

ASS. REC. BY:

REF: MSG19010864 / T1 Qd3

Special Instruction:

Surveyor: Tan Hin

ASSIGNMENT (Office)

From (Person): Lim Zi Liang

of

MS19

Date/Time:

18/6/19 3:37pm

Estimated Cost:

Bill to:

OD/TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

QX 626S

Insured:

public liability

at Workshop m/s

Tel:

9634 5428

of

Policy No:

Claim No:

594267

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

22/5/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10 am 19/6/19

Person Contacted:

Lee Seung Hun

Vehicle IN/OUT

Date/Time	Action/Instruction
19/6/19	According to Mr. Seung Hun Vehicle is still at Custom. Need to arrange. Vehicle was not towed to Lim Ten Wesp.
	QX626S-X
	public liability-X
09/7/19	Submit final fig \$3297.15, 6 days. (Red 400, 11%)

REF: *Tan*

REF: *mslcr*

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

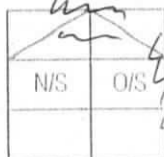
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

6

days

Res.: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: *QX 626S*
 Type: *Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Nissan Teana 200XL C.C*

Colour: *Grey*

A/C: Insured / Std / NI / NA

Sp. Reading: _____

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: *Good* / Fair / Poor / Burnt

Steering: *Inorder* / Jammed / Leaked / Burnt or

Brake: *Inorder* / Jammed / Leaked / Burnt or

Modi: Nil / *SR* / STD A/Rim or

Tyre Size: F: _____

215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / *PIR* / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: *6* mm

R/Bal: *6* mm

L/Bal: *6* mm

L/Bal: *6* mm

D.O.A. _____

D.O.I. _____

21/6/120/1120

Survey held at *21 Koppel Rd*

Des. of Damages: *Fr* / Rear / *CS* / N/S / U/C / *Rear* or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: _____

Action / Instruction *69081283 Tan Siang Beng*

No Key

No estimate / GUA

09/7/19 @ 10:30am revised to Lin Siang by email.

RECEIVED 09 JUL 2019

[Signature]
9/7/2019

Date/Time, File Pass to?

☐

: Preli. Report

1) *09/7/19 transfer*

☐

: Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Report Format: *TP*

Lump Sum / L.B.L: (\$)

Survey Fee: _____

Transportation: _____

S + RS, SI

) Photos

) Others

TOTAL

150

150

Nivitha (LKK Auto)

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>
Sent: Tuesday, 18 June 2019 3:37 PM
To: assignments@lkkauto.com
Cc: lina.s@etiqa.com.sg; ChanKimChai@tokiomarine.com.sg; Siti SAMSUDIN; SeungHun LEE
Subject: RE: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: 594267 PLY, TMI Ref : TBA, Etiqa Ref : TBA

Dear Sirs,

Please refer to the above matter.

We like to appoint a motor surveyor from LLK to assess the two third party's vehicles (QX1138C & QX626s) at the workshop, Lim Tan Motor Pte Ltd.

Please request the surveyor to liaise with Mr Seung Hun (cc in this email) as he is our appointed loss adjuster for this case.

Have a great Tuesday.

Lim Zi Liang
Senior Executive, Claim Services
Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: SeungHun LEE [mailto:seunghun.lee@crawford.com.sg]
Sent: Monday, 17 June, 2019 10:24 AM
To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>
Cc: lina.s@etiqa.com.sg; ChanKimChai@tokiomarine.com.sg; Siti SAMSUDIN <siti.samsudin@crawford.com.sg>
Subject: RE: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: 594267 PLY, TMI Ref : TBA, Etiqa Ref : TBA

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Zi Liang,

The Third Party's appointed workshop is as below: -

Lim Tan Motor Pte Ltd
+65 6452 0893 (Office)
+65 6458 9127 (Fax)
+65 8661 1572 (Mobile)

Regards
SeungHun

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Sent: Monday, 10 June 2019 11:19 AM

To: SeungHun LEE <seunghun.lee@crawford.com.sg>

Cc: lina.s@etiga.com.sg; ChanKimChai@tokiomarine.com.sg; Siti SAMSUDIN <siti.samsudin@crawford.com.sg>

Subject: RE: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: 594267 PLY, TMI Ref : TBA, Etiga Ref : TBA

CAUTION: Email originated outside the organization. Do not open attachments or click links unless you are certain the sender and content are safe.

Dear Seung Hun,

Thank you for your update.

Please advise us of the details for the Third Party's appointed workshop so we can engage a motor surveyor on our end.

Have a great week ahead.

Lim Zi Liang

Senior Executive, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: SeungHun LEE [mailto:seunghun.lee@crawford.com.sg]

Sent: Friday, 7 June, 2019 11:37 AM

To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Cc: lina.s@etiga.com.sg; ChanKimChai@tokiomarine.com.sg; Siti SAMSUDIN <siti.samsudin@crawford.com.sg>

Subject: RE: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: 594267 PLY, TMI Ref : TBA, Etiga Ref : TBA

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Dear Zi Liang,

We refer to our phone conversation just now.

As discussed, the Third Party is the government. They notified that their vehicles are self-insured. We understand that Insurers have their panel motor surveyors.

Hence, we would appreciate it if you could engage a motor surveyor to access the Third Party's vehicles.

We are pleased to liaise with a motor surveyor once it has been arranged.

Regards

SeungHun

From: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Sent: Friday, 7 June 2019 9:17 AM

To: SeungHun LEE <seunghun.lee@crawford.com.sg>

Cc: lina.s@etiga.com.sg; ChanKimChai@tokiomarine.com.sg; Siti SAMSUDIN <siti.samsudin@crawford.com.sg>
Subject: RE: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: 594267 PLY, TMI Ref : TBA, Etiga Ref : TBA

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Dear Seung Hun,

Thank you for Report No.1.

For our records, please let us have a copy of the contract agreement between our Insured and their landscape maintenance contractor.

Have a great Friday ahead.

Lim Zi Liang

Senior Executive, Claim Services

Direct line +65 6594 2527 | Direct fax +65 6221 1829 | ziliang_lim@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: SeungHun LEE [<mailto:seunghun.lee@crawford.com.sg>]

Sent: Friday, 31 May, 2019 1:07 PM

To: Lim Zi Liang <ZiLiang_Lim@sg.msig-asia.com>

Cc: lina.s@etiga.com.sg; ChanKimChai@tokiomarine.com.sg; Wee Say Bian <SayBian_Wee@sg.msig-asia.com>; Siti SAMSUDIN <siti.samsudin@crawford.com.sg>

Subject: Insured: MCST 1216 - Southpoint | Incident: Two vehicles, fence damaged by falling tree on 22 May 2019 | Crawford Ref: 1091206/G/LSH, MSIG Ref: TBA, TMI Ref : TBA, Etiga Ref : TBA

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Zi Liang,

Please find attached our Report No.1 for your attention.

Regards

Lee SeungHun • Engineering Adjuster • Singapore

Crawford & Company International Pte Ltd • 8 Shenton Way, #03-01 AXA Tower, 068811, Singapore

Direct: +65 6632 8609 • Mobile: +65 9634 5428 • Office: +65 6632 8600 • Fax: +65 6632 8040

• Email: seunghun.lee@crawford.com.sg • Web Site: www.crawfordandcompany.com



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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 9 July 2019 10:39 AM
To: ziliang_lim@sg.msig-asia.com; SUR
Cc: assignments
Subject: RE: Security Clearance
Attachments: CSMSG19010864T1qd3.pdf

Dear Zi Liang,

Enclosed herewith preliminary advice of QX 626S.

We will submit our report accordingly.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 8 July 2019 3:51 PM
To: 'SeungHun LEE' <seunghun.lee@crawford.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; 'Lim Zi Liang' <ZiLiang_Lim@sg.msig-asia.com>
Subject: RE: Security Clearance

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref : CS/MSG19010864/T1qd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SeungHun LEE [<mailto:seunghun.lee@crawford.com.sg>]
Sent: Monday, 8 July 2019 3:44 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: 594267

Date: 09th July 2019

Our Ref: CS/MSG19010864/T1qd3

The Motor Claims Department
MSIG Insurance

Attn: Lim Zi Liang

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. QX 626S .

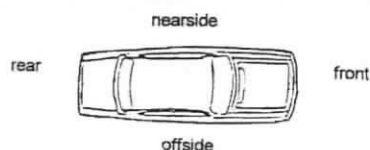
We thank you for the instruction on 18/06/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/06/2019 at the 21 KEPPEL ROAD and have the following to report:-

Workshop Estimate Amount	: S\$ <u>3,697.15</u> .
Revised Estimate Amount	: S\$ <u>3,297.15</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the front, o/s portion and rooftop.



Comments/ Present Status:

Damages consistent.

Recommend days of repair: 6 days.

We have not authorized repair.

Yours faithfully

Taufikh
Automotive Assessor

QX1138C

LH Tail Lamp – NON SOR	\$ 160.00 + 10%
LH Roof Moulding – NON SOR	\$ 50.00 + 10%
Front Windscreen Moulding – NON SOR	\$ 40.00 + 10%
Front Windscreen Sealant – NON SOR	\$ 40.00 + 10%
Labour – ANNEX C2	\$ 38.00 x 6 hrs
To Putty & Spray Paint Roof Panel, Rear LH Fender – ANNEX C6 NO.B LINE 22	\$ 304.50 x 2 panel
To Putty & Spray Paint Rear Bumper – ANNEX C6 NO.B LINE 09	\$ 304.50 x 1 bumper
Sub Total:	\$1,460.50
GST 7%:	\$ 102.24
Total Amount:	\$1,562.74

QX626S

Front Windscreen Glass – NON SOR <i>con</i>	\$ 350.00 + 10%
Front Windscreen Moulding – NON SOR <i>na</i>	\$ 30.00 + 10%
Front Windscreen Sealant – NON SOR <i>na</i>	\$ 40.00 + 10%
Front Windscreen In Bracket – NON SOR <i>na</i>	\$ 25.00 + 10%
Mirror-Side – ANNEX C6 NO.A LINE 43 <i>dis</i>	\$ 356.15
Front Bonnet – NON SOR <i>ht</i>	\$ 385.00 + 10%
Labour – ANNEX C2	\$ 38.00 x 6 hrs 228.00
To Spray Whole Car –NON SOR	\$2,200.00 <i>1800</i>
Sub Total:	\$3,697.15
GST 7%:	\$ 258.80
Total Amount:	\$3,955.95

Amount
4/7/19
6 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG19010864/T1qd3e2		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 11-07-2019		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	QX 626S	
Policy No.		Coverage (\$)	0.00	
Claim No.	594267	Excess (\$)	0.00	
Assign From	LIM ZI LIANG	Assign Date	18/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN TEANA 200XL	c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour	GREY	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	PIRELLI	6 mm	
L/H Front Tyre	215/60 R16	PIRELLI	6 mm	
R/H Rear Tyre	215/60 R16	PIRELLI	6 mm	
L/H Rear Tyre	215/60 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY, FRONT AND ROOFTOP PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/05/2019	Inspection Date	21/06/2019	
Survey held at	-			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. QX 626S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT WINDSCREEN GLASS - NON SOR (WCP)	CRACKED	350.00	350.00
1	FRONT WINDSCREEN MOULDING - NON SOR (WCP)	NECESSARY	30.00	30.00
1	FRONT WINDSCREEN SEALANT - NON SOR (WCP)	NECESSARY	40.00	40.00
1	FRONT WINDSCREEN IN BRACKET - NON SOR (WCP)	NECESSARY	25.00	25.00
1	FRONT BONNET - NON SOR (WCP)	BENT	385.00	385.00
	COST PLUS 10%		83.00	83.00
			913.00	913.00
	<u>SPECIAL NETT ITEMS</u>			
1	MIRROR-SIDE - ANNEX C6 NO.A LINE 43 (SN)	DISTORTED	356.15	356.15
			356.15	356.15
	<u>LABOUR</u>			
	LABOUR - ANNEX X2.		228.00	228.00
	TO SPRAY WHOLE CAR - NON SOR.		2,200.00	1,800.00
			2,428.00	2,028.00
	GRAND TOTAL		3,697.15	3,297.15
RECOMMENDED COST OF REPAIRS				3,297.15

Report Ref No. CS/MSG19010864/T1qd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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