873C]

TP

TAN SHU CHENG

Jun 17 2019 12:00AM

[-]

Exclusive Enterprise Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/12/2019 10:01 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3337.45) - JRK6627 - Claim Handler: Sundari Nagarajan

Approved:3337.45:TP cut into ID's lane. Video is clear cut. Just for settlement purpose we may revise liability to 60%

Hsiao Tong (LKKAUTO)

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>
Sent: Monday, 6 January 2020 5:06 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: RE: JRK 6627 - LOD //LKK Ref: CC4/III19010871/Apb3

Hi Hsiao Tong ,

Amount agreed .

Thanks.

"May good luck and good fortune always be with you & Happy New Year 2020"

Best Regards,

ICE

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

On Fri, 3 Jan 2020 at 17:54, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

Attached is a copy of our insured video for your reference.

Your client had cut into our insured's lane. For an amicable settlement, we have our principal instruction to improve offer at a global sum of \$3,300.00(all-in).

Please confirm acceptance.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>
Sent: Wednesday, 18 December 2019 2:49 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: RE: JRK 6627 - LOD //LKK Ref: CC4/III19010871/Apb3

Hi Hsiao Tong,

Refer to previous email on 15/11/2019. Any update news?

How's the case going on?

Kindly expedite the process to re-advise the liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

ICE

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

On Fri, 15 Nov 2019 at 16:58, Exclusive Enterprise <exclusiveenterprise50@gmail.com> wrote:

Hi Hsiao Tong ,

Base on your insured report . it stated there that our client vehicle change lane which did not happen .

And for vehicle damage it can clearly see that our client vehicle had been hit in the center portion of our rear which causes our client to hit the front vehicle .

If you are going to give me 50% liability for this head to rear accident which i think clearly it is unfair .

Please provide evidence showing that our client vehicle is changing lane .

I will not accept that just because your insured wrote in their report that our client change lane to cause the accident will be justify base on your insured report .

So in future if there is any head to rear accident if anyone put in his report front vehicle change lane can be fight to 50% ?

that will not be fair . if your insured said we change lane or have any supporting evidence . Please provide .

Kindly re-advise liability .

Thanks.

Best Regards,

Xiang

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

On Fri, 15 Nov 2019 at 15:14, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/mdm,

Apologised for late response.

Our offer is on 50% basis as our driver reported that your client had switched into his lane, jammed brake and caused our insured driver collided onto your client vehicle's rear portion. Furthermore, your client had hit the front vehicle. Attached is a copy of our driver police report for your necessary action.

Brief Details.

On the 17/6/2019 at about 7.55pm, I was driving on the 3rd lane of the 5 lane road along air boulevard. As such there was a Malaysian vehicle bearing plate number JRK6627 driving in the 3rd lane and had switched in to my lane. About 1-2 seconds later, the Malaysian vehicle jammed as such I braked and collided on to its rear. I got down and checked that the Malaysian vehicle collided on to the another taxi vehicle bearing plate number SHD7263X which was in front of and ambulance at scene. No injuries at scene. My vehicle has a small dent at the front bumper. Malaysian vehicle has a small dent at the rear bumper. The taxi vehicle has some dents at the front bumper.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>

Sent: Tuesday, 12 November 2019 5:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: RE: JRK 6627 - LOD //LKK Ref: CC4/III19010871/Apb3

Hi Hsiao Tong ,

There is no reply from you yet .

Please advice .

Best Regards,

Xiang

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

On Fri, 1 Nov 2019 at 14:08, MotorClaims <exclusiveenterprise50@gmail.com> wrote:

Hi Hsiao Tong,

May I know how is the finalized amount? We do not have any update news since email had send on 9/10/19.

Please advice. We look forward to hear from you soon.

Thank you very much.

Best Regards,

ICE

EXCLUSIVE ENTERPRISE PTE LTD

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

From: [MotorClaims](#)

Sent: Wednesday, October 9, 2019 9:51 AM

To: [Hsiao Tong \(LKKAUTO\)](#)

Subject: RE: JRK 6627 - LOD //LKK Ref: CC4/III19010871/Apb3

Hi Hsiao Tong ,

Please advice why the offered amount is so low .

Thanks.

Best Regards,

XIANG

EXCLUSIVE ENTERPRISE PTE LTD

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

From: [Hsiao Tong \(LKKAuto\)](#)
Sent: Tuesday, October 1, 2019 12:52 PM
To: [MotorClaims](#)
Subject: RE: JRK 6627 - LOD //LKK Ref: CC4/III19010871/Apb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$2,780.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MotorClaims <exclusiveenterprise50@gmail.com>

Sent: Monday, 16 September 2019 3:05 PM

To: MotorClaims <exclusiveenterprise50@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: JRK 6627 - LOD

Importance: High

Hi Xiao Tong,

We have send out LOD on 25/06/2019 but until now no any news from you all.

We would appreciate your immediate attention and look forward to hearing from you soon.

Thank you very much.

Best Regards,

ICE

EXCLUSIVE ENTERPRISE PTE LTD

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

From: [MotorClaims](#)

Sent: Wednesday, September 4, 2019 11:39 AM

To: chewht@lkkauto.com

Subject: RE: JRK 6627 - LOD

Importance: High

Hi XiaoTong ,

Refer to below email & advice .

Thanks.

Best Regards,

Xiang

EXCLUSIVE ENTERPRISE PTE LTD

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

From: [MotorClaims](#)
Sent: Wednesday, August 28, 2019 3:26 PM
To: chewht@lkkauto.com
Subject: RE: JRK 6627 - LOD
Importance: High

Hi XiaoTong ,

It's been one month since I send the LOD to you and haven gotten any replies .

Please advise .

Thanks.

Best Regards,

Xiang

EXCLUSIVE ENTERPRISE PTE LTD

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

From: exclusiveenterprise50@gmail.com
Sent: Friday, July 19, 2019 1:09 PM
To: chewht@lkkauto.com
Subject: JRK 6627 - LOD

Hi XiaoTong ,

Please see attached for LOD .

Thanks.

Best regards,

Xiang

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-50

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 6245 9655 Fax: 6245 9678

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING









































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Jun 2019 Edit Reg		19 Jun 2019 00:00 Edit Adj Rpt	\$5,350.00 Edit Estimates	\$5,350.00 View Rpt		Pending for Survey Report Cancel Case
























































Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD, ID: 199303821R								
Main Claimant:	TAM SHU CHENG, ID: -								
Vehicle Reg. No.:	JRK6627	Date of Loss:	17/06/2019 00:00 - :59 [39 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060455	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH8873C	Policy No. (Claimant):							
		Excess:							
Repairer:	Exclusive Enterprise Pte Ltd (HQ) 8 KAKI BT AV 4#03-50 PREMIER@KB, 415875 Kaki Bukit - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/06/2019]								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> III_SG (30/12/2019): Alert - Adj Mandate Approved (\$3337.45) - JRK6627 - Claim Handler: Sundari Naga... III_SG (30/09/2019): Alert - Adj Mandate Approved (\$2782.45) - JRK6627 - Claim Handler: Sundari Naga... III_SG (24/06/2019): Alert - Adj Mandate Approved (\$0.00) - JRK6627 - Claim Handler: Sundari Naga... 									
ALL ASSOCIATED TASKS		View All	Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*JRK6627 (MCT19060455)
 [SH8873C]
 TP
 TAM SHU CHENG
 Jun 17 2019 12:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Exclusive Enterprise Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print	
1	24/06/19 10:11	Video - Accident-IV					Load MP4		
2	24/06/19 10:20	Video - Accident-SHD7263X-1stvehicle;SH8873C(III)>JRK6627>SHD7263X (alsoIII)					Load MP4		
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
2	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
3	24/06/19 10:00	Chassis Number					Load JPG	<input checked="" type="checkbox"/>	
4	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
5	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
6	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
7	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
8	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
9	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
10	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
11	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
12	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
13	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
14	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
15	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
16	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
17	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	
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38	24/06/19 10:00	General View					Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/06/19 17:02	EMAIL FROM III DD 19062019	 Load PDF	
2	19/06/19 17:02	NOTICE & POLICE REPORT	 Load PDF	
3	20/06/19 17:26	Malaysia Vehicle Registration Card	 Load PDF	
4	20/06/19 17:26	INSURANCE CERT	 Load PDF	
5	24/08/19 12:29	TP_ESTIMATE_MARKED_(FINAL)	 Load PDF	
6	04/09/19 12:57	WORKSHOP INVOICE	 Load PDF	
7	04/09/19 12:57	LTA SEARCH	 Load PDF	
8	04/09/19 12:57	LOD	 Load PDF	
9	04/02/20 10:28	AUTHORISATION TO ACT FORM	 Load PDF	
10	04/02/20 10:28	DISCHARGE VOUCHER	 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
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11	04/02/20 10:28	GIRO FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/06/19 08:46	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010871/APS3Q2

Date: 04/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : JRK6627 Insured Vehicle No : SH8873C
 Date of Loss: 17/06/2019 Nature of Claim: TP Claim No: MCT19060455

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JRK6627
 Make & Model: TOYOTA INNOVA, 2.0 E AT (A) Engine No: 1TR8856072
 Reg. Date: 10/03/2016 (Man. Year: 2015) Chassis No: PN111NV4018415384
 Colour: Silver Odometer: 280250 km
 Engine Capacity: 1998 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/65 R15 Rear Tyre Size: 205/65 R15
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,252.80	4,364.15	6,888.65	61.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,690.00	2,370.00	2,320.00	49.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,942.80	6,734.15	9,208.65	57.76
Approved Total (Overridden) (S\$)		5,350.00		
Nett Amount (S\$)	15,942.80	5,350.00	10,592.80	66.44
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
		(S\$) 5,550.00		
Liabile Amount (60.00%) (S\$)		3,330.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,337.45		
Global Sum Settlement (S\$)		3,300.00		

INSPECTION

Date of Assignment: 19/06/2019
 Date Inspected: 19/06/2019 Inspected At: Exclusive Enterprise Pte Ltd (HQ)
 8 KAKI BT AV 4#03-50
 PREMIER@KB
 Singapore 415875

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Sep 2019)
Parts:	M1-MPV	TOYOTA INNOVA 2.0 E AT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for JRK6627)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Repair	739.10 FL	*- FL
2	1		*BONNET LOCK	Not Necessary	93.10 FL	*- FL
3	1		*BONNET OUTER CHROME MOULDING	Not Necessary	267.30 FL	*- FL
4	1		*BONNET RUBBER SEAL	Not Necessary	39.10 FL	*- FL
5	2		*BONNET HINGE L/R	Not Necessary	114.20 FL	*- FL
6	1		*FRT BUMPER	Deformed	573.10 FL	*573.10 FL
7	2		*FRT BUMPER SIDE RETAINER L/R	Necessary	146.20 FL	*146.20 FL
8	2		*FRT BUMPER FOG LAMP GARNISH L/R	Not Necessary	178.40 FL	*- FL
9	1		*FRT BUMPER LOWER GRILLE	Deformed	188.30 FL	*188.30 FL
10	1		*FRT BUMPER REINFORCEMENT	Not Necessary	437.10 FL	*- FL
11	1		*FRT BUMPER BRACKET	Bent	113.40 FL	*113.40 FL
12	1		*FRT GRILLE	Cracked	362.10 FL	*362.10 FL
13	1		*FRT GRILLE LOGO	Necessary	48.80 FL	*48.80 FL
14	2		*HEADLAMP L/R	Cracked	986.20 FL	*986.20 FL
15	1		*SUPPORT PANEL	Repair	519.30 FL	*- FL
16	1		*BRACE PANEL	Bent	221.90 FL	*221.90 FL
17	1		*RADIATOR	Not Necessary	939.10 FL	*- FL
18	1		*A/C CONDENSER	Not Necessary	1,163.90 FL	*- FL
19	1		*TAILGATE	Dented	1,391.60 FL	*1,043.00 FL
20	1		*TAILGATE LOCK	Damaged	476.10 FL	*285.00 FL
21	1		*TAILGATE W/STRIP	Cut	197.60 FL	*197.60 FL
22	1		*TAILGATE OUTER GARNISH	Not Necessary	119.30 FL	*- FL
23	1		*TAILGATE LOGO	Necessary	69.30 FL	*69.30 FL
24	1		*EMBLEM 2.0	Necessary	53.10 FL	*53.10 FL
25	1		*EMBLEM E	Necessary	48.30 FL	*48.30 FL
26	1		*TAILGATE GLASS MOULDING L/R	Necessary	79.20 FL	*79.20 FL
27	1		*TAILGATE INNER TRIMBOARD	Not Necessary	587.10 FL	*- FL
28	1		*TAILGATE STOPPER L/R	Not Necessary	78.80 FL	*- FL
29	1		*REAR BUMPER	Deformed	561.90 FL	*561.90 FL
30	2		*REAR BUMPER SIDE RETAINER L/R	Necessary	178.60 FL	*98.00 FL
31	2		*REAR BUMPER SIDE HOLDER L/R	Not Necessary	187.20 FL	*- FL
32	1		*REAR BUMPER SIDE REFLECTOR L/R	N/S Cracked	183.60 FL	*91.80 FL
33	2		*TAILLAMP L/R	Not Necessary	579.20 FL	*- FL
34	1		*END PANEL	Repair	811.60 FL	*- FL
35	1		*END PANEL TOP GARNISH	Deformed	363.70 FL	*105.00 FL
36	1		*REAR COMPARTMENT BOARD	Not Necessary	893.60 FL	*- FL
37	1		*SET FRT BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
38	1		*SET FRT GRILLE CLIPS	Necessary	50.00 FS	*20.00 FS
39	1		*COOLANT	Not Necessary	80.00 FS	*- FS
40	1		*FRT NUMBER PLATE	Bent	50.00 FS	*50.00 FS
41	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
42	1		*REAR W/S SEALANT	Necessary	80.00 FS	*60.00 FS
43	1		*TAILGATE INNER TRIM CLIPS	Necessary	50.00 FS	*20.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*SET REAR NUMBER CLIPS	Not Necessary	50.00 FS	*- FS
45	1		*REVERSE SENSOR	Damaged	300.00 FS	*200.00 FS
				Sub Total (\$\$)	14,750.40	5,682.20
				- List Item Discount on L Items 25.00/25.00% (\$\$)	3,497.60	1,318.05
				Total Parts (\$\$)	11,252.80	4,364.15

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R&R FRONT AIRCON CONDENSER & RADIATOR	New	180.00	0.00
2	TOP UP AIRCON GAS	New	150.00	0.00
3	WIRE-CHECKING (FRONT)	New	50.00	30.00
4	LABOUR (FRONT)	New	1,000.00	400.00
5	PAINTING (FRONT)	New	900.00	400.00
6	R&R REAR WINDSCREEN	New	150.00	120.00
7	R&R REVERSE SENSOR	New	60.00	50.00
8	WIRE-CHECKING (REAR)	New	50.00	30.00
9	R&R REAR COMPARTMENT & TRIMS	New	150.00	60.00
10	TRANSFER REAR GATE COMPONENT FROM OLD TO NEW	New	100.00	80.00
11	LABOUR (REAR)	New	1,000.00	600.00
12	PAINTING(REAR)	New	900.00	600.00
Gross Labour Cost (S\$)			4,690.00	2,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >