

Shirley Hiew (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 20 June 2019 2:21 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'assignments'; 'SUR'; claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear Shirley,

Noted on approval.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

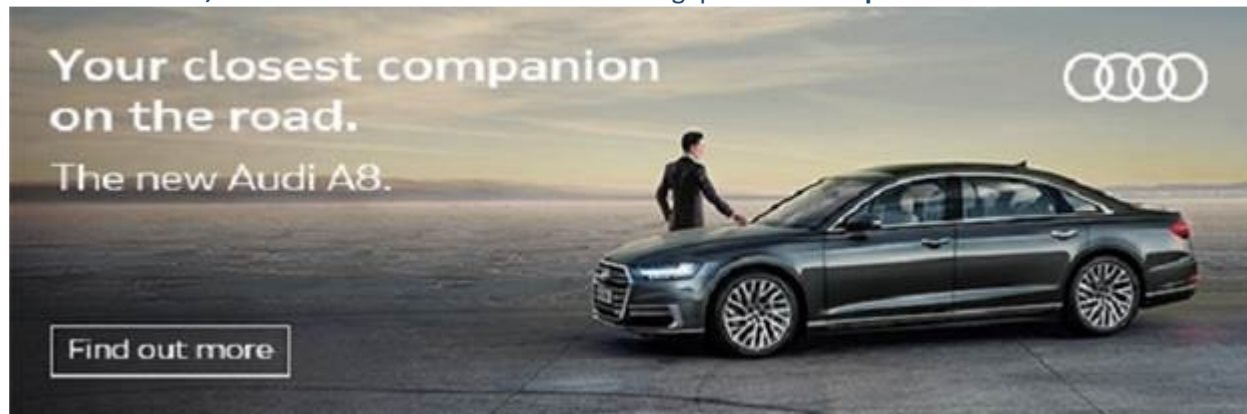
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 20 June 2019 2:15 PM
To: claims@premiumauto.com.sg
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Hi Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SGC 2223L** (Excess \$ 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 20 June 2019 10:19 AM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear Kelvin,

Thank you for the email.

Dear Shirley,

Kindly assist

FYNA Our Ref : CC3/AIG19010830/Asd3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 20 June 2019 10:12 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear Nivitha,

Any update on repair approval?

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 19 June 2019 10:23 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear Nivitha,

Attached is the surveyor marking estimate, CI , undertaking letter and interview form for your kind reference.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 19 June 2019 10:16 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear Sir/Mdm,

Kindly assist to provide us the Certificate of insurance for SGC 2223L.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 18 June 2019 11:04 AM

To: 'SUR' <sur@lkkauto.com>; admin-a@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SGC 2223 L- DOA : 10/06/2019

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and estimate repair for your reference.

Thank You

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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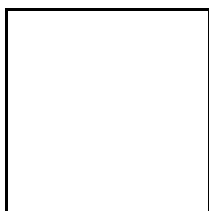


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