

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 30 July 2020 5:57 pm
To: Carrine Leong
Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; 'Boo seng yak'; 'Nora Khai PA'; Adrian Ling (LKKAuto); SUR
Subject: RE: FINAL REVISION - SGC2223L - OD AIG - SURVEYED 18 JUN 19

Hi Carrine,

Confirmed final fig \$ 10,266.44 instead of \$ 10,226.44 @ 5 days of repairs before excess \$ 800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 15 July 2020 9:18 am
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SGC2223L - OD AIG - SURVEYED 18 JUN 19

Hi Carrine,

Still pending mandate approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Wednesday, 15 July 2020 7:13 am

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SGC2223L - OD AIG - SURVEYED 18 JUN 19

Importance: High

Dear Adrian / Shirley,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Kindly assist to finalize the repair cost on urgent basis, thanks.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Thursday, 12 December, 2019 3:24 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'shirleyHiew@lkkauto.com' <shirleyHiew@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SGC2223L - OD AIG - SURVEYED 18 JUN 19

Hi Adrian and All,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you 24 Aug 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Saturday, 24 August, 2019 3:24 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SGC2223L - OD AIG - SURVEYED 18 JUN 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$10,226.44 @ 5 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb